

ABSTRACT

This application discloses a locker operating method, to resolve the problem of low efficiency caused by complex operations that need to be performed by a user when a self-service locker operation manner in existing technologies is used. The method includes: obtaining, by a user terminal, a locker operation instruction; and sending to a locker with a communication function, in response to the locker operation instruction, a locker operation notification for instructing the locker to perform an operation. This application further discloses a locker operation apparatus.