

Abstract

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Problem

Provided is an onboard unit that can generate evidence information indicating a specific event and apply for a refund of a toll when determining that a user has been affected by the specific event decreasing the quality of the service of a toll road.

Solution

The onboard unit includes: an evidence information acquisition unit configured to receive an instruction from the user and acquires evidence information recorded while a vehicle is using the toll road; and an application information generation unit configured to generate application information including the acquired evidence information and refund destination identification information that can identify a refund destination of the toll of the vehicle.

[Selected drawing] FIG. 1