

ABSTRACT

REFRIGERATION UNIT USAGE DIAGNOSTIC AND EVALUATION

Methods and systems for evaluation and diagnostic for a customer product are provided. Aspects include receiving, by a processor, customer usage data associated with the customer product, obtaining customer data associated with a customer business operation, analyzing, by the processor, the customer usage data and the customer data to generate a usage score card associated with the customer product, and determining an action for the customer product based at least in part on the usage score card.

[FIGURE 5]