

FAULT PROCESSING METHOD, RELATED APPARATUS, AND COMPUTER

ABSTRACT

Embodiments of the present invention provide a fault processing method, a related apparatus,
5 and a computer. When it is determined that a computer crashes, a baseboard management controller
in the computer can send a read request message to a processor in the computer, where the read
request message is used for requesting reading of first error data recorded by the processor, receive
a read response message returned by the processor, and obtain, according to the read response
message, the first error data recorded by the processor. By means of the embodiments of the present
10 invention, an operating system does not need to be used, acquisition of error data in a computer
after the computer crashes is implemented using a baseboard management controller, and a problem
in the prior art that error data in a computer cannot be acquired after a severe uncorrectable error
occurring in the computer causes a system crash is resolved.

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Figure 1