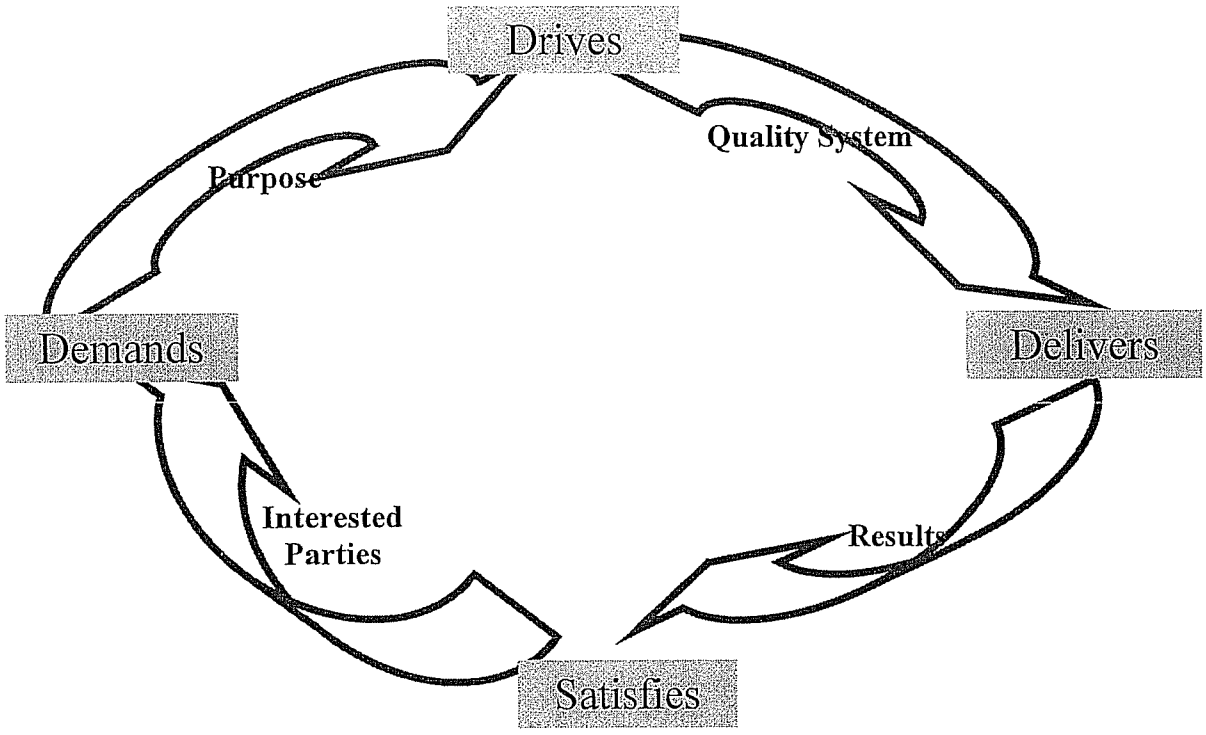
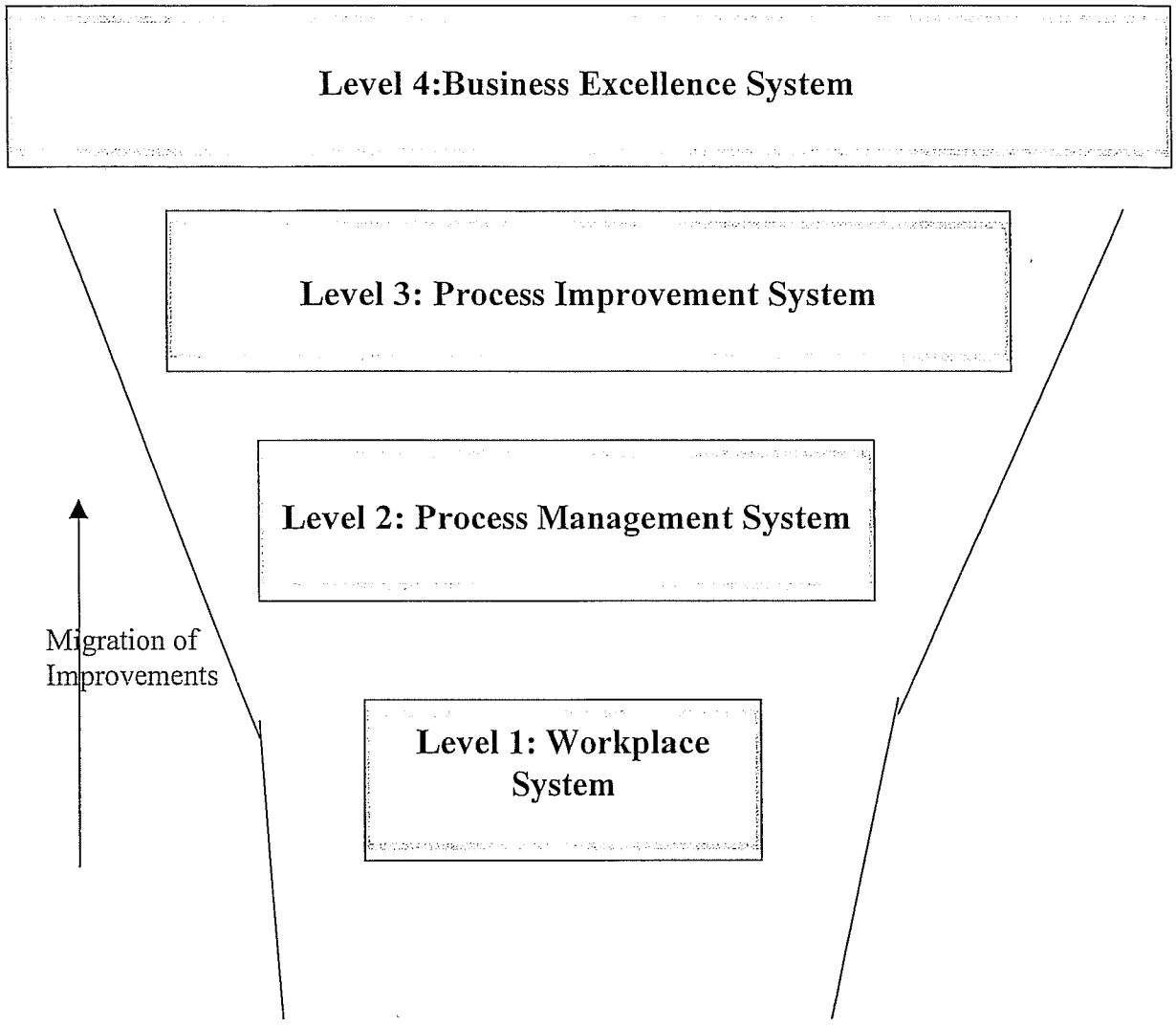

Drives
Quality System
Delivers
Results
Satisfies
Interested Parties
Demands
Purpose

Figure 1


Level 4:Business Excellence System
Level 3: Process Improvement System
Level 2: Process Management System
Migration of Improvements
Level 1: Workplace System

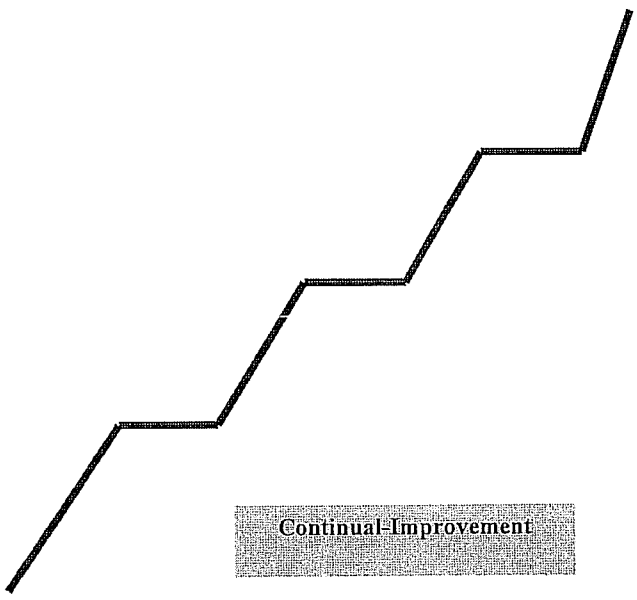


Figure 3

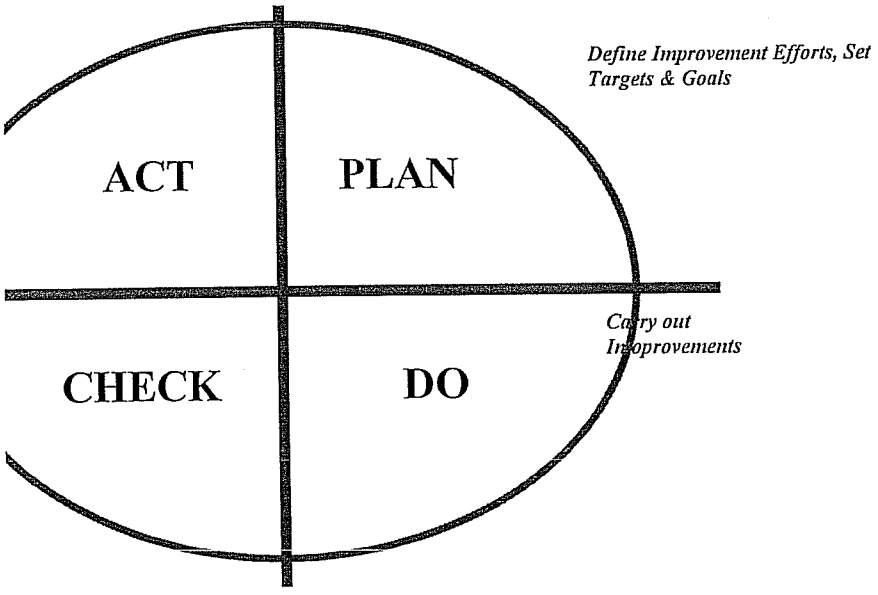


Figure 4A

Figure 4B

