

【Abstract】

The present disclosure relates to a method and a system for providing a multi-party chat service. The method for providing a multi-party chat service, according to the present disclosure, may comprise the steps of: generating a chat session based on a case with a first user account, a second user account and a manager account as participants; receiving a chat message from any one from among the first user account and the second user account; and controlling transmission processing of the chat message differently according to a conversation mode of the chat session.

FIG. 1