

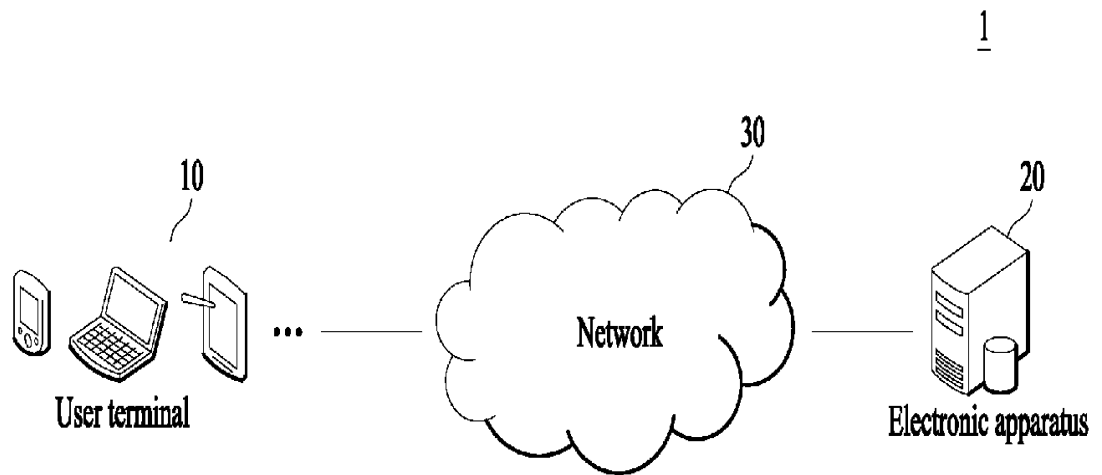
FIG. 1

FIG. 2A

Membership withdrawal

You must complete all of the instructions below to withdraw your membership.

01 Identity verification > 02 Check usage details > 03 Survey > 04 Membership withdrawal complete

Unused travel/ticket products

① Required. Please complete the product cancellation via the 'provided link'.

Order date	Expiration date	Product name	Order Number
2020.01.01	2020.01.01	[Product name] Product name	1300007308378
2020.01.01	2020.01.01	[Product name] Product name	1300007308378
2020.01.01	2020.01.01	[Product name] Product name	1300007308378

Ongoing Cancellation/Return/Exchange

① Required. Please complete cancellation/return/exchange/refund via the 'provided link'.

Type	Reception date	Product name	Order Number
Cancellation	2020.01.01	[Product name] Product name	1300007308378
Return	2020.01.01	[Product name] Product name	1300007308378
Exchange	2020.01.01	[Product name] Product name	1300007308378

Gifts not accepted by the recipient

① Required. Cancel the gift you sent via the 'provided link' or ask the recipient to accept.

Recipient	Order date	Product name	Order Number
Coupang Kim	2020.01.01	Gift card	1300007308378
Coupang Kim	2020.01.01	[Product name] Product name	1300007308378
Coupang Kim	2020.01.01	[Product name] Product name	1300007308378

☒ I have checked the usage details and the amount expected to lapse, and I agree to the procedure for withdrawal.

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FIG. 2B

Membership withdrawal

01 Identity verification
> 02 Check usage details
> 03 Survey
> 04 Membership withdrawal complete

You must complete all of the instructions below to withdraw your membership.

Outstanding amount

Later payment service 300,000won ① Required. Please proceed with the payment via the 'provided link'.

Converted gift card

① Required. Please proceed with the refund via the 'provided link'.
However, a refund is available only if you used more than 60% of the gift card amount
(80% in the case of 10,000 won).

Conversion date	Gift card Amount	Remaining amount	Refund availability
2020.01.01	50,000won	20,000won (60% use)	Yes
2020.01.01	30,000won	30,000won (0% use)	No
2020.01.01	10,000won	10,000won (0% use)	No

Refundable amount

Deposit
(261)

10,000won ① Required. Please proceed with the withdrawal via the 'provided link'.

Cash transfer refund amount
(262)

10,000won ① Required. Please complete the refund after filling in (modifying)
your refund account via the 'provided link'.

Service fee (monthly)
(263)

2,900won ① Required. Please cancel your membership via the 'provided link'.

Amount expected to lapse
Points accumulated for free will lapse completely upon withdrawal and cannot be restored.

Points 10,000won

☒ I have checked the usage details and the amount expected to lapse, and I agree to the procedure for withdrawal.

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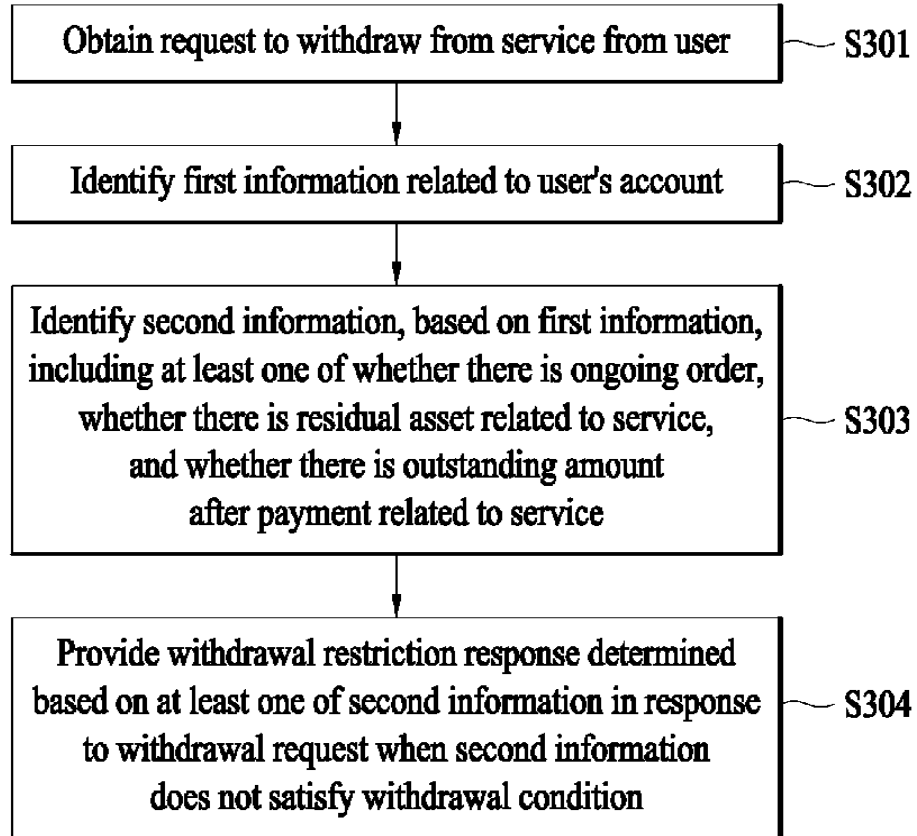
FIG. 3

FIG. 4

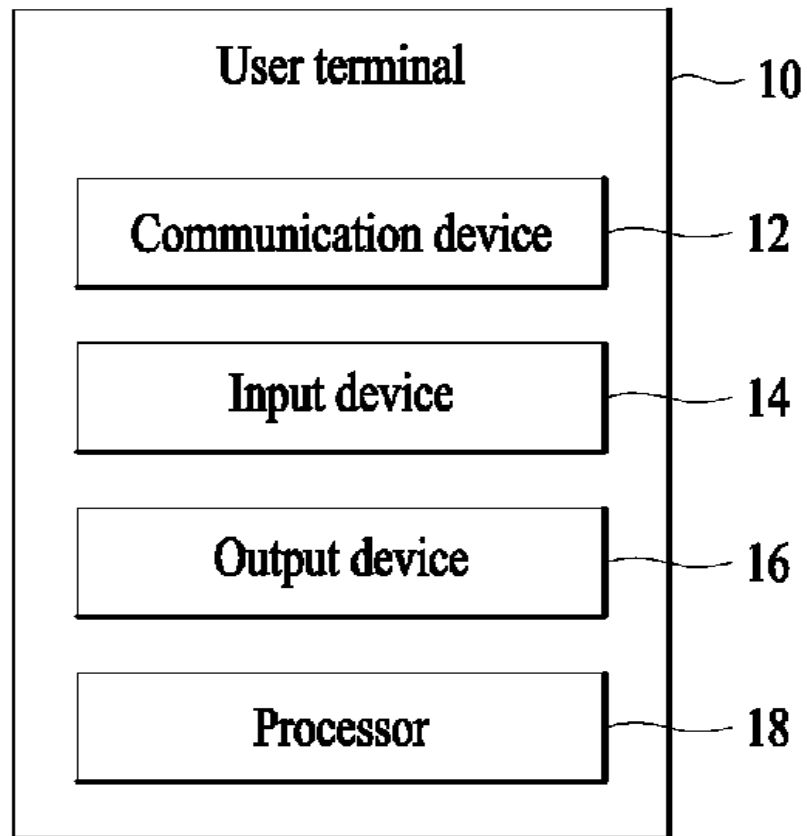


FIG. 5

