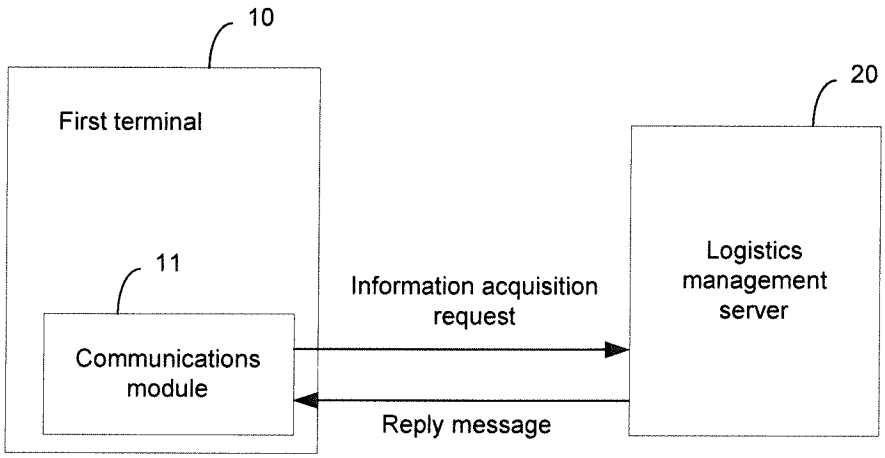

10
First terminal
11
Communications module
Information acquisition request
Reply message
20
Logistics management server

FIG. 1

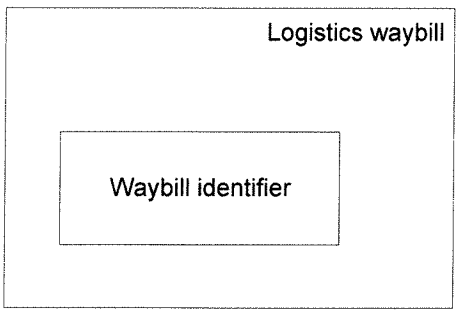

Logistics waybill
Waybill identifier

FIG. 2

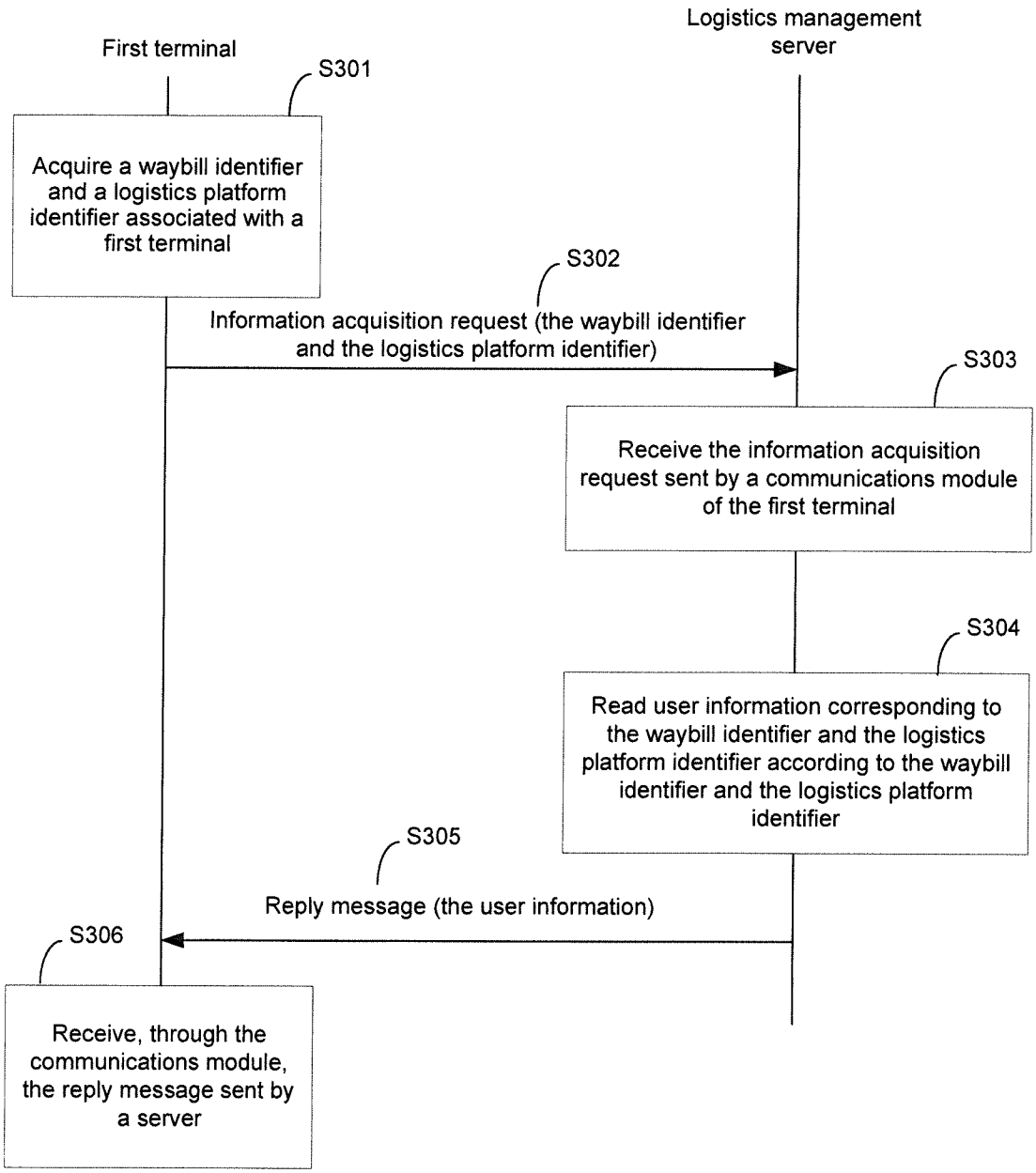

First terminal
Logistics management server
S301
Acquire a waybill identifier and a logistics platform identifier associated with a first terminal
S302
Information acquisition request (the waybill identifier and the logistics platform identifier)
S303
Receive the information acquisition request sent by a communications module of the first terminal
S304
Read user information corresponding to the waybill identifier and the logistics platform identifier according to the waybill identifier and the logistics platform identifier
S305
Reply message (the user information)
S306
Receive, through the communications module, the reply message sent by a server

FIG. 3

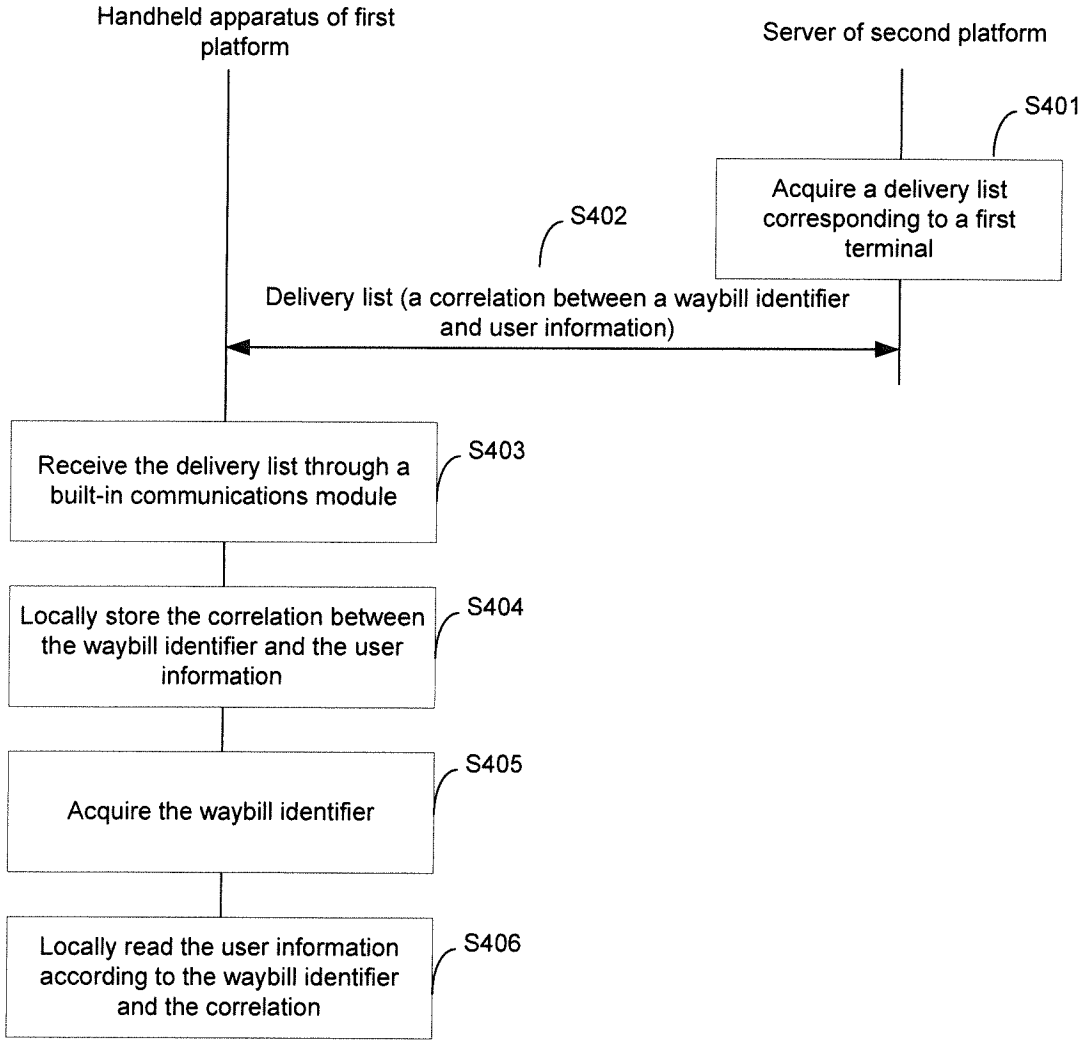

Handheld apparatus of first platform
Server of second platform
S401
Acquire a delivery list corresponding to a first terminal
S402
Delivery list (a correlation between a waybill identifier and user information)
Receive the delivery list through a built-in communications module
S403
Locally store the correlation between the waybill identifier and the user information
S404
Acquire the waybill identifier
S405
Locally read the user information according to the waybill identifier and the correlation
S406

FIG. 4

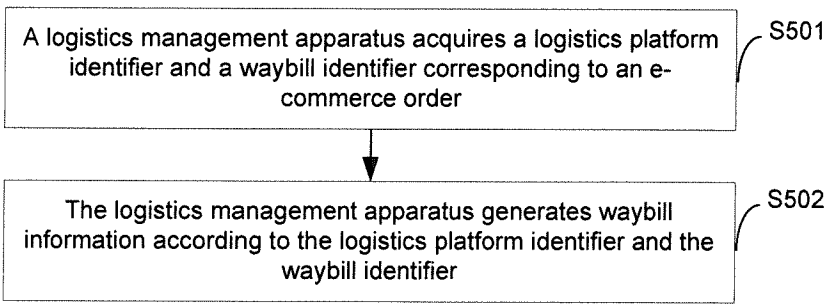

A logistics management apparatus acquires a logistics platform identifier and a waybill identifier corresponding to an e-commerce order
S501
The logistics management apparatus generates waybill information according to the logistics platform identifier and the waybill identifier
S502

FIG. 5

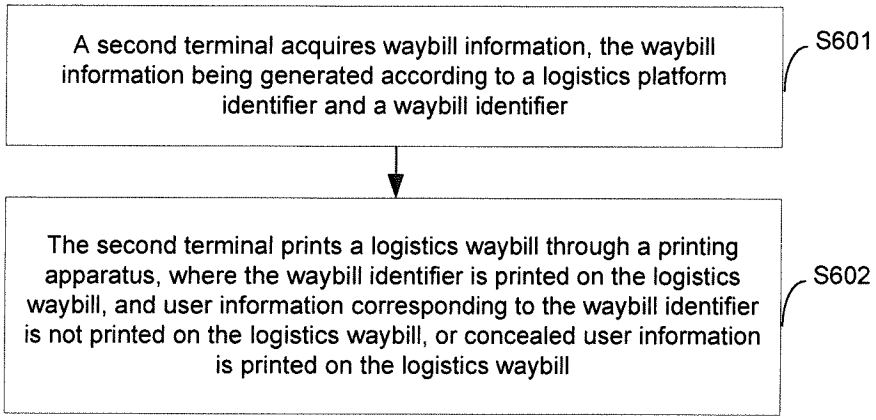



FIG. 6

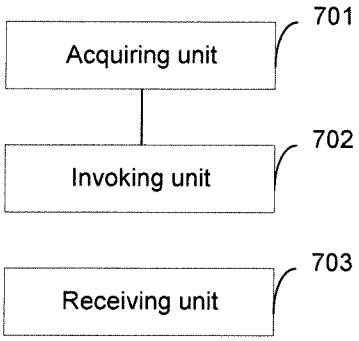



FIG. 7

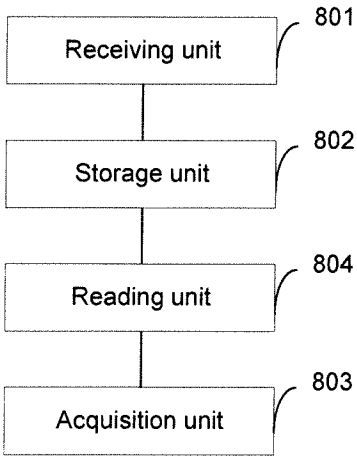



FIG. 8

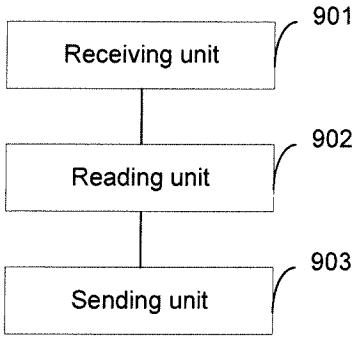



FIG. 9

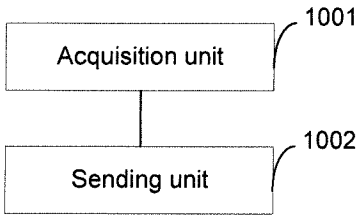



FIG. 10

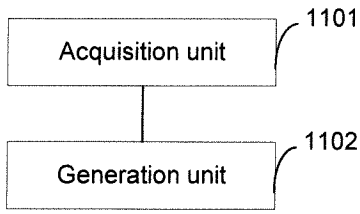



FIG. 11

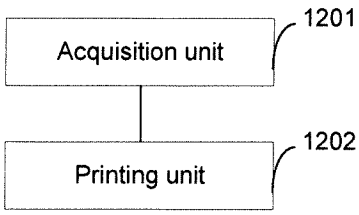



FIG. 12

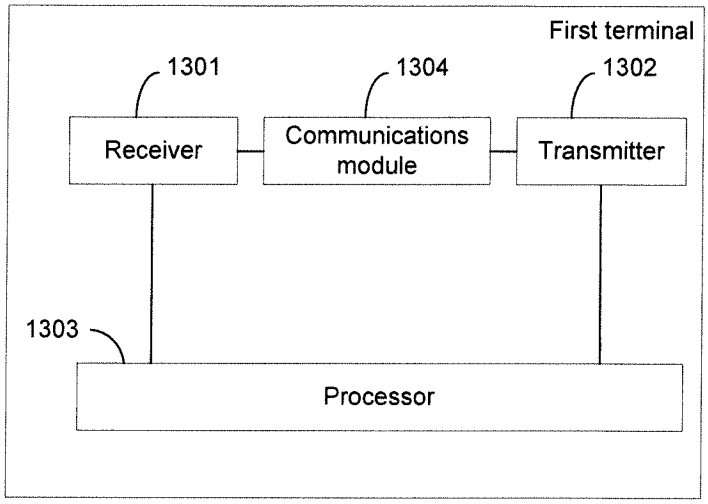

First terminal
1301
1304
1302
Receiver
Communications module
Transmitter
1303
Processor

FIG. 13

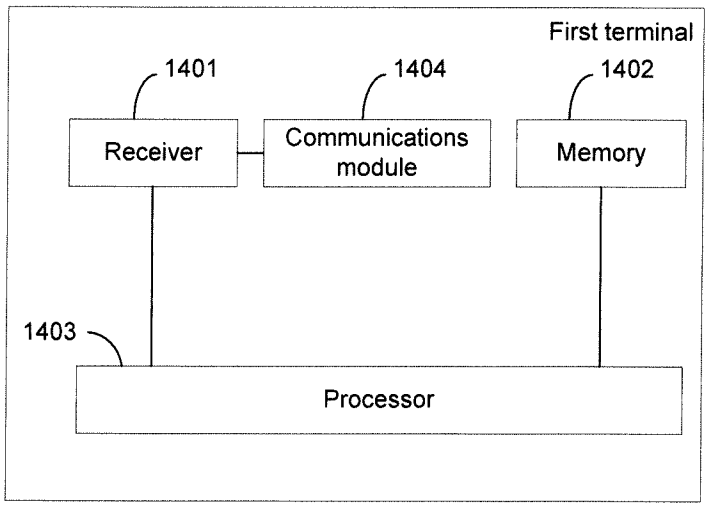

First terminal
1401
1404
1402
Receiver
Communications module
Memory
1403
Processor

FIG. 14

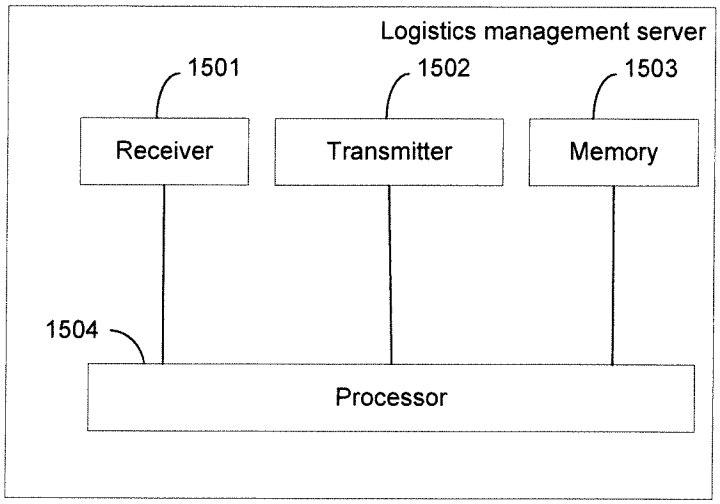



FIG. 15

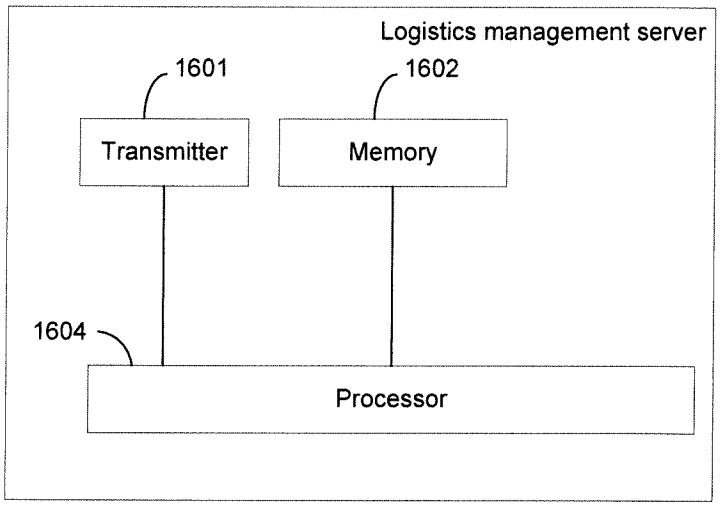



FIG. 16

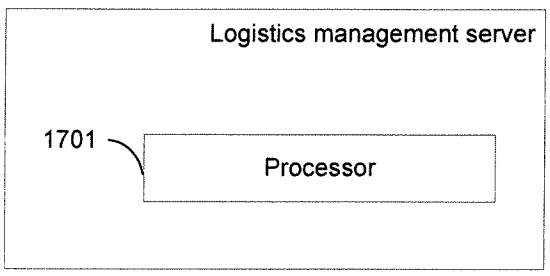



FIG. 17

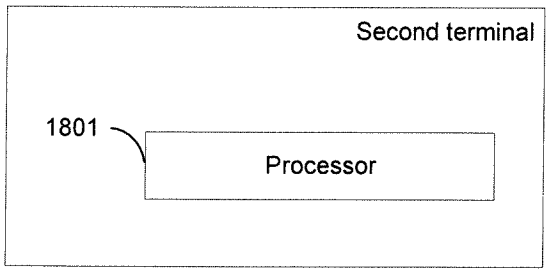



**FIG. 18**