ABSTRACT

Technology related to services provided by connecting a vehicle and a terminal apparatus is improved. A method performed by an information processing apparatus includes receiving, from a terminal apparatus, a start request signal requesting start of a remote service related to a vehicle, determining an expiration period of an operation interface used for the remote service, transmitting, to the terminal apparatus, information causing the terminal apparatus to function as the operation interface, and upon receiving, from the terminal apparatus within the expiration period, an operation request signal indicating an operation request for the remote service inputted using the operation interface, generating, based on the operation request signal, an instruction signal for controlling the vehicle, and transmitting the instruction signal to the vehicle.