ABSTRACT

The present application discloses a method for performing a service operation on the basis of a chat group, so as to solve the problem of low efficiency of a service operation manner in the prior art. The method includes: sending a group member selection request to a server corresponding to the chat group; receiving group member information of at least one group member that is determined by the server from the chat group according to a predetermined rule in response to the group member selection request; and responding to execution of a predetermined service operation by the group member corresponding to the group member information, or responding to execution of the predetermined service operation by a group member other than the group member corresponding to the group member information. The present application further discloses an apparatus for performing a service operation on the basis of a chat group, a method for acquiring group member information, and a method and an apparatus for sending group member information.