ABSTRACT

This application provides a communication method and a communication apparatus. The communication method includes: An access network device receives first configuration information, where the first configuration information indicates a terminal device to perform application layer quality of experience QoE measurement; the access network device generates second configuration information, where the second configuration information is used by the access network device to indicate the terminal device to report measurement results of at least a part of measurement metrics obtained through the QoE measurement; and the access network device sends the first configuration information and the second configuration information to the terminal device. Therefore, in embodiments of this application, the access network device sends the second configuration information to the terminal device, so that the access network device indicates the terminal device to report the measurement results of the at least part of measurement metrics obtained when the terminal device performs the QoE measurement. In this way, the access network device can perceive a measurement result of the QoE measurement.

FIGURE 4