

ABSTRACT

A bandwidth configuration value for each of multiple communication channels is optimized. A communication unit (2-6) communicates with each terminal (10) via a communication channel assigned to an organization to which the terminal (10) belongs, from among three communication channels. Meanwhile, a configuration value of bandwidth on each communication channel is stored in a bandwidth DB (2-5), and communication via each communication channel is controlled by a communication controller (2-8) on the basis of the bandwidth configuration value. A communication management system (2) attempts to optimize each configuration value, and for each communication channel, features related to communication traffic volume are acquired from time transitions of the communication traffic volume of each organization, and a configuration unit (2-4) configures the configuration value of bandwidth on each communication channel on the basis of whether or not the features obtained for the communication channel satisfy a condition unique to the communication channel.