

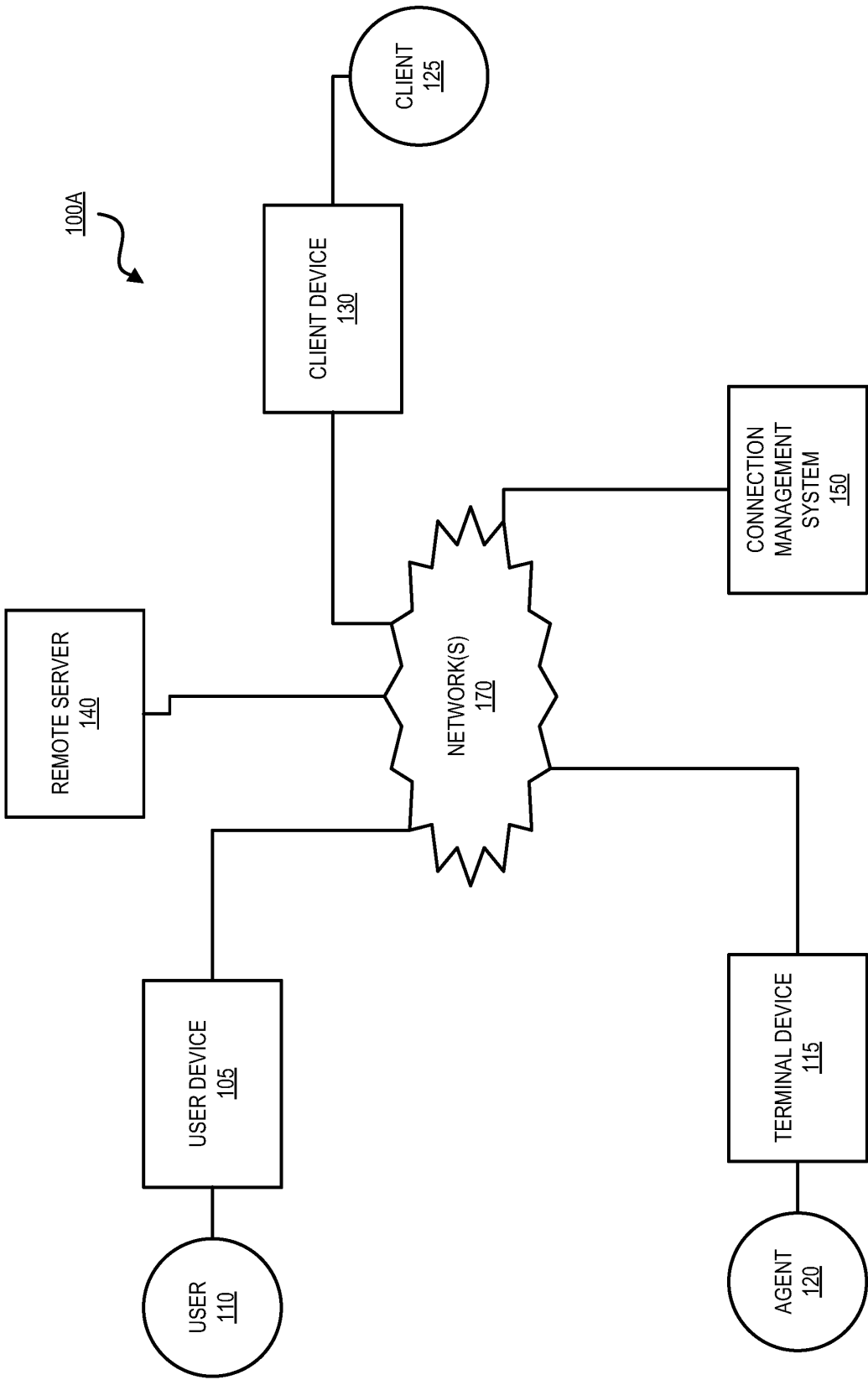


FIG. 1

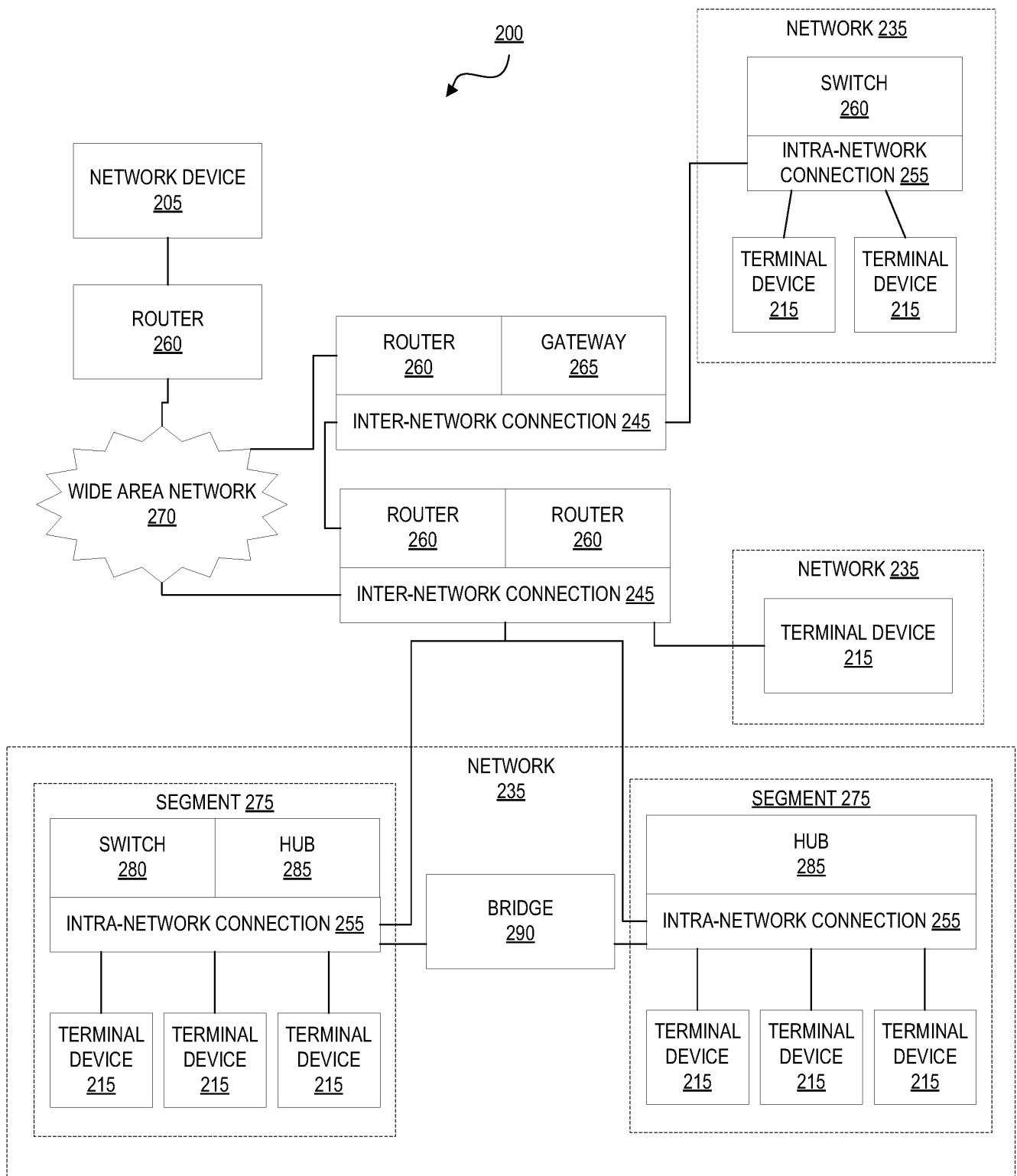


FIG. 2

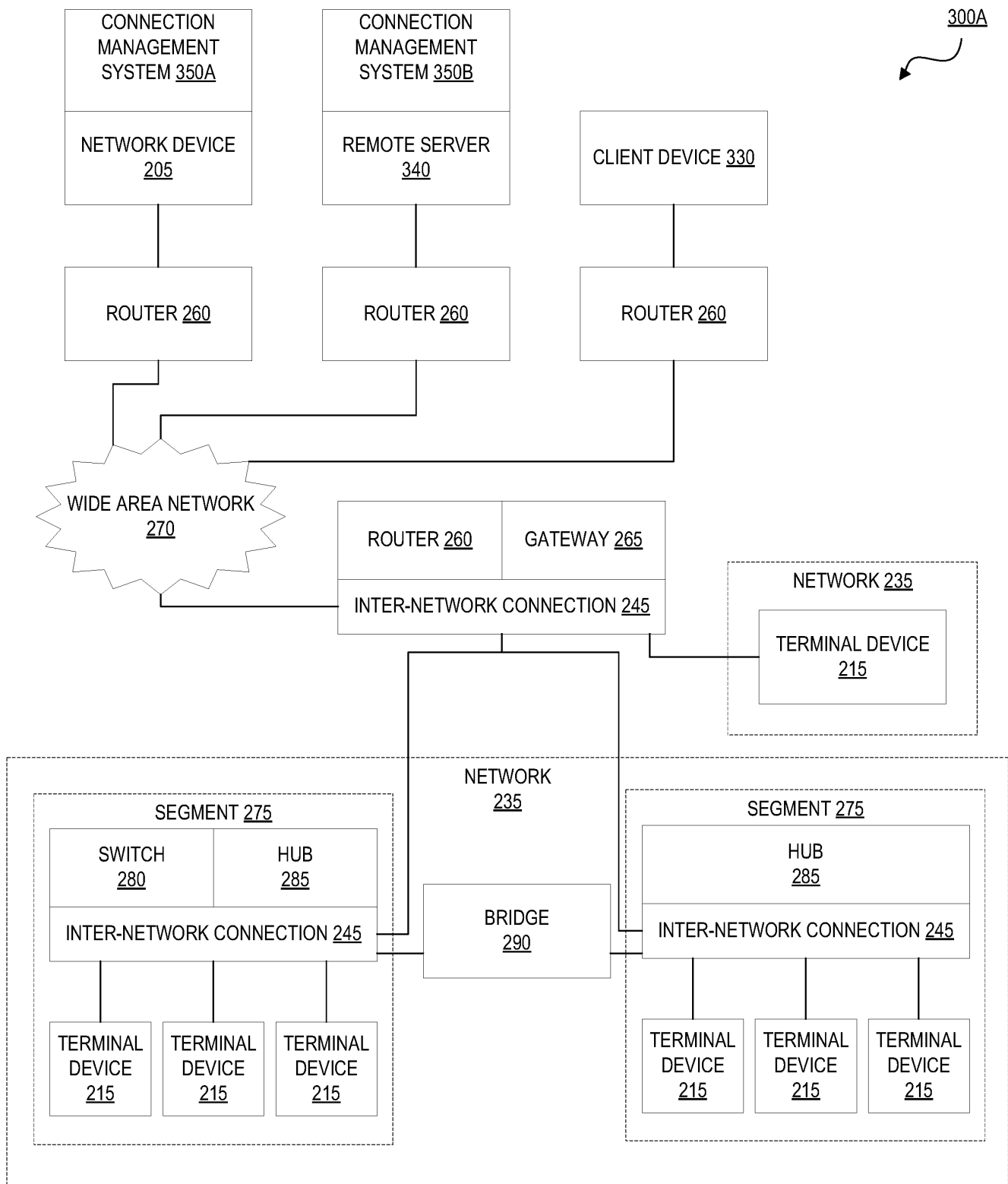


FIG. 3A

300B

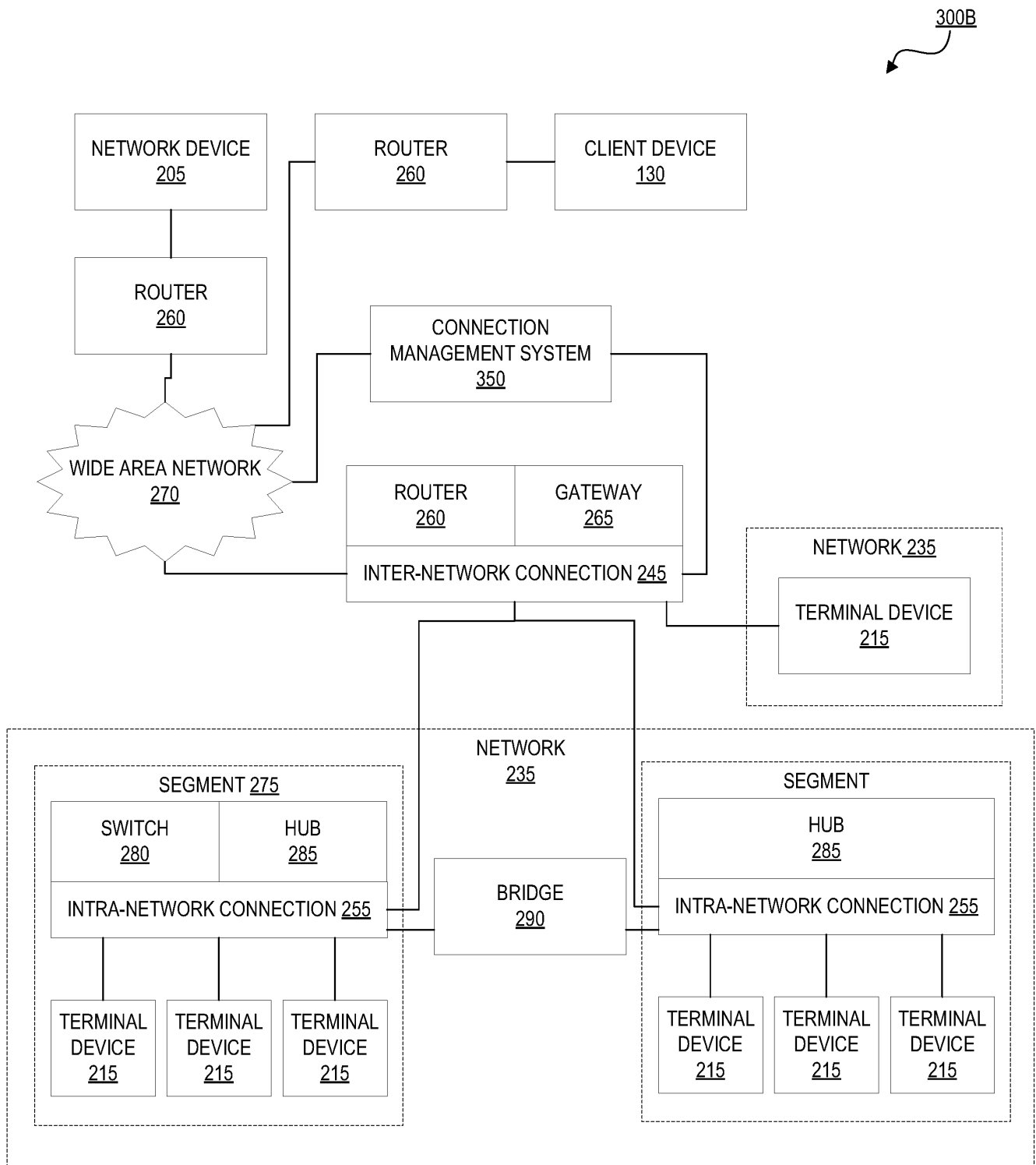


FIG. 3B

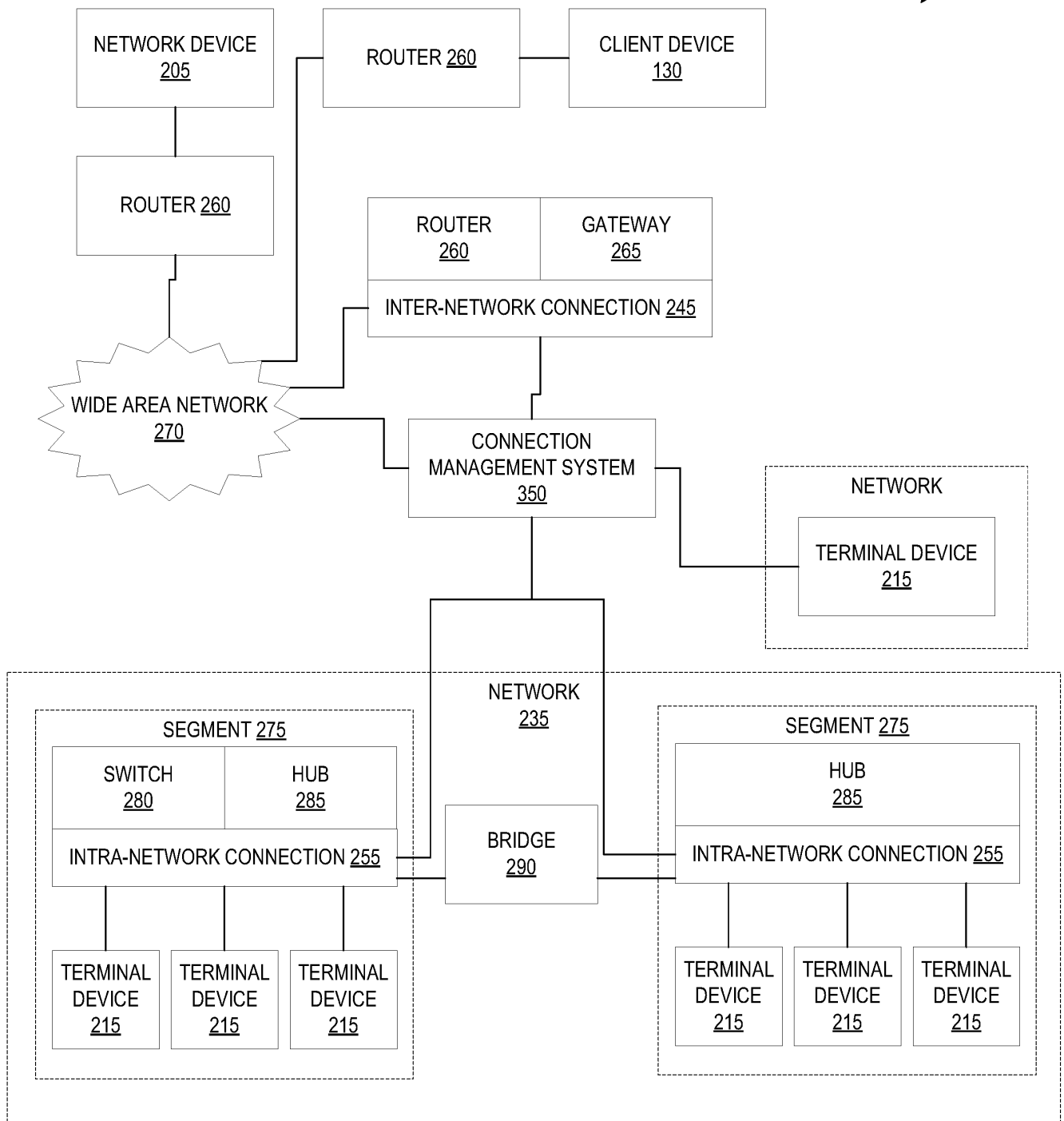
300C

FIG. 3C

WO 2022/147019

PCT/US2021/065354

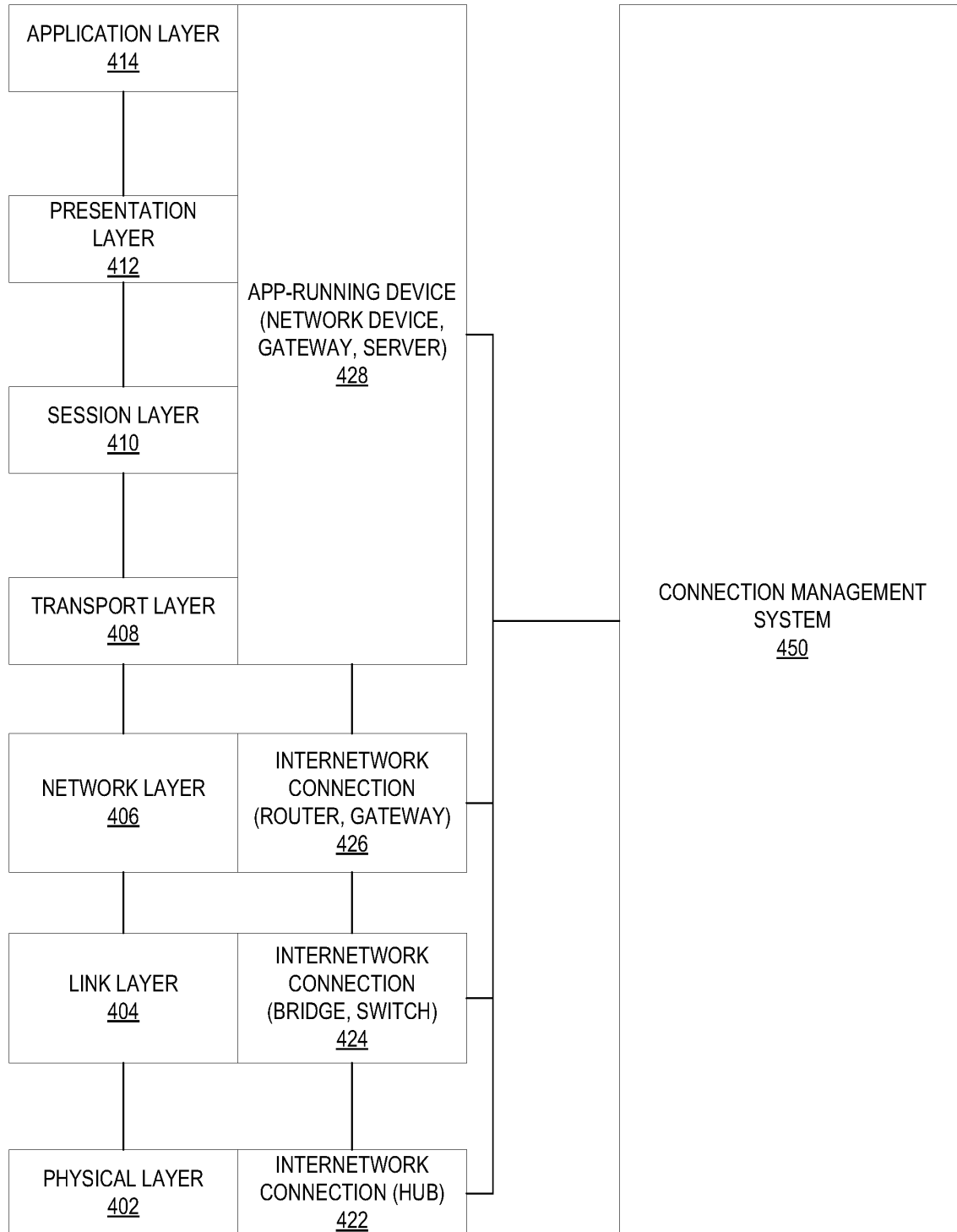
400

FIG. 4

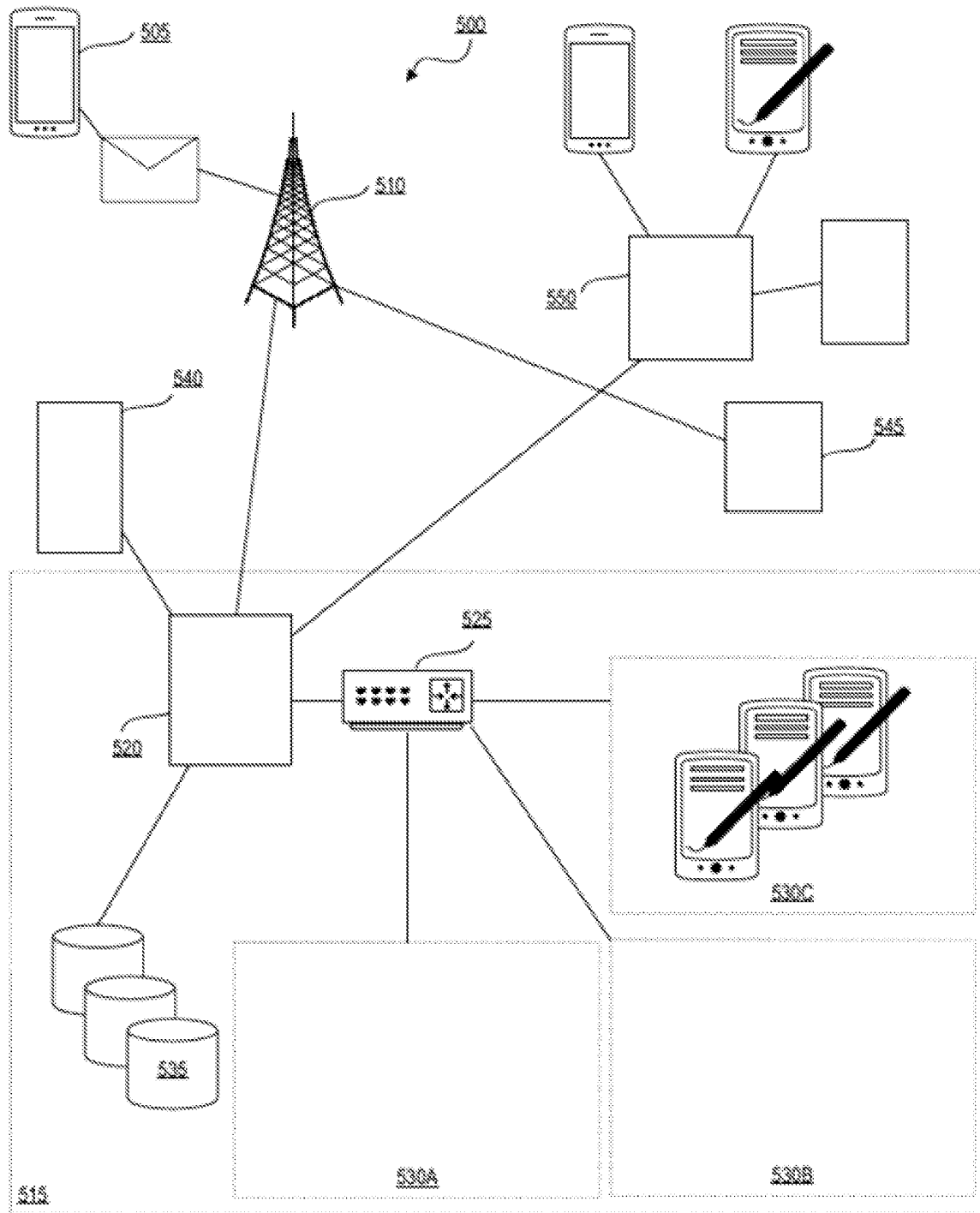


FIG. 5

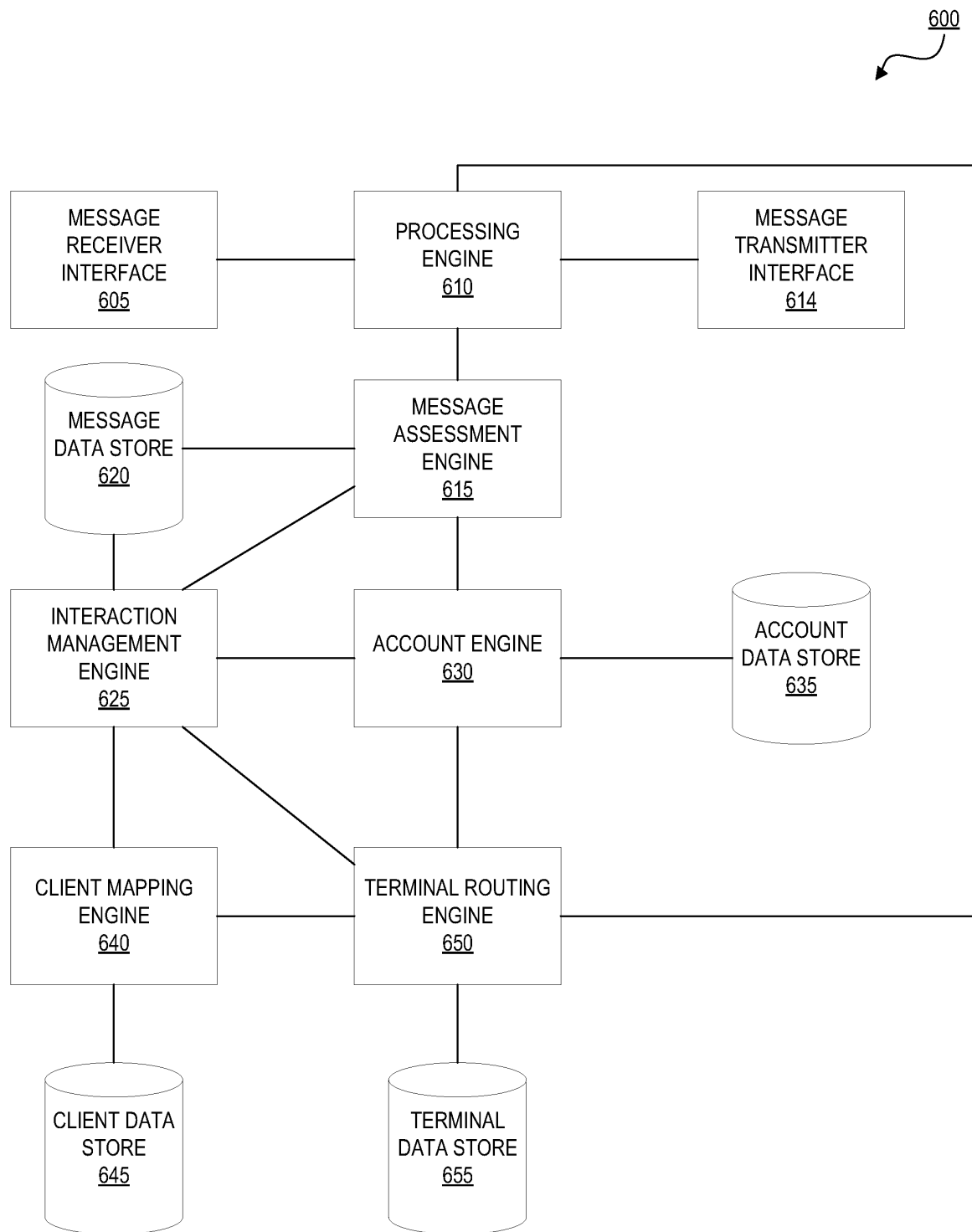


FIG. 6

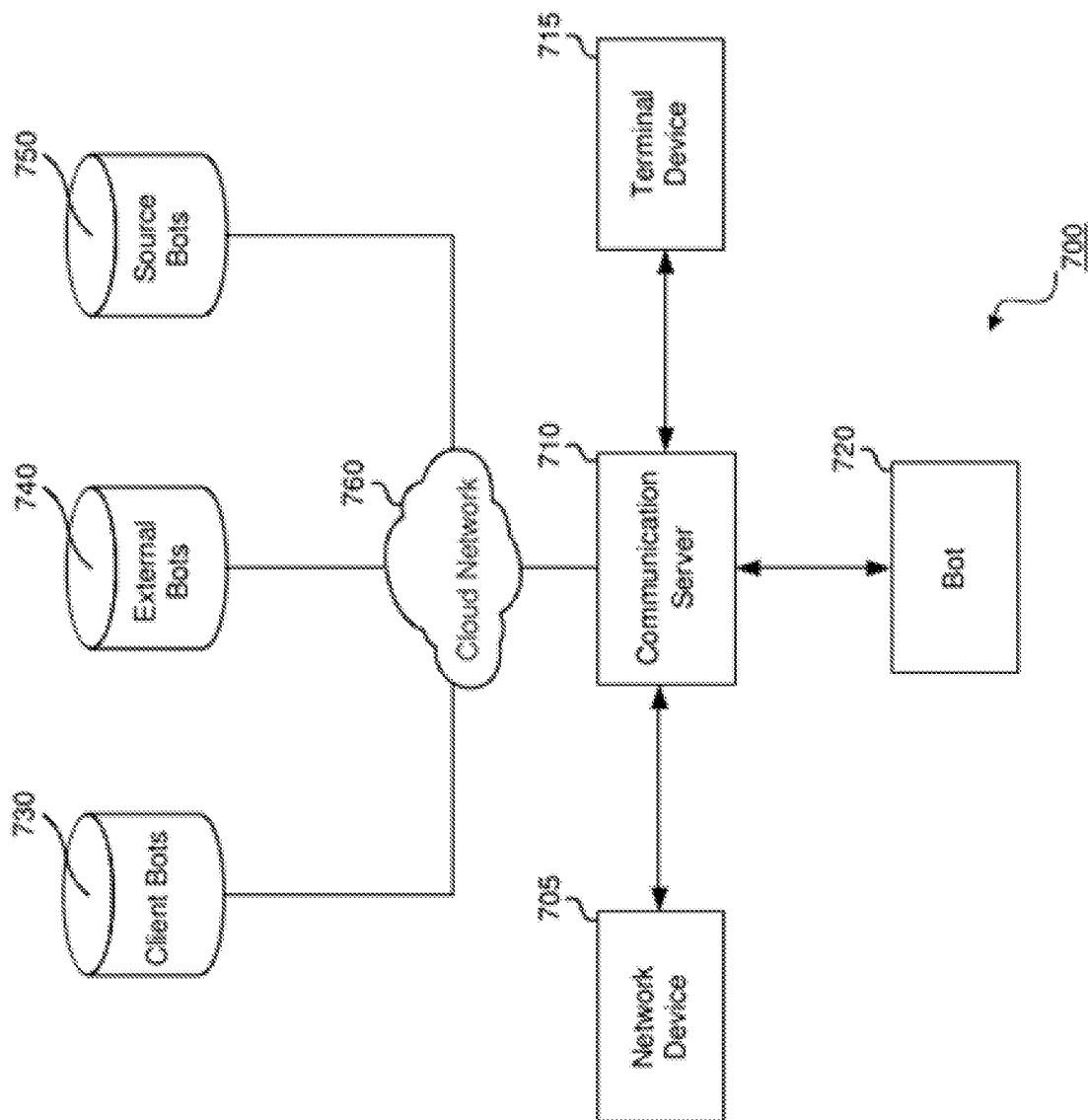


FIG. 7

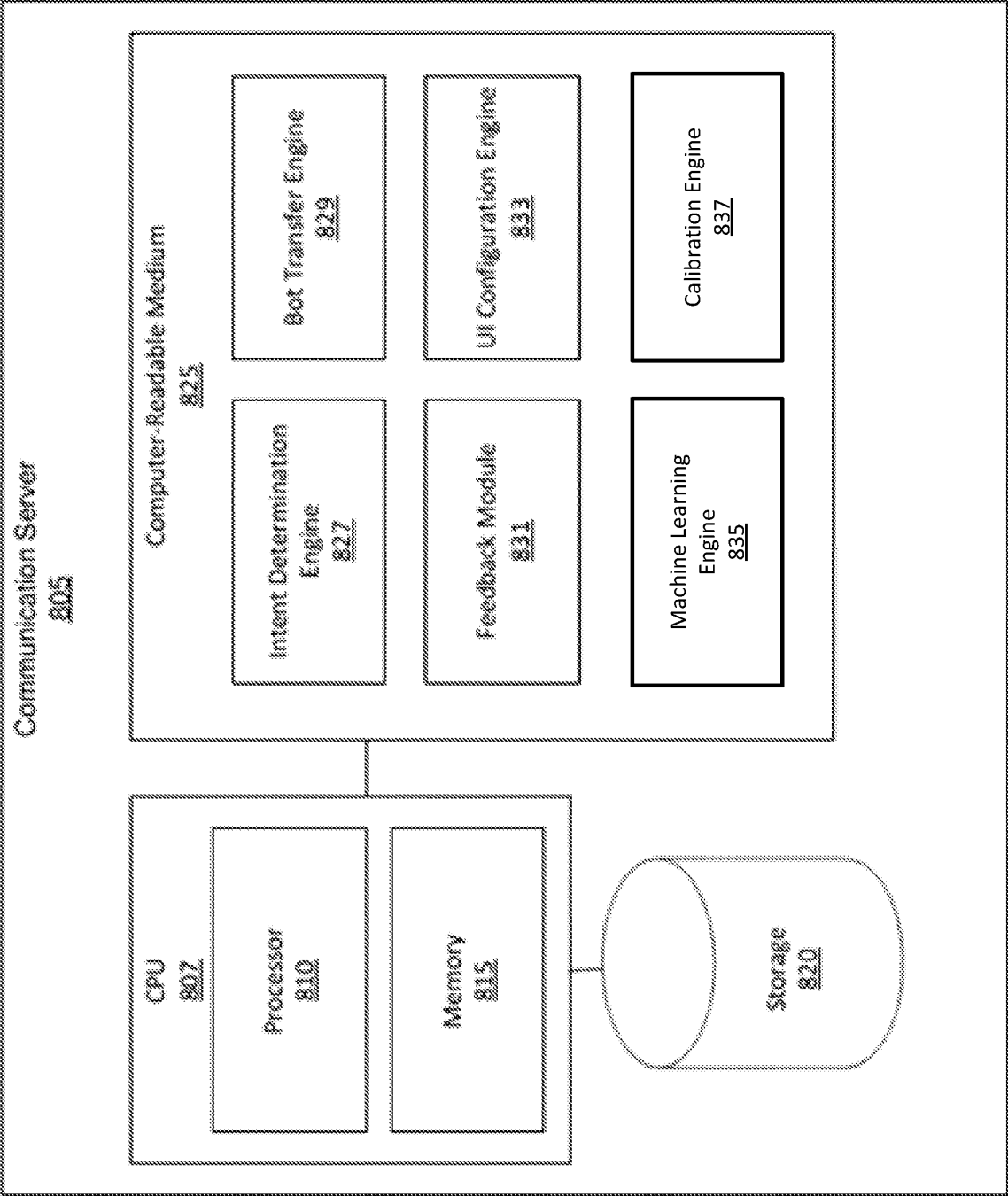


FIG. 8

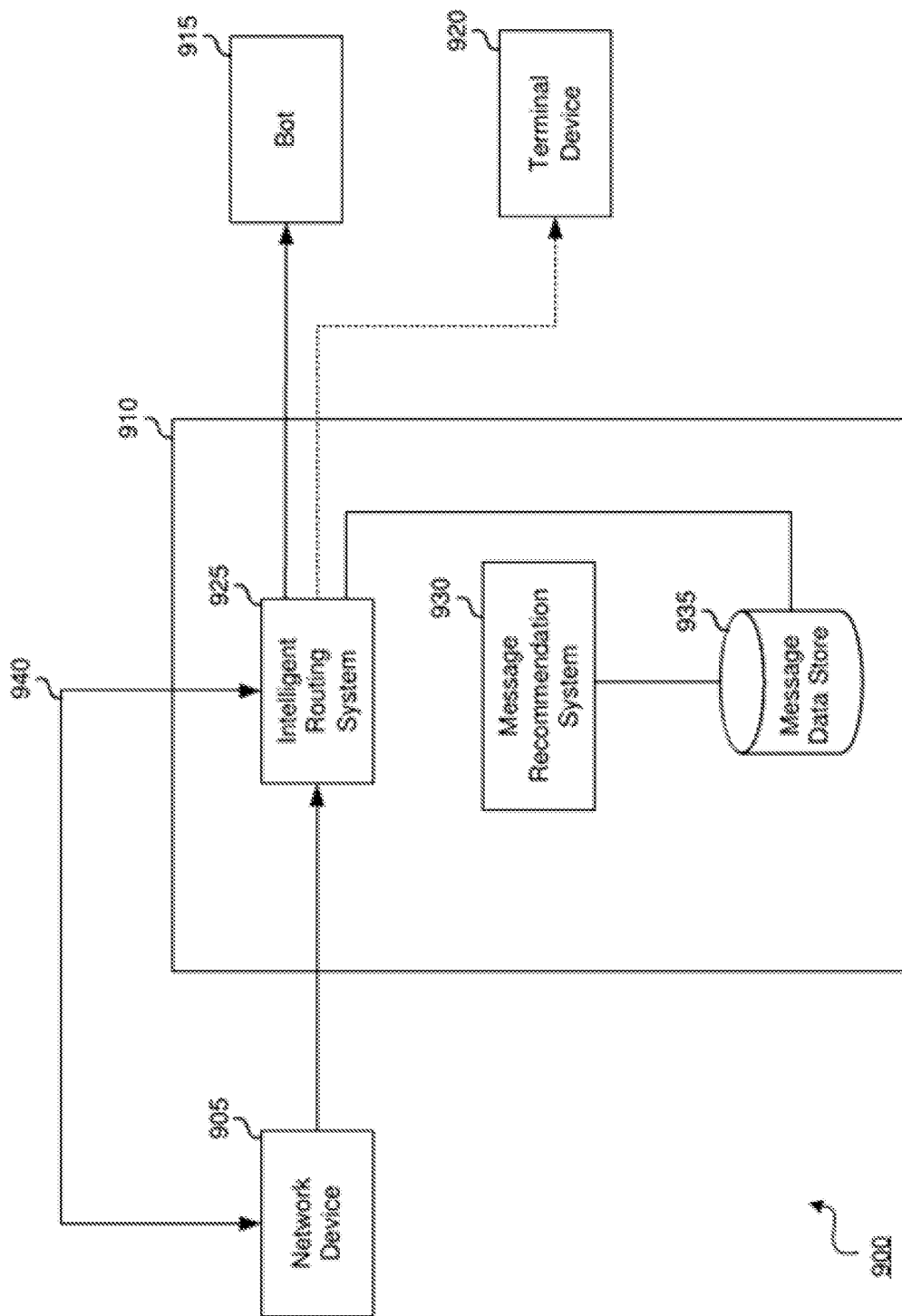


FIG. 9

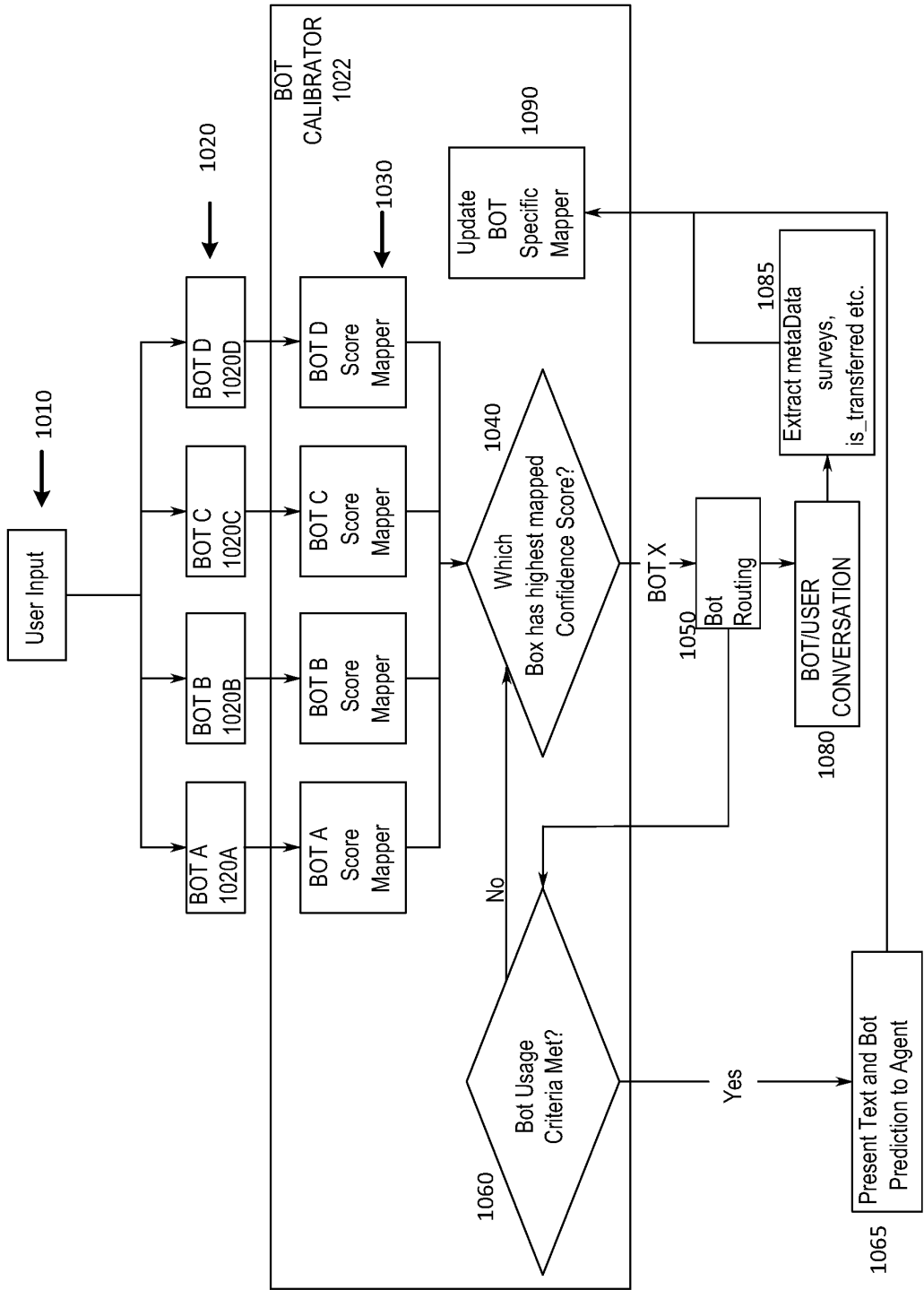


FIG. 10

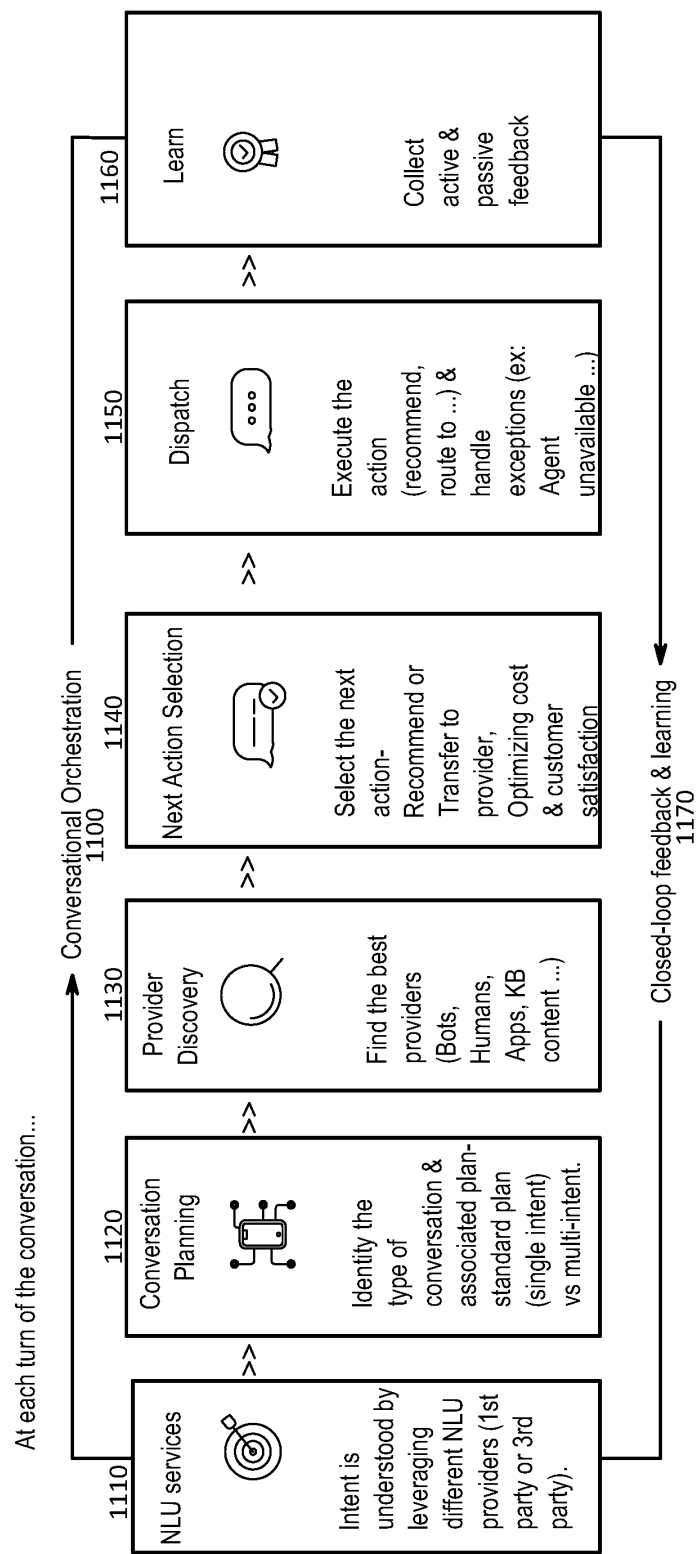


FIG. 11

1200 →

 Visitor 3:54pm 

02 May, 2019

Visitor 3:54pm

Hi

Agent@Liveperson.Com 3:54pm

Hi, how can I help you? ✓

Visitor 3:54pm

I want to know my

order status

 ← 1210

Also, what is your

return policy?

 ← 1220

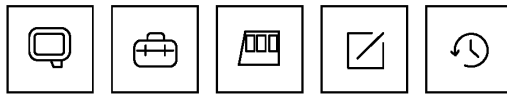
3:55pm

  56m



FIG. 12

1300



1310



1320



 Recommended actions

"I want to know my order status"3:54pm

 orderBot can assist

Relevance: High (96%)
Intent: Order Status

Join

Vote up 

Vote down 

"Also, what is your return policy?"3:55pm

 What is your return policy?

Relevance: High (84%)
Response: Complimentary Returns on U.S. orders: Tap here for details. You have up to 30 days from the date you received your order to make a return.

Use Article

Vote up 

Vote down 

SHOW MORE 

FIG. 13

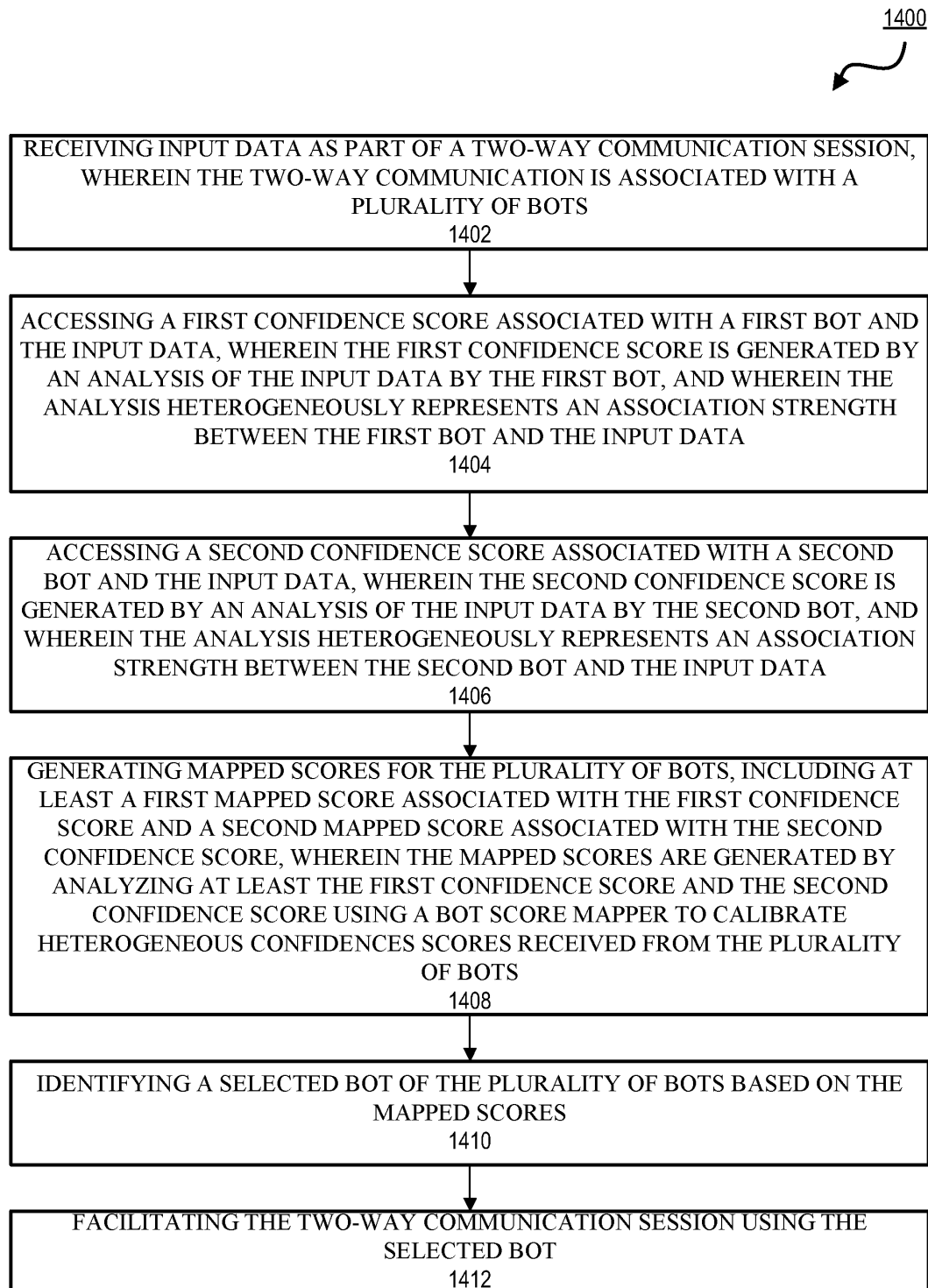


FIG. 14

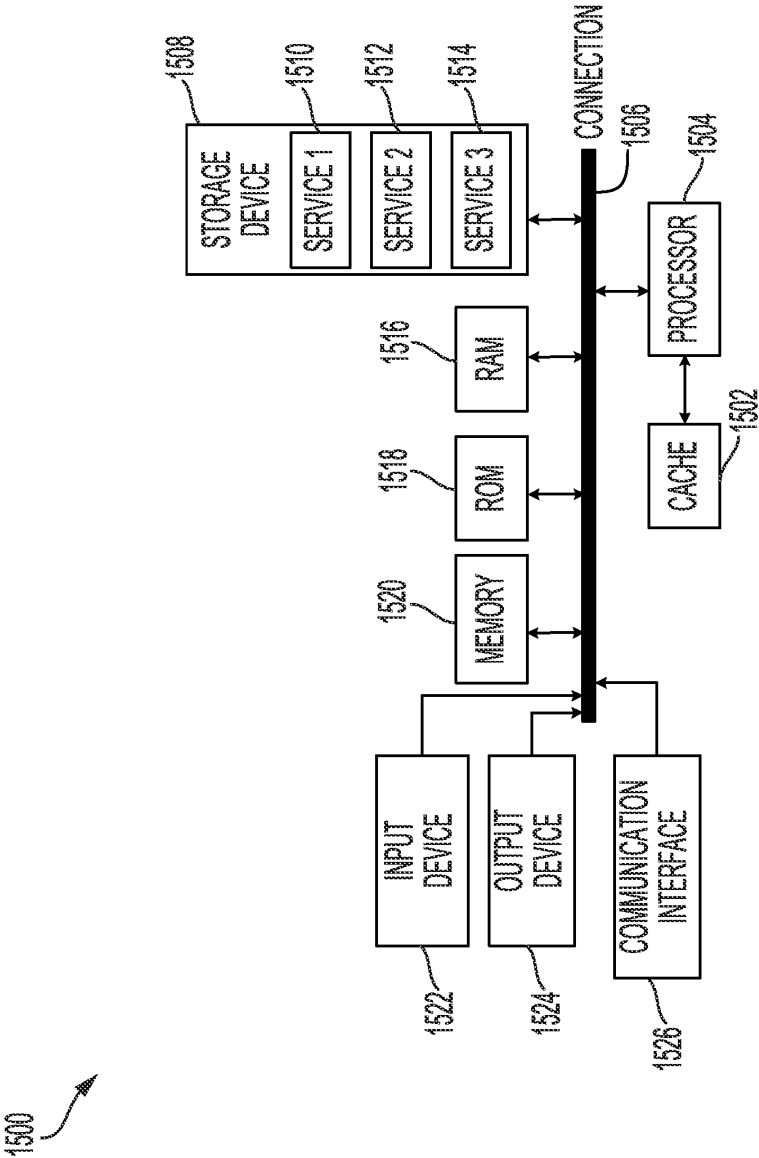


FIG. 15