

DRAWINGS

FIG. 1

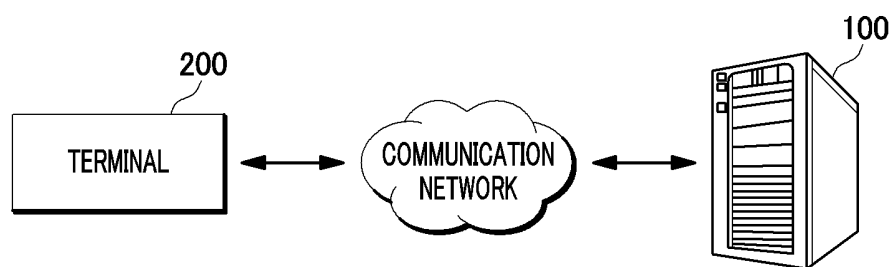


FIG. 2

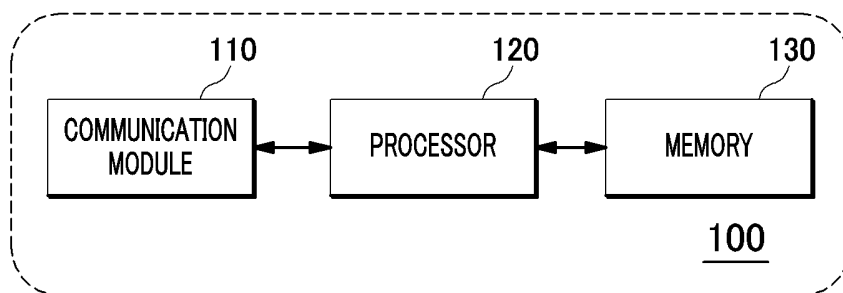


FIG. 3

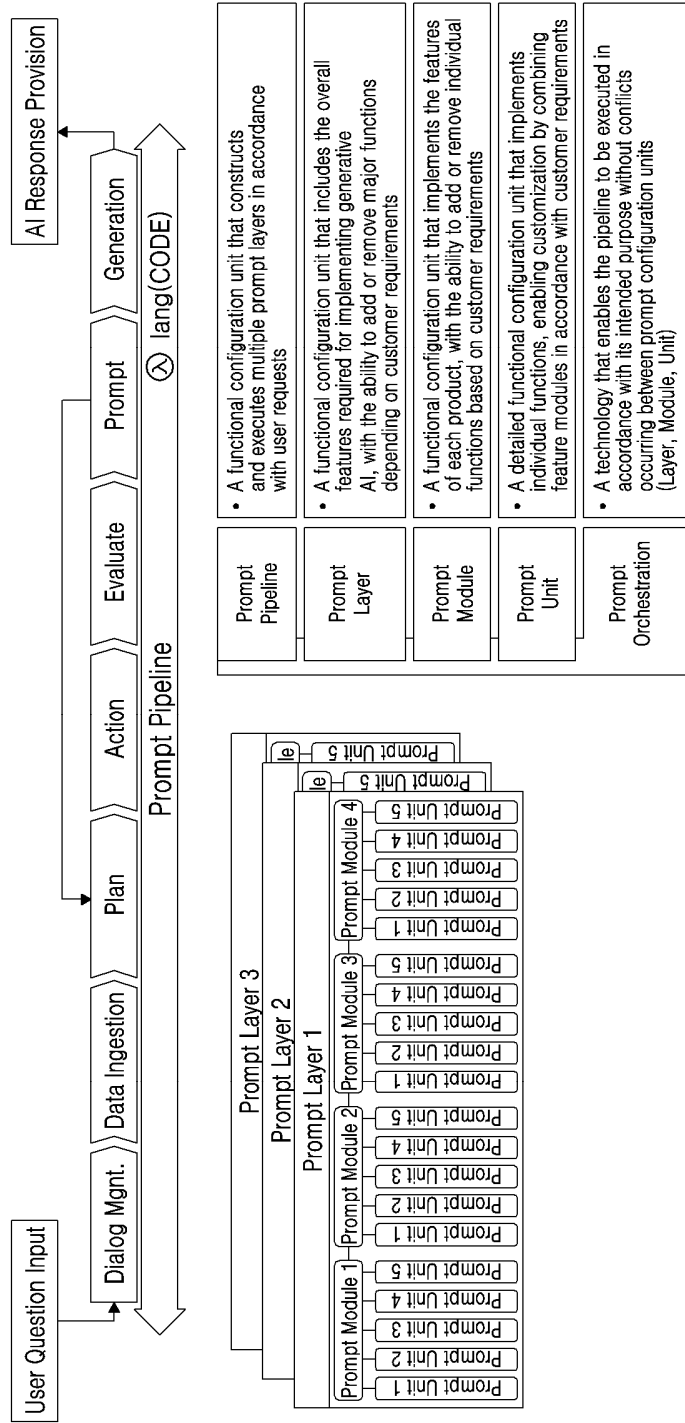


FIG. 4

Support for Continuous Feedback Integration A system that enables both general users and administrators to easily provide feedback to the AI, wherein the feedback is automatically incorporated, thereby forming a sustainable AI improvement cycle ✓ Allows an operator to directly instruct the AI regarding appropriate response methods ✓ Automatically collects user feedback through a UI interface provided for feedback submission ✓ Enables the AI to extract and apply necessary information from accumulated feedback data	Provision of Example Cases (Supervised Learning) Keyword Please press Enter after entering the input User Question Please fill up User Question ADD + It is configured such that storage is permitted when at least one of the QnA question or the corresponding answer is entered Bot Response Response Additional Elements Text ADD + A field allowing the user to input up to six supplementary context messages	Illustrative Example of Feedback Utilization in AI Logic User Input: What documents do I need for the contract with Company A? [AI Logic: Find relevant feedback for the user's question] Feedback #348 (from Admin34): Company A was classified as a small business until 2022, but has been acquired by a large enterprise as of 2023. Therefore, large-enterprise standards must now be applied. Please keep this in mind. Feedback #125 (from User123): When the user asks for the required documents, the response should be provided in the form of a document list. [AI Logic: Search documents for the user's question] Search query: "Required Documents for Contracts with Large Enterprises" [AI Logic: Generate the final response] Style: <Required Documents> should be provided as a bulleted list.
	User Feedback (Reinforcement Learning) Feedbacks for model's response ☐ Incorrect response ☐ Mixed Response ☐ Unable to provide answer ☐ etc Not true answer Mixed answer (true & false) Failed answer Cancel Save	

FIG. 5

