

ABSTRACT

According to the embodiments in the disclosure, there are provided a method, apparatus, device, and storage medium for information processing. In the method, historical interaction information for an interaction event is generated based on the interaction event between a target object and at least one business component, the historical interaction information including at least a knowledge element, the knowledge element describing a business object associated with the interaction event. The historical interaction information is provided for interaction between the target object and a digital assistant. As such, the embodiments in the disclosure are capable of using the knowledge element to describe the business object involved in the interaction event, thereby supporting the digital assistant in providing richer interaction capabilities.