ABSTRACT

A linen information processing method and apparatus, a computer device, and a non-transitory computer-readable storage medium are provided. After a user stays in a room of a hotel, the user may scan a visible code image on a target linen using a mobile terminal, acquire a linen identifier of the target linen according to the visible code image, and then send a query request for linen information including the linen identifier to a cloud server, such that the cloud server searches for linen information corresponding to the linen identifier and returns the linen information to the mobile terminal. Then, the mobile terminal prompts the linen information. Thereafter, the user may obtain the linen information.

Fig. 2