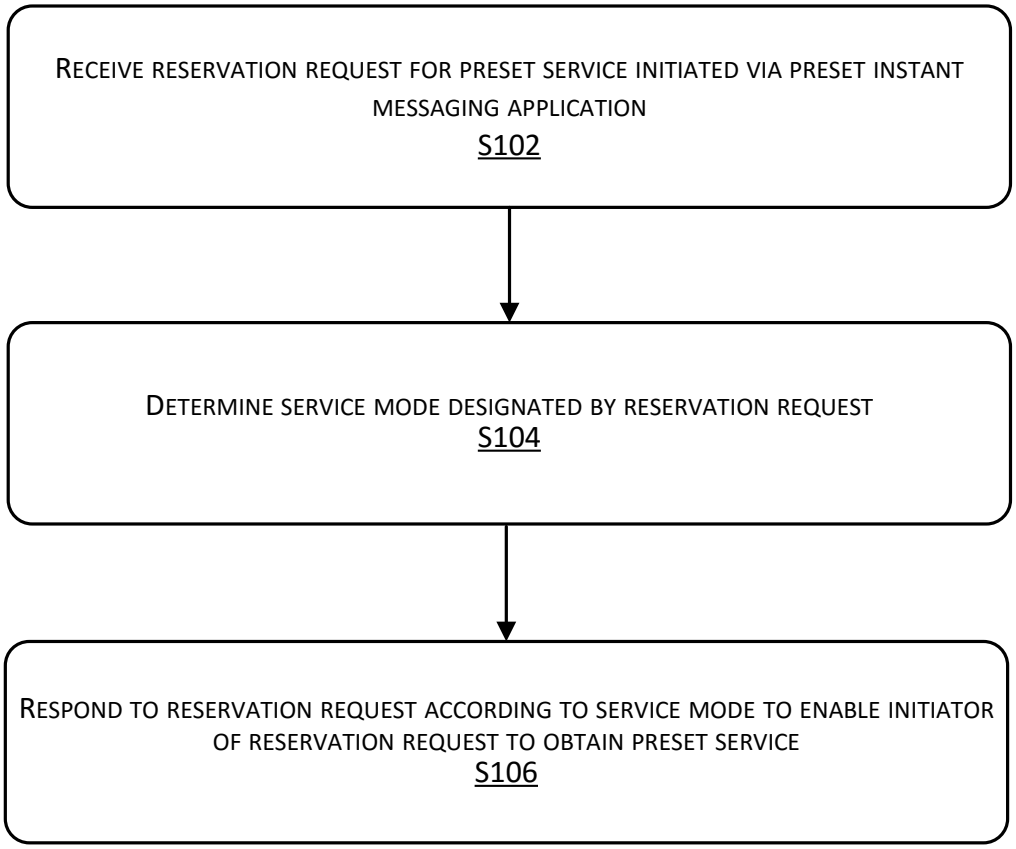

RECEIVE RESERVATION REQUEST FOR PRESET SERVICE INITIATED VIA PRESET INSTANT MESSAGING APPLICATION
S102
DETERMINE SERVICE MODE DESIGNATED BY RESERVATION REQUEST
S104
RESPOND TO RESERVATION REQUEST ACCORDING TO SERVICE MODE TO ENABLE INITIATOR OF RESERVATION REQUEST TO OBTAIN PRESET SERVICE
S106

FIG. 1

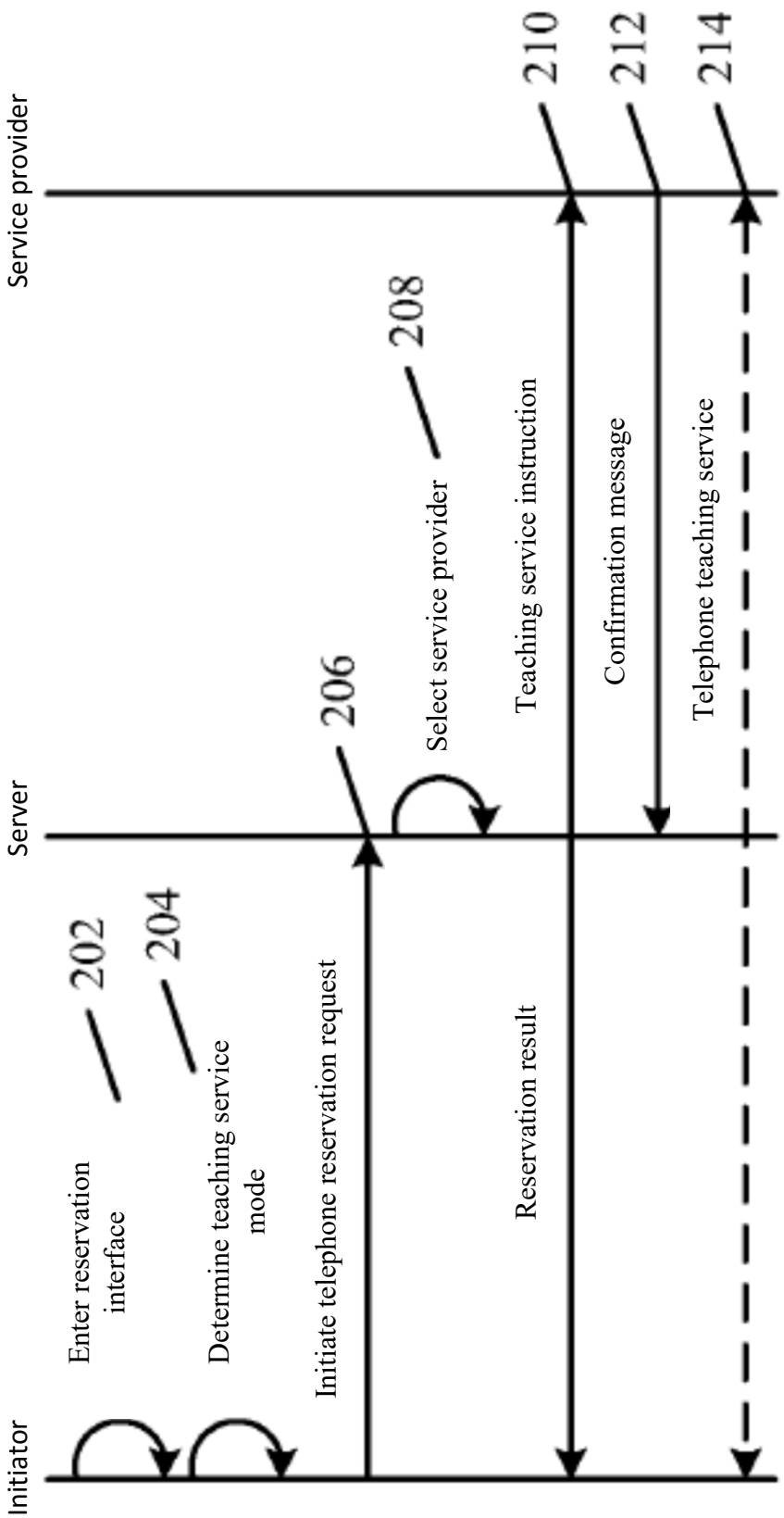

Initiator
Server
Service provider
202
Enter reservation interface
204
Determine teaching service mode
Initiate telephone reservation request
206
Reservation result
208
Select service provider
210
Teaching service instruction
212
Confirmation message
214
Telephone teaching service

FIG. 2

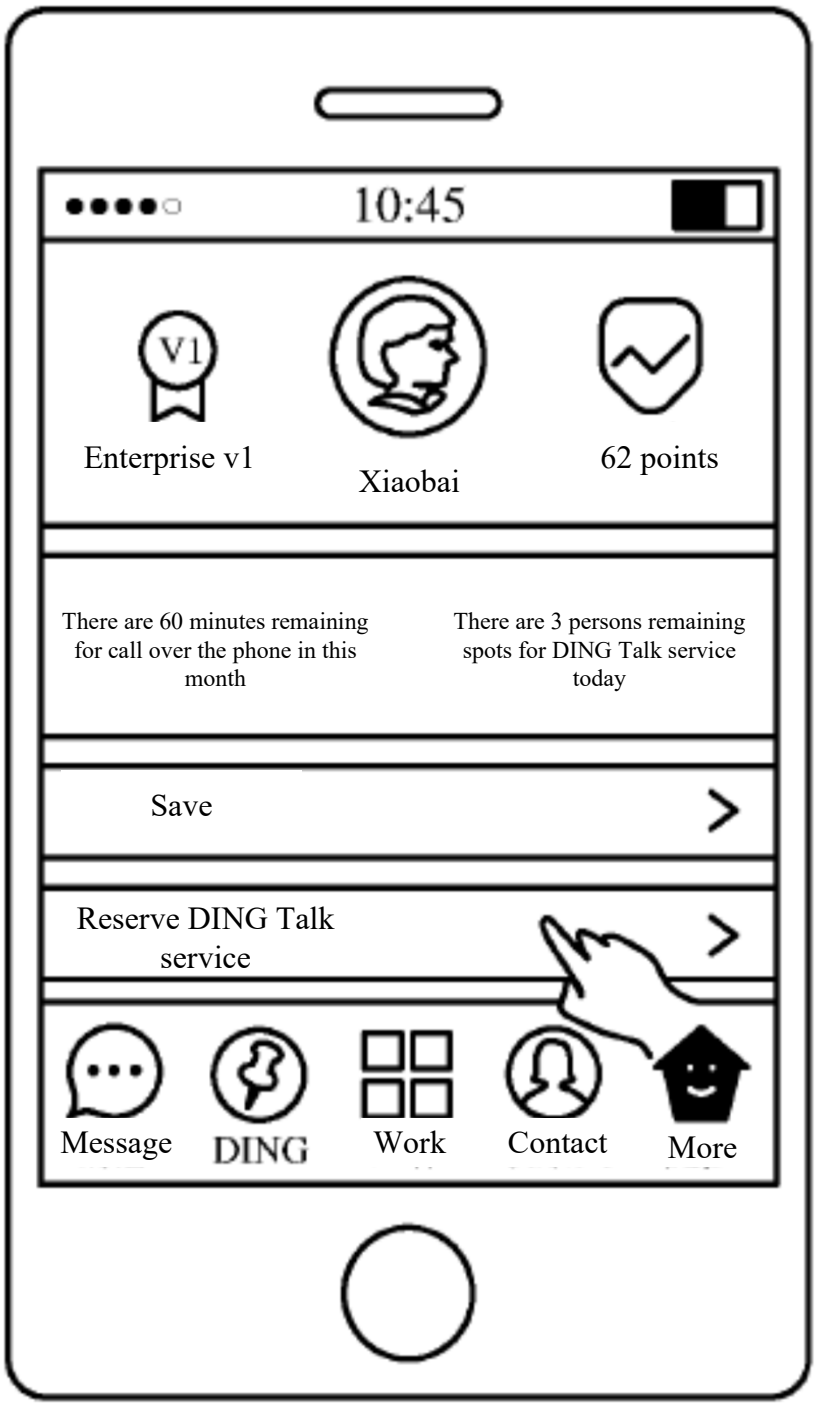

10:45
V1
Enterprise v1
Xiaobai
62 points
There are 60 minutes remaining for call over the phone in this month
There are 3 persons remaining spots for DING Talk service today
Save
Reserve DING Talk service
Message
DING
Work
Contact
More

FIG. 3A

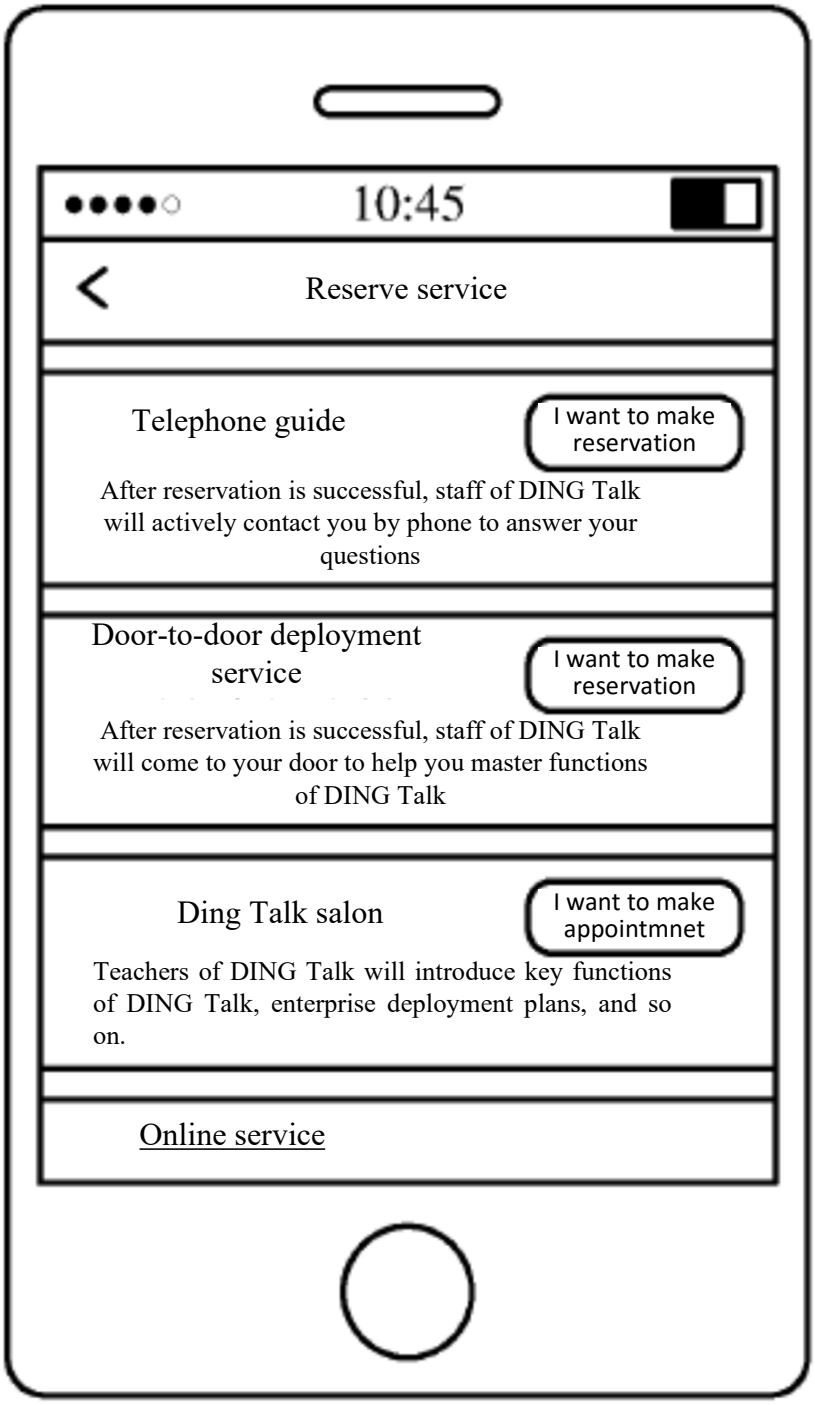

10:45
Reserve service
Telephone guide
I want to make reservation
After reservation is successful, staff of DING Talk will actively contact you by phone to answer your questions
Door-to-door deployment service
I want to make reservation
After reservation is successful, staff of DING Talk will come to your door to help you master functions of DING Talk
Ding Talk salon
I want to make appointmnet
Teachers of DING Talk will introduce key functions of DING Talk, enterprise deployment plans, and so on.
Online service

FIG. 3B

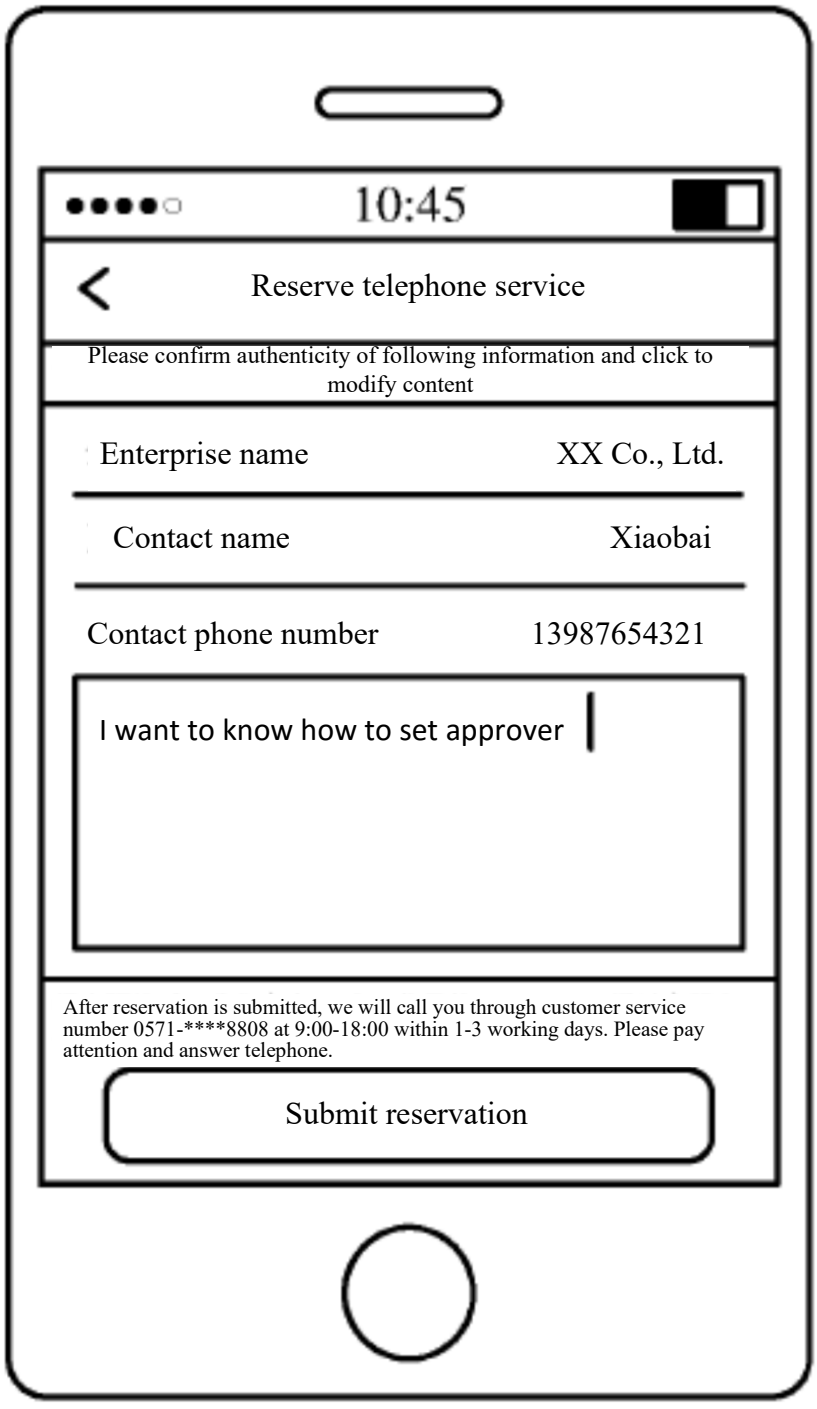

10:45
Reserve telephone service
Please confirm authenticity of following information and click to modify content
Enterprise name
XX Co., Ltd.
Contact name
Xiaobai
Contact phone number
13987654321
I want to know how to set approver
After reservation is submitted, we will call you through customer service number 0571-****8808 at 9:00-18:00 within 1-3 working days. Please pay attention and answer telephone.
Submit reservation

FIG. 3C

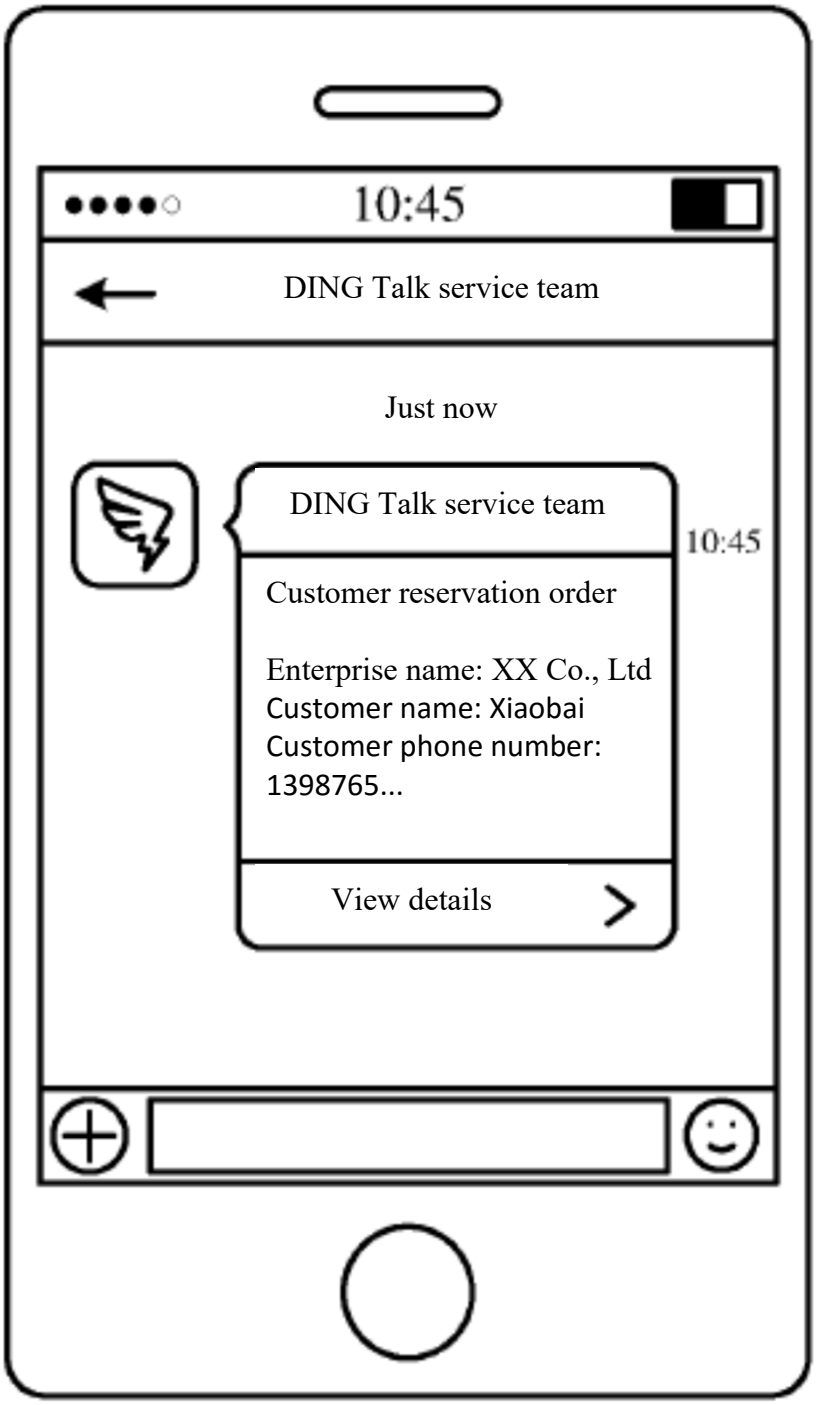

10:45
DING Talk service team
Just now
DING Talk service team
10:45
Customer reservation order
Enterprise name: XX Co., Ltd
Customer name: Xiaobai
Customer phone number:
1398765...
View details

FIG. 3D

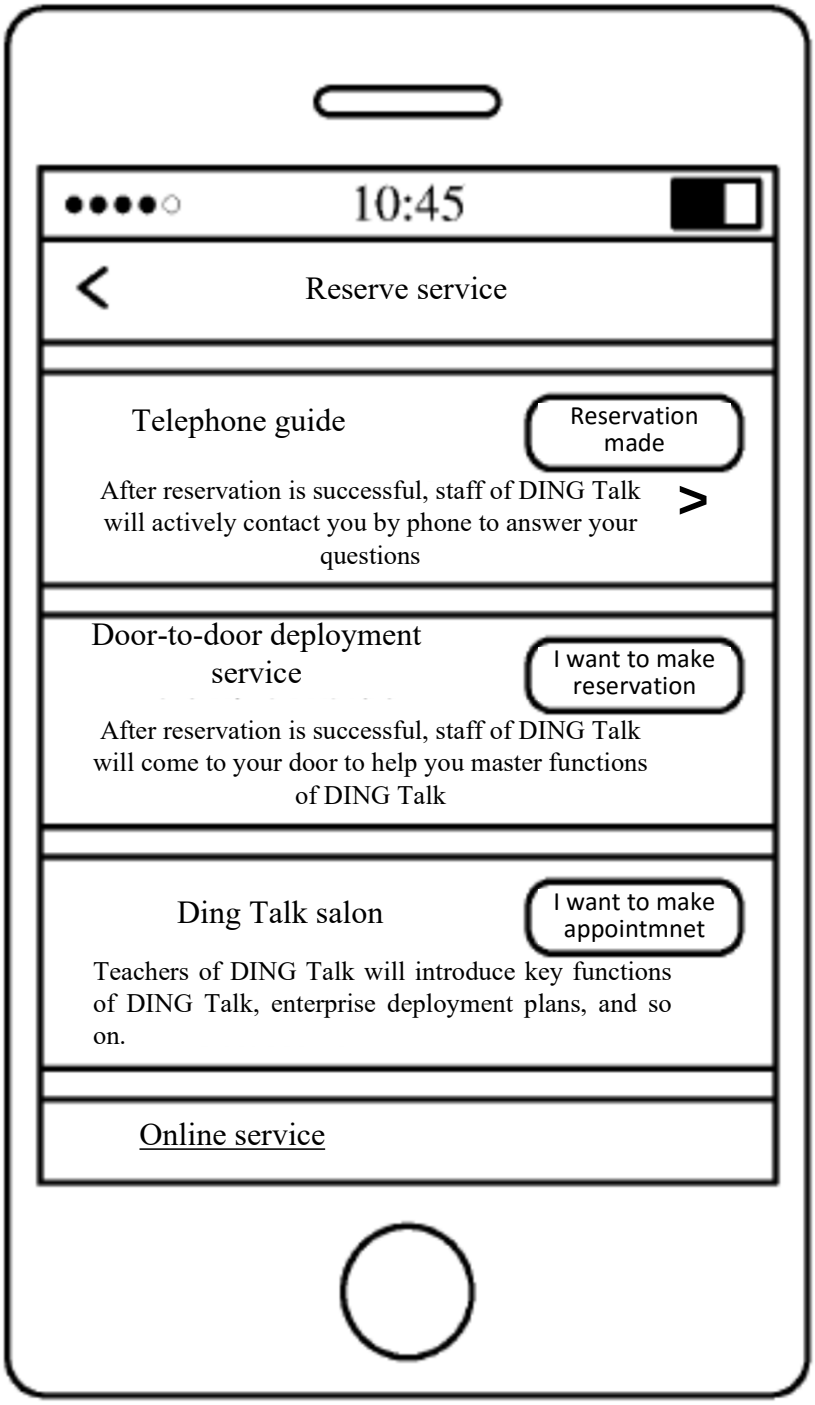

10:45
Reserve service
Telephone guide
Reservation made
After reservation is successful, staff of DING Talk will actively contact you by phone to answer your questions
>
Door-to-door deployment service
I want to make reservation
After reservation is successful, staff of DING Talk will come to your door to help you master functions of DING Talk
Ding Talk salon
I want to make appointmnet
Teachers of DING Talk will introduce key functions of DING Talk, enterprise deployment plans, and so on.
Online service

FIG. 3E

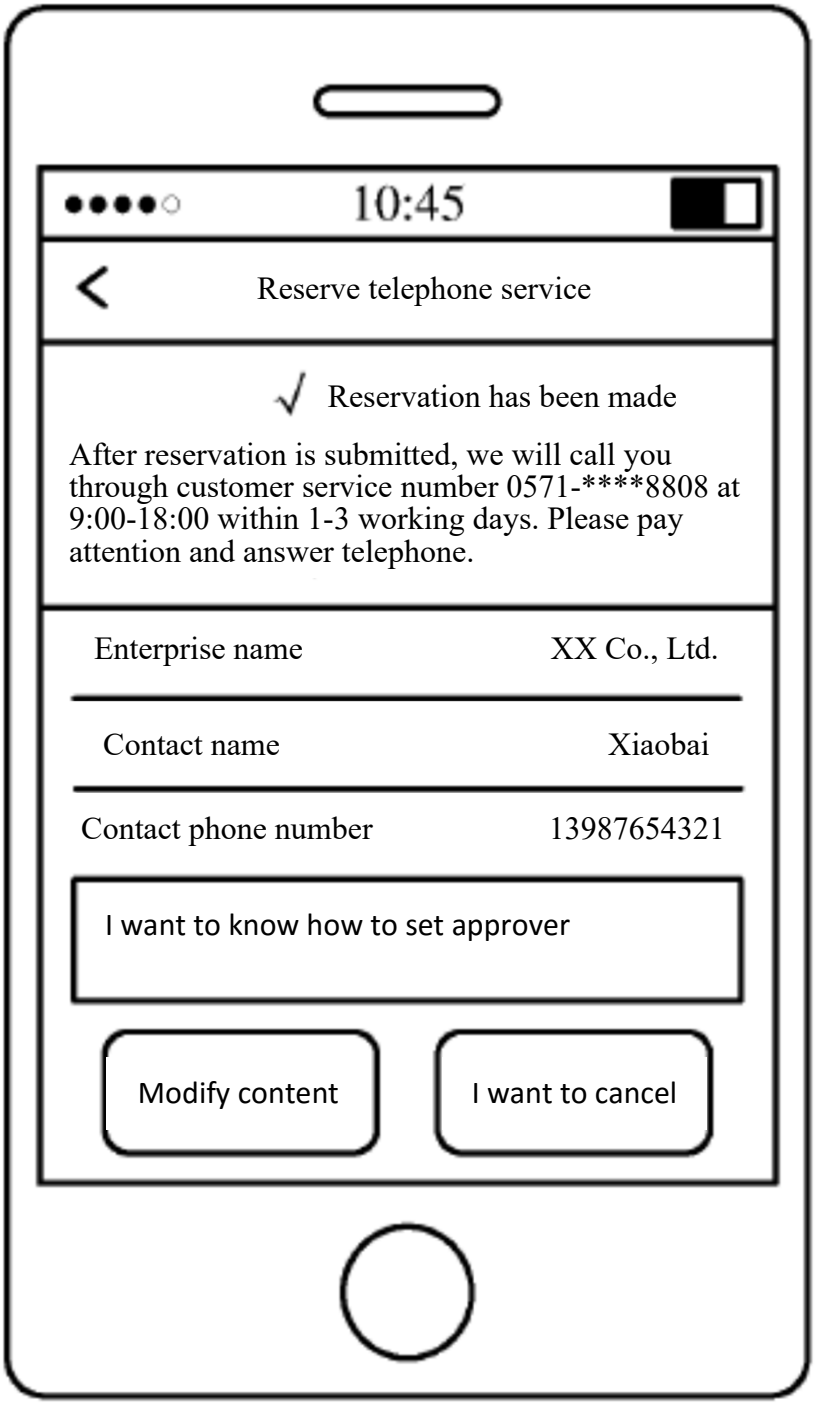

10:45
Reserve telephone service
Reservation has been made
After reservation is submitted, we will call you through customer service number 0571-****8808 at 9:00-18:00 within 1-3 working days. Please pay attention and answer telephone.
Enterprise name
XX Co., Ltd.
Contact name
Xiaobai
Contact phone number
13987654321
I want to know how to set approver
Modify content
I want to cancel

FIG. 3F

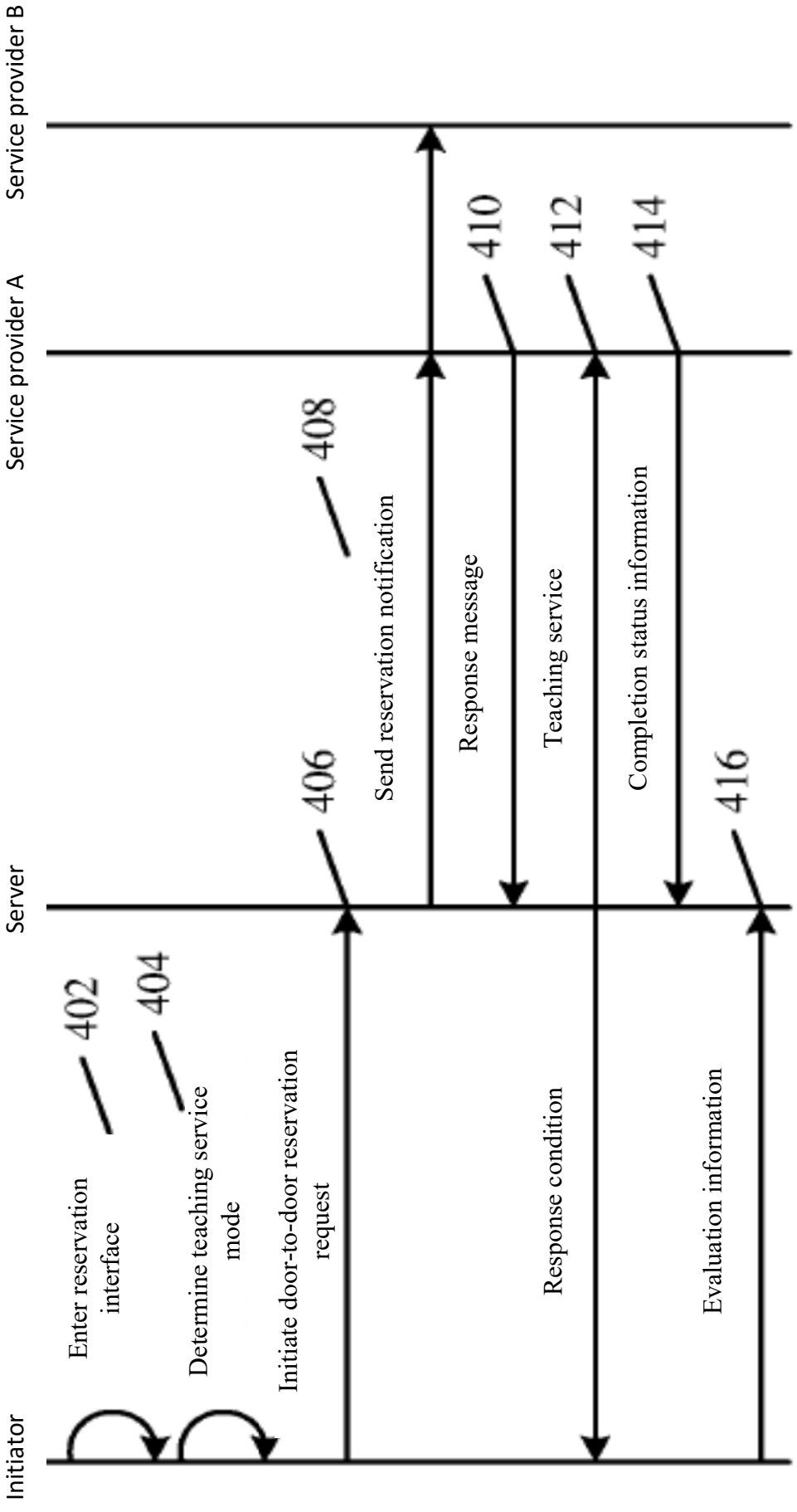

Initiator
Server
Service provider A
Service provider B
Enter reservation interface
402
Determine teaching service mode
404
Initiate door-to-door reservation request
406
Send reservation notification
408
Response message
410
Teaching service
412
Completion status information
414
Response condition
Evaluation information
416

FIG. 4

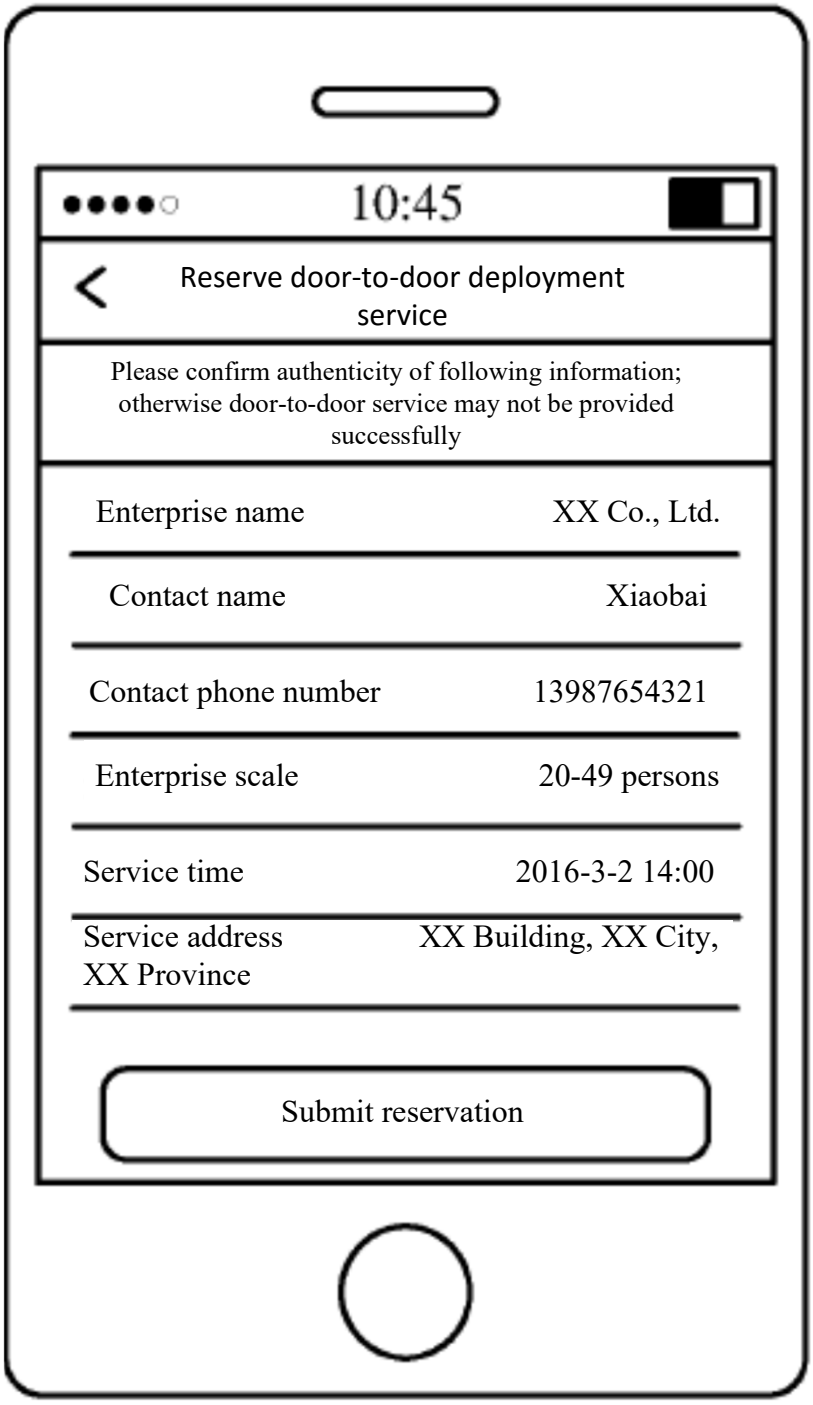

10:45
Reserve door-to-door deployment service
Please confirm authenticity of following information; otherwise door-to-door service may not be provided successfully
Enterprise name
XX Co., Ltd.
Contact name
Xiaobai
Contact phone number
13987654321
Enterprise scale
20-49 persons
Service time
2016-3-2 14:00
Service address
XX Building, XX City, XX Province
Submit reservation

FIG. 5A

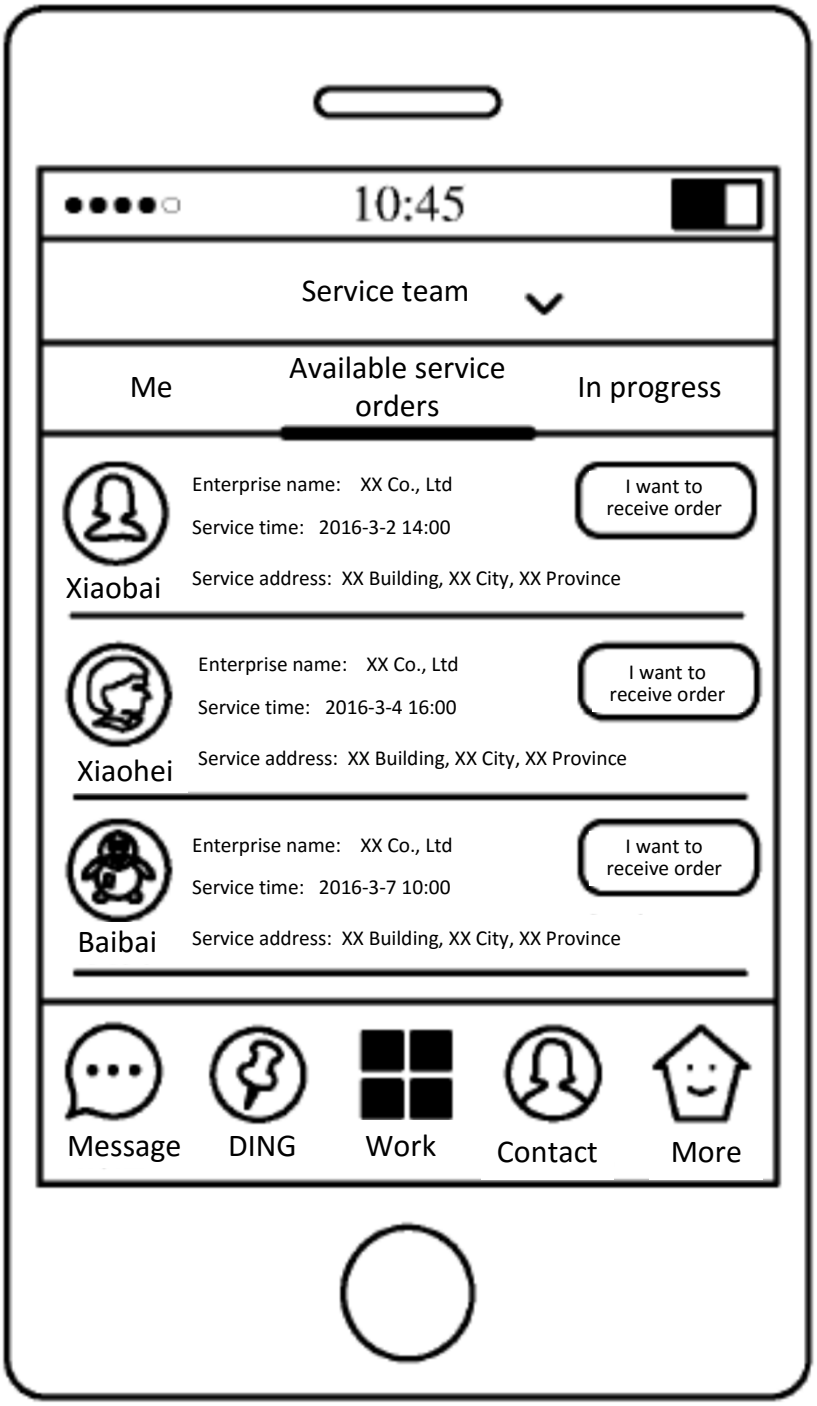

10:45
Service team
Me
Available service orders
In progress
Enterprise name: XX Co., Ltd
Service time: 2016-3-2 14:00
Service address: XX Building, XX City, XX Province
I want to receive order
Xiaobai
Enterprise name: XX Co., Ltd
Service time: 2016-3-4 16:00
Service address: XX Building, XX City, XX Province
I want to receive order
Xiaohei
Enterprise name: XX Co., Ltd
Service time: 2016-3-7 10:00
Service address: XX Building, XX City, XX Province
I want to receive order
Baibai
Message
DING
Work
Contact
More

FIG. 5B

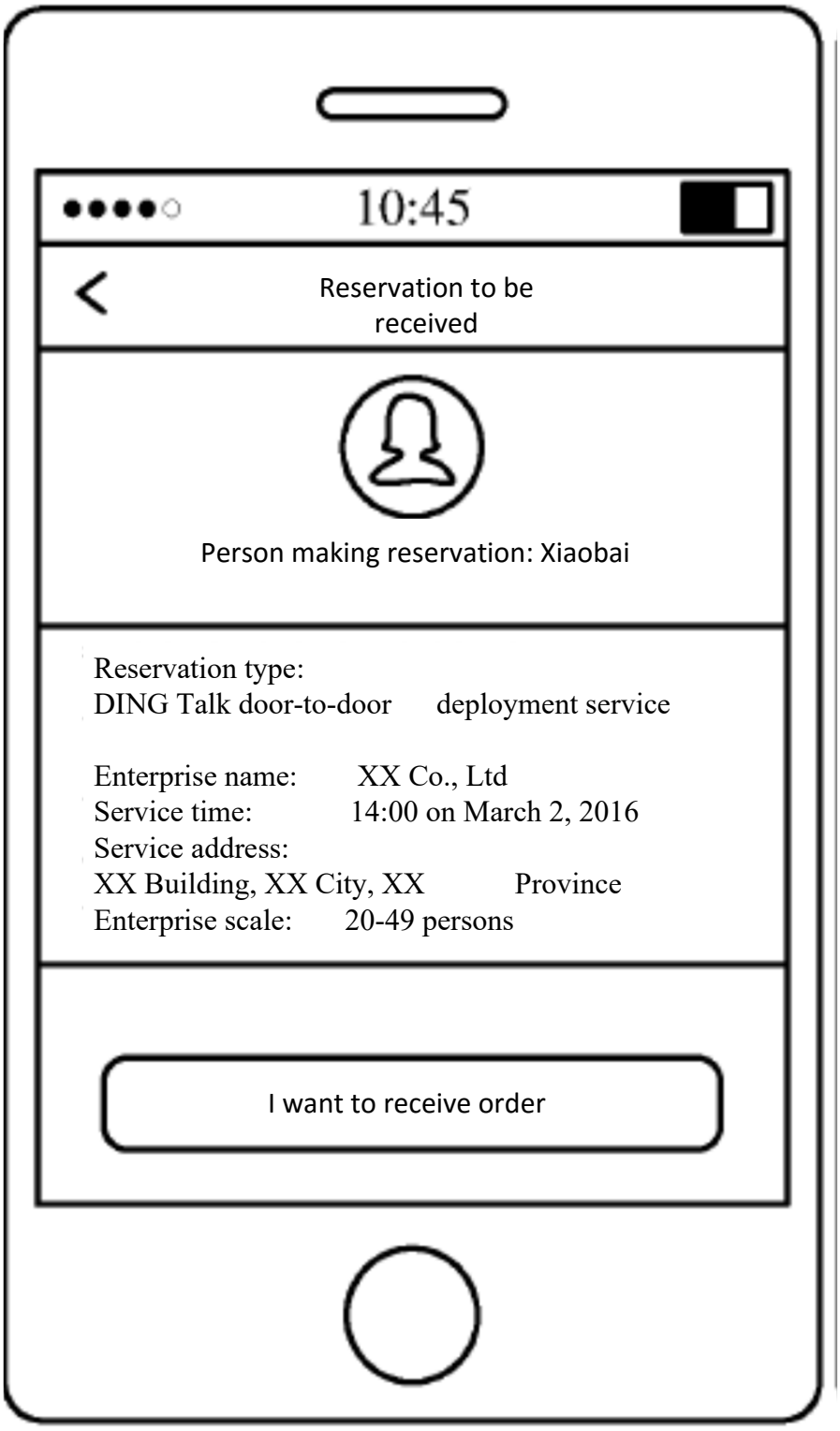

10:45
Reservation to be received
Person making reservation: Xiaobai
Reservation type:
DING Talk door-to-door deployment service
Enterprise name: XX Co., Ltd
Service time: 14:00 on March 2, 2016
Service address:
XX Building, XX City, XX Province
Enterprise scale: 20-49 persons
I want to receive order

FIG. 5C

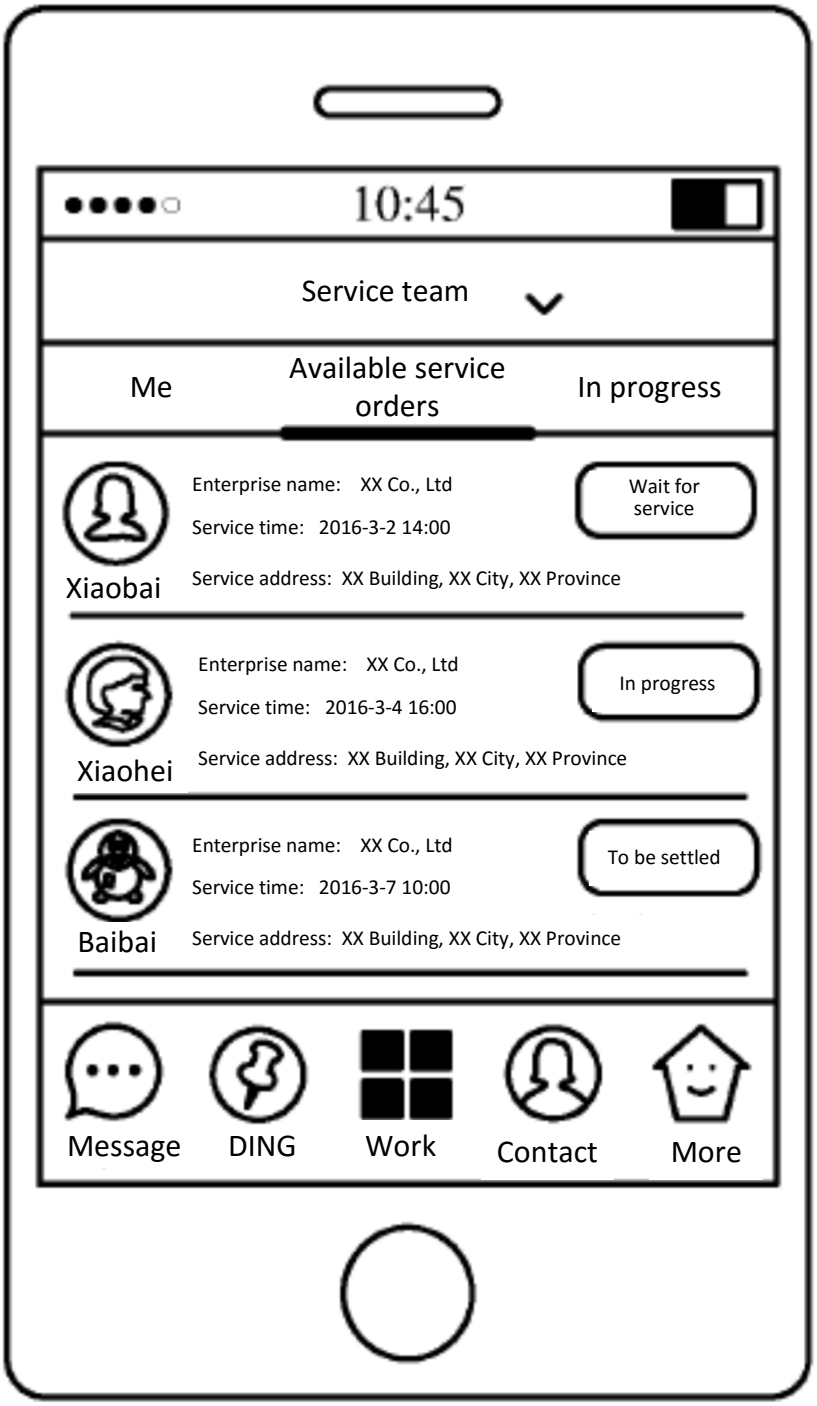

10:45
Service team
Me
Available service orders
In progress
Enterprise name: XX Co., Ltd
Service time: 2016-3-2 14:00
Wait for service
Xiaobai
Service address: XX Building, XX City, XX Province
Enterprise name: XX Co., Ltd
Service time: 2016-3-4 16:00
In progress
Xiaohei
Service address: XX Building, XX City, XX Province
Enterprise name: XX Co., Ltd
Service time: 2016-3-7 10:00
To be settled
Baibai
Service address: XX Building, XX City, XX Province
Message
DING
Work
Contact
More

FIG. 5D

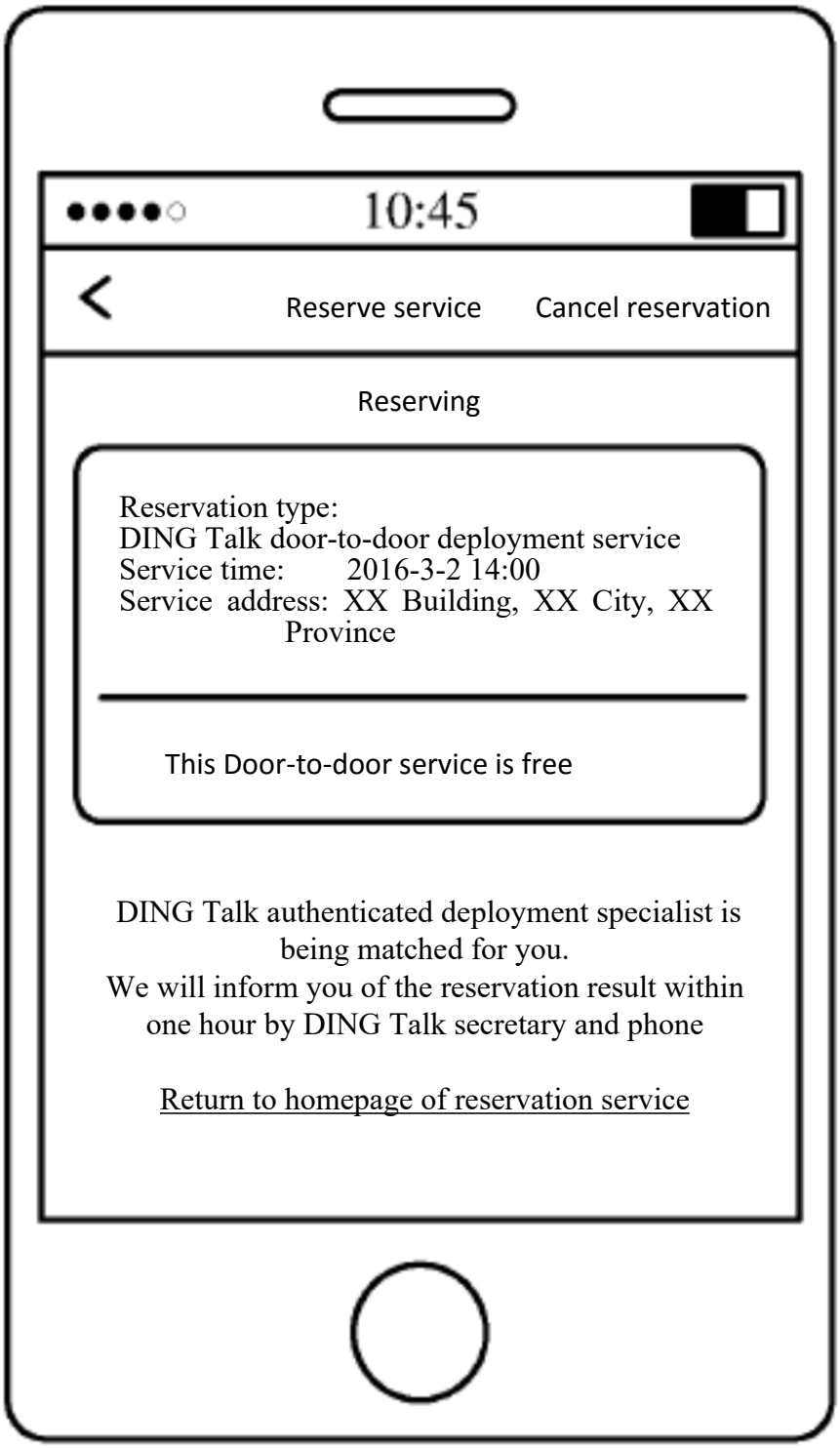

10:45
Reserve service
Cancel reservation
Reserving
Reservation type:
DING Talk door-to-door deployment service
Service time: 2016-3-2 14:00
Service address: XX Building, XX City, XX Province
This Door-to-door service is free
DING Talk authenticated deployment specialist is being matched for you.
We will inform you of the reservation result within one hour by DING Talk secretary and phone
Return to homepage of reservation service

FIG. 5E

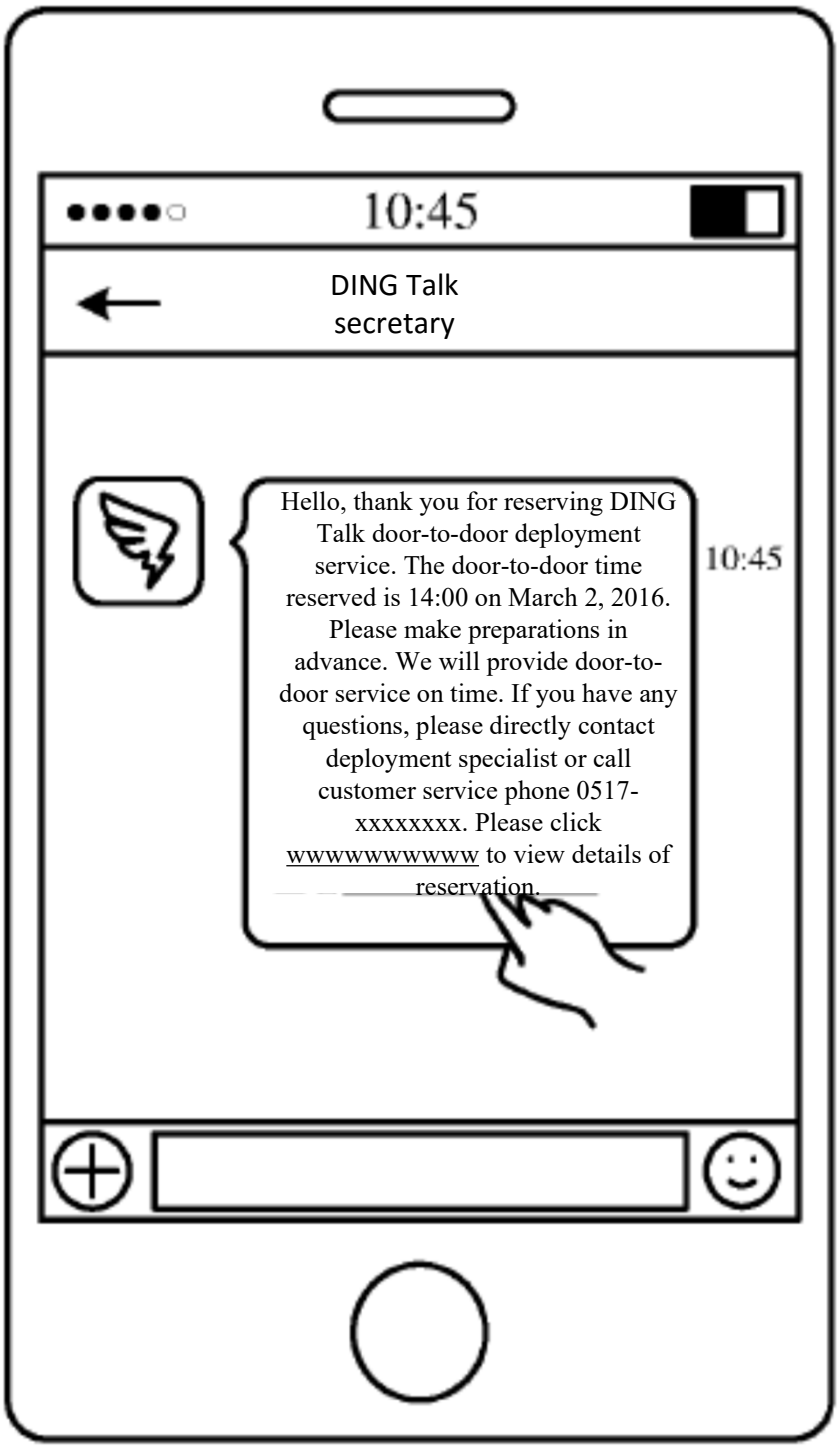

10:45
DING Talk
secretary
Hello, thank you for reserving DING Talk door-to-door deployment service. The door-to-door time reserved is 14:00 on March 2, 2016. Please make preparations in advance. We will provide door-to-door service on time. If you have any questions, please directly contact deployment specialist or call customer service phone 0517-xxxxxxxx. Please click wwwwwwwwww to view details of reservation.
10:45

FIG. 5F

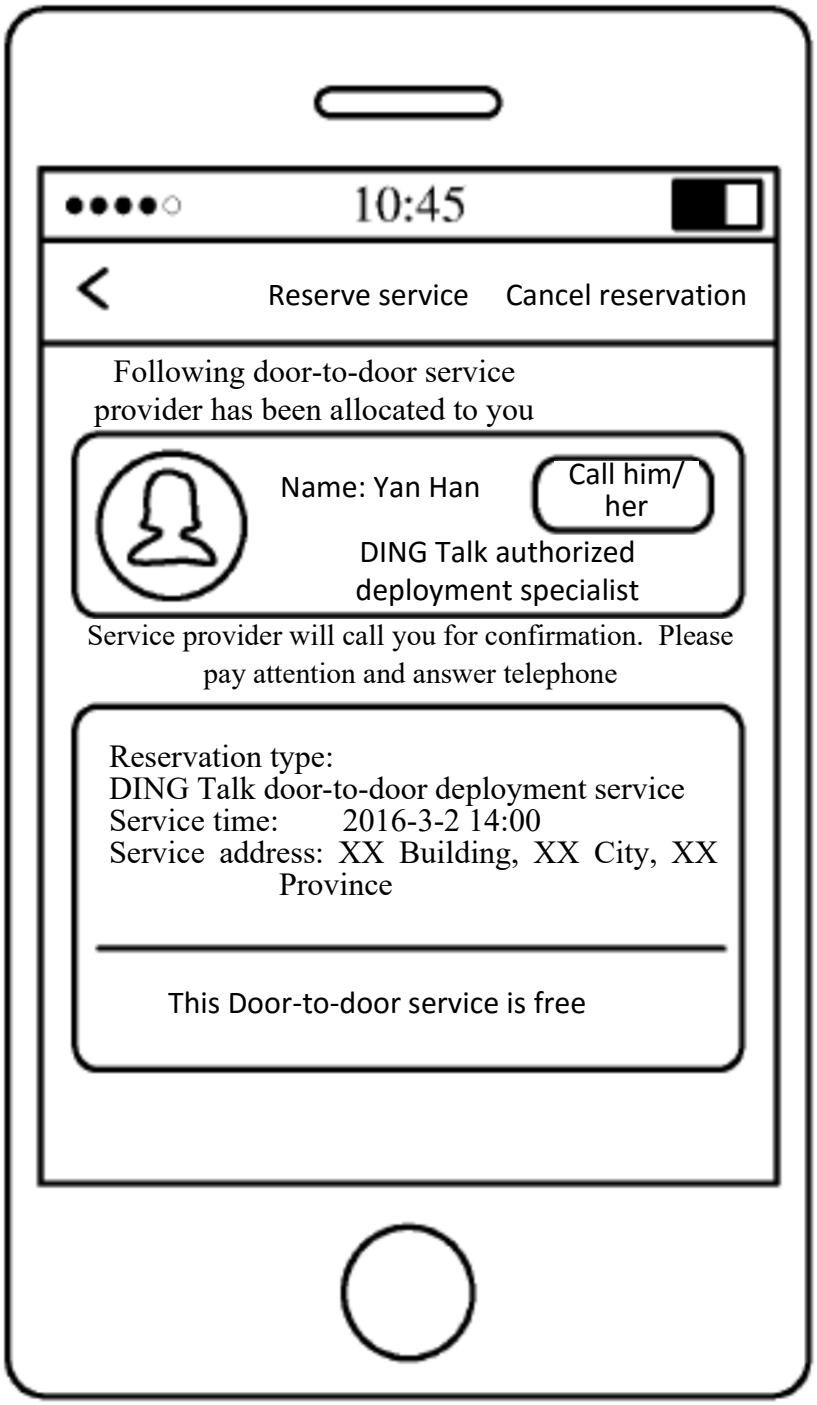

10:45
Reserve service
Cancel reservation
Following door-to-door service provider has been allocated to you
Name: Yan Han
Call him/ her
DING Talk authorized deployment specialist
Service provider will call you for confirmation. Please pay attention and answer telephone
Reservation type:
DING Talk door-to-door deployment service
Service time: 2016-3-2 14:00
Service address: XX Building, XX City, XX Province
This Door-to-door service is free

FIG. 5G

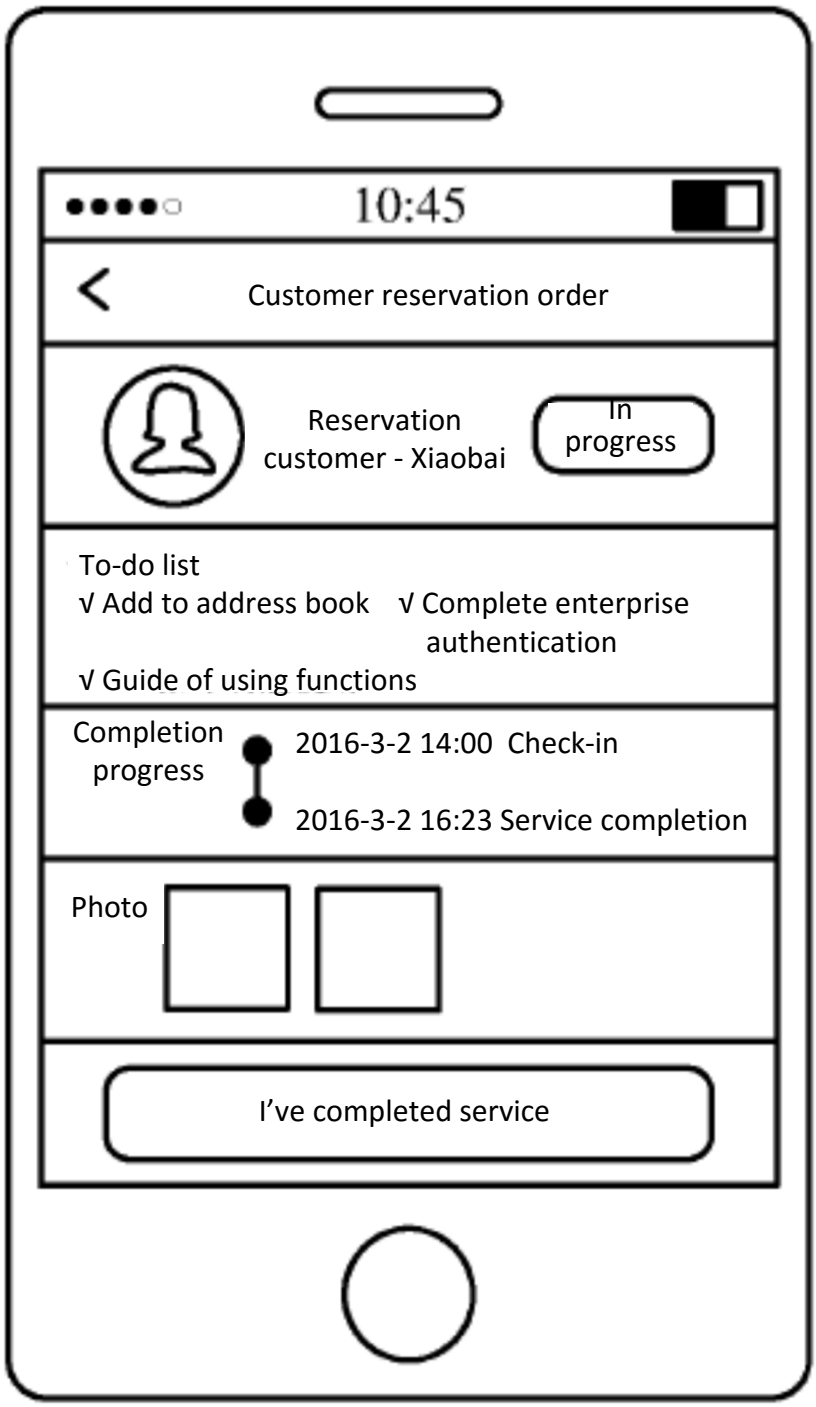

10:45
Customer reservation order
Reservation customer - Xiaobai
In progress
To-do list
√ Add to address book
√ Complete enterprise authentication
√ Guide of using functions
Completion progress
2016-3-2 14:00 Check-in
2016-3-2 16:23 Service completion
Photo
I've completed service

FIG. 5H

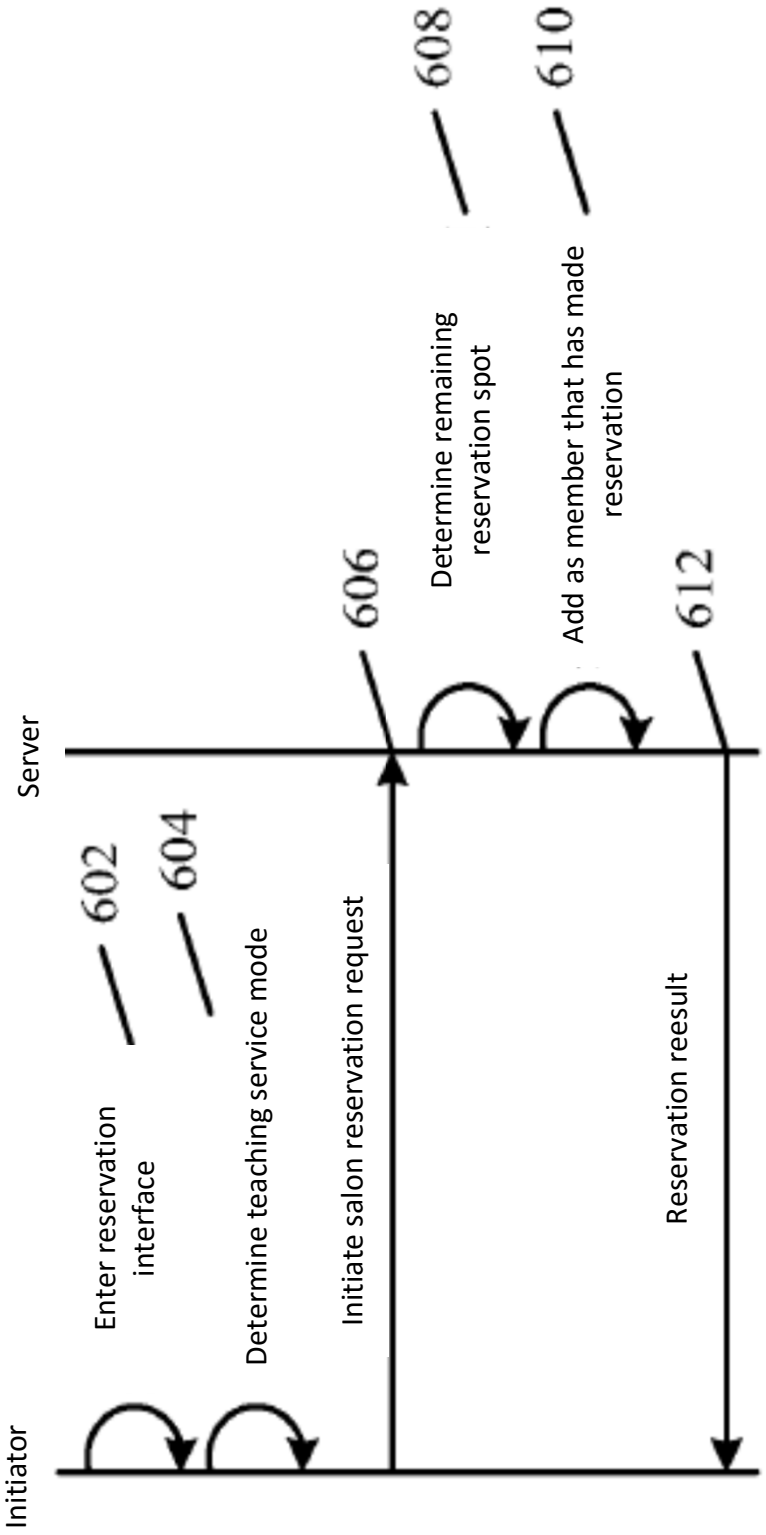

Initiator
Server
602
Enter reservation interface
604
Determine teaching service mode
Initiate salon reservation request
606
608
Determine remaining reservation spot
610
Add as member that has made reservation
612
Reservation reesult

FIG. 6

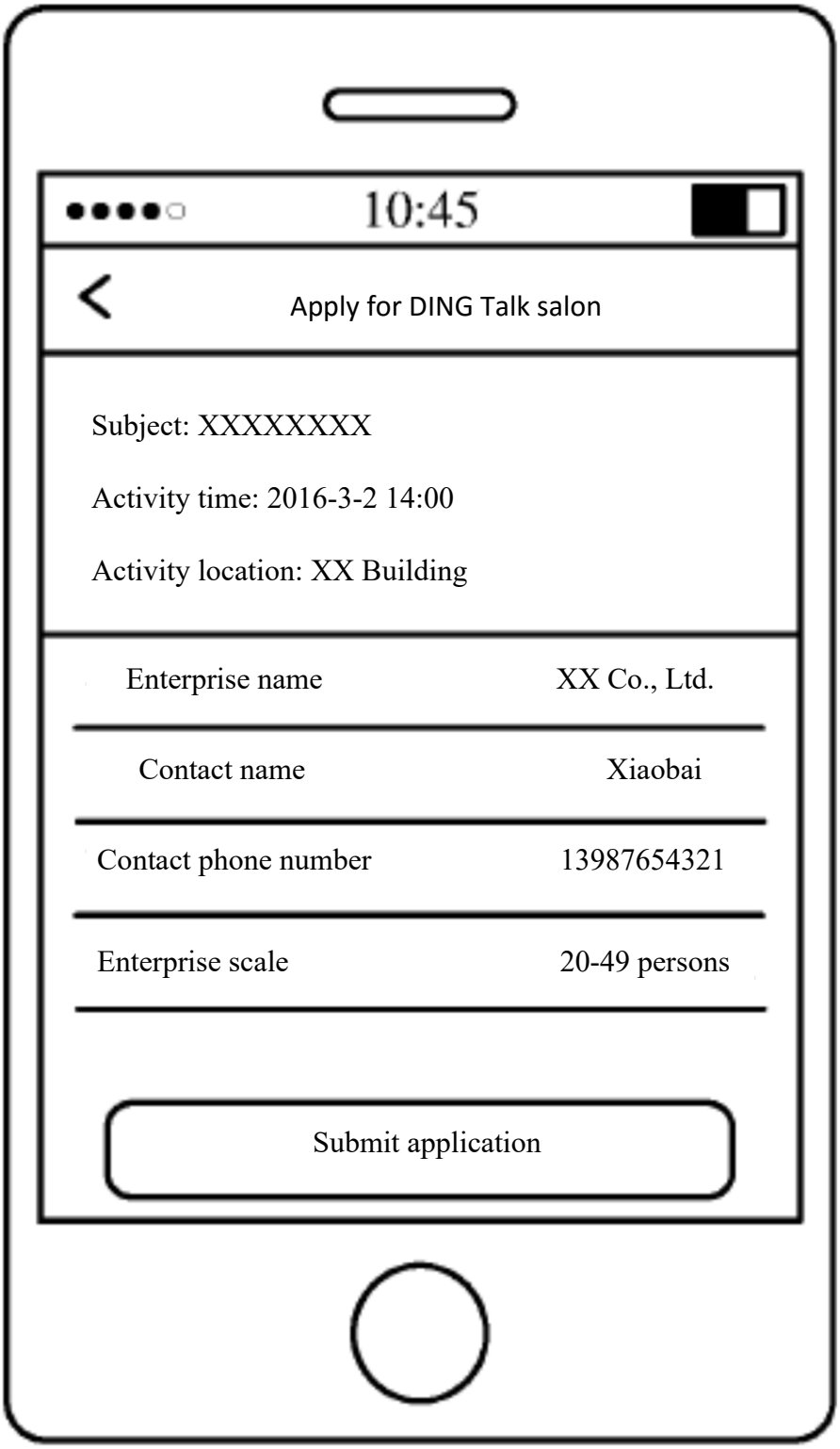

10:45
Apply for DING Talk salon
Subject: XXXXXXXX
Activity time: 2016-3-2 14:00
Activity location: XX Building
Enterprise name
XX Co., Ltd.
Contact name
Xiaobai
Contact phone number
13987654321
Enterprise scale
20-49 persons
Submit application

FIG. 7A

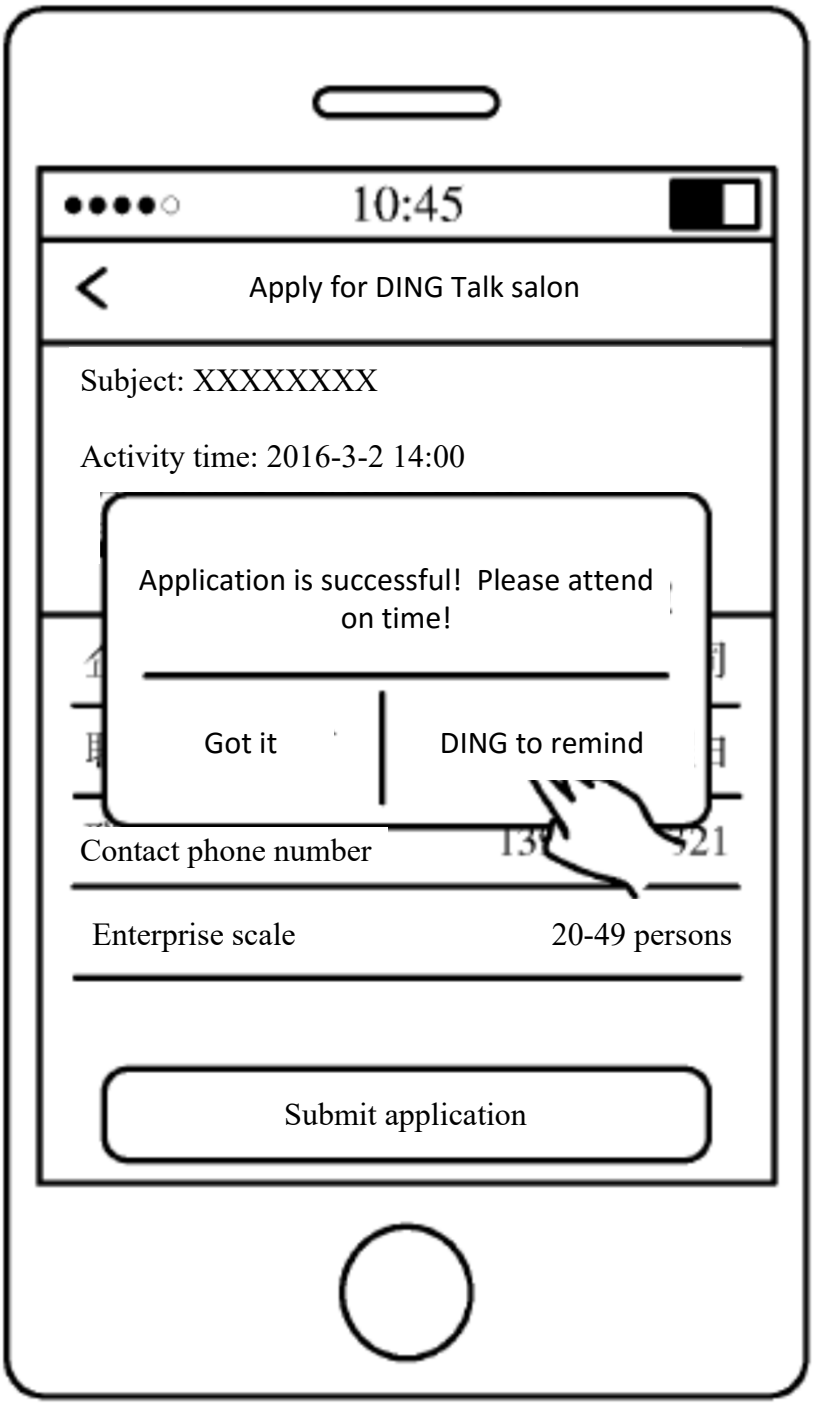

10:45
Apply for DING Talk salon
Subject: XXXXXXXX
Activity time: 2016-3-2 14:00
Application is successful! Please attend on time!
Got it
DING to remind
Contact phone number
Enterprise scale
20-49 persons
Submit application

FIG. 7B

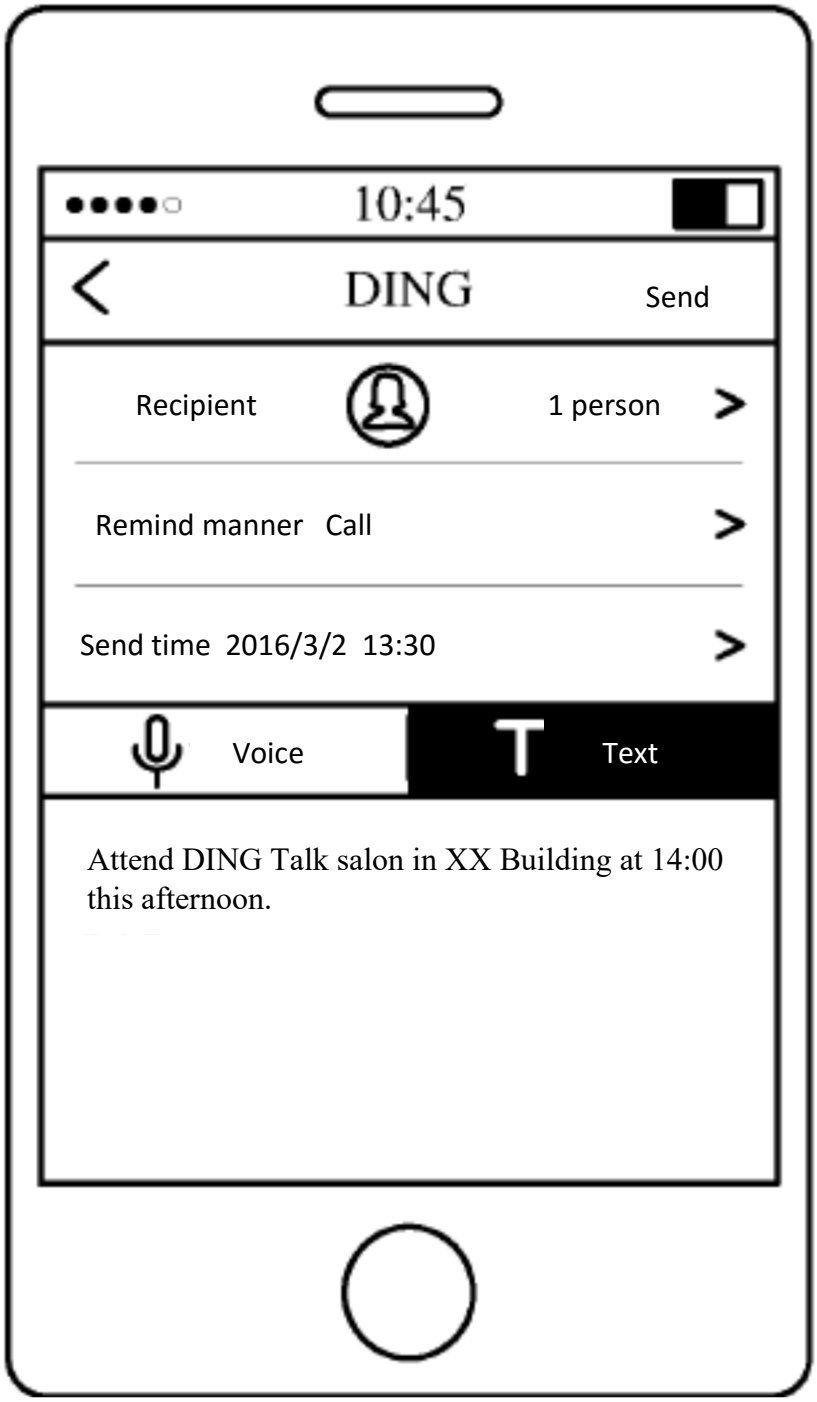

10:45
DING
Send
Recipient
1 person
Remind manner Call
Send time 2016/3/2 13:30
Voice
Text
Attend DING Talk salon in XX Building at 14:00 this afternoon.

FIG. 7C

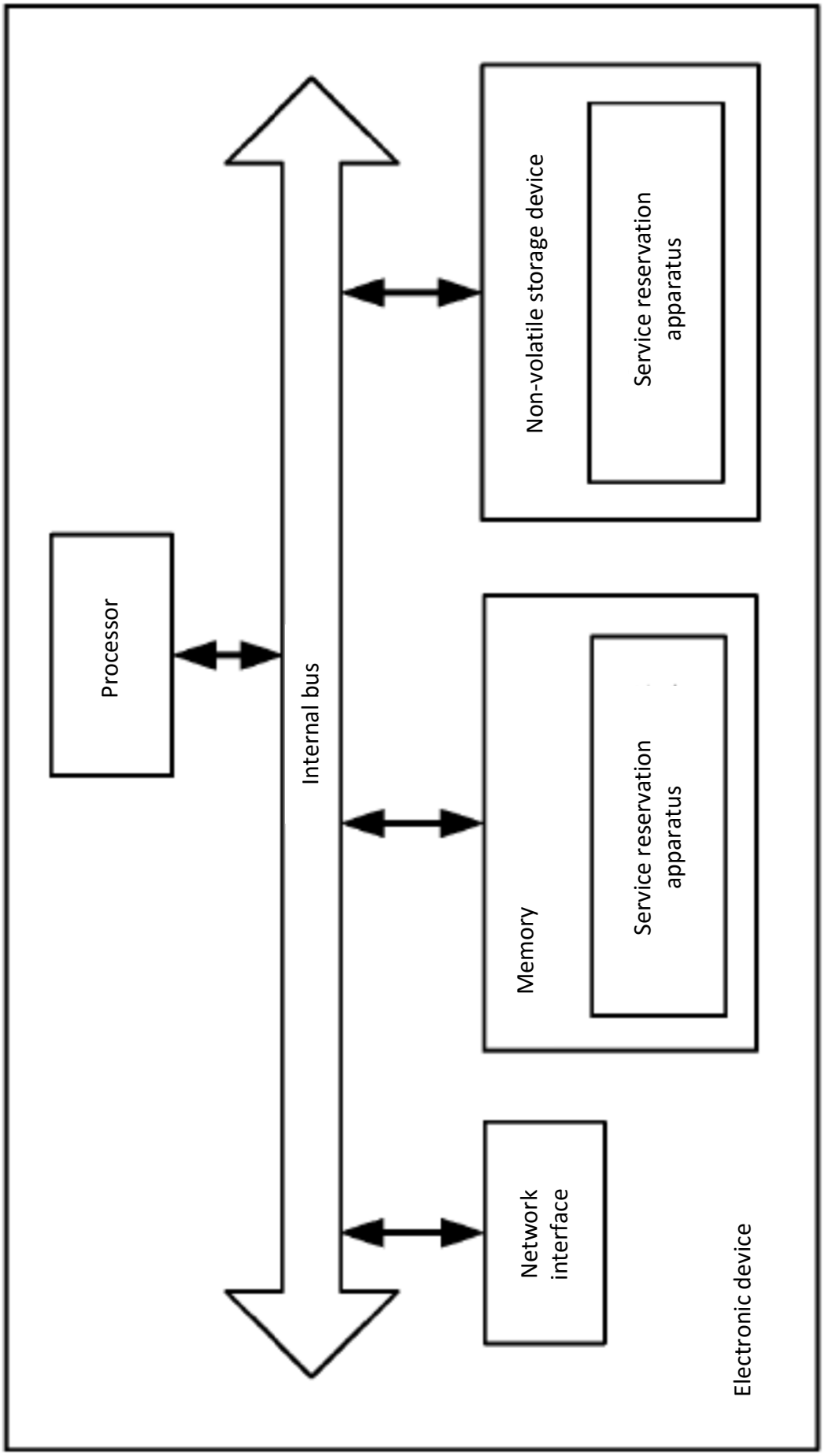

Electronic device
Processor
Internal bus
Non-volatile storage device
Service reservation apparatus
Memory
Service reservation apparatus
Network interface

FIG. 8

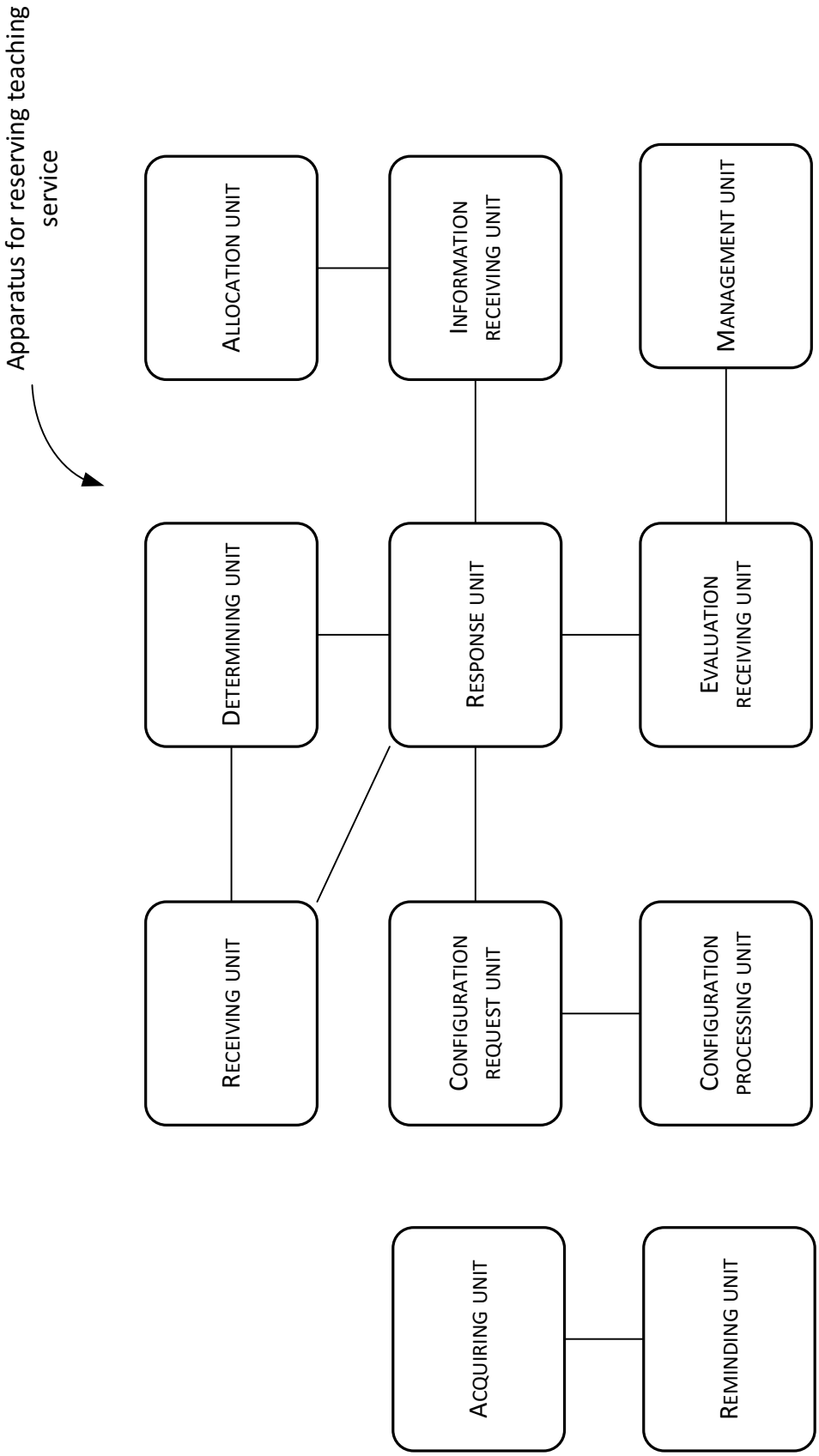

Apparatus for reserving teaching service
Allocation unit
Information receiving unit
Management unit
Determining unit
Response unit
Evaluation receiving unit
Receiving unit
Configuration request unit
Configuration processing unit
Acquiring unit
Reminding unit

FIG. 9