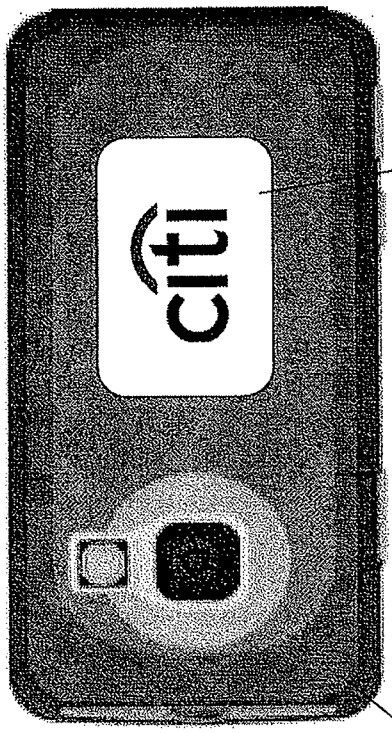


FIG. 1

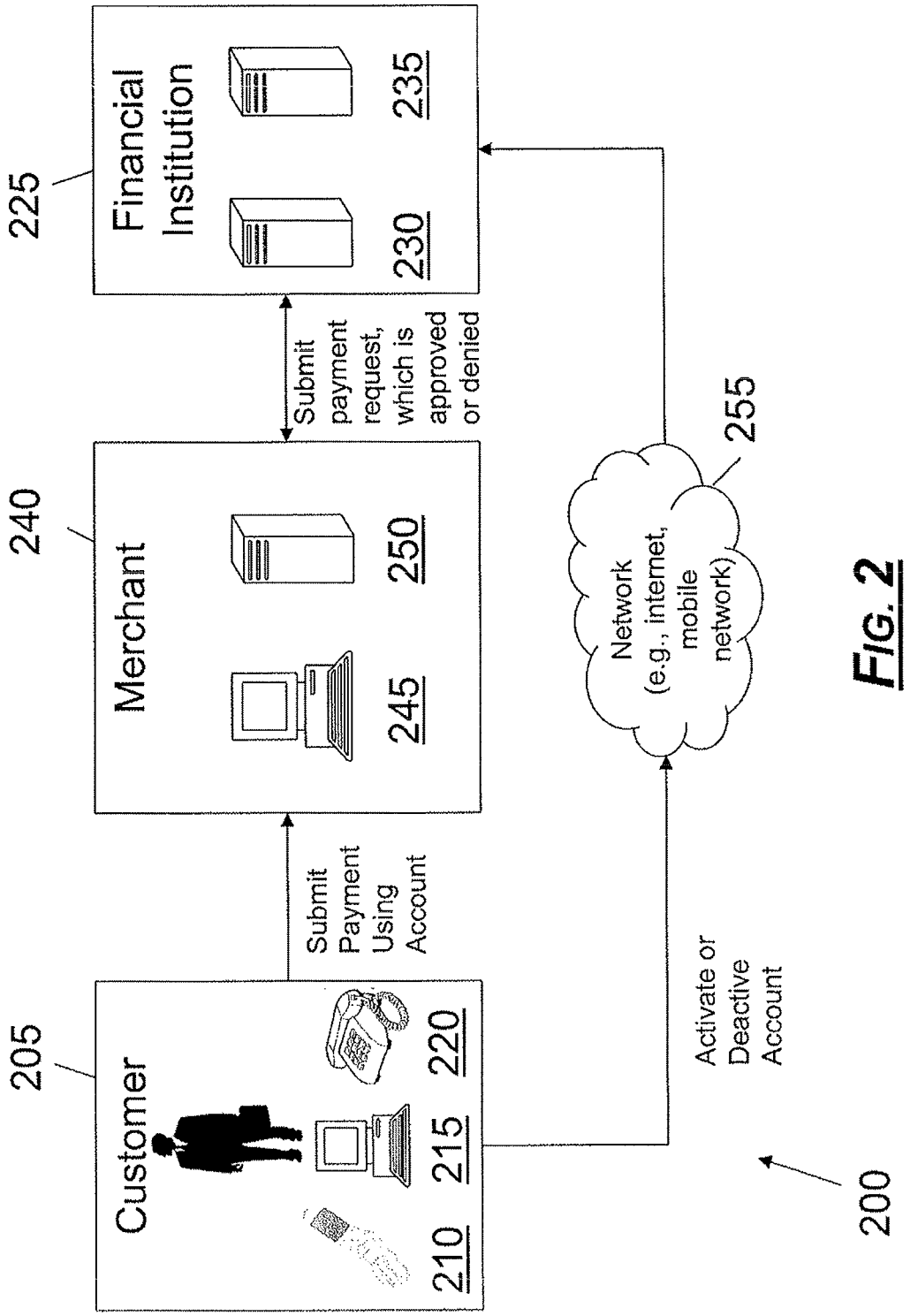

225
Financial Institution
235
230
Submit payment request, which is approved or denied
240
Merchant
250
245
255
Network (e.g., internet, mobile network)
205
Customer
220
215
210
Submit Payment Using Account
Activate or Deactive Account
200

FIG. 2

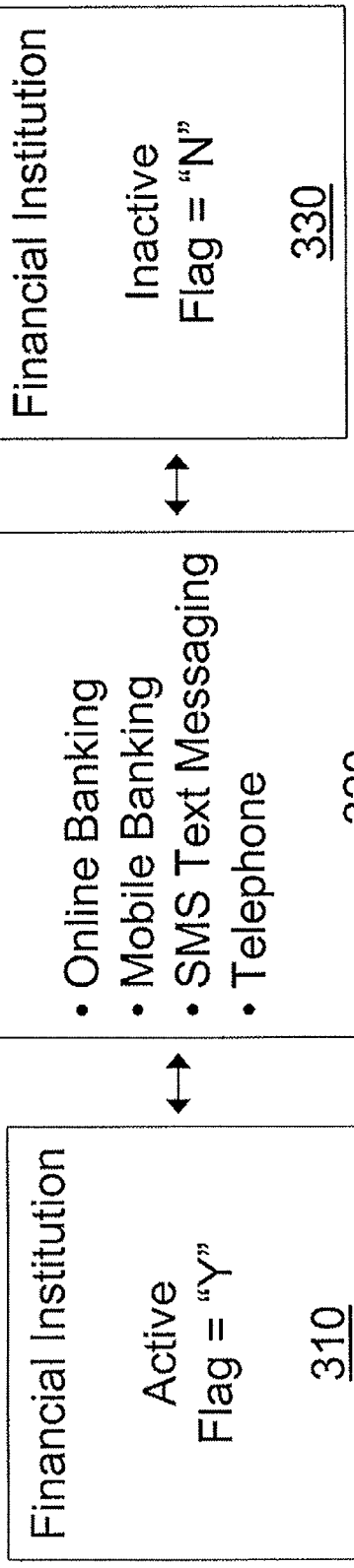

Financial Institution
Active
Flag = "Y"
310
Customer
• Online Banking
• Mobile Banking
• SMS Text Messaging
• Telephone
320
Financial Institution
Inactive
Flag = "N"
330

FIG. 3

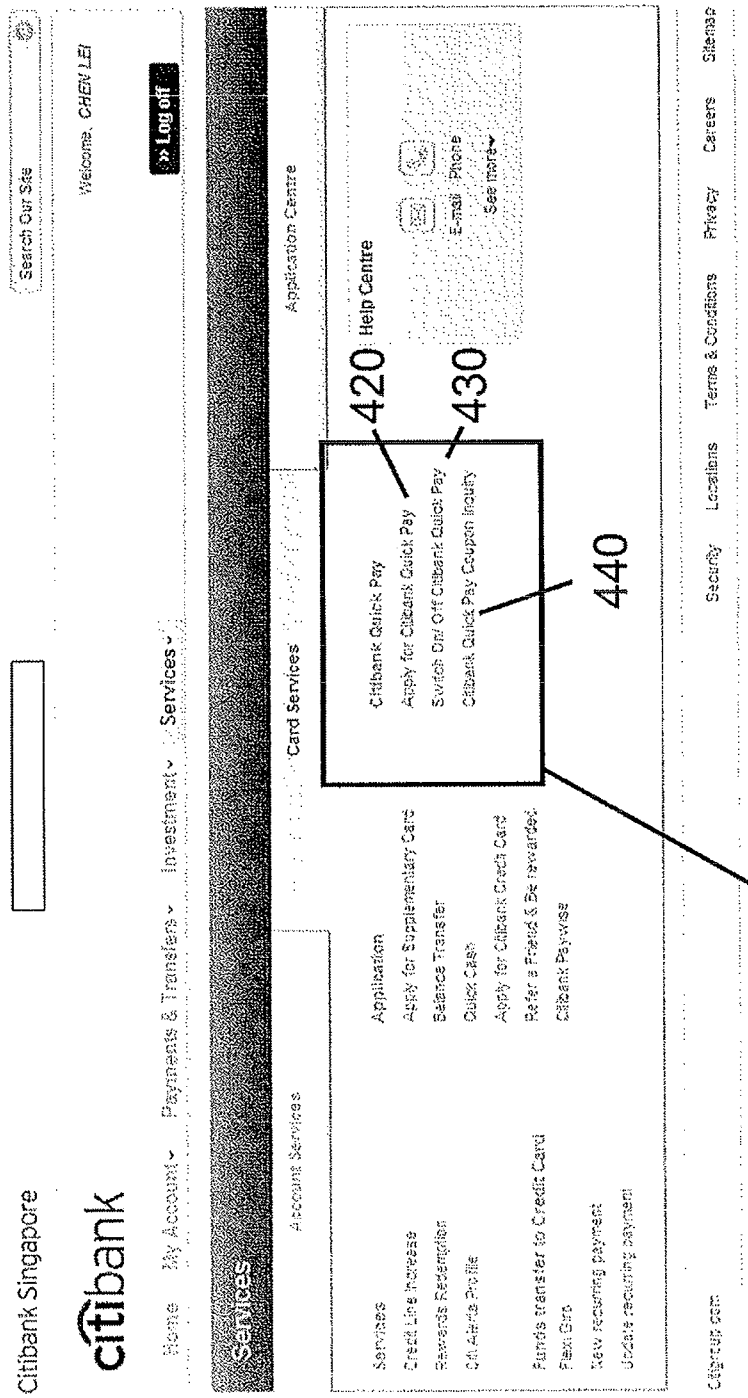

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Privacy
Careers
Sitemap
420
430
440
410
400

FIG. 4

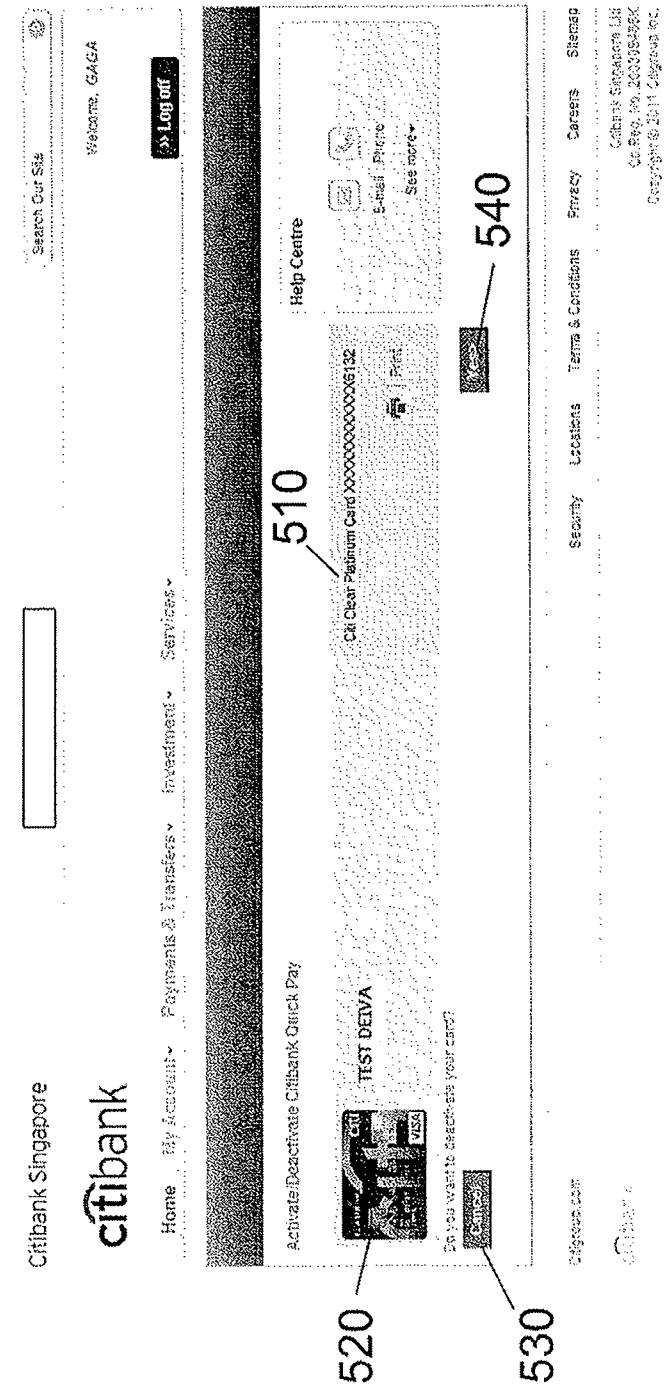

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Do you want to deactivate your card?
Cancel
Security
Locations
Terms & Conditions
Privacy
Careers
Sitemap
510
520
530
540
500

FIG. 5

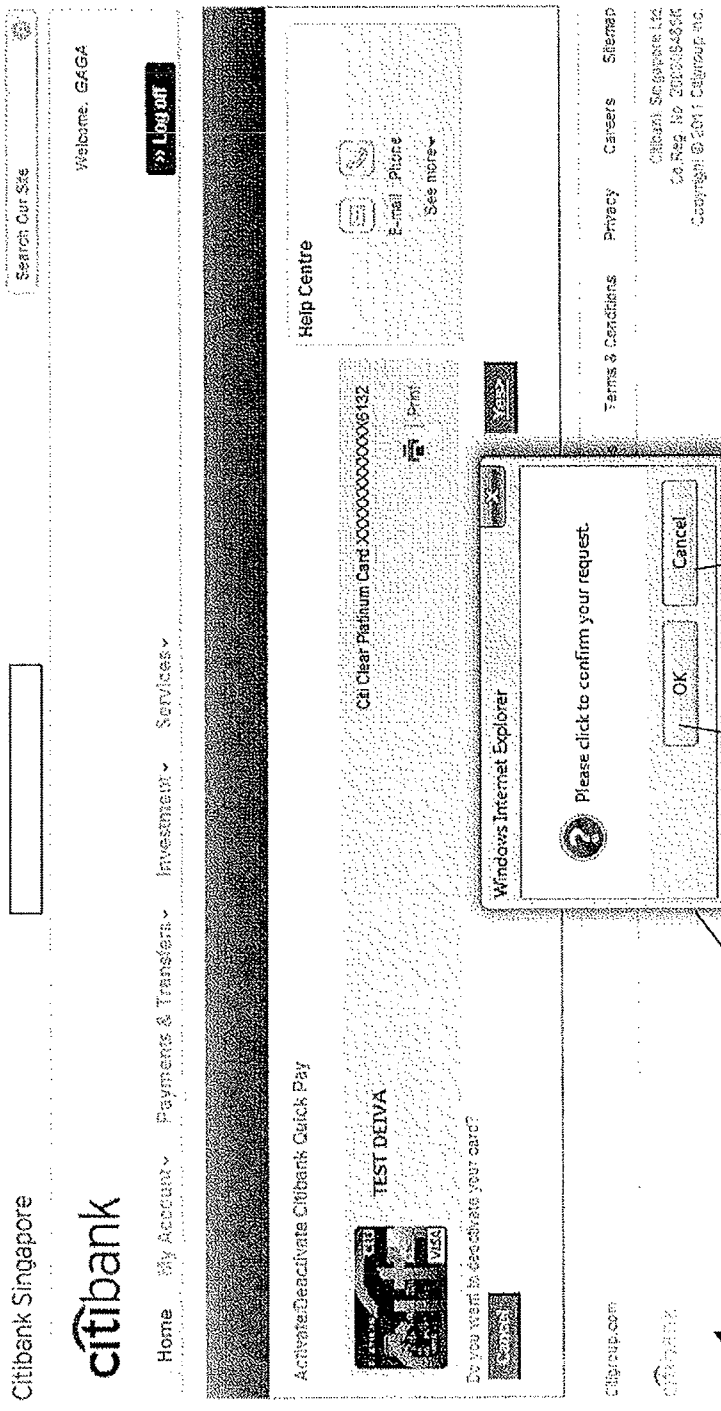

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Windows Internet Explorer
Please click to confirm your request.
OK
Cancel
Terms & Conditions
Privacy
Careers
Sitemap
600
610
620
630

FIG. 6

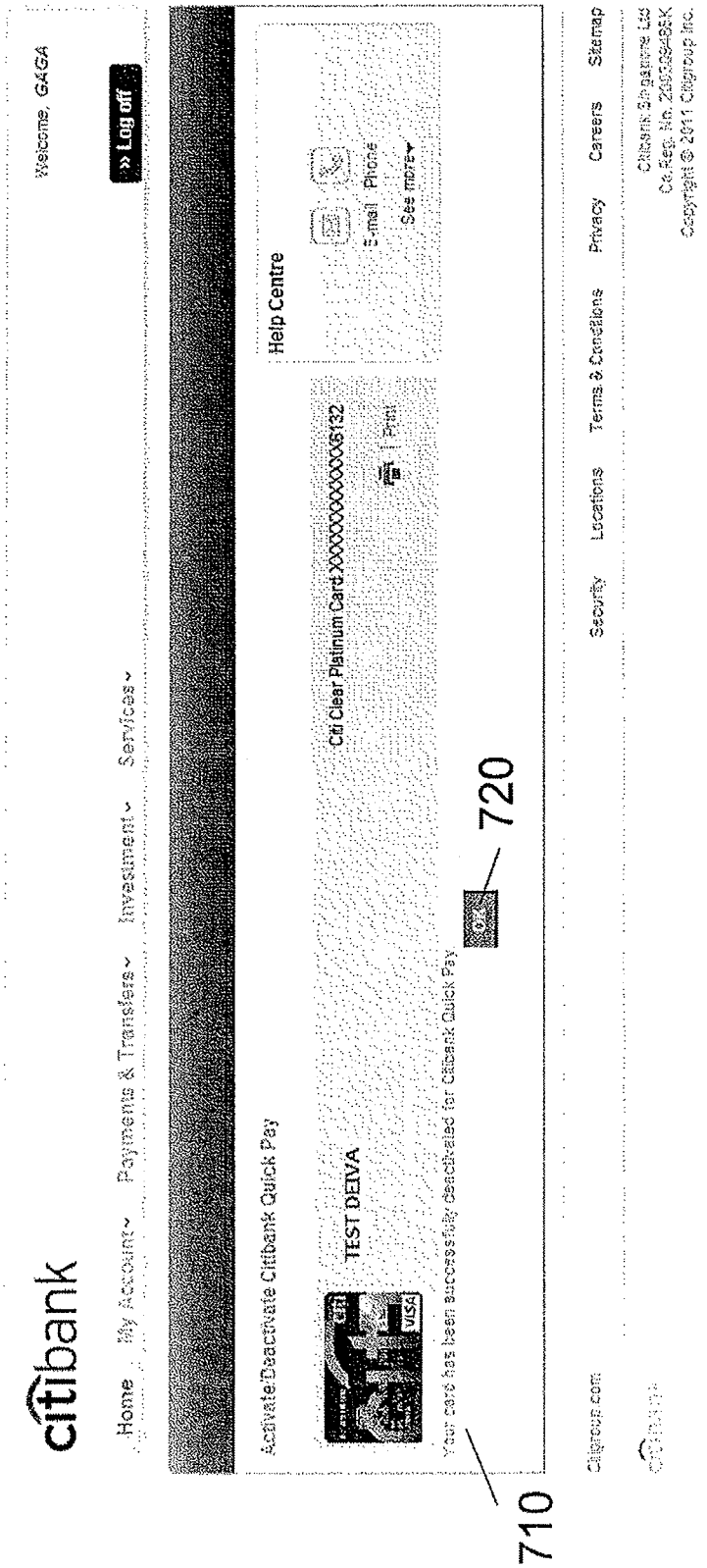

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710
700
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Sitemap
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FIG. 7

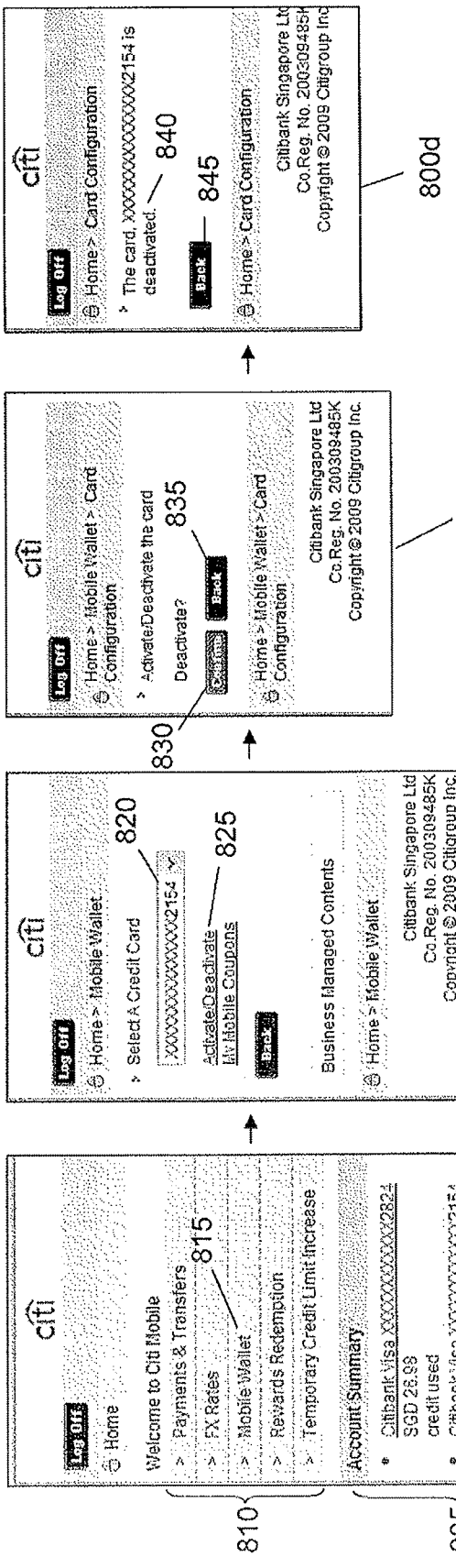

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FX Rates
Mobile Wallet
Rewards Redemption
Temporary Credit Limit Increase
Account Summary
Citibank Visa XXXXXXXXXXXX2824
SGD 26.98
credit used
Citibank Visa XXXXXXXXXXXX2154
SGD 13.99
credit used
Citibank Visa XXXXXXXXXXXX7886
SGD 0.00
credit used
Please click on the account to see the transaction details.
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815
810
805
800a
Home > Mobile Wallet
Select A Credit Card
XXXXXXXXXXXXXX2154
Activate/Deactivate My Mobile Coupons
Back
Business Managed Contents
820
825
800b
Home > Mobile Wallet > Card Configuration
Activate/Deactivate the card
Deactivate?
Cancel
Back
830
835
800c
The card, XXXXXXXXXXXXXX2154 is deactivated.
Back
840
845
800d

FIG. 8