CLAIMS

What is claimed is:

1. A computer system for facilitating delivery of a parcel to a recipient comprises:

at least one processor, wherein said computer system is configured for:

(a) receiving, from a first user, a first request to deliver one or more parcels to an attended delivery/pickup location, said request comprising an intended recipient for said one or more parcels;

(b) at least partially in response to receiving said first request:

providing an electronic identification to said intended recipient; and

facilitating delivery of said one or more parcels to said attended delivery/pickup location;

(c) receiving, at said attended delivery/pickup location, a second request to retrieve said one or more delivered parcels by a second user;

(d) at least partially in response to receiving said second request, confirming an authorization of said second user to retrieve said one or more parcels, said confirming comprising receiving, from said second user, said electronic identification; and

(e) at least partially in response to said confirming that said second user has said authorization, facilitating a release of said one or more parcels to said second user.

2. The computer system of claim 1, wherein said computer system is further configured for enabling said intended recipient to provide said electronic identification to said second user.

3. The computer system of claim 2, wherein said electronic identification comprises one or more machine readable indicia.

4. The computer system of claim 3, wherein said computer system is further configured to display said electronic identification on a computing device associated with said second user.

5. The computer system of any one of claims 1 to 4, wherein said second user is said intended recipient.

6. The computer system of any one of claims 1 to 5, wherein the system is configured to confirm an authorization of the user by determining that an authorized user is physically located at the attended delivery /pickup location at a time when a user is attempting to retrieve the parcel.

7. A non-transitory computer-readable medium storing computer-executable instructions for:

(a) receiving, from a first user, a first request to deliver one or more parcels to an attended delivery/pickup location, said first request comprising an intended recipient for said one or more parcels;

(b) at least partially in response to receiving said first request facilitating delivery of said one or more parcels to said attended delivery/pickup location;

(c) receiving, at said attended delivery/pickup location, a second request to retrieve said one or more delivered parcels by a second user;

(d) at least partially in response to receiving said second request, confirming an authorization of said second user to retrieve said one or more parcels; and

e) at least partially in response to said confirming that said second user has said authorization, facilitating a release of said one or more parcels to said second user.

8. The non-transitory computer-readable medium of claim 7 wherein confirming said location of said second user comprises determining that a computing device associated with said second user is geographically located at said attended delivery/pickup location.

9. The non-transitory computer-readable medium of claim 8, wherein said facilitating said release of said one or more parcels to said second user comprises displaying an instruction to release said one or more parcels on a display associated with a computing device associated with said attended delivery/pickup location to a representative associated with said attended delivery/pickup location.