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(71) Applicant (for all designated States except US): **KINGSDOWN, INC.** [US/US]; 126 West Holt Street, Mebane, North Carolina 27302 (US).

(72) Inventors; and

(75) Inventors/Applicants (for US only): **SCHMOELLER, Joe W.** [US/US]; c/o KINGSDOWN, INC., 126 West Holt Street, Mebane, North Carolina 27302 (US). **SCOTT, David B.** [US/US]; c/o KINGSDOWN, INC., 126 West Holt Street, Mebane, North Carolina 27302 (US). **OEXMAN, Robert D.** [US/US]; c/o KINGSDOWN, INC., 126 West Holt Street, Mebane, North Carolina 27302 (US). **CARRIER, Joshua A.** [US/US]; c/o KINGSDOWN, INC., 126 West Holt Street, Mebane, North Carolina 27302 (US).

(74) Agents: **TASKA, Andrew J.** et al.; Sughrue Mion, PLLC, 2100 Pennsylvania Avenue, NW, Suite 800, Washington, District Of Columbia 20037-3213 (US).

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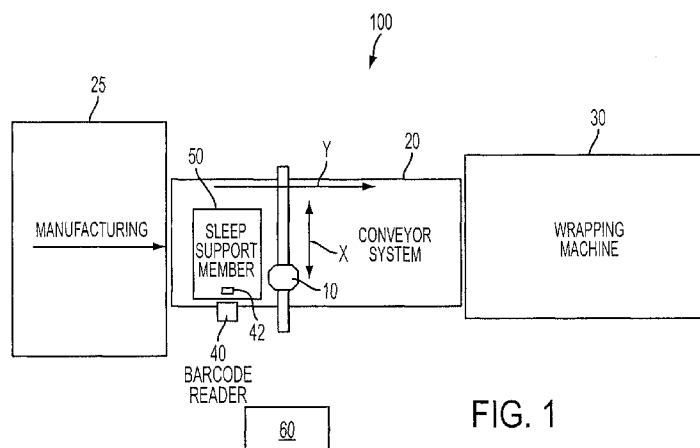


FIG. 1

(57) Abstract: A method of testing a sleep support member, the method including: identifying the sleep support member; determining a tested comfort/support value for the identified sleep support member before the identified sleep support member is provided to a customer; and determining whether the tested comfort/support value is within a predetermined tolerance level of a goal comfort/support value for the identified sleep support member. An apparatus for testing a sleep support member, the apparatus including: an identification unit configured to identify the sleep support member; a comfort/support testing unit configured to determine a tested comfort/support value for the identified sleep support member before the identified sleep support member is provided to a customer; and an analysis unit configured to determine whether the tested comfort/support value is within a predetermined tolerance level of a goal comfort/support value for the identified sleep support member.