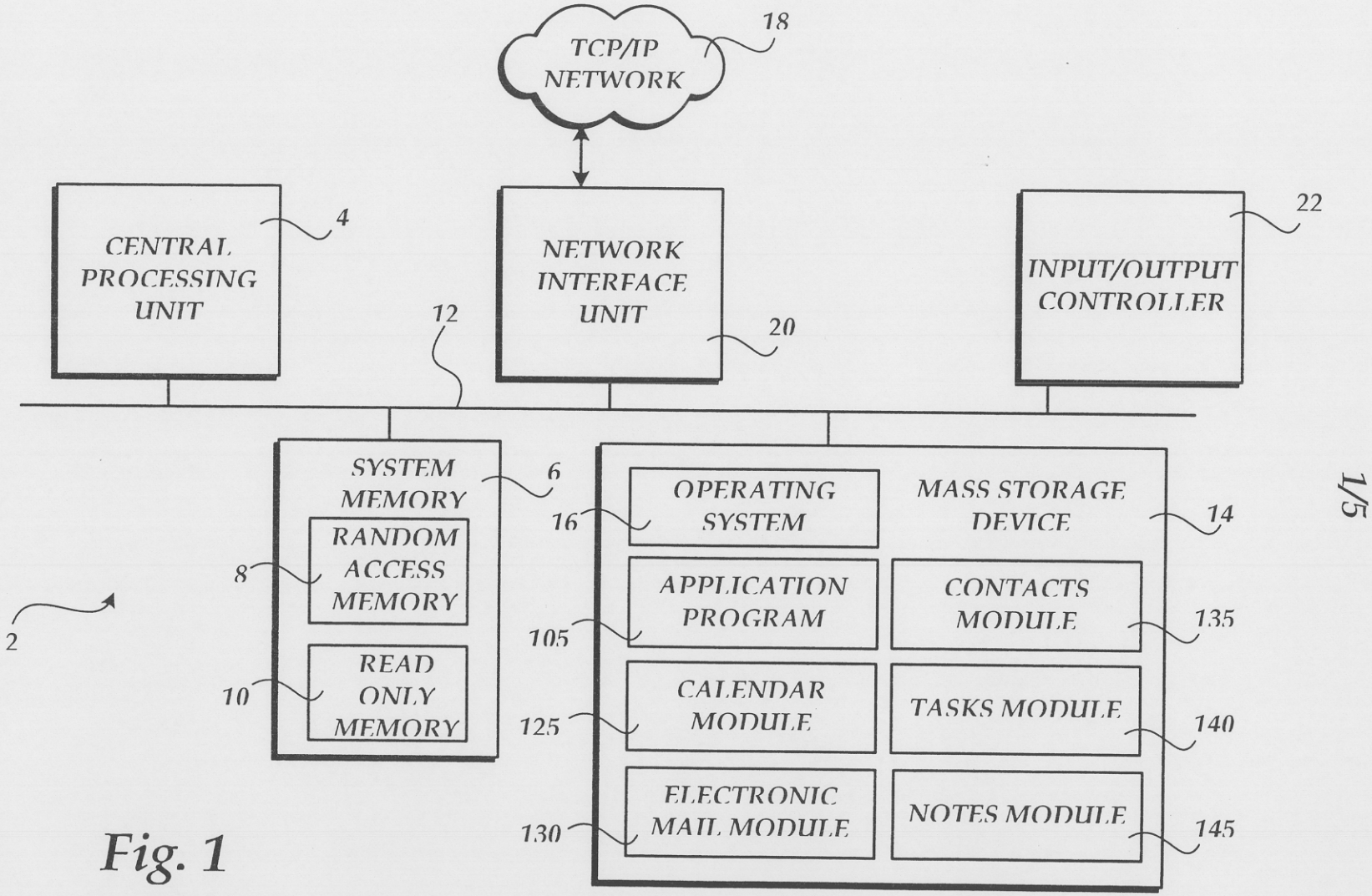

TCP/IP NETWORK
18
CENTRAL PROCESSING UNIT
4
NETWORK INTERFACE UNIT
20
INPUT/OUTPUT CONTROLLER
22
12
SYSTEM MEMORY
6
RANDOM ACCESS MEMORY
8
READ ONLY MEMORY
10
2
OPERATING SYSTEM
16
MASS STORAGE DEVICE
14
APPLICATION PROGRAM
105
CONTACTS MODULE
135
CALENDAR MODULE
125
TASKS MODULE
140
ELECTRONIC MAIL MODULE
130
NOTES MODULE
145

Fig. 1

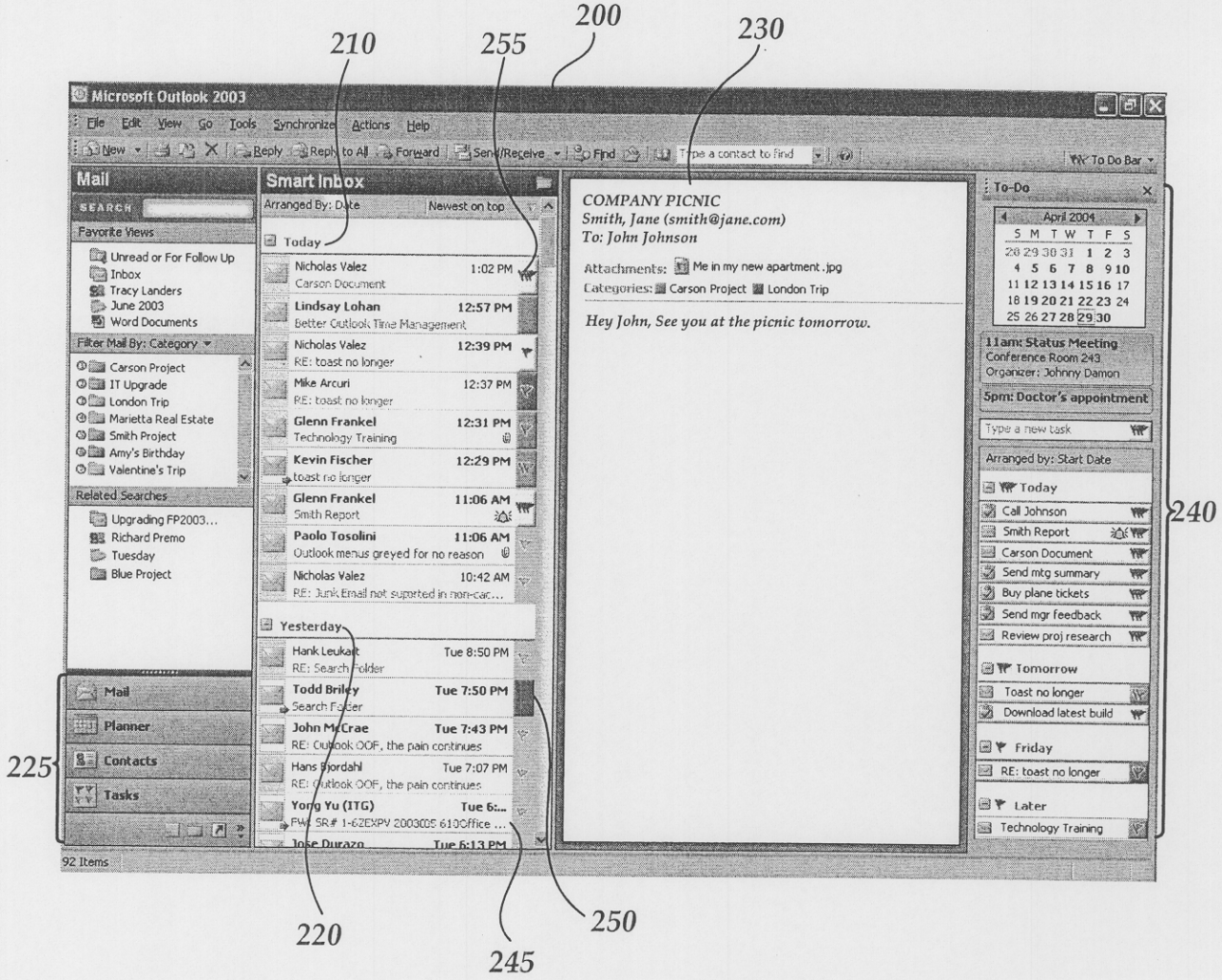

200
210
255
230
Microsoft Outlook 2003
File Edit View Go Tools Synchronize Actions Help
New Reply Reply to All Forward Send/Receive Find Type a contact to find To Do Bar
Mail
SEARCH
Favorite Views
Unread or For Follow Up
Inbox
Tracy Landers
June 2003
Word Documents
Filter Mail By: Category
Carson Project
IT Upgrade
London Trip
Marietta Real Estate
Smith Project
Amy's Birthday
Valentine's Trip
Related Searches
Upgrading FP2003...
Richard Premo
Tuesday
Blue Project
Smart Inbox
Arranged By: Date
Newest on top
Today
Nicholas Valez 1:02 PM
Carson Document
Lindsay Lohan 12:57 PM
Better Outlook Time Management
Nicholas Valez 12:39 PM
RE: toast no longer
Mike Arcuri 12:37 PM
RE: toast no longer
Glenn Frankel 12:31 PM
Technology Training
Kevin Fischer 12:29 PM
toast no longer
Glenn Frankel 11:06 AM
Smith Report
Paolo Tosolini 11:06 AM
Outlook menus greyed for no reason
Nicholas Valez 10:42 AM
RE: Junk Email not suported in non-cac...
Yesterday
Hank Leukart Tue 8:50 PM
RE: Search Folder
Todd Briley Tue 7:50 PM
Search Folder
John McCrae Tue 7:43 PM
RE: Outlook OOF, the pain continues
Hans Fjordahl Tue 7:07 PM
RE: Outlook OOF, the pain continues
Yong Yu (ITG) Tue 6:...
FW: SR# 1-6ZEXPV 2003005 613Office ...
Jose Durazo Tue 6:13 PM
COMPANY PICNIC
Smith, Jane (smith@jane.com)
To: John Johnson
Attachments: Me in my new apartment.jpg
Categories: Carson Project London Trip
Hey John, See you at the picnic tomorrow.
To-Do
April 2004
S M T W T F S
28 29 30 31 1 2 3
4 5 6 7 8 9 10
11 12 13 14 15 16 17
18 19 20 21 22 23 24
25 26 27 28 29 30
11am: Status Meeting
Conference Room 243
Organizer: Johnny Damon
5pm: Doctor's appointment
Type a new task
Arranged by: Start Date
Today
Call Johnson
Smith Report
Carson Document
Send mtg summary
Buy plane tickets
Send mgr feedback
Review proj research
Tomorrow
Toast no longer
Download latest build
Friday
RE: toast no longer
Later
Technology Training
240
Mail
Planner
Contacts
Tasks
225
92 Items
220
245
250

Fig. 2

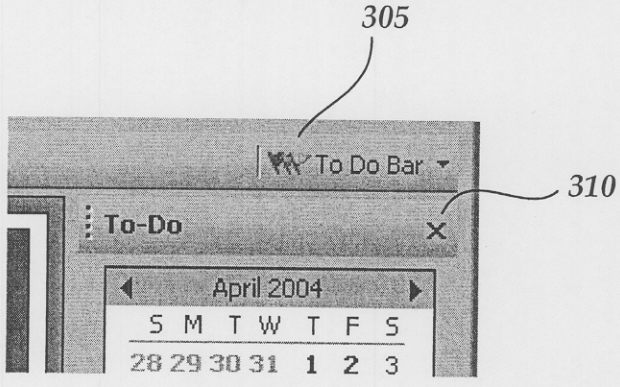

305
To Do Bar
310
To-Do
April 2004
S M T W T F S
28 29 30 31 1 2 3

Fig. 3

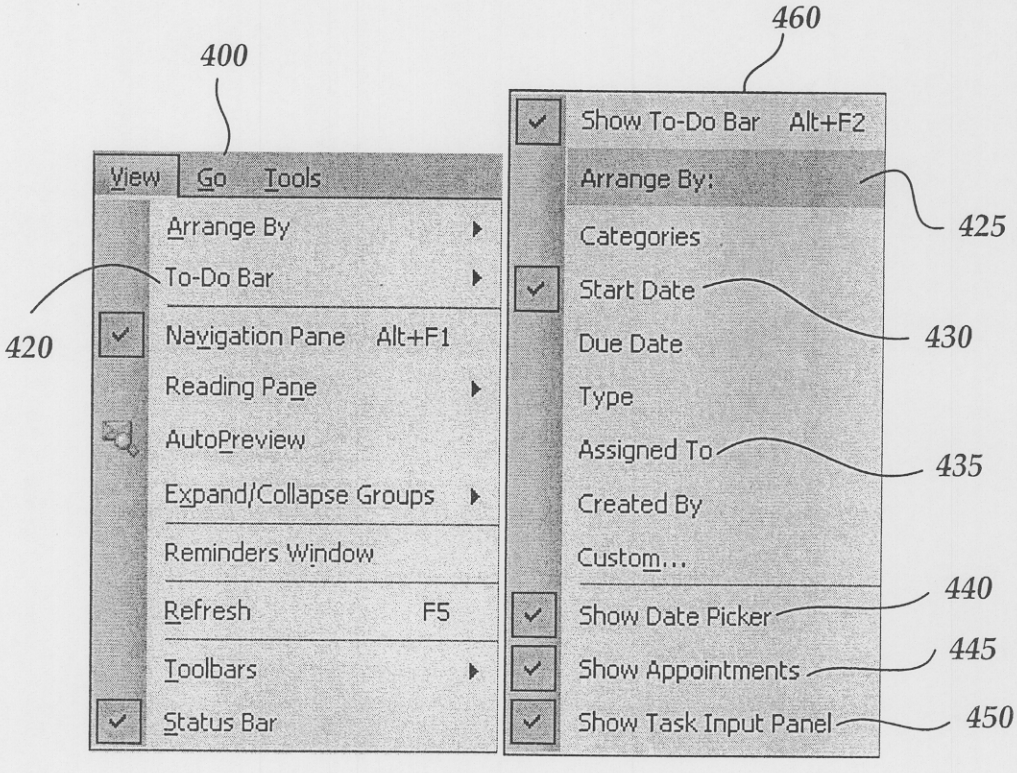

460
400
View Go Tools
Arrange By
To-Do Bar
Navigation Pane Alt+F1
Reading Pane
AutoPreview
Expand/Collapse Groups
Reminders Window
Refresh F5
Toolbars
Status Bar
Show To-Do Bar Alt+F2
Arrange By:
Categories
Start Date
Due Date
Type
Assigned To
Created By
Custom...
Show Date Picker
Show Appointments
Show Task Input Panel
420
425
430
435
440
445
450

Fig. 4

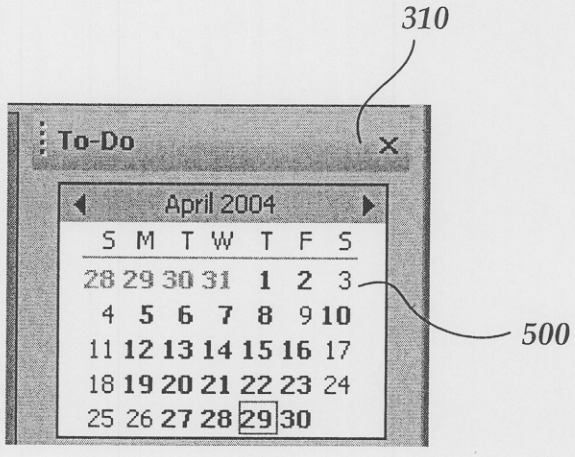


Fig. 5

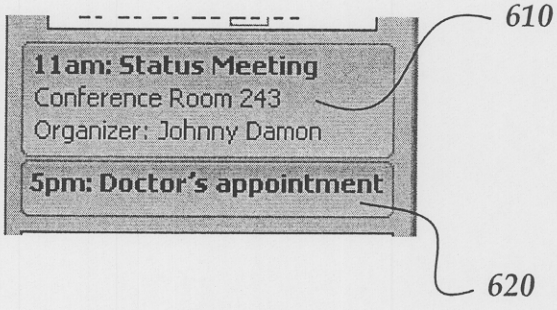


Fig. 6

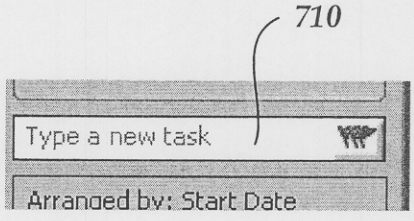


Fig. 7

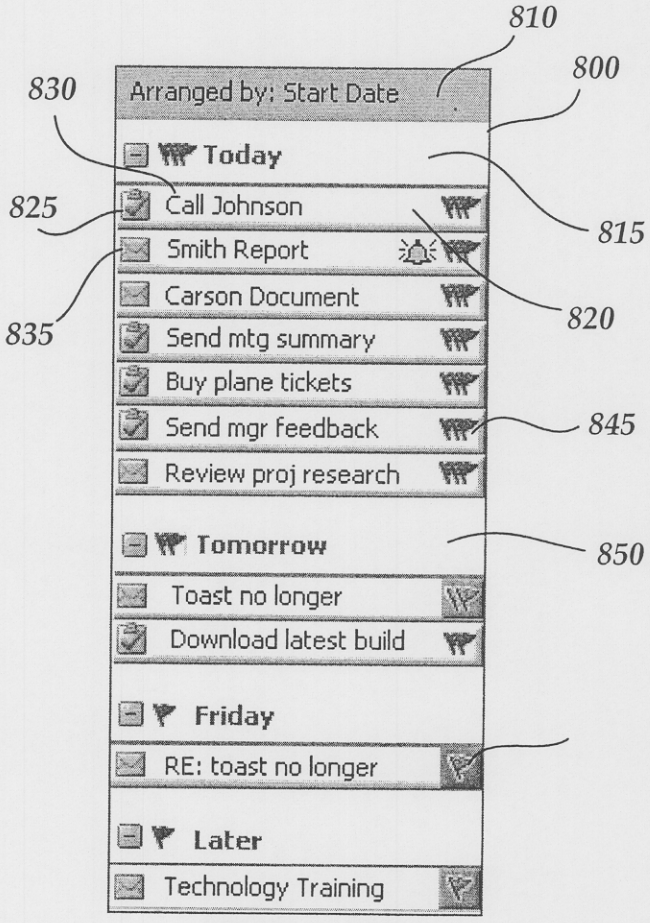

810
800
830
Arranged by: Start Date
Today
825
Call Johnson
Smith Report
815
820
835
Carson Document
Send mtg summary
Buy plane tickets
Send mgr feedback
845
Review proj research
Tomorrow
850
Toast no longer
Download latest build
Friday
RE: toast no longer
Later
Technology Training

Fig. 8

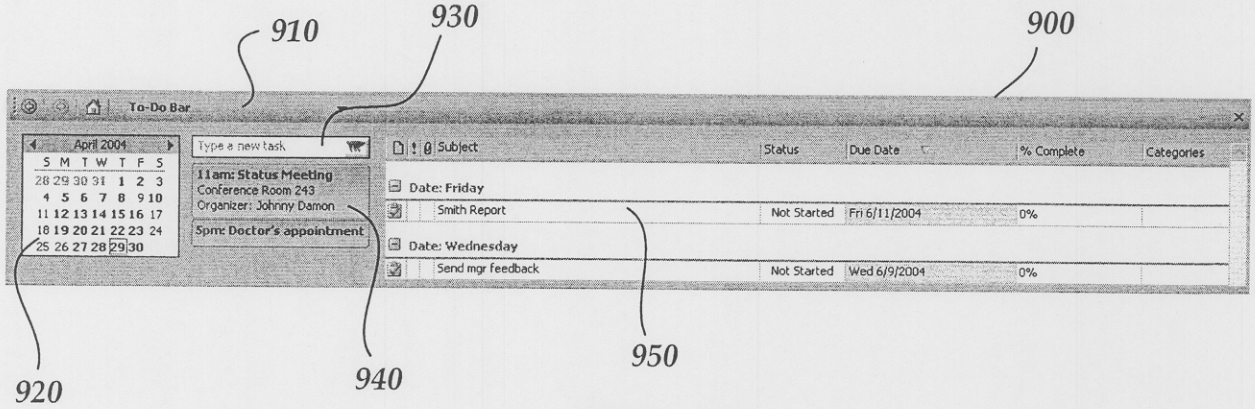

910
930
900
To-Do Bar
April 2004
Type a new task
Subject
Status
Due Date
% Complete
Categories
11am: Status Meeting
Conference Room 243
Organizer: Johnny Damon
Spm: Doctor's appointment
Date: Friday
Smith Report
Not Started
Fri 6/11/2004
0%
Date: Wednesday
Send mgr feedback
Not Started
Wed 6/9/2004
0%
920
940
950

Fig. 9