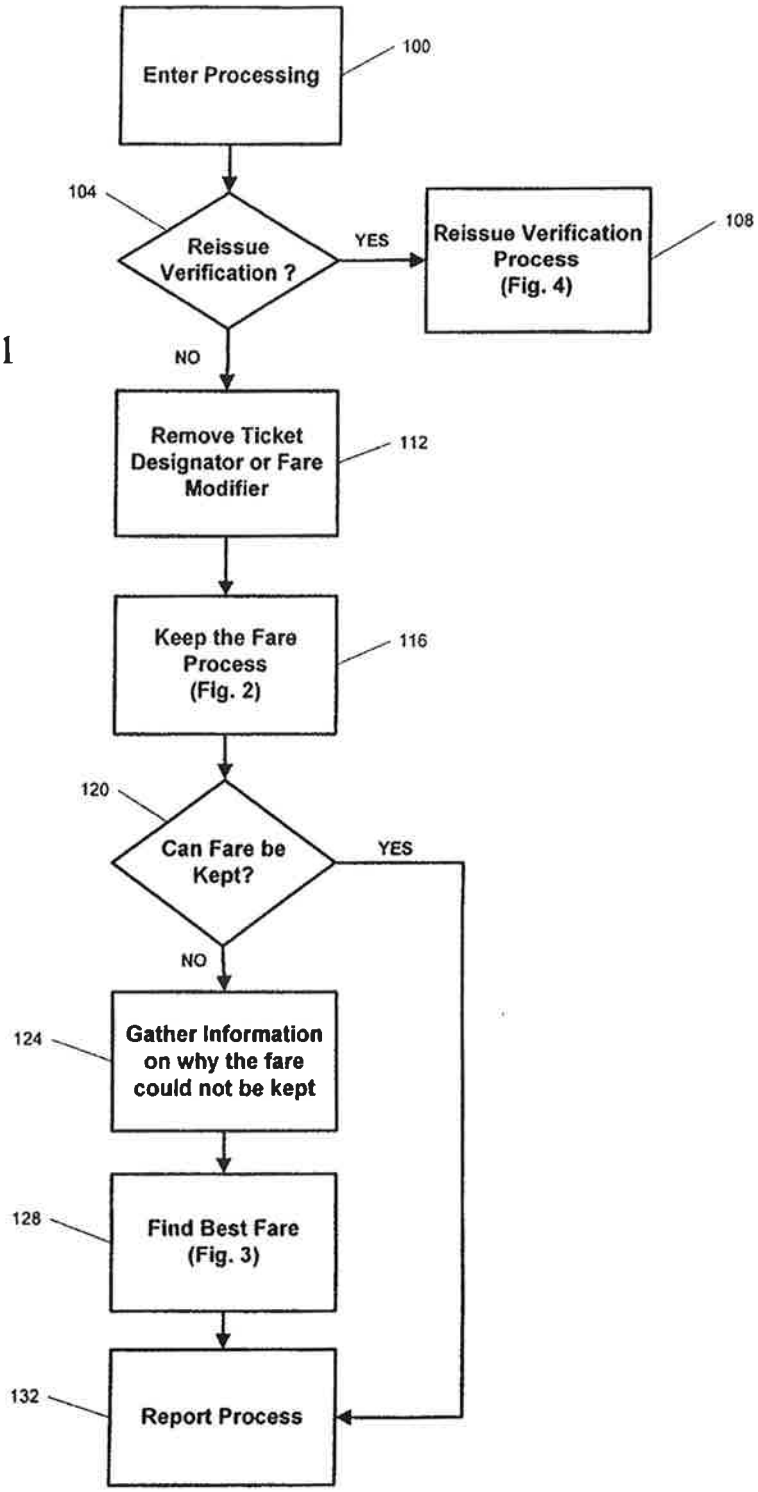
FIG. 1


Enter Processing
100
104
Reissue Verification ?
YES
Reissue Verification Process (Fig. 4)
108
NO
Remove Ticket Designator or Fare Modifier
112
Keep the Fare Process (Fig. 2)
116
120
Can Fare be Kept?
YES
NO
124
Gather Information on why the fare could not be kept
128
Find Best Fare (Fig. 3)
132
Report Process

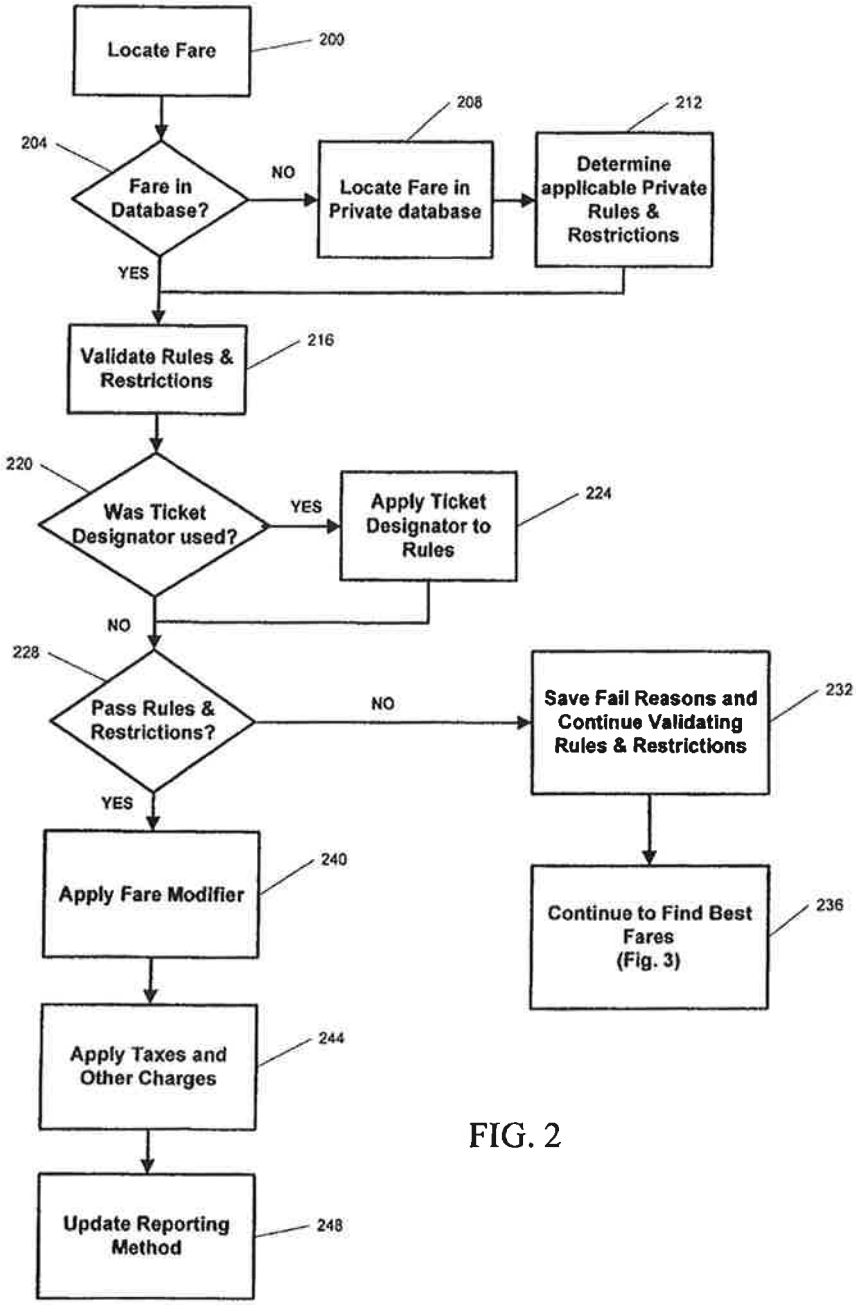

Locate Fare
200
Fare in Database?
204
NO
Locate Fare in Private database
208
Determine applicable Private Rules & Restrictions
212
YES
Validate Rules & Restrictions
216
Was Ticket Designator used?
220
YES
Apply Ticket Designator to Rules
224
NO
Pass Rules & Restrictions?
228
NO
Save Fail Reasons and Continue Validating Rules & Restrictions
232
YES
Apply Fare Modifier
240
Continue to Find Best Fares (Fig. 3)
236
Apply Taxes and Other Charges
244
Update Reporting Method
248

FIG. 2

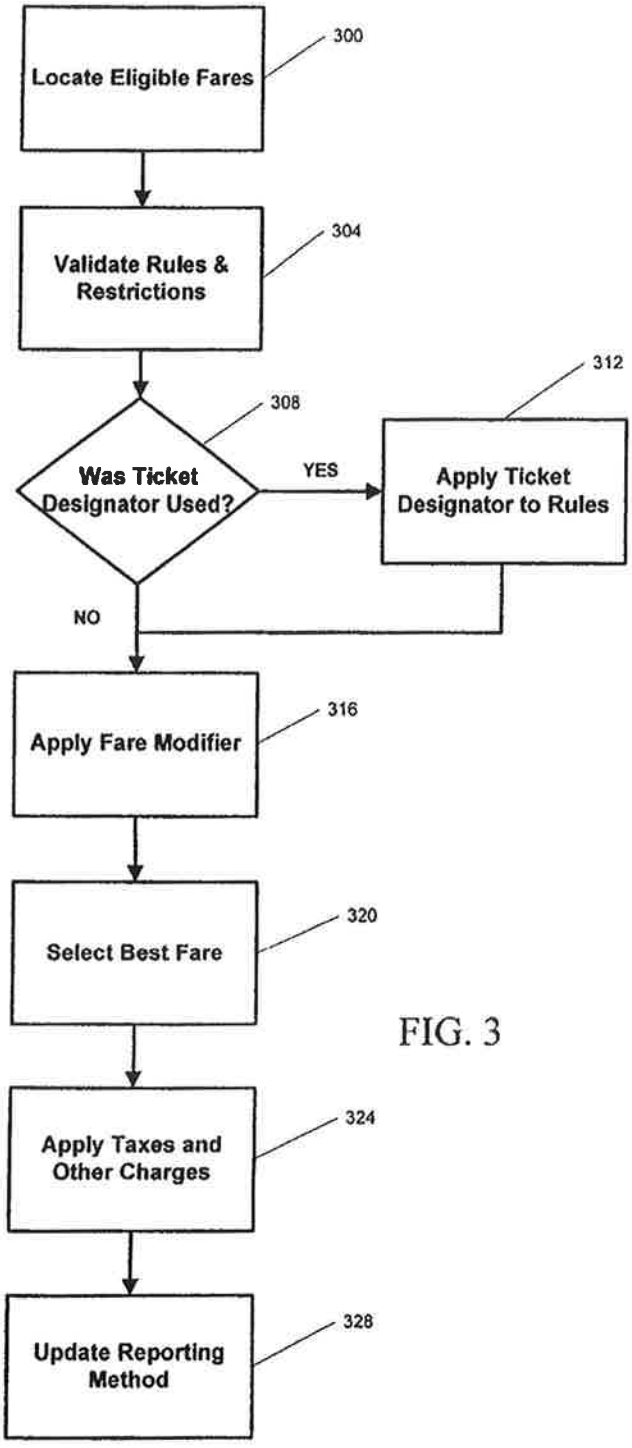

Locate Eligible Fares
300
Validate Rules & Restrictions
304
Was Ticket Designator Used?
308
YES
Apply Ticket Designator to Rules
312
NO
Apply Fare Modifier
316
Select Best Fare
320
Apply Taxes and Other Charges
324
Update Reporting Method
328

FIG. 3

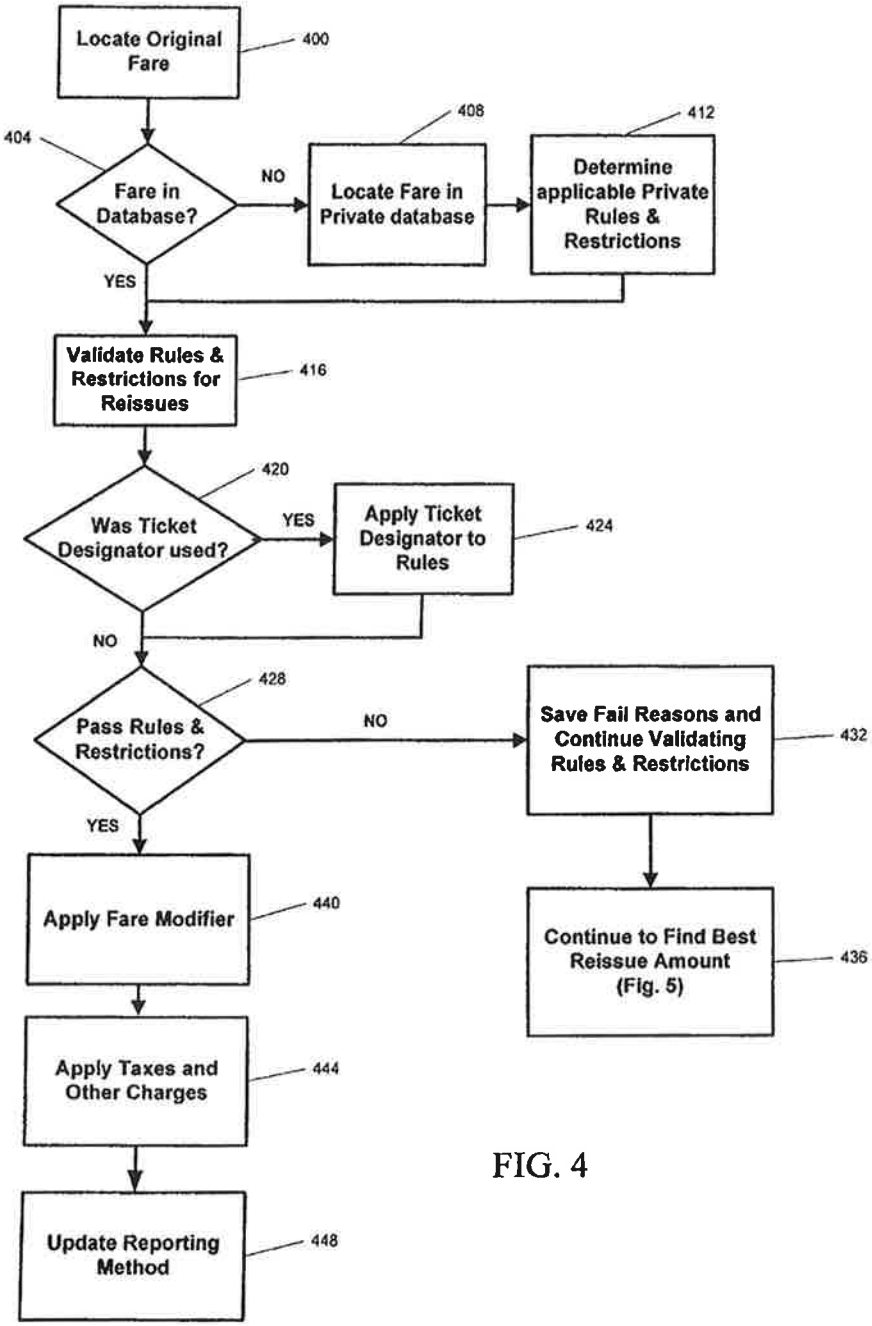

Locate Original Fare
400
404
Fare in Database?
NO
408
Locate Fare in Private database
412
Determine applicable Private Rules & Restrictions
YES
Validate Rules & Restrictions for Reissues
416
420
Was Ticket Designator used?
YES
Apply Ticket Designator to Rules
424
NO
428
Pass Rules & Restrictions?
NO
Save Fail Reasons and Continue Validating Rules & Restrictions
432
YES
Apply Fare Modifier
440
Continue to Find Best Reissue Amount (Fig. 5)
436
Apply Taxes and Other Charges
444
Update Reporting Method
448

FIG. 4

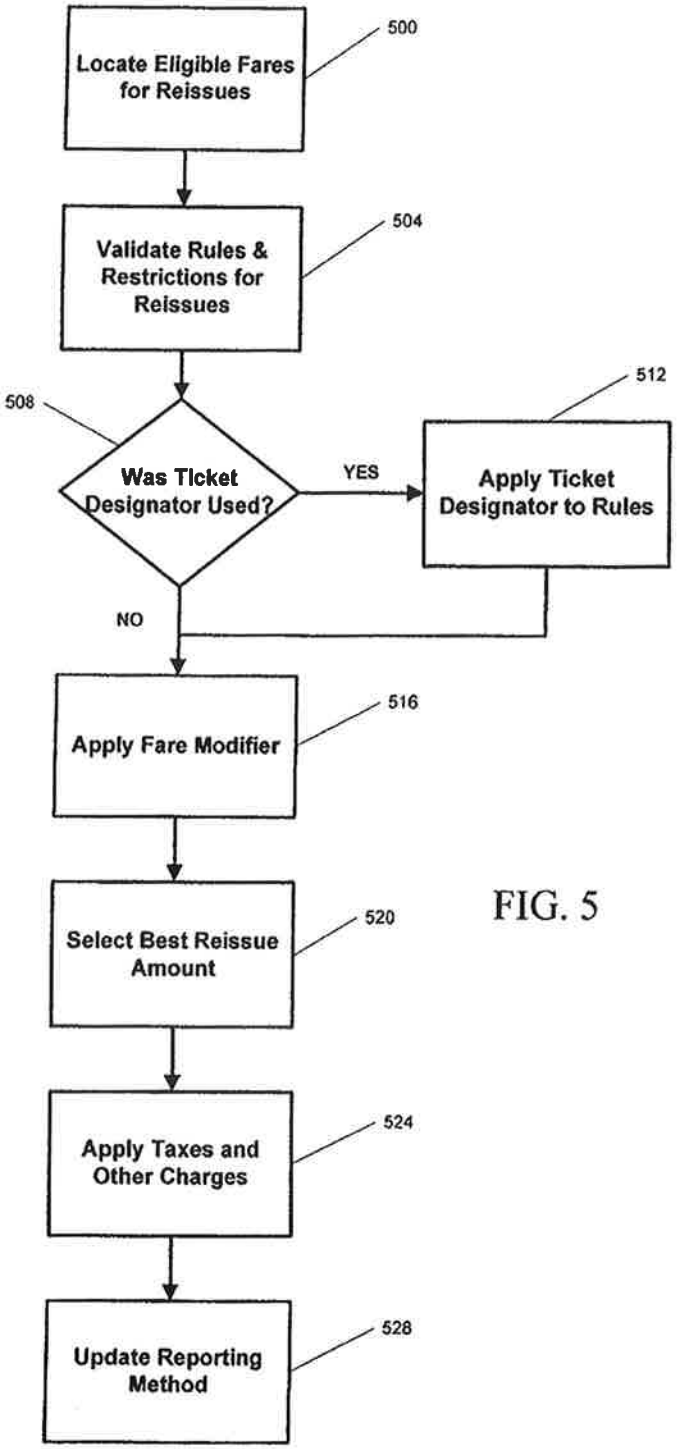

Locate Eligible Fares for Reissues
500
Validate Rules & Restrictions for Reissues
504
508
Was Ticket Designator Used?
YES
512
Apply Ticket Designator to Rules
NO
Apply Fare Modifier
516
Select Best Reissue Amount
520
Apply Taxes and Other Charges
524
Update Reporting Method
528

FIG. 5

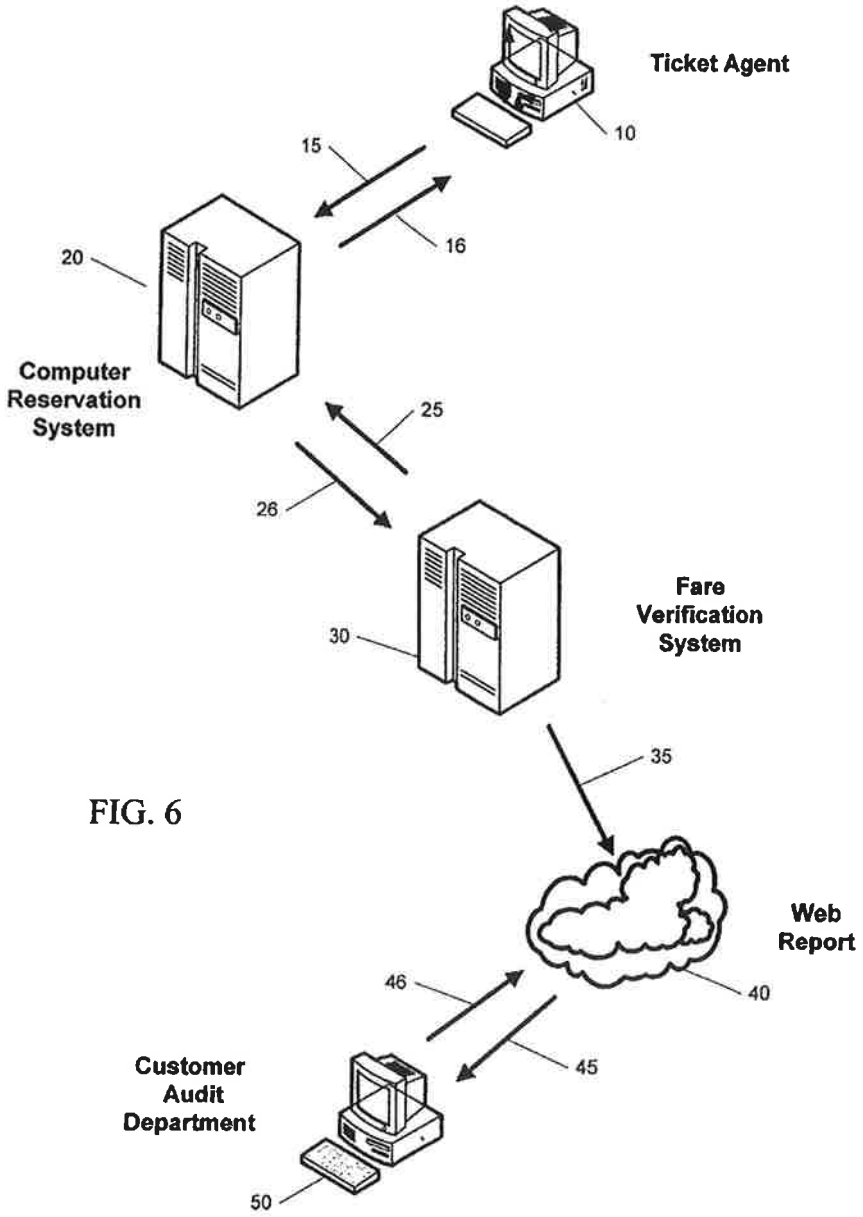

Ticket Agent
10
15
16
20
Computer Reservation System
25
26
30
Fare Verification System
35
Web Report
40
46
45
Customer Audit Department
50

FIG. 6

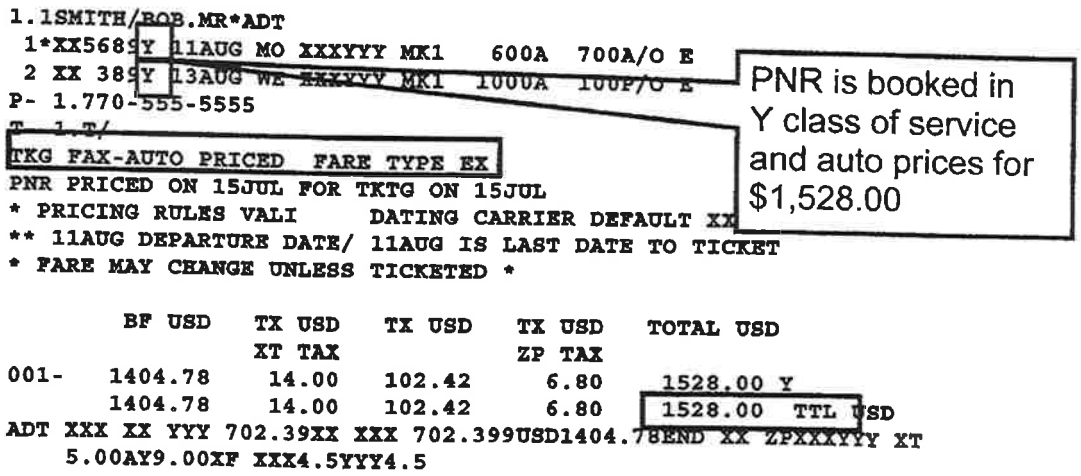

1.1SMITH/BOB.MR*ADT
1*XX568Y 11AUG MO XXXYYY MK1 600A 700A/O E
2 XX 389Y 13AUG WE XXXYYY MK1 1000A 100P/O E
P- 1.770-555-5555
T- 1.T/
TKG FAX-AUTO PRICED FARE TYPE EX
PNR PRICED ON 15JUL FOR TKTG ON 15JUL
* PRICING RULES VALI DATING CARRIER DEFAULT XX
** 11AUG DEPARTURE DATE/ 11AUG IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *
BF USD TX USD XT TAX TX USD TX USD ZP TAX TOTAL USD
001- 1404.78 14.00 102.42 6.80 1528.00 Y
1404.78 14.00 102.42 6.80 1528.00 TTL USD
ADT XXX XX YYY 702.39XX XXX 702.399USD1404.78END XX ZPXXXYYY XT
5.00AY9.00XF XXX4.5YYY4.5
PNR is booked in Y class of service and auto prices for $1,528.00

FIG. 7A

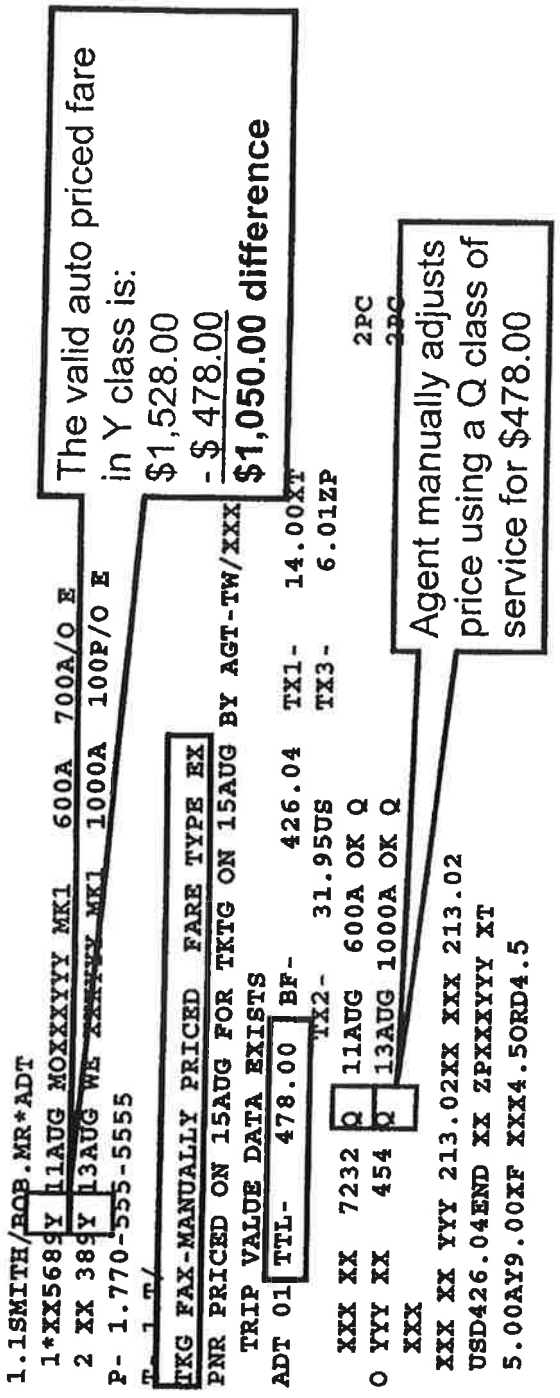

1.1SMITH/BOB.MR*ADT
1*XX568 Y 11AUG MOXXXYYY MK1 600A 700A/O E
2 XX 38 Y 13AUG WE XXXYYY MK1 1000A 100P/O E
P- 1.770-555-5555
T- 1.T/
TKG FAX-MANUALLY PRICED FARE TYPE EX
PNR PRICED ON 15AUG FOR TKTG ON 15AUG BY AGT-TW/XXX
TRIP VALUE DATA EXISTS
ADT 01 TTL- 478.00 BF- 426.04 TX1- 14.00XT
TX2- 31.95US TX3- 6.01ZP
XXX XX 7232 Q 11AUG 600A OK Q 2PC
O YYY XX 454 Q 13AUG 1000A OK Q 2PC
XXX
XXX XX YYY 213.02XX XXX 213.02
USD426.04END XX ZPXXYYY XT
5.00AY9.00XF XXX4.50RD4.5
The valid auto priced fare in Y class is:
$1,528.00
- $ 478.00
$1,050.00 difference
Agent manually adjusts price using a Q class of service for $478.00

FIG. 7B

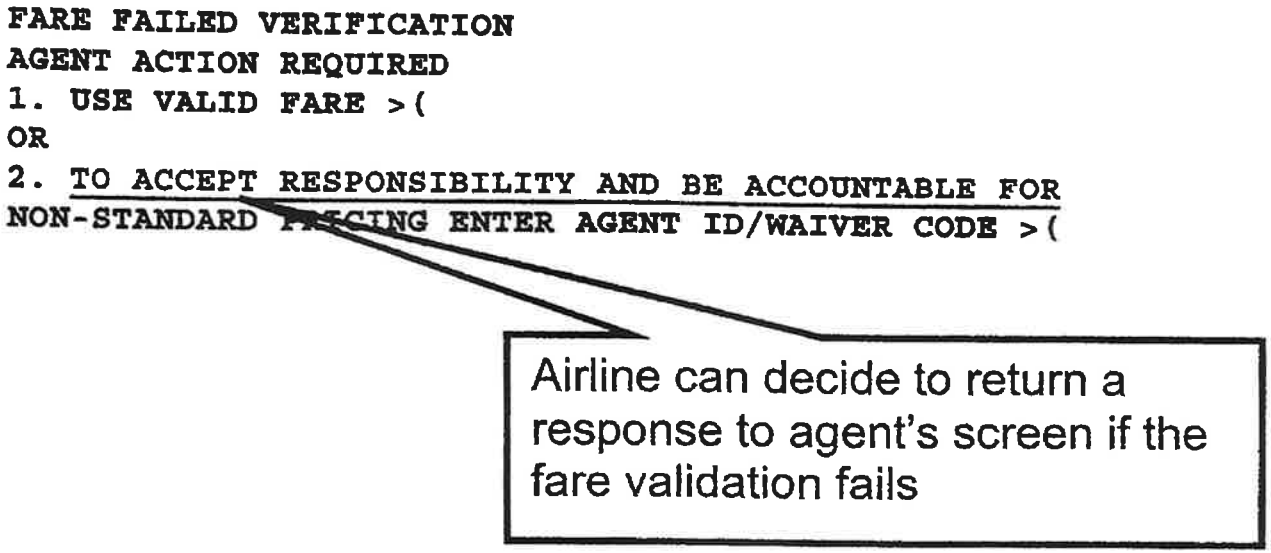

FARE FAILED VERIFICATION
AGENT ACTION REQUIRED
1. USE VALID FARE >(
OR
2. TO ACCEPT RESPONSIBILITY AND BE ACCOUNTABLE FOR
NON-STANDARD PRICING ENTER AGENT ID/WAIVER CODE >(
Airline can decide to return a response to agent's screen if the fare validation fails

FIG. 7C

Aggregate Report

	(All)		Aggregate Report		
			07/15/2007		
		U/O	Data		
		Over Priced		Under Priced	
Loc	Type	TKT CNT	USD AMOUNT	TKT CNT	USD AMOUNT
XX	RES			174	$ 24,115.73
	ATO			342	$ 86,574.23
Grand Total				**516**	**$ 113,217.92**

FIG. 8

Aggregate Report by Location

Date	(All)	Location Report		
		07/15/2007		
	U/O	Data		
	Over Priced		Under Priced	
Location	TKT CNT	USD AMOUNT	TKT CNT	USD AMOUNT
XXXRES			126	$ 20,016.79
TTTRES			48	$ 7,628.87
XXXATO			120	$ 28,523.30
YYYATO			91	$ 28,303.89
ZZZATO			131	$ 28,745.07
Grand Total			**516**	**$ 113,217.92**

FIG. 9

Specific Location Report										
07/15/2007										
Date	Location	Rec Loc	Ticket Nbr	Agent ID	U/O	Cur	Amount	Old Total	New Total	Fail Type
15JUL	XXXRES	D0ZTOW	55512345131	D019746	U	USD	$ 100.00	$ 200.00	$ 300.00	21
15JUL	XXXRES	D0ZTOW	55512325132	D019746	U	USD	$ 100.00	$ 200.00	$ 300.00	21
15JUL	XXXRES	D2HAW4	55512325201	D019745	U	USD	$ 50.00	$ 350.00	$ 400.00	21
15JUL	XXXRES	CSH4ZI	55512325210	D019745	U	USD	$ 75.00	$ 1,025.00	$ 1,100.00	21
15JUL	XXXRES	PBQUUY	55512325217	TW9540	U	USD	$1,050.00	$ 478.00	$ 1,528.00	3

FIG. 10