CLAIMS

What is claimed is:

1. A reservation management method executed by a computer, the method comprising:

obtaining reservation information including reserved trip information, reserving user information, and scheduled drop-off location information, the reserved trip information indicating a first vehicle trip that has not departed and is reserved by a user of a plurality of users, the reserving user information indicating the user, the scheduled drop-off location information indicating a scheduled drop-off location of the user;

determining, with reference to location information indicating categories of individual ones of a plurality of locations, a category of the scheduled drop-off location indicated by the scheduled drop-off location information;

determining, with reference to history information associating information about users who took individual ones of a plurality of second vehicle trips that were operated with different departure dates and times in a past among the plurality of users and drop-off location information indicating, among a plurality of locations, a drop-off location of each of the users with trip information indicating the individual second vehicle

trips, one or more other users each associated with same trip information and same drop-off location information as the user from the plurality of users, the one or more other users each satisfying conditions that, among drop-off locations indicated by the same drop-off location information, a number of drop-off locations whose categories are same as the category of the scheduled drop-off location is greater than or equal to a threshold; and

outputting other user information indicating some or all of the determined one or more other users in association with the reservation information.

2. The reservation management method according to claim 1, wherein the outputting other user information includes sending the reservation information to addresses corresponding to the some or all of the determined one or more other users over a network.

3. A reservation management program that causes a computer to execute a process including:

obtaining reservation information including reserved trip information, reserving user information, and scheduled drop-off location information, the reserved trip information indicating a first vehicle trip that has not departed and is reserved by a user of a plurality of users, the reserving user information

indicating the user, the scheduled drop-off location information indicating a scheduled drop-off location of the user;

determining, with reference to location information indicating categories of individual ones of a plurality of locations, a category of the scheduled drop-off location indicated by the scheduled drop-off location information;

determining, with reference to history information associating information about users who took individual ones of a plurality of second vehicle trips that were operated with different departure dates and times in a past among the plurality of users and drop-off location information indicating, among a plurality of locations, a drop-off location of each of the users with trip information indicating the individual second vehicle trips, one or more other users each associated with same trip information and same drop-off location information as the user from the plurality of users, the one or more other users each satisfying conditions that, among drop-off locations indicated by the same drop-off location information, a number of drop-off locations whose categories are same as the category of the scheduled drop-off location is greater than or equal to a threshold; and

outputting other user information indicating some or all of the determined one or more other users in

association with the reservation information.

4. A reservation management apparatus comprising:

a storage unit configured to store therein history information associating information about users who took individual ones of a plurality of vehicle trips that were operated with different departure dates and times in a past among a plurality of users and drop-off location information indicating, among a plurality of locations, a drop-off location of each of the users with trip information indicating the individual vehicle trips; and

a determination unit configured to:

obtain reservation information including reserved trip information, reserving user information, and scheduled drop-off location information, the reserved trip information indicating another vehicle trip that has not departed and is reserved by a user of the plurality of users, the reserving user information indicating the user, the scheduled drop-off location information indicating a scheduled drop-off location of the user,

determining, with reference to location information indicating categories of individual ones of the plurality of locations, a category of the scheduled drop-off location indicated by the scheduled drop-off location information,

determine, with reference to the history information, one or more other users associated with same trip information and same drop-off location information as the user from the plurality of users, the one or more other users each satisfying conditions that, among drop-off locations indicated by the same drop-off location information, a number of drop-off locations whose categories are same as the category of the scheduled drop-off location is greater than or equal to a threshold, and

output other user information indicating some or all of the determined one or more users in association with the reservation information.