

ABSTRACT

This application provides a method for obtaining logistics label information and related apparatuses. The method is applied to a logistics management server, and includes: receiving logistics address information from a terminal; obtaining a logistics platform setting factor, and determining, according to the logistics platform setting factor, a logistics platform corresponding to the logistics address information; obtaining a logistics label identifier corresponding to the logistics platform, and generating logistics label information according to the logistics label identifier; and sending the logistics label information to the terminal. It can be learned that embodiments of this application provide a manner of automatically obtaining logistics label information, thereby improving obtaining efficiency and reducing an error rate. In addition, in this application, after determining a logistics platform, a logistics management server directly obtains a logistics label identifier corresponding to the logistics platform, thereby avoiding repeated interactions between the logistics management server and a terminal, and saving time and system resources.