



- 11 -

NETWORK-ACCESSIBLE INTELLIGENT TELEPHONE SERVICE**Abstract Of The Disclosure**

5 The invention provides a telephone caller with ready access, regardless of
his or her location, to an array of calling features and services through an automated
interface. The invention provides a caller with these features and services by accessing
a central database via a regional processing node. In this manner, a caller may access the
same personalized telephone services from anywhere in the world without having to be
aware of, or conform to, particular protocols or access procedures required within any
given local telephone network. The invention also serves to prompt the caller in the
10 caller's language-of-choice, and accepts commands via standard dual-tone multi-frequency
("DTMF") signals and/or verbally in the caller's language-of-choice.