

INFORMATION PROCESSING APPARATUS, INFORMATION PROCESSING
METHOD, AND STORAGE MEDIUM

[ABSTRACT]

5 An information processing apparatus in the present
invention includes: an acquisition unit that acquires,
from a captured image obtained by capturing a passenger
who is boarding on an airplane and has not yet passed
through a boarding gate corresponding to the airplane,
10 biometric information of the passenger; a specifying
unit that specifies boarding reservation information
regarding the boarding by using the acquired biometric
information; and an output unit that outputs information
used for supporting a procedure of the passenger at the
15 boarding gate based on the specified boarding
reservation information.

FIG. 21