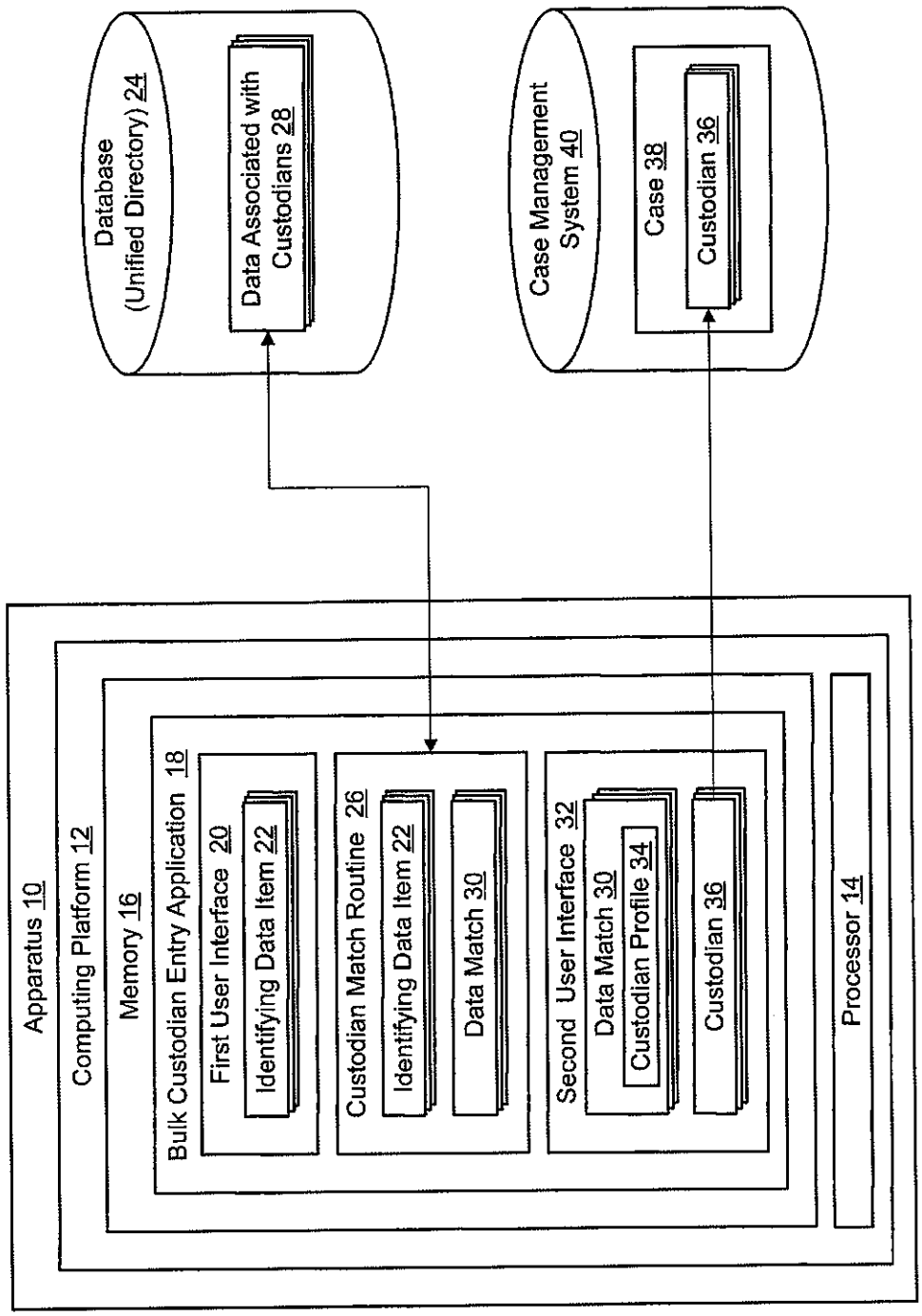

Apparatus 10
Computing Platform 12
Memory 16
Bulk Custodian Entry Application 18
First User Interface 20
Identifying Data Item 22
Custodian Match Routine 26
Identifying Data Item 22
Data Match 30
Second User Interface 32
Data Match 30
Custodian Profile 34
Custodian 36
Processor 14
Database (Unified Directory) 24
Data Associated with Custodians 28
Case Management System 40
Case 38
Custodian 36

FIG. 1

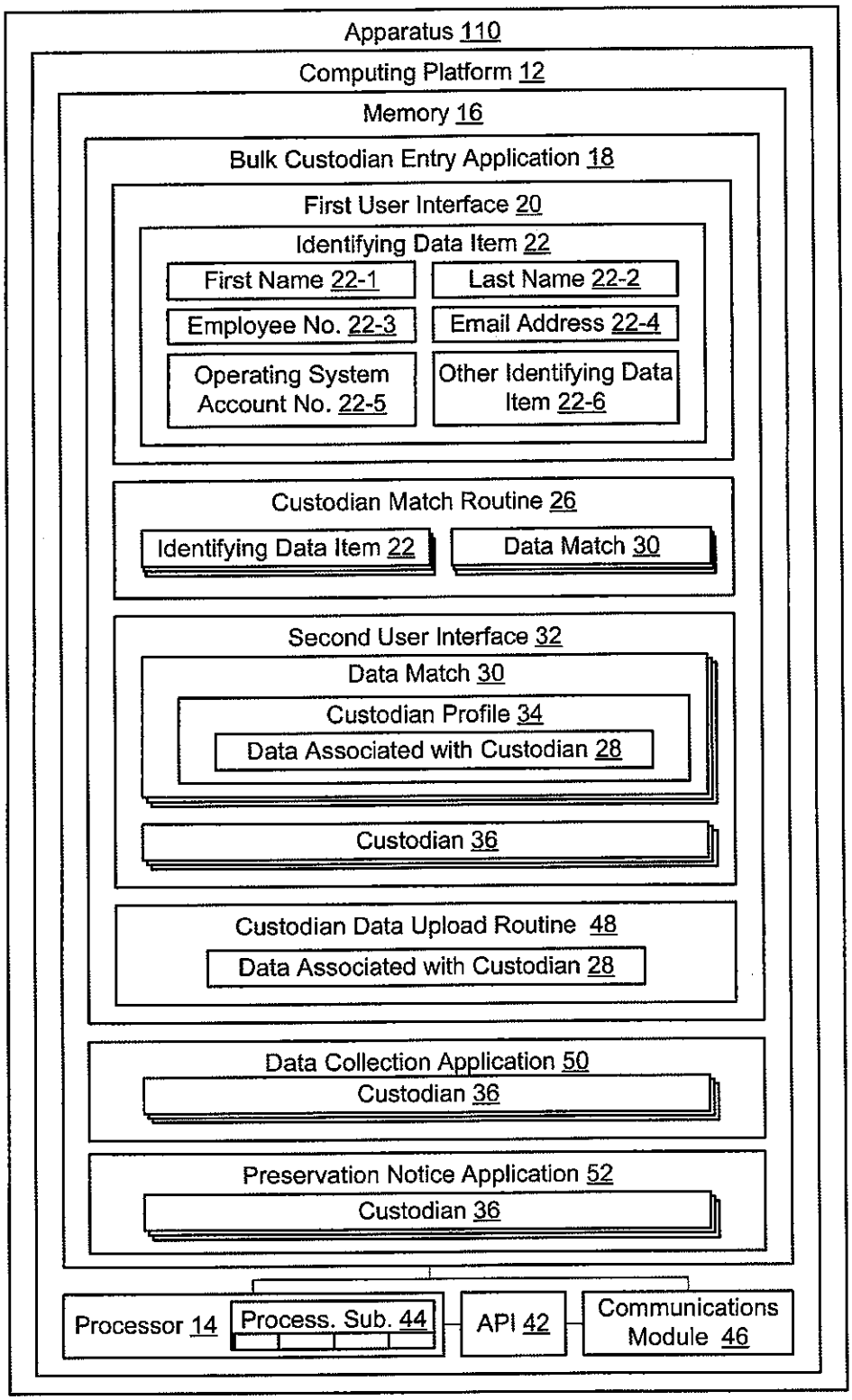

Apparatus 110
Computing Platform 12
Memory 16
Bulk Custodian Entry Application 18
First User Interface 20
Identifying Data Item 22
First Name 22-1
Last Name 22-2
Employee No. 22-3
Email Address 22-4
Operating System Account No. 22-5
Other Identifying Data Item 22-6
Custodian Match Routine 26
Identifying Data Item 22
Data Match 30
Second User Interface 32
Data Match 30
Custodian Profile 34
Data Associated with Custodian 28
Custodian 36
Custodian Data Upload Routine 48
Data Associated with Custodian 28
Data Collection Application 50
Custodian 36
Preservation Notice Application 52
Custodian 36
Processor 14
Process. Sub. 44
API 42
Communications Module 46

FIG. 2

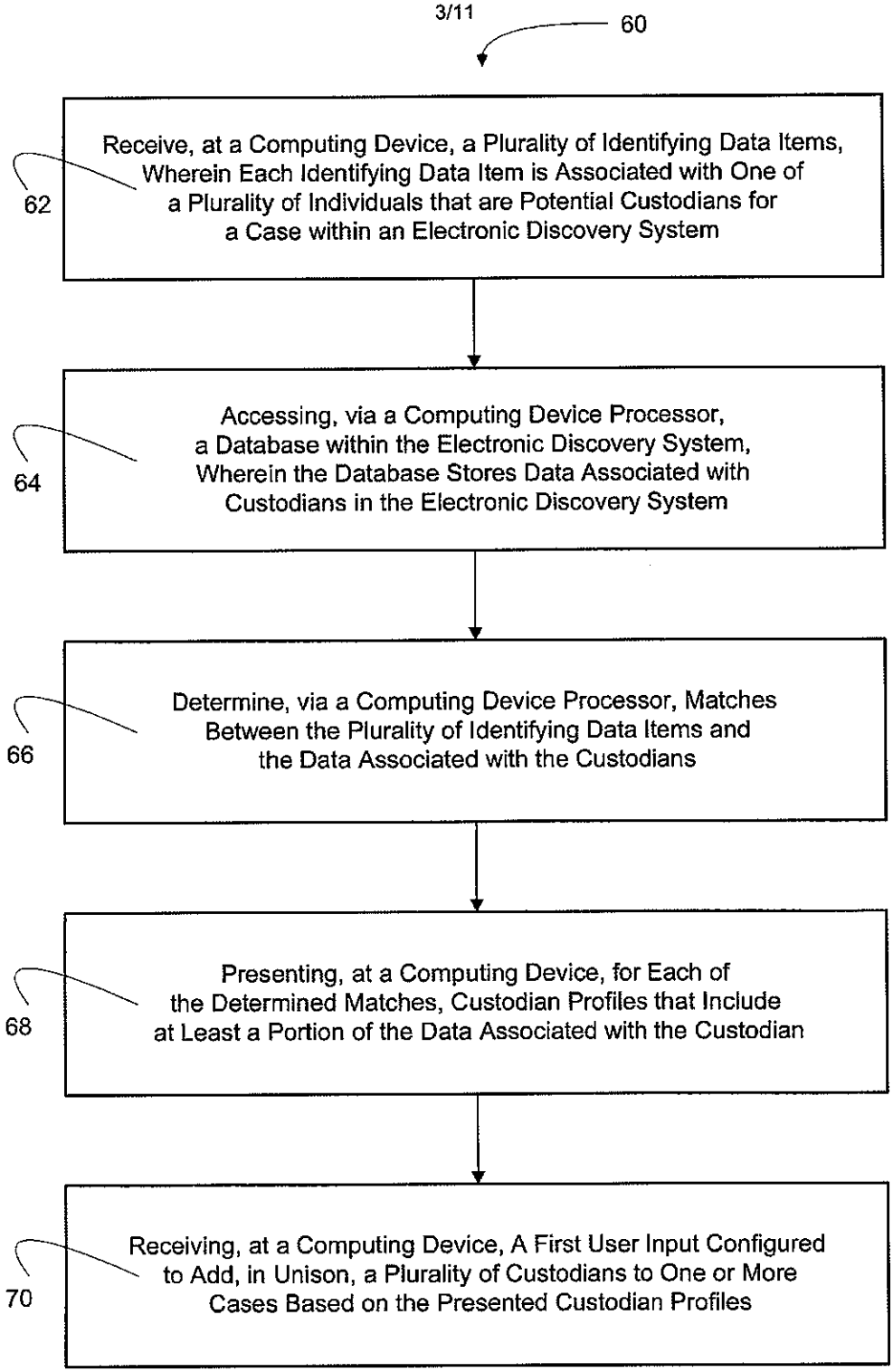

60
Receive, at a Computing Device, a Plurality of Identifying Data Items, Wherein Each Identifying Data Item is Associated with One of a Plurality of Individuals that are Potential Custodians for a Case within an Electronic Discovery System
62
Accessing, via a Computing Device Processor, a Database within the Electronic Discovery System, Wherein the Database Stores Data Associated with Custodians in the Electronic Discovery System
64
Determine, via a Computing Device Processor, Matches Between the Plurality of Identifying Data Items and the Data Associated with the Custodians
66
Presenting, at a Computing Device, for Each of the Determined Matches, Custodian Profiles that Include at Least a Portion of the Data Associated with the Custodian
68
Receiving, at a Computing Device, A First User Input Configured to Add, in Unison, a Plurality of Custodians to One or More Cases Based on the Presented Custodian Profiles
70

FIG. 3

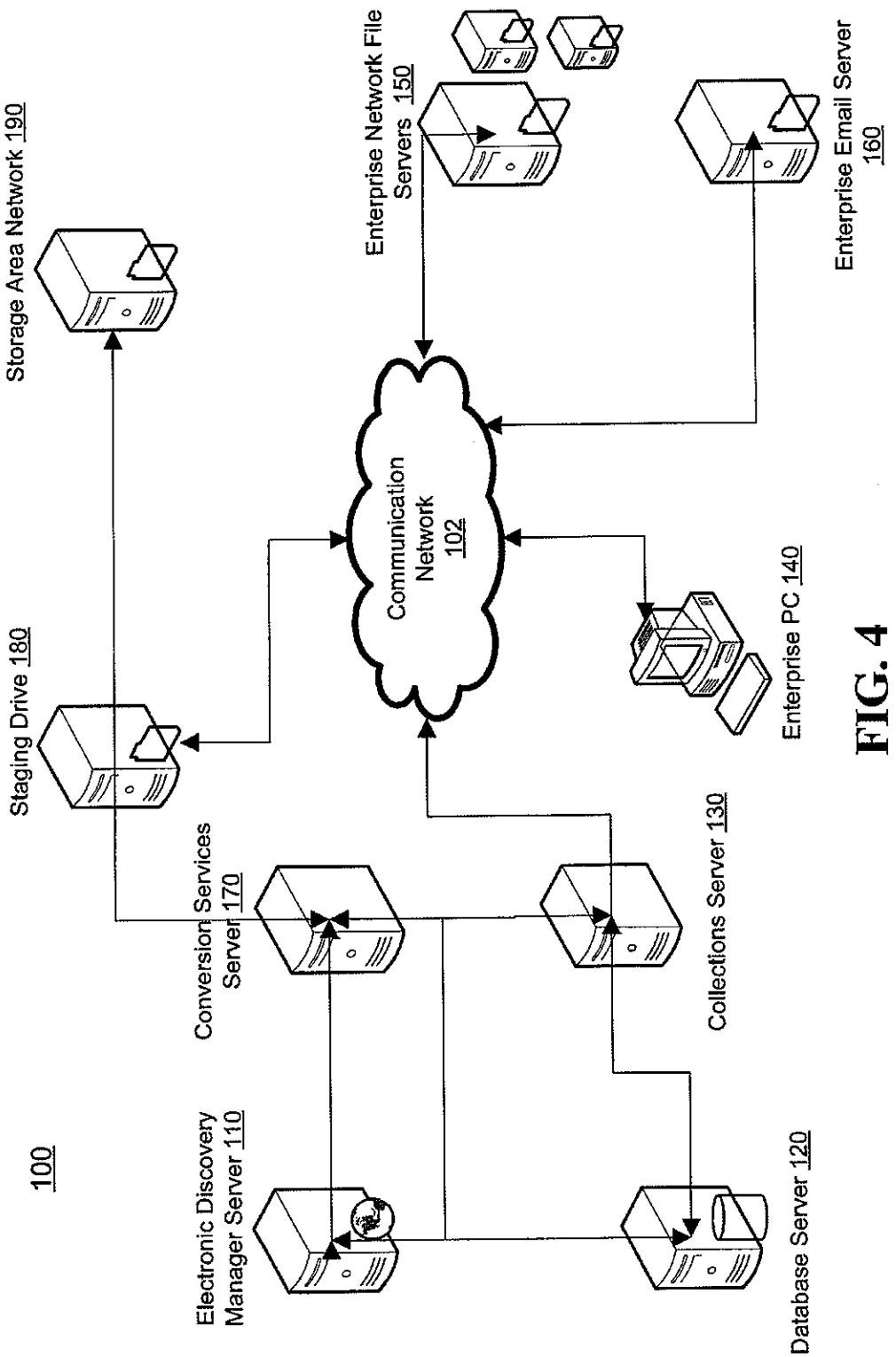

100
Storage Area Network 190
Staging Drive 180
Electronic Discovery Manager Server 110
Conversion Services Server 170
Collections Server 130
Database Server 120
Communication Network 102
Enterprise Network File Servers 150
Enterprise Email Server 160
Enterprise PC 140

FIG. 4

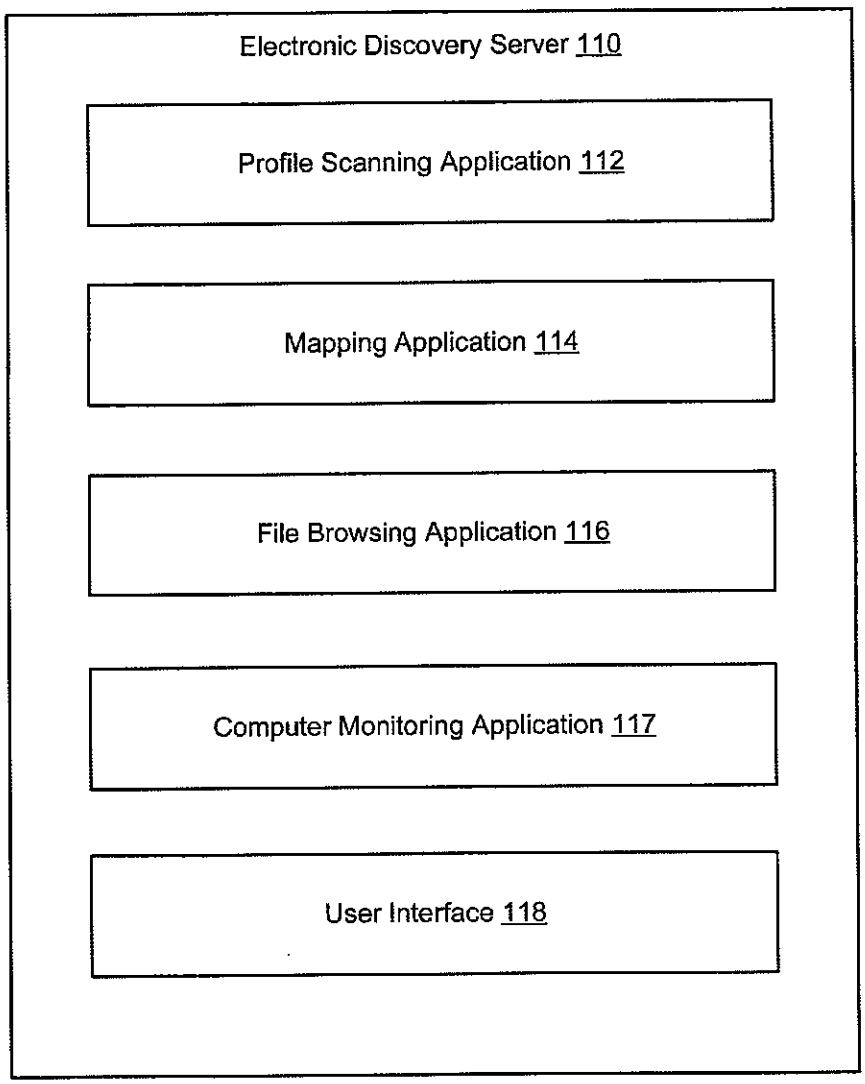

Electronic Discovery Server 110
Profile Scanning Application 112
Mapping Application 114
File Browsing Application 116
Computer Monitoring Application 117
User Interface 118

FIG. 5

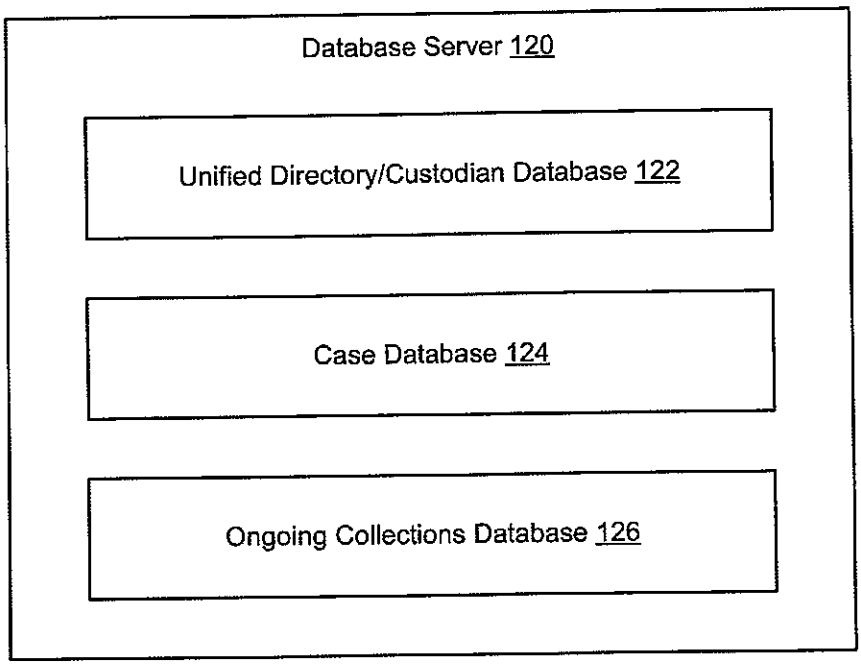

Database Server 120
Unified Directory/Custodian Database 122
Case Database 124
Ongoing Collections Database 126

FIG. 6

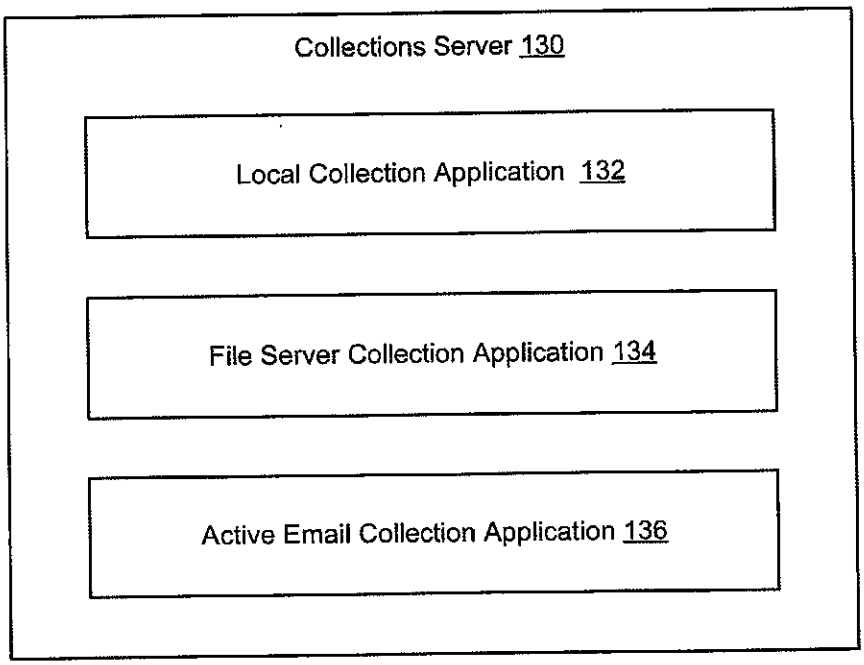

Collections Server 130
Local Collection Application 132
File Server Collection Application 134
Active Email Collection Application 136

FIG. 7

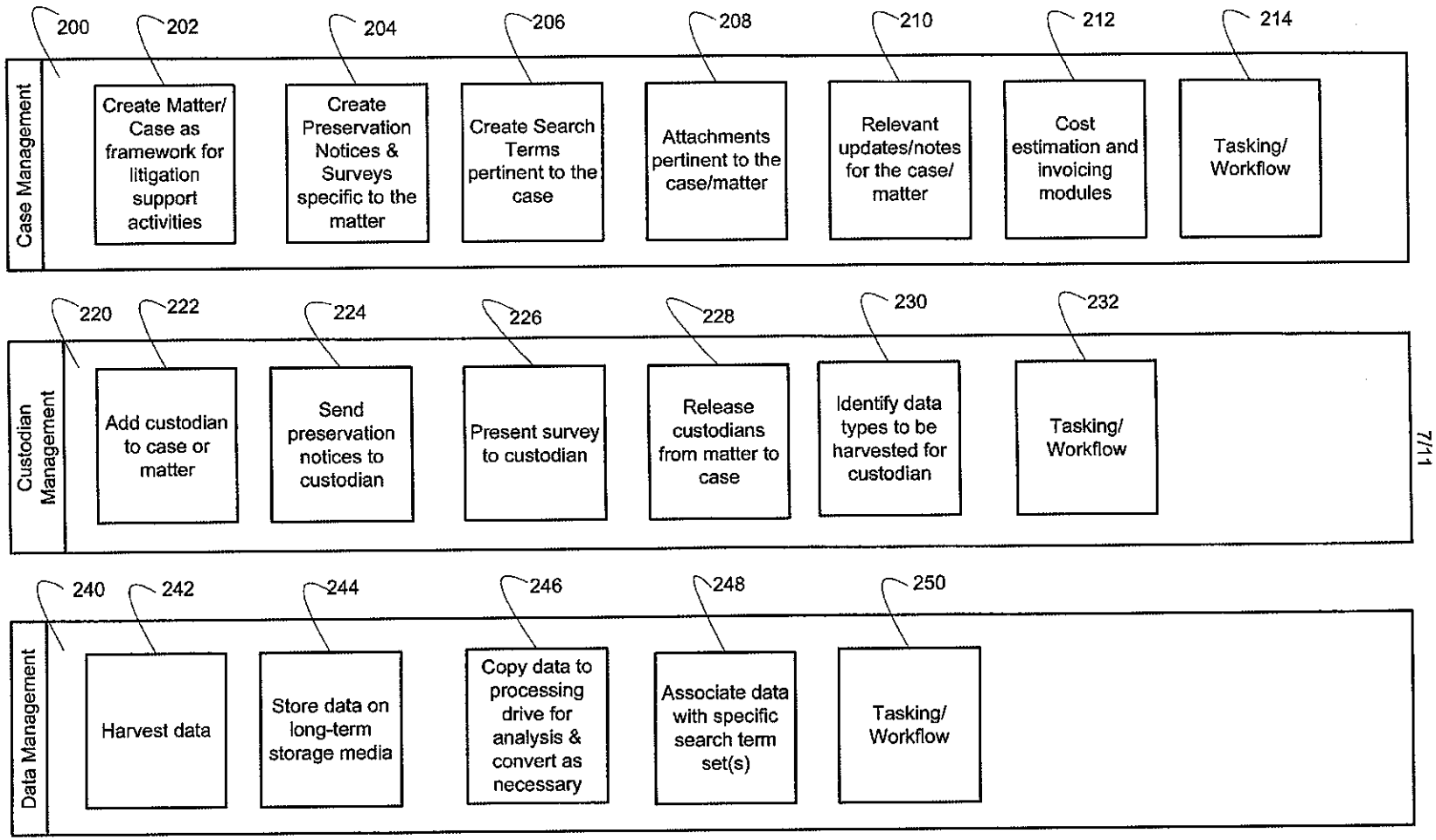

Case Management
200
202
Create Matter/ Case as framework for litigation support activities
204
Create Preservation Notices & Surveys specific to the matter
206
Create Search Terms pertinent to the case
208
Attachments pertinent to the case/matter
210
Relevant updates/notes for the case/ matter
212
Cost estimation and invoicing modules
214
Tasking/ Workflow
Custodian Management
220
222
Add custodian to case or matter
224
Send preservation notices to custodian
226
Present survey to custodian
228
Release custodians from matter to case
230
Identify data types to be harvested for custodian
232
Tasking/ Workflow
Data Management
240
242
Harvest data
244
Store data on long-term storage media
246
Copy data to processing drive for analysis & convert as necessary
248
Associate data with specific search term set(s)
250
Tasking/ Workflow

FIG. 8

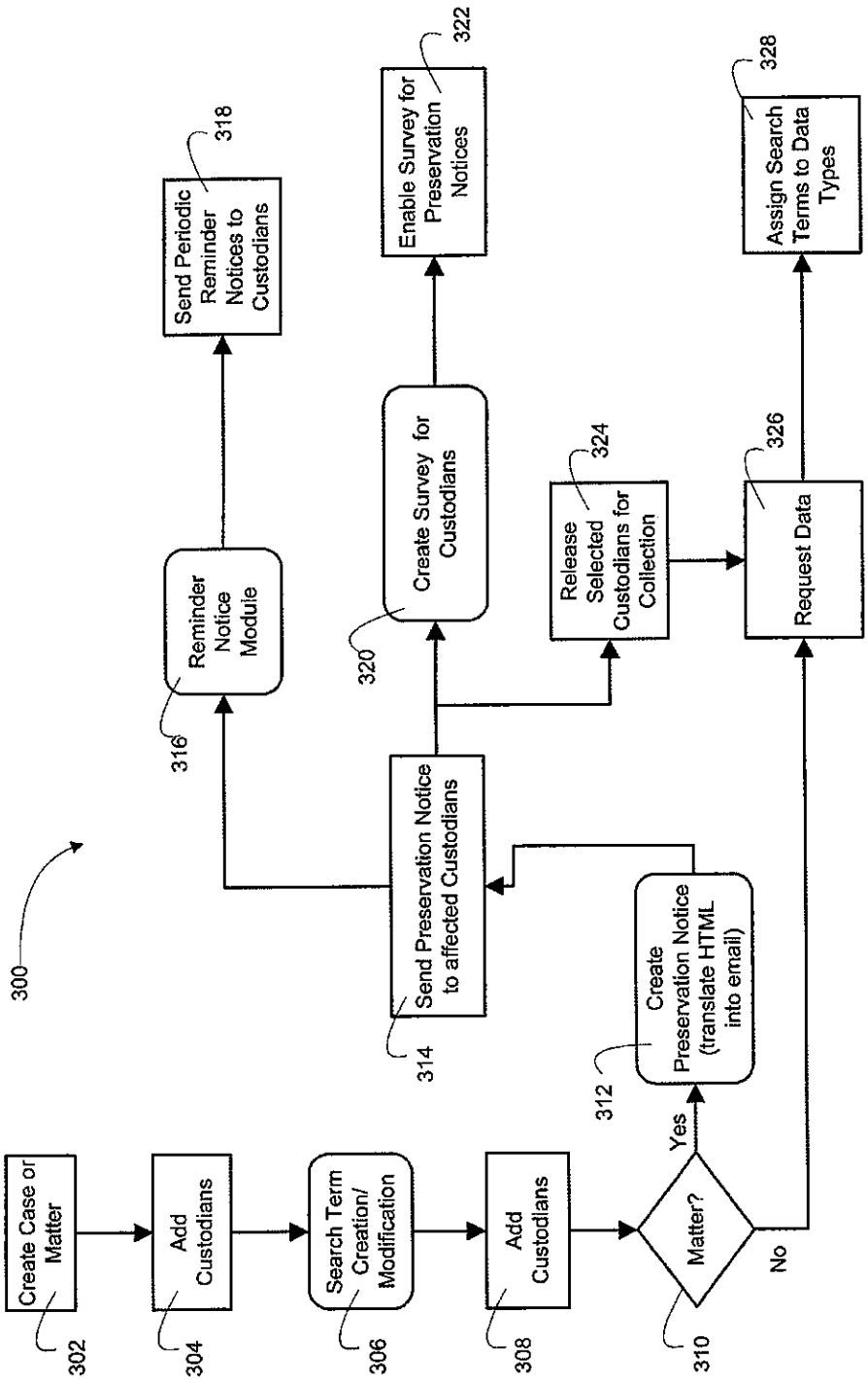

300
Create Case or Matter
302
Add Custodians
304
Search Term Creation/ Modification
306
Add Custodians
308
Matter?
310
Yes
No
Create Preservation Notice (translate HTML into email)
312
Send Preservation Notice to affected Custodians
314
Reminder Notice Module
316
Send Periodic Reminder Notices to Custodians
318
Create Survey for Custodians
320
Enable Survey for Preservation Notices
322
Release Selected Custodians for Collection
324
Request Data
326
Assign Search Terms to Data Types
328

FIG. 9

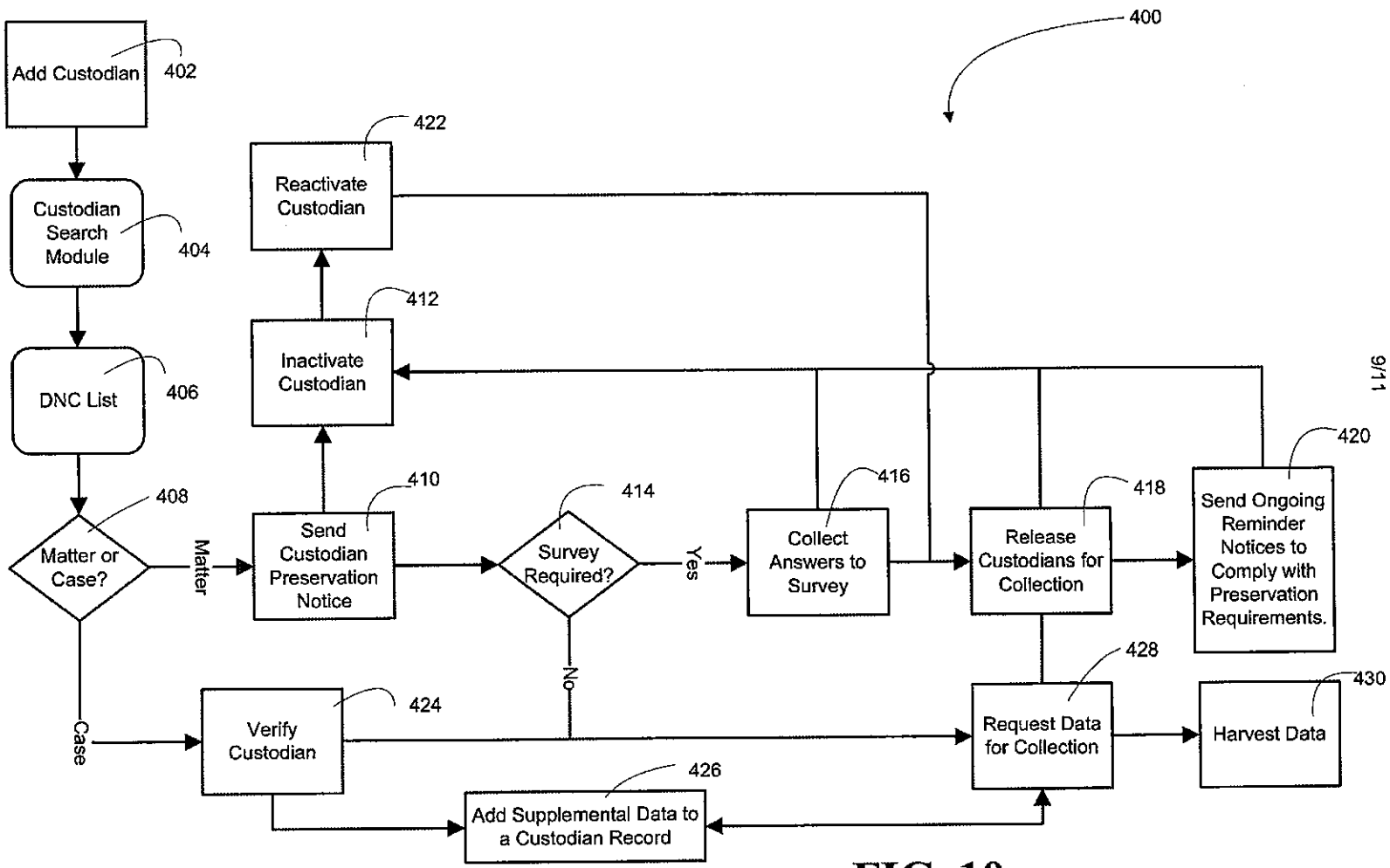

400
Add Custodian
402
Custodian Search Module
404
DNC List
406
Matter or Case?
408
Matter
Case
Send Custodian Preservation Notice
410
Inactivate Custodian
412
Reactivate Custodian
422
Survey Required?
414
Yes
No
Collect Answers to Survey
416
Release Custodians for Collection
418
Send Ongoing Reminder Notices to Comply with Preservation Requirements.
420
Verify Custodian
424
Request Data for Collection
428
Harvest Data
430
Add Supplemental Data to a Custodian Record
426
9/11

FIG. 10

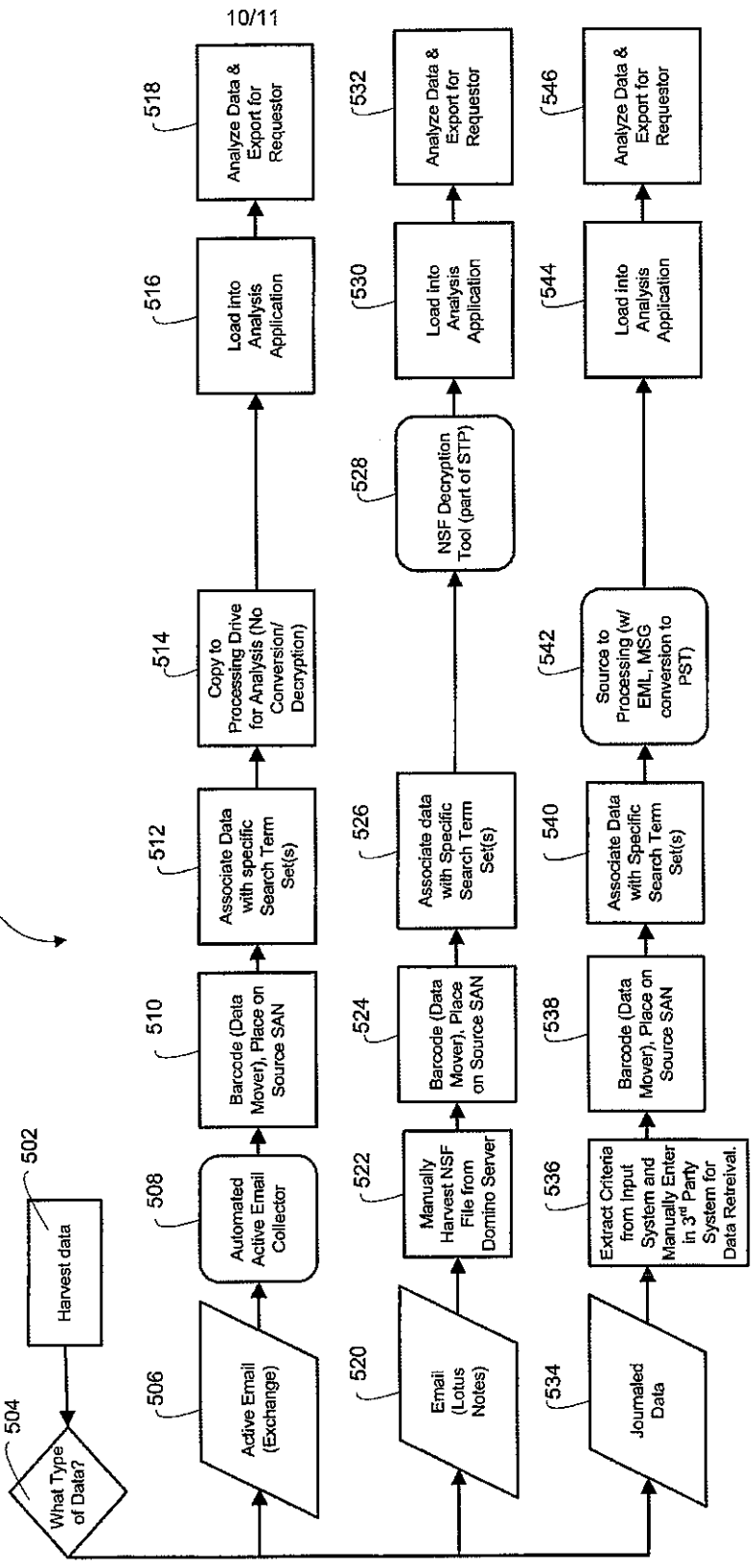

500
Harvest data
502
What Type of Data?
504
Active Email (Exchange)
506
Automated Active Email Collector
508
Barcode (Data Mover), Place on Source SAN
510
Associate Data with specific Search Term Set(s)
512
Copy to Processing Drive for Analysis (No Conversion/ Decryption)
514
Load into Analysis Application
516
Analyze Data & Export for Requestor
518
Email (Lotus Notes)
520
Manually Harvest NSF File from Domino Server
522
Barcode (Data Mover), Place on Source SAN
524
Associate data with Specific Search Term Set(s)
526
NSF Decryption Tool (part of STP)
528
Load into Analysis Application
530
Analyze Data & Export for Requestor
532
Journaled Data
534
Extract Criteria from Input System and Manually Enter in 3rd Party System for Data Retreival.
536
Barcode (Data Mover), Place on Source SAN
538
Associate Data with Specific Search Term Set(s)
540
Source to Processing (w/ EML, MSG conversion to PST)
542
Load into Analysis Application
544
Analyze Data & Export for Requestor
546

FIG. 11

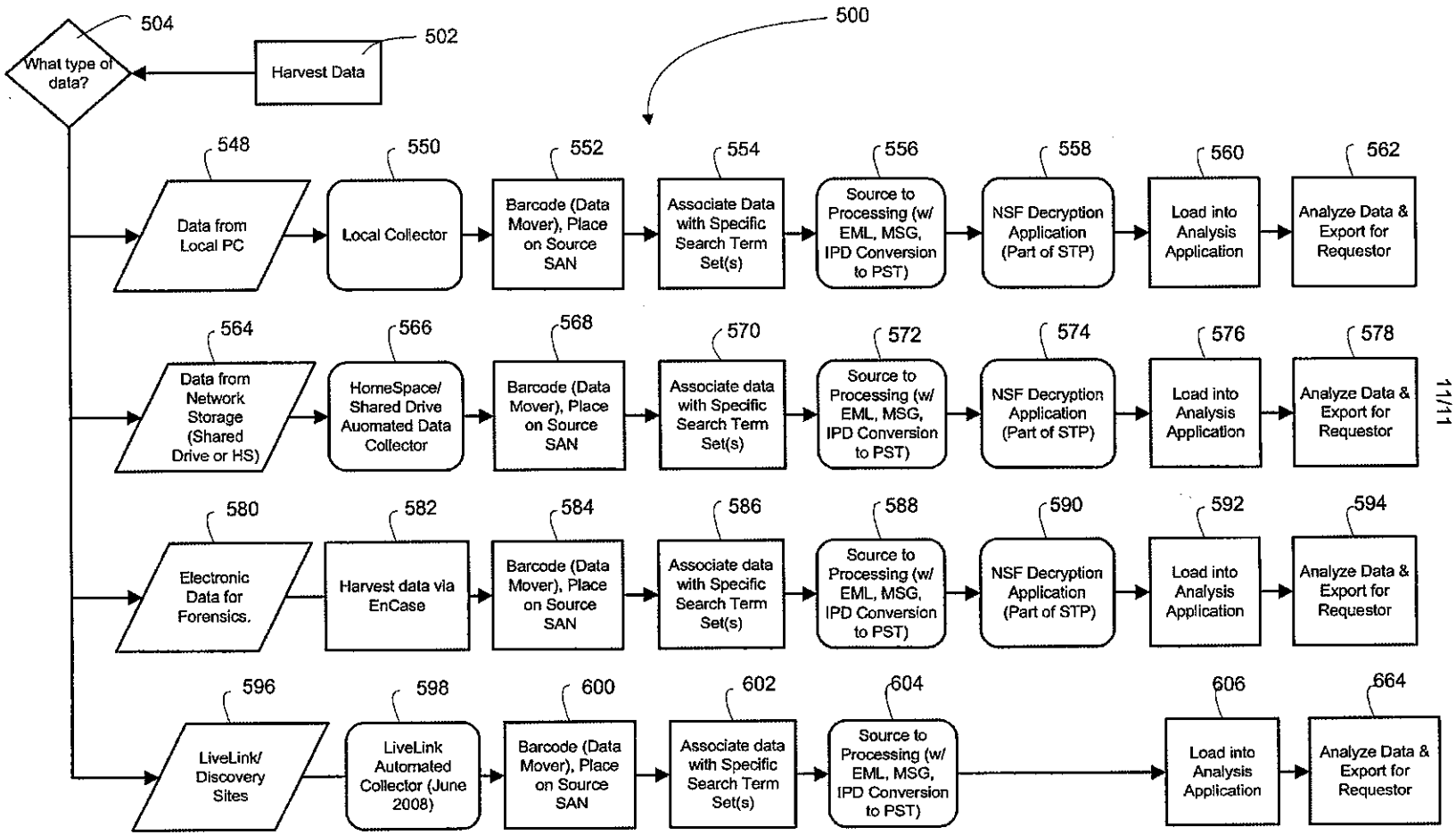

504
What type of data?
502
Harvest Data
500
548
Data from Local PC
550
Local Collector
552
Barcode (Data Mover), Place on Source SAN
554
Associate Data with Specific Search Term Set(s)
556
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
558
NSF Decryption Application (Part of STP)
560
Load into Analysis Application
562
Analyze Data & Export for Requestor
564
Data from Network Storage (Shared Drive or HS)
566
HomeSpace/ Shared Drive Auomated Data Collector
568
Barcode (Data Mover), Place on Source SAN
570
Associate data with Specific Search Term Set(s)
572
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
574
NSF Decryption Application (Part of STP)
576
Load into Analysis Application
578
Analyze Data & Export for Requestor
580
Electronic Data for Forensics.
582
Harvest data via EnCase
584
Barcode (Data Mover), Place on Source SAN
586
Associate data with Specific Search Term Set(s)
588
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
590
NSF Decryption Application (Part of STP)
592
Load into Analysis Application
594
Analyze Data & Export for Requestor
596
LiveLink/ Discovery Sites
598
LiveLink Automated Collector (June 2008)
600
Barcode (Data Mover), Place on Source SAN
602
Associate data with Specific Search Term Set(s)
604
Source to Processing (w/ EML, MSG, IPD Conversion to PST)
606
Load into Analysis Application
664
Analyze Data & Export for Requestor
11/11

FIG. 12