

ABSTRACT

According to an embodiment, an information processing apparatus comprises a first interface, a second interface, a third interface, and a processor. The first interface
5 acquires a character string image that includes a character string. The second interface transmits and receives data to and from an internal device through a first network. The third interface transmits and receives data to and from an external device through a second network. The processor
10 transmits, if the character string image includes personal information, the character string image to the internal device through the second interface and receive an input of the character string from the internal device and transmits, if the character string image does not include
15 the personal information, the character string image to the external device through the third interface and receive an input of the character string from the external device.