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(54) Title: METHOD FOR OPERATING AN ELEVATOR INSTALLATION, PASSENGER GUIDING SYSTEM FOR AN ELEVATOR INSTALLATION AND ELEVATOR INSTALLATION

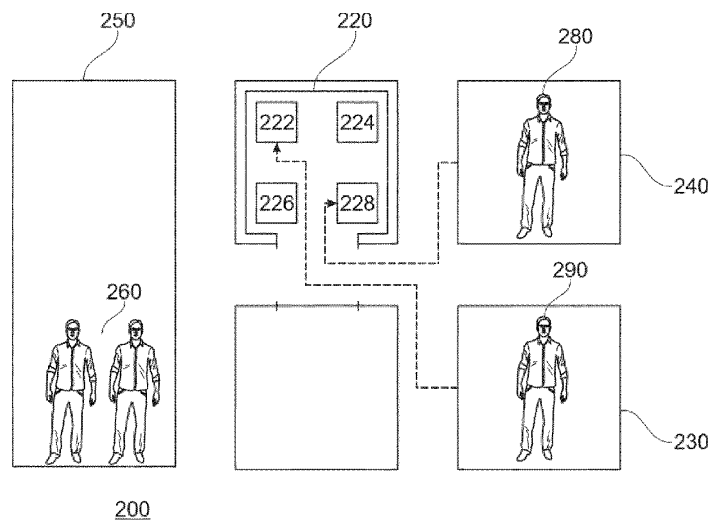


Fig. 2b

(57) Abstract: A method for operating an elevator installation is provided. The method includes receiving a destination call of a passenger at a control unit. The method further includes selecting an elevator car from a set of available elevator cars for transporting the passenger. The elevator car is selected such that elevator car spacing rules are observed. The method further includes determining an arrival time of the selected elevator car at the boarding floor, and a first arrival time of the passenger at an elevator landing corresponding to the selected elevator car on the boarding floor. The method further includes directing, under the proviso that the first arrival time of the passenger at the elevator landing precedes the arrival time of the selected elevator car by a defined margin, the passenger to a waiting zone of a set of available waiting zones. The waiting zone is selected such that waiting zone spacing rules are observed.

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