

ABSTRACT OF THE DISCLOSURE

ELEVATOR REMOTE MONITORING SYSTEM

An elevator remote monitoring system includes an alert receiving unit and a direct operation setting unit. The alert receiving unit receives an alert which means that rampage movement of a passenger has been detected from an image captured by a camera installed in a car of a first elevator from a first management system that is installed in a first building including the first elevator and manages the first elevator. The direct operation setting unit transmits a switching command, which is a command to switch to a direct operation, to a second management system that manages a second elevator of a second building located at a position defined as being located in a neighborhood of a position of the first building when the alert is received.

(fig. 2)