**ABSTRACT**

The maintenance-information providing system of the present invention provides information that makes it possible to maintain an apparatus more appropriately. The system comprises an actual trouble code data storage section (26) which stores data based on a trouble code, an actual predictive trouble code data storage section (27) which stores data based on a predictive trouble code, a code-correspondence data storage section (28) which stores a trouble code corresponding to a predictive trouble code and a maintenance-portion-information outputting section (24). The maintenance-portion-information outputting section (24) extracts a trouble portion of the air conditioner corresponding to the predictive trouble code based on the data of the actual trouble code data storage section (26) and the actual predictive trouble code data storage section (27). At the same time, from the code-correspondence data storage section (28), the trouble code corresponding to the predictive trouble code is extracted and then a trouble portion of the air conditioner corresponding to the trouble code is extracted.