

ABSTRACT

The present application relates to a service data processing method and apparatus, a computer device, and a storage medium. The method comprises: acquiring a historical service data sequence that is arranged according to a time sequence of multiple pieces of historical service data; determining a historical period to which the historical service data belongs, acquiring a reference service data sequence of a reference period corresponding to the historical period, and, on the basis of the reference service data sequence, obtaining first comparison service data; acquiring a first service data difference between the historical service data and the first comparison service data; acquiring a reference data difference, and, on the basis of the first service data difference and the reference data difference, determining an abnormal scenario impact value corresponding to the historical service data; arranging the abnormal scenario impact value corresponding to the historical service data in a time sequence to obtain a scenario impact value sequence; and determining target service data on the basis of the historical service data sequence and the scenario impact value sequence.

Fig. 2