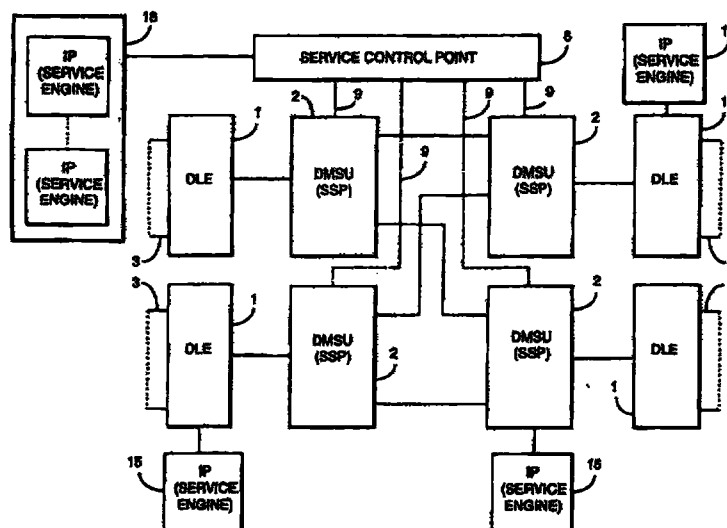




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(71) Applicant (for all designated States except US): BRITISH TELECOMMUNICATIONS PUBLIC LIMITED COMPANY [GB/GB]; 81 Newgate Street, London EC1A 7AJ (GB).			
(72) Inventors; and (75) Inventors/Applicants (for US only): MORLEY, Michael, Charles [GB/GB]; 184 Cemetery Road, Ipswich, Suffolk IP4 2HN (GB). WILD, David, Raymond [GB/GB]; 46 Dundry Crescent, Merstham, Surrey RH1 3NY (GB).			

(54) Title: TELECOMMUNICATIONS NETWORKS AND SERVICES



(57) Abstract

Automated call booking, call reconnection and diary booking services are described with reference to an intelligent network. The network comprising service switching points (SSP) (1, 2) and a service control point (SCP) (8) includes a number of intelligent peripherals (IP) (15, 16, 17, 18) arranged to provide services to users. On receipt of an access code from a telephone line (3) the SSP refers the request to the SCP which directs connection of IPs to obtain instructions from the user. In one case, the user can pre-book an automated telephone conference call at specified date and time (or at regularly recurring intervals). An alternative service enables a user to request reconnection of a call currently in progress at a specified later time or after a pre-determined period. A voice record and replay facility enables useful alarm call information to be stored.