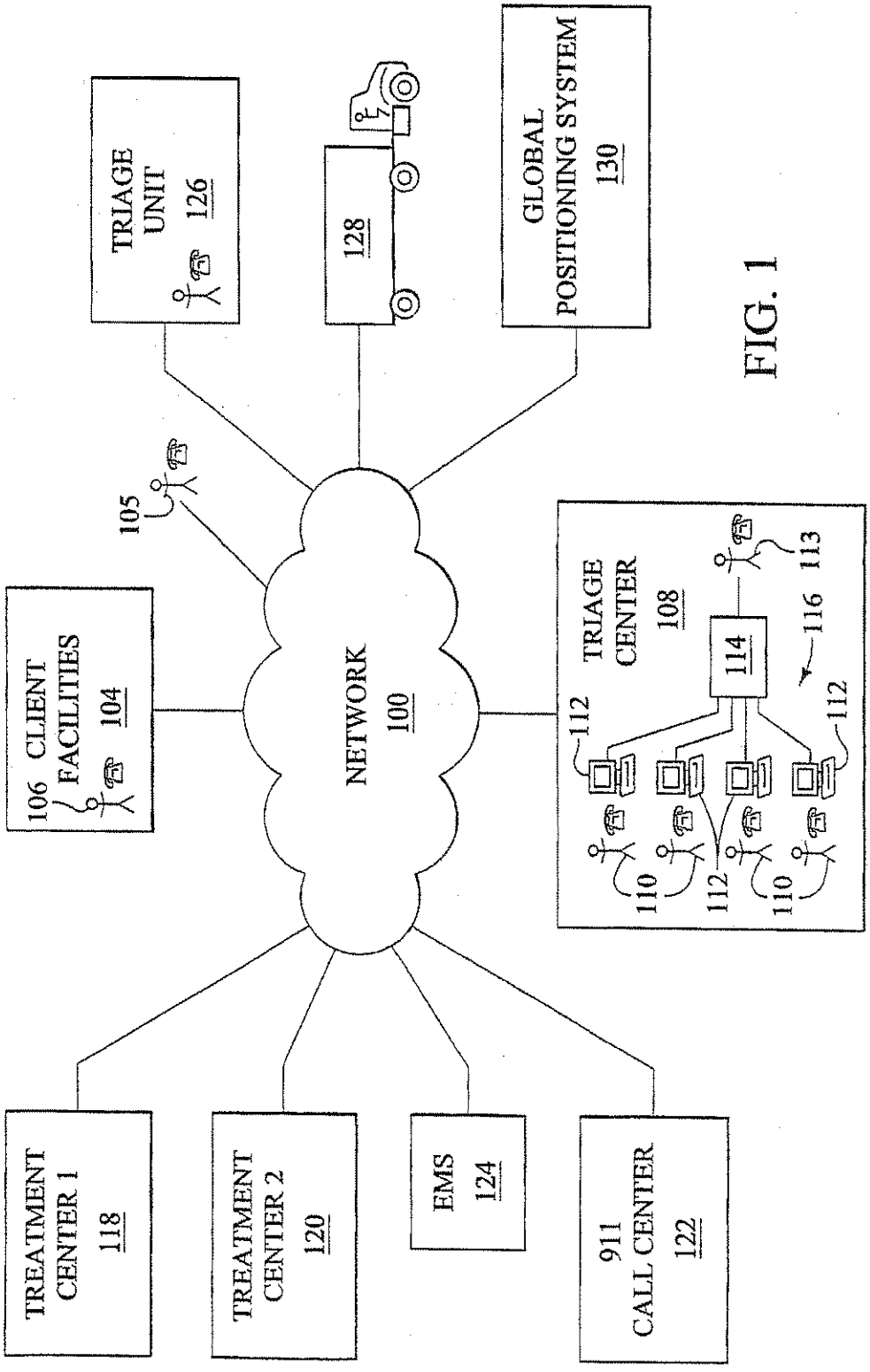

TRIAGE UNIT 126
128
GLOBAL POSITIONING SYSTEM 130
105
106 CLIENT FACILITIES 104
NETWORK 100
TRIAGE CENTER 108
114
116
113
112
110
TREATMENT CENTER 1 118
TREATMENT CENTER 2 120
EMS 124
911 CALL CENTER 122

FIG. 1

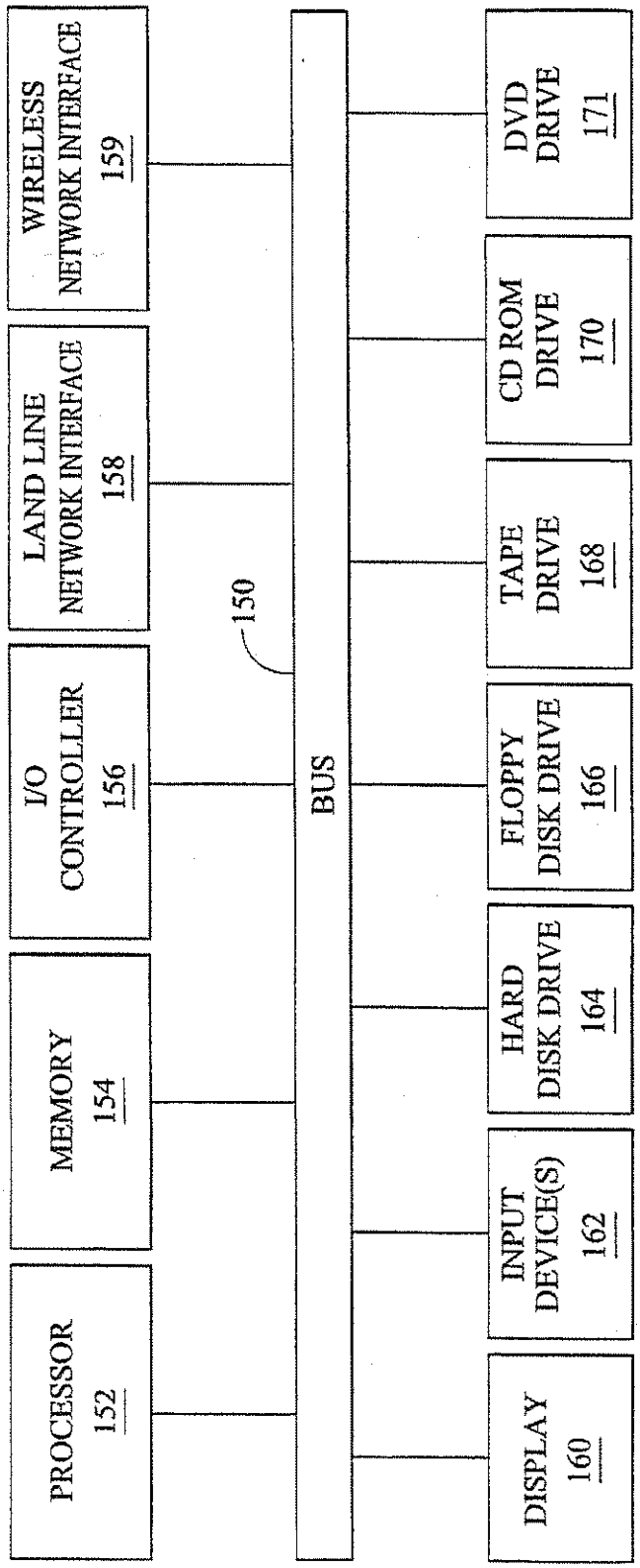
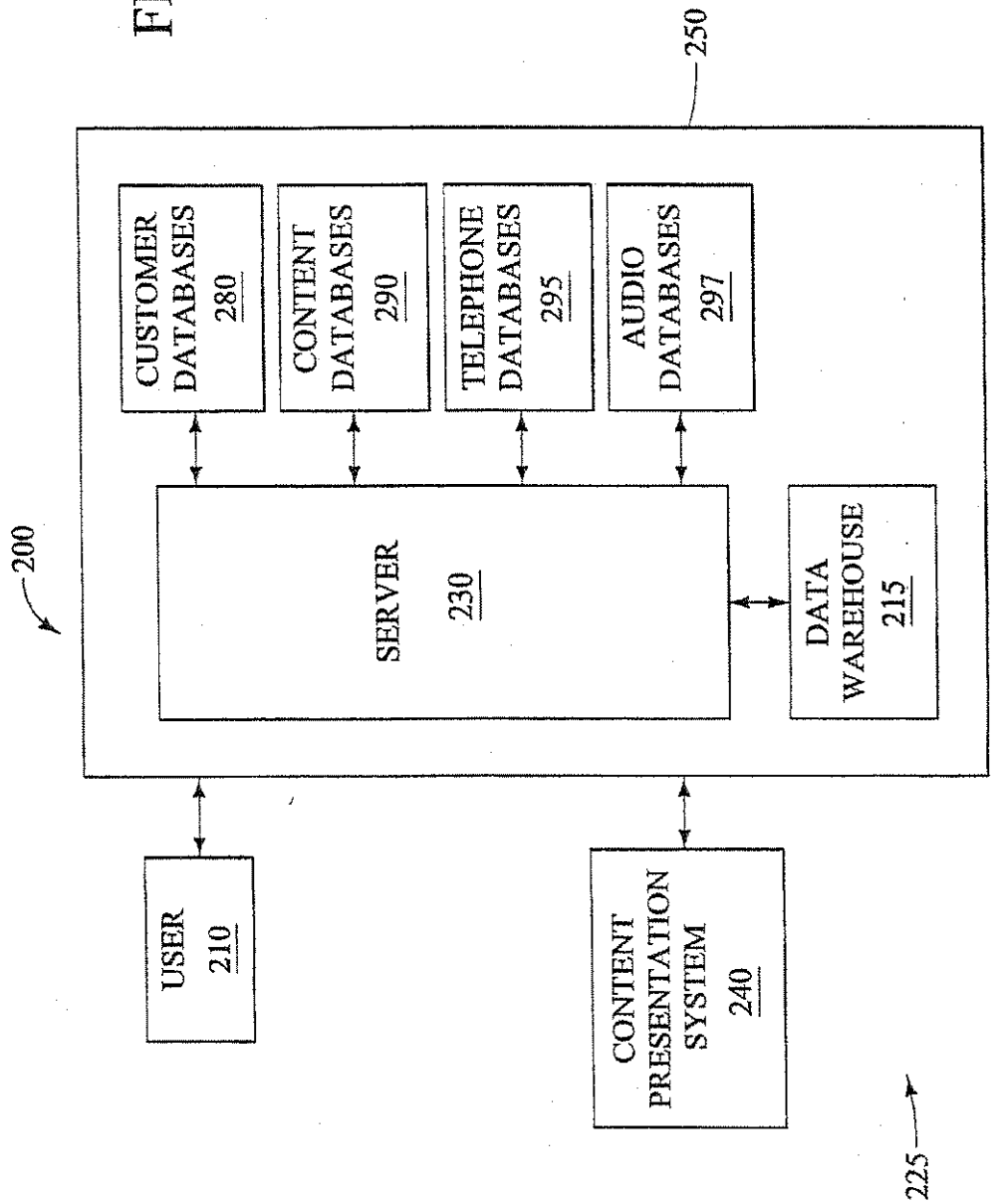

PROCESSOR
152
MEMORY
154
I/O
CONTROLLER
156
LAND LINE
NETWORK INTERFACE
158
WIRELESS
NETWORK INTERFACE
159
150
BUS
DISPLAY
160
INPUT
DEVICE(S)
162
HARD
DISK DRIVE
164
FLOPPY
DISK DRIVE
166
TAPE
DRIVE
168
CD ROM
DRIVE
170
DVD
DRIVE
171
116

FIG. 2

FIG. 3


200
250
CUSTOMER DATABASES 280
CONTENT DATABASES 290
TELEPHONE DATABASES 295
AUDIO DATABASES 297
SERVER 230
DATA WAREHOUSE 215
USER 210
CONTENT PRESENTATION SYSTEM 240
225

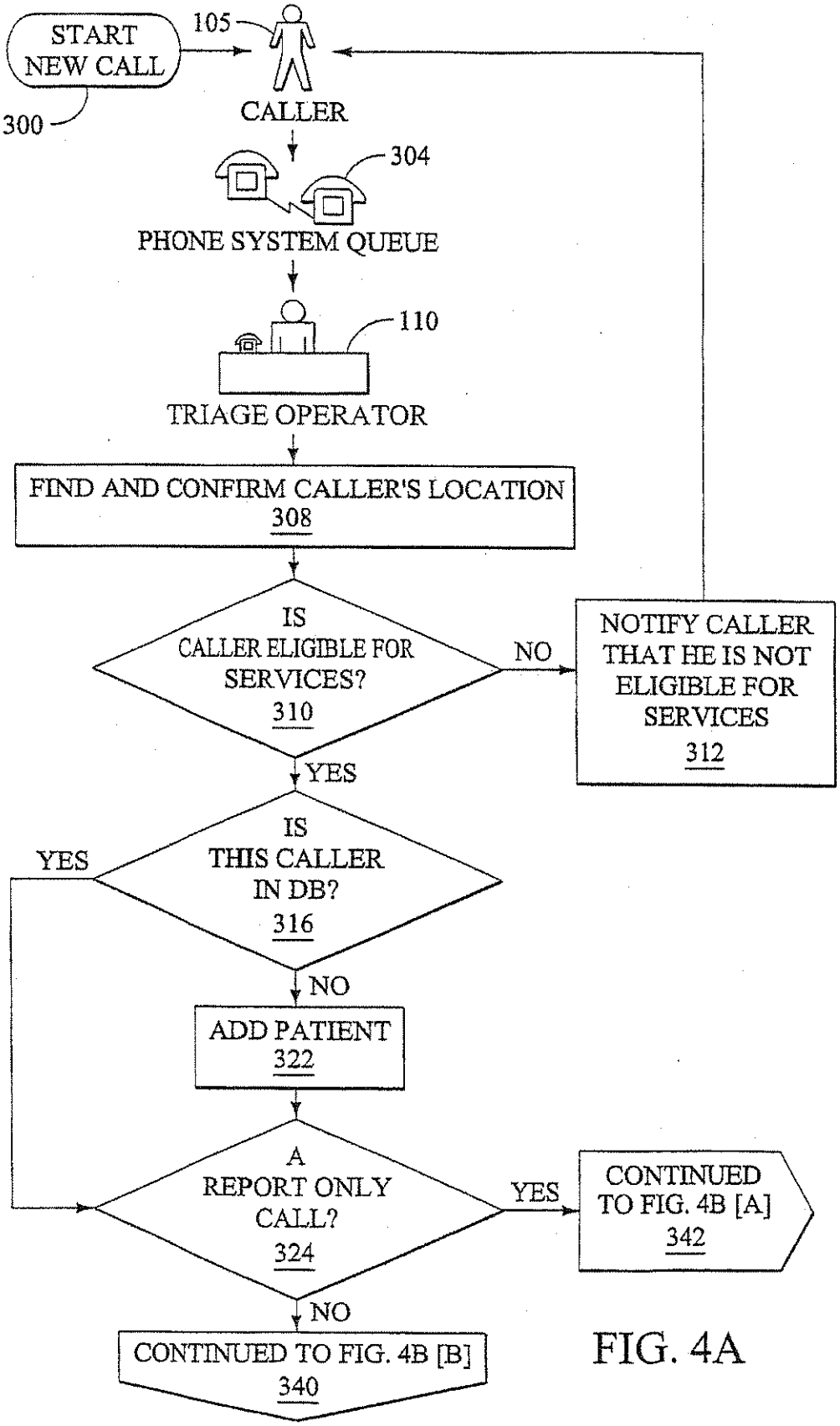
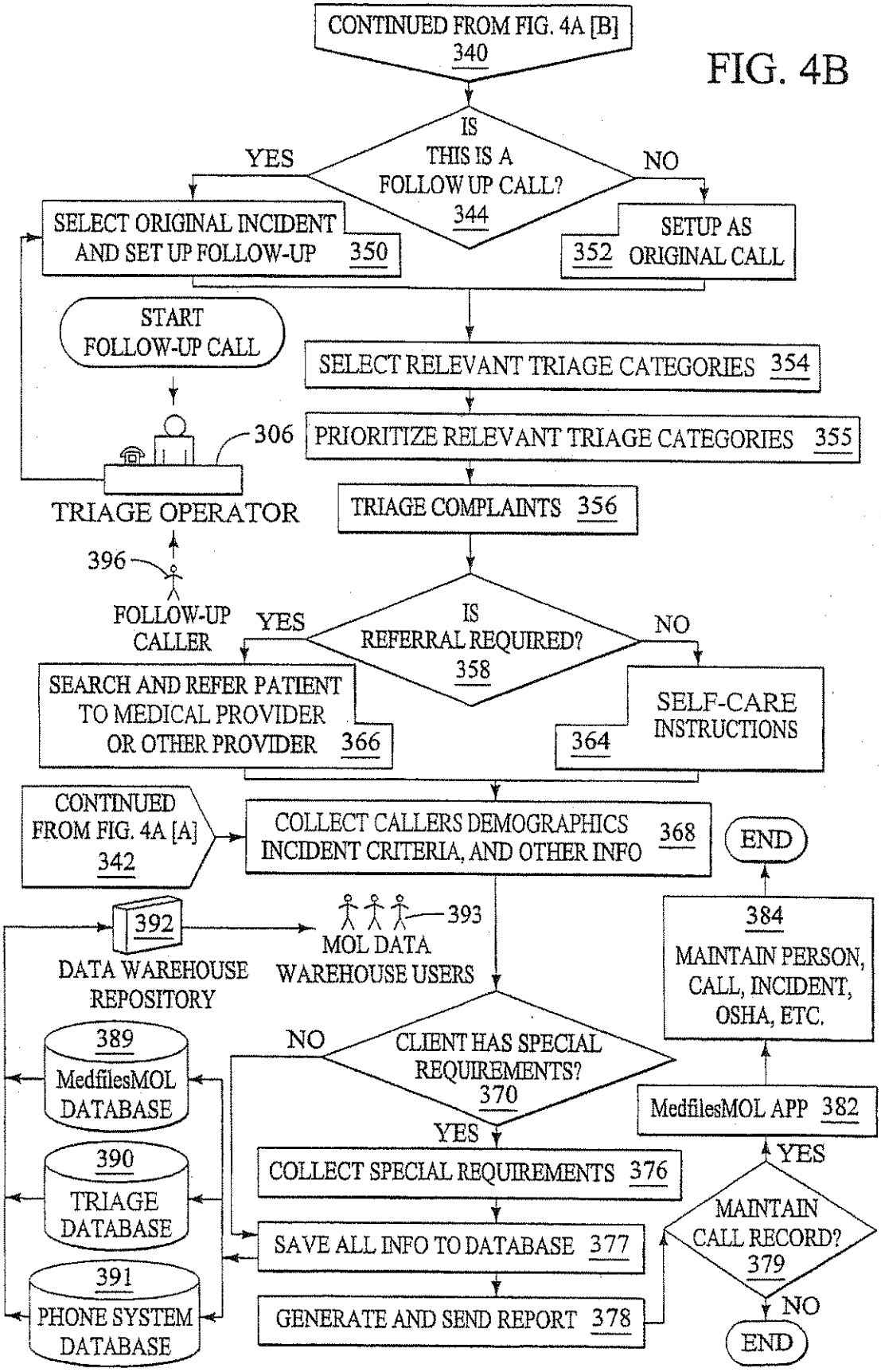

START NEW CALL
300
105
CALLER
304
PHONE SYSTEM QUEUE
110
TRIAGE OPERATOR
FIND AND CONFIRM CALLER'S LOCATION
308
IS CALLER ELIGIBLE FOR SERVICES?
310
NO
NOTIFY CALLER THAT HE IS NOT ELIGIBLE FOR SERVICES
312
YES
IS THIS CALLER IN DB?
316
YES
NO
ADD PATIENT
322
A REPORT ONLY CALL?
324
YES
CONTINUED TO FIG. 4B [A]
342
NO
CONTINUED TO FIG. 4B [B]
340

FIG. 4A

FIG. 4B


CONTINUED FROM FIG. 4A [B]
340
IS THIS IS A FOLLOW UP CALL?
344
YES
NO
SELECT ORIGINAL INCIDENT AND SET UP FOLLOW-UP 350
352 SETUP AS ORIGINAL CALL
START FOLLOW-UP CALL
SELECT RELEVANT TRIAGE CATEGORIES 354
306
PRIORITIZE RELEVANT TRIAGE CATEGORIES 355
TRIAGE OPERATOR
TRIAGE COMPLAINTS 356
396
FOLLOW-UP CALLER
IS REFERRAL REQUIRED?
358
YES
NO
SEARCH AND REFER PATIENT TO MEDICAL PROVIDER OR OTHER PROVIDER 366
364 SELF-CARE INSTRUCTIONS
CONTINUED FROM FIG. 4A [A]
342
COLLECT CALLERS DEMOGRAPHICS INCIDENT CRITERIA, AND OTHER INFO 368
END
392
DATA WAREHOUSE REPOSITORY
393
MOL DATA WAREHOUSE USERS
384
MAINTAIN PERSON, CALL, INCIDENT, OSHA, ETC.
389
MedfilesMOL DATABASE
CLIENT HAS SPECIAL REQUIREMENTS?
370
NO
YES
MedfilesMOL APP 382
390
TRIAGE DATABASE
COLLECT SPECIAL REQUIREMENTS 376
YES
MAINTAIN CALL RECORD?
379
SAVE ALL INFO TO DATABASE 377
391
PHONE SYSTEM DATABASE
GENERATE AND SEND REPORT 378
NO
END

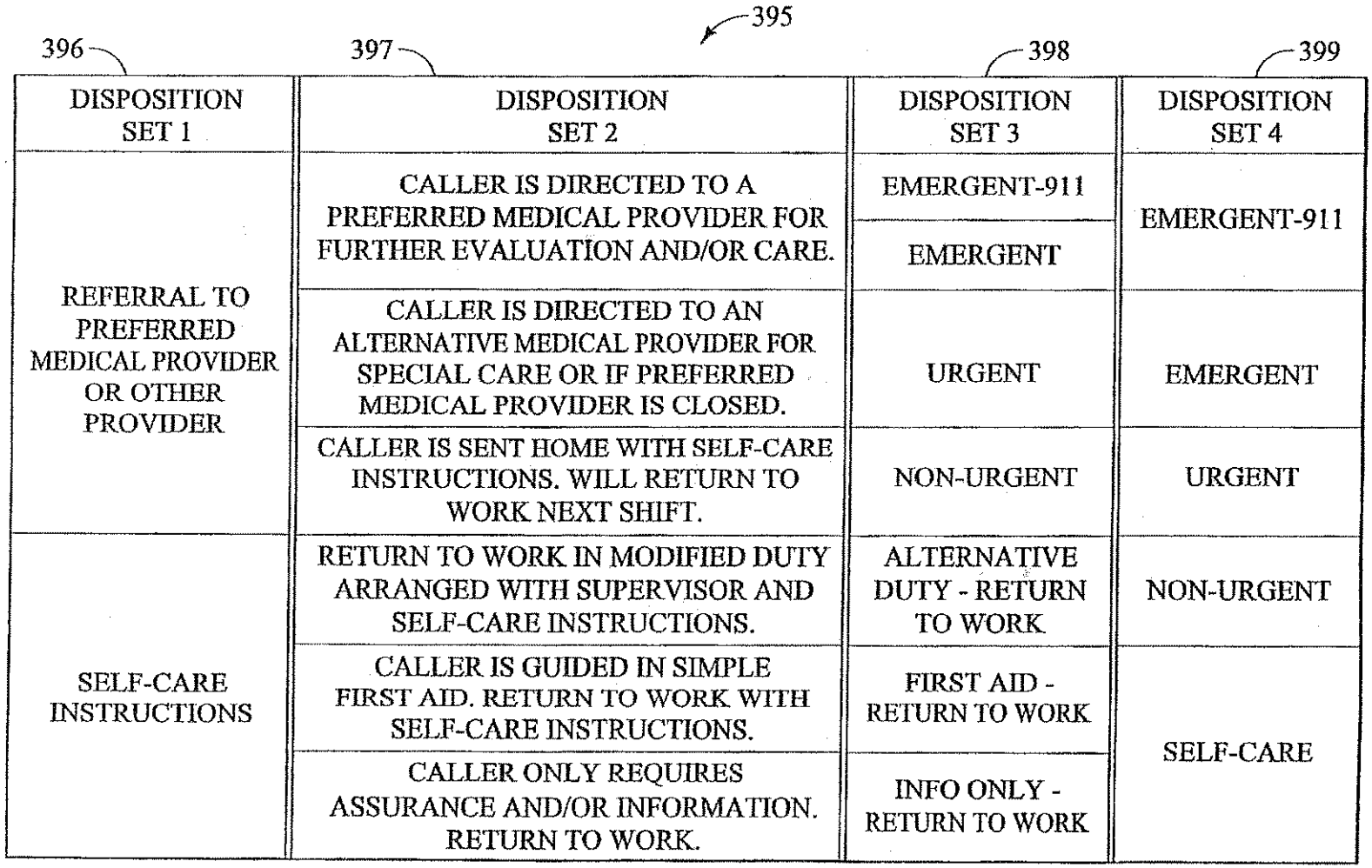

395
396
397
398
399
DISPOSITION SET 1
DISPOSITION SET 2
DISPOSITION SET 3
DISPOSITION SET 4
REFERRAL TO PREFERRED MEDICAL PROVIDER OR OTHER PROVIDER
CALLER IS DIRECTED TO A PREFERRED MEDICAL PROVIDER FOR FURTHER EVALUATION AND/OR CARE.
EMERGENT-911
EMERGENT
EMERGENT-911
CALLER IS DIRECTED TO AN ALTERNATIVE MEDICAL PROVIDER FOR SPECIAL CARE OR IF PREFERRED MEDICAL PROVIDER IS CLOSED.
URGENT
EMERGENT
CALLER IS SENT HOME WITH SELF-CARE INSTRUCTIONS. WILL RETURN TO WORK NEXT SHIFT.
NON-URGENT
URGENT
SELF-CARE INSTRUCTIONS
RETURN TO WORK IN MODIFIED DUTY ARRANGED WITH SUPERVISOR AND SELF-CARE INSTRUCTIONS.
ALTERNATIVE DUTY - RETURN TO WORK
NON-URGENT
CALLER IS GUIDED IN SIMPLE FIRST AID. RETURN TO WORK WITH SELF-CARE INSTRUCTIONS.
FIRST AID - RETURN TO WORK
SELF-CARE
CALLER ONLY REQUIRES ASSURANCE AND/OR INFORMATION. RETURN TO WORK.
INFO ONLY - RETURN TO WORK

FIG. 5

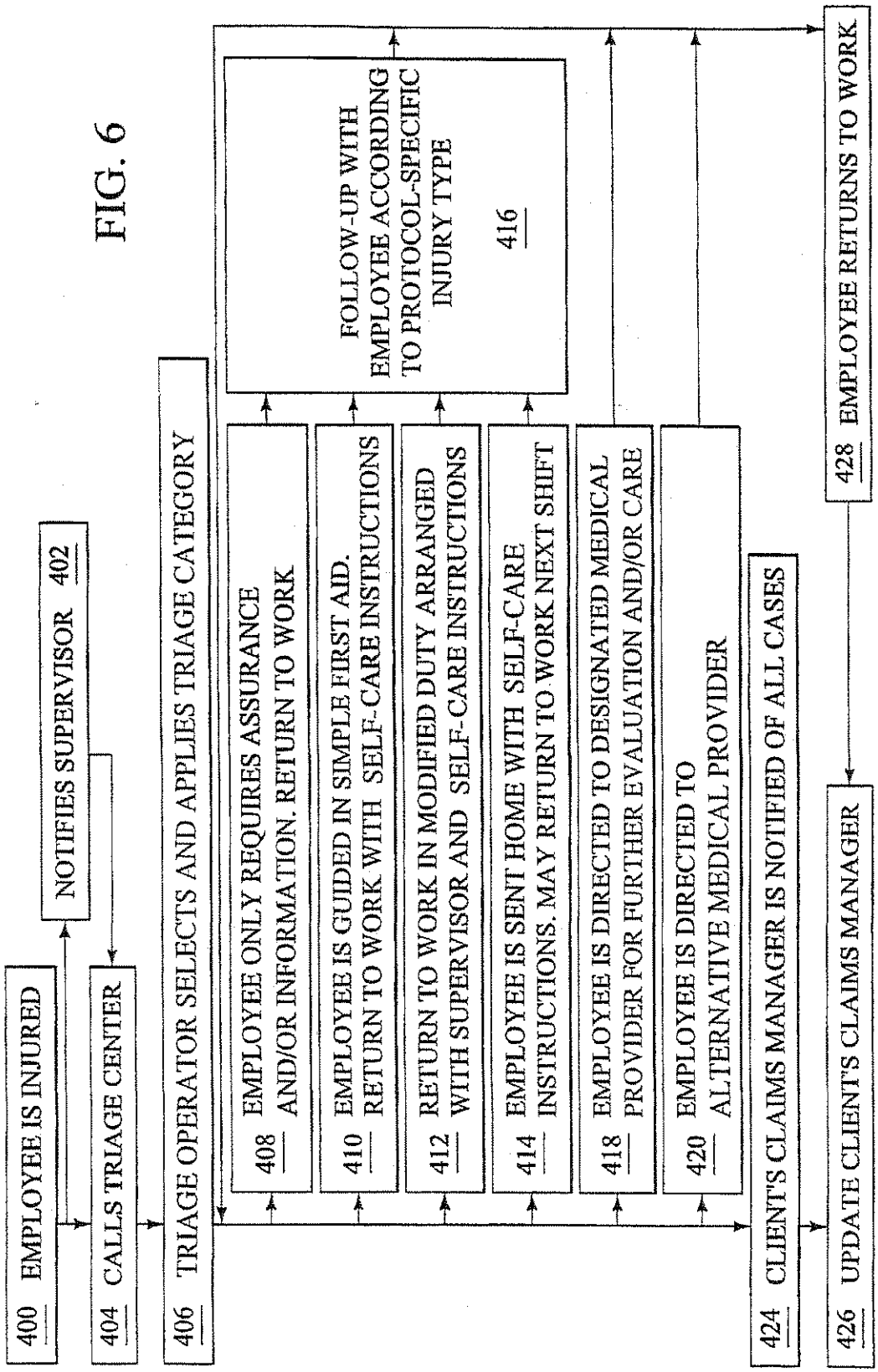

400 EMPLOYEE IS INJURED
NOTIFIES SUPERVISOR 402
404 CALLS TRIAGE CENTER
406 TRIAGE OPERATOR SELECTS AND APPLIES TRIAGE CATEGORY
408 EMPLOYEE ONLY REQUIRES ASSURANCE AND/OR INFORMATION. RETURN TO WORK
410 EMPLOYEE IS GUIDED IN SIMPLE FIRST AID. RETURN TO WORK WITH SELF-CARE INSTRUCTIONS
412 RETURN TO WORK IN MODIFIED DUTY ARRANGED WITH SUPERVISOR AND SELF-CARE INSTRUCTIONS
414 EMPLOYEE IS SENT HOME WITH SELF-CARE INSTRUCTIONS. MAY RETURN TO WORK NEXT SHIFT
418 EMPLOYEE IS DIRECTED TO DESIGNATED MEDICAL PROVIDER FOR FURTHER EVALUATION AND/OR CARE
420 EMPLOYEE IS DIRECTED TO ALTERNATIVE MEDICAL PROVIDER
FOLLOW-UP WITH EMPLOYEE ACCORDING TO PROTOCOL-SPECIFIC INJURY TYPE
416
424 CLIENT'S CLAIMS MANAGER IS NOTIFIED OF ALL CASES
426 UPDATE CLIENT'S CLAIMS MANAGER
428 EMPLOYEE RETURNS TO WORK

FIG. 6

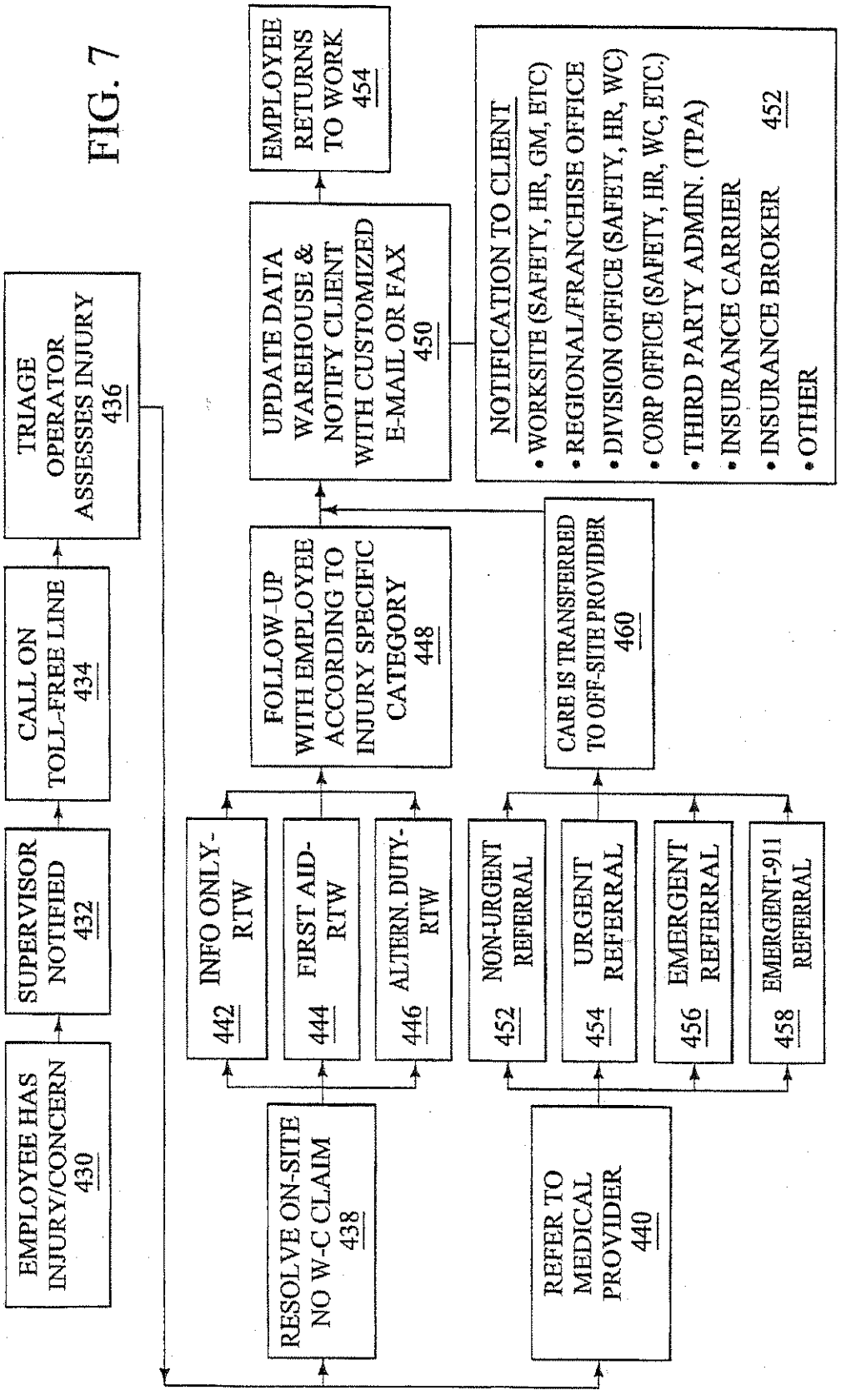

EMPLOYEE HAS INJURY/CONCERN 430
SUPERVISOR NOTIFIED 432
CALL ON TOLL-FREE LINE 434
TRIAGE OPERATOR ASSESSES INJURY 436
RESOLVE ON-SITE NO W-C CLAIM 438
REFER TO MEDICAL PROVIDER 440
442 INFO ONLY-RTW
444 FIRST AID-RTW
446 ALTERN. DUTY-RTW
452 NON-URGENT REFERRAL
454 URGENT REFERRAL
456 EMERGENT REFERRAL
458 EMERGENT-911 REFERRAL
FOLLOW-UP WITH EMPLOYEE ACCORDING TO INJURY SPECIFIC CATEGORY 448
CARE IS TRANSFERRED TO OFF-SITE PROVIDER 460
UPDATE DATA WAREHOUSE & NOTIFY CLIENT WITH CUSTOMIZED E-MAIL OR FAX 450
EMPLOYEE RETURNS TO WORK 454
NOTIFICATION TO CLIENT
• WORKSITE (SAFETY, HR, GM, ETC)
• REGIONAL/FRANCHISE OFFICE
• DIVISION OFFICE (SAFETY, HR, WC)
• CORP OFFICE (SAFETY, HR, WC, ETC.)
• THIRD PARTY ADMIN. (TPA)
• INSURANCE CARRIER
• INSURANCE BROKER 452
• OTHER

FIG. 7

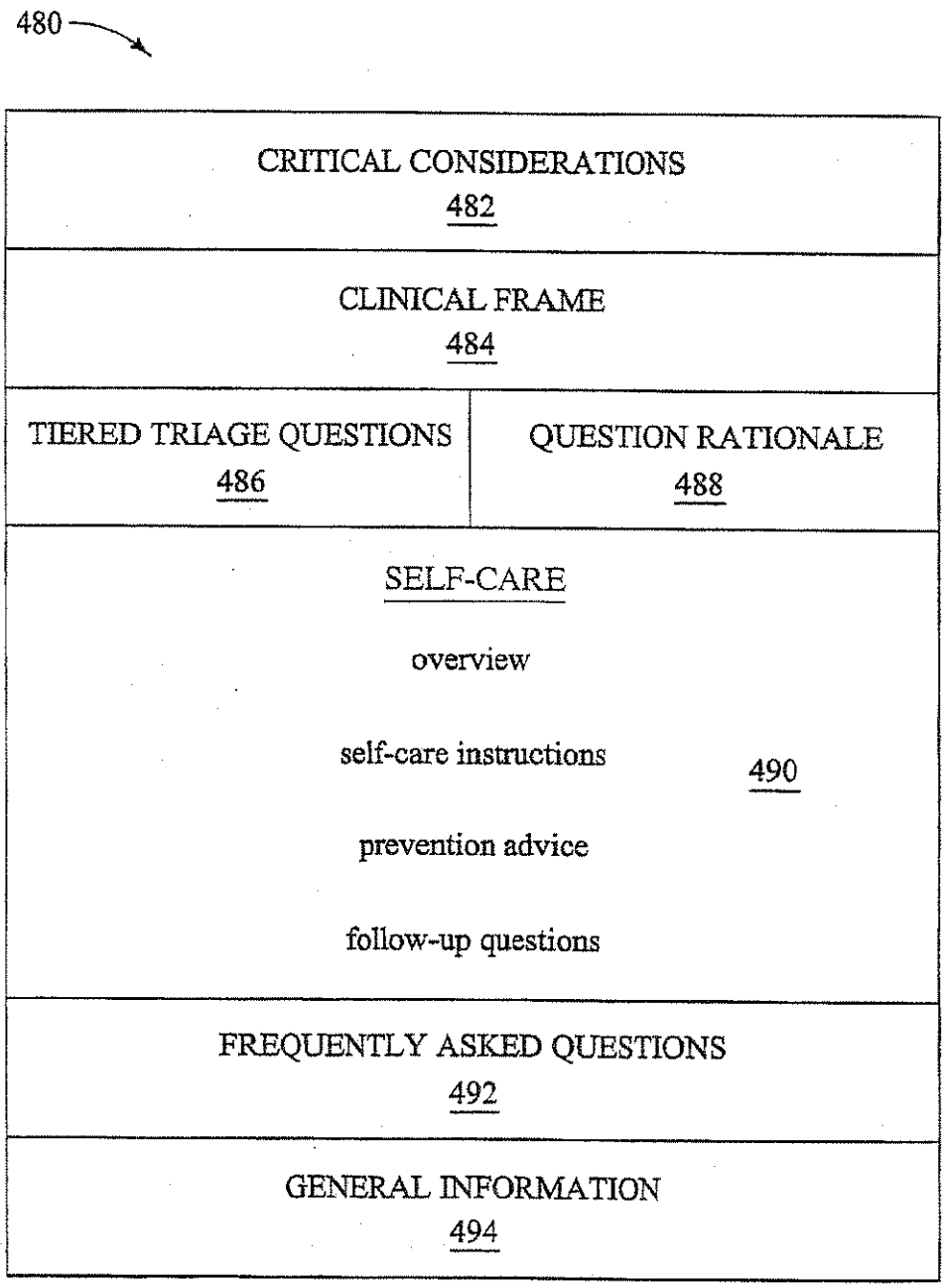

480
CRITICAL CONSIDERATIONS
482
CLINICAL FRAME
484
TIERED TRIAGE QUESTIONS
486
QUESTION RATIONALE
488
SELF-CARE
overview
self-care instructions
490
prevention advice
follow-up questions
FREQUENTLY ASKED QUESTIONS
492
GENERAL INFORMATION
494

FIG. 8

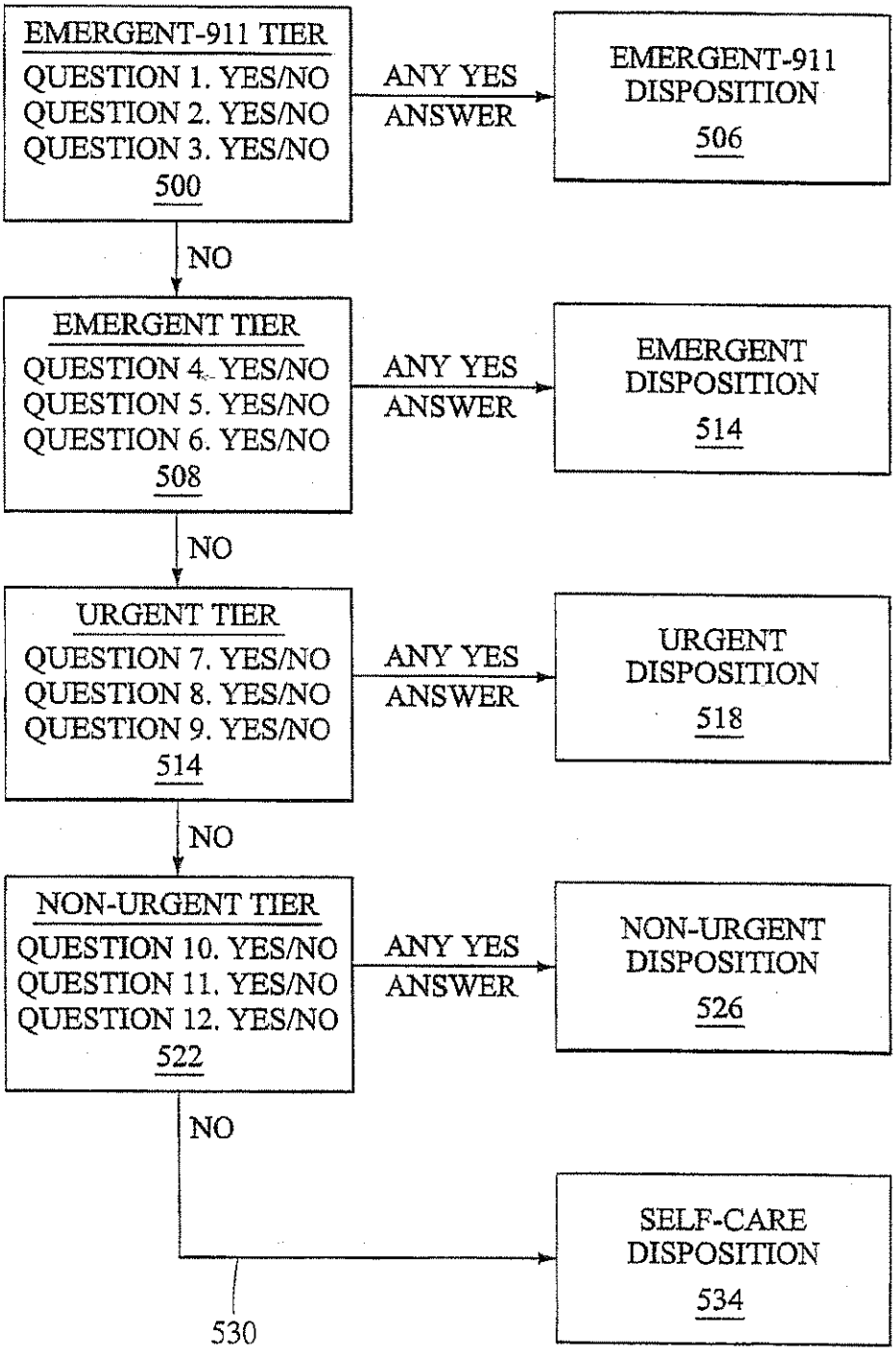

EMERGENT-911 TIER
QUESTION 1. YES/NO
QUESTION 2. YES/NO
QUESTION 3. YES/NO
500
ANY YES ANSWER
EMERGENT-911 DISPOSITION
506
NO
EMERGENT TIER
QUESTION 4. YES/NO
QUESTION 5. YES/NO
QUESTION 6. YES/NO
508
ANY YES ANSWER
EMERGENT DISPOSITION
514
NO
URGENT TIER
QUESTION 7. YES/NO
QUESTION 8. YES/NO
QUESTION 9. YES/NO
514
ANY YES ANSWER
URGENT DISPOSITION
518
NO
NON-URGENT TIER
QUESTION 10. YES/NO
QUESTION 11. YES/NO
QUESTION 12. YES/NO
522
ANY YES ANSWER
NON-URGENT DISPOSITION
526
NO
SELF-CARE DISPOSITION
534
530

FIG. 9

480

UPPER EXTREMITY INJURY

482

Critical Considerations

- The upper extremity includes both scapula and clavicle
- Fracture, joint dislocation, and nerve or vessel injury are conditions to be considered
- A fall from a distance equal to or greater than the person's height is more likely associated with serious injury
- Open wounds associated with upper extremity trauma should be evaluated with the open wound algorithm

Clinical Frame — 484

Mechanism of injury?
Location of injury?
Time of injury?
Treatment tried/results?

Triage Questions — 486

500

Emergent-911 Referral Questions:

	YES	NO
• Exposed bone?	☐	☐
• Amputation (not a superficial digital avulsion)?	☐	☐
• Significant gross deformity?	☐	☐
• Severe pain?	☐	☐

508

Emergent Referral Questions:

	YES	NO
• More than minor swelling over a joint(s)?	☐	☐
• Significant loss of joint motion not due to pain?	☐	☐
• Significant functional limitation ("things you can't do") with the extremity?	☐	☐
• Numbness ("loss of feeling") below (distal to) the area directly injured?	☐	☐
• Weakness in the hand or arm not due to pain alone?	☐	☐

Urgent Referral Questions: — 514

	YES	NO
• Moderate pain?	☐	☐

522

Non-Urgent Referral Questions:

	YES	NO
• Persistent mild pain lasting over 72 hours? (If pain meets these conditions, but the pain has been present for <72 hours, patient will be told in self-care instructions to call back if pain persists ≥ 72 hours)	☐	☐

FIG. 10A

Upper Extremity Injury Self-Care Instructions —— 490

These self-care instructions are recommended for you at this time based on the information you provided during your triage call. Please contact us if you have any questions or concerns about your condition or if your symptoms worsen.

Overview:

Most hand, wrist and arm injuries are not serious and respond to simple measures and time. However, broken bones, dislocated joints and injury to nerves or blood vessels are possible. Occasionally small wounds that aren't noticed at first can lead to infection later. Serious symptoms include fever, sweats, chills, severe or worsening pain, significant swelling, numbness, and loss of motion or strength not just due to pain.

Treatment:

1. Acetaminophen (Tylenol), Aspirin or Ibuprofen (Advil, Nuprin, Motrin IB, generic) may be taken as needed for pain.
   WARNING! Aspirin or Ibuprofen should NOT be taken if you have or have ever had gastritis or an ulcer!
   WARNING! Ibuprofen must not be taken by individuals with an aspirin allergy!
   WARNING! Aspirin or Ibuprofen must not be taken by pregnant women!
2. Elevate the affected area as much as possible
3. Apply ice to sore areas for 20-30 minutes every two hours while awake for two days.
4. Heat may help, but do not use for 1-2 days after an injury.
   WARNING! Do not sleep on heating pad - you may burn yourself!
5. Work modifications may be appropriate, such as, restricted lifting and forced grasp, etc.

Call back if:

· Pain persists over 72 hours

See your medical provider or call back for any of the following symptoms:

· Fever, sweats or chills
· Redness in the affected limb
· Numbness or tingling in the affected limb
· Increased swelling
· Loss of motion or weakness in the hand or arm not due to pain alone

FAQs: —— 492

Q: *I heard a "pop" - what does that mean? Did I break a bone?*

A: A "pop" sound is heard with many injuries. Fortunately, it doesn't always mean that there is a broken bone or torn ligament. There are much better ways to determine if significant damage has been done, including serious pain, swelling or loss of function.

Q: *I have a "knot" - should I be worried?*

A: A knot is usually a small blood collection (hematoma) under the skin. This can occur with both serious and minor injuries. Often the knot is associated with blue or purple discoloration, which later changes to green, yellow and brown as the clot is broken down by your body. It may take weeks or even months to completely go away. A hematoma is not the type of blood clot that is serious and can spread to the lungs.

FIG. 10B

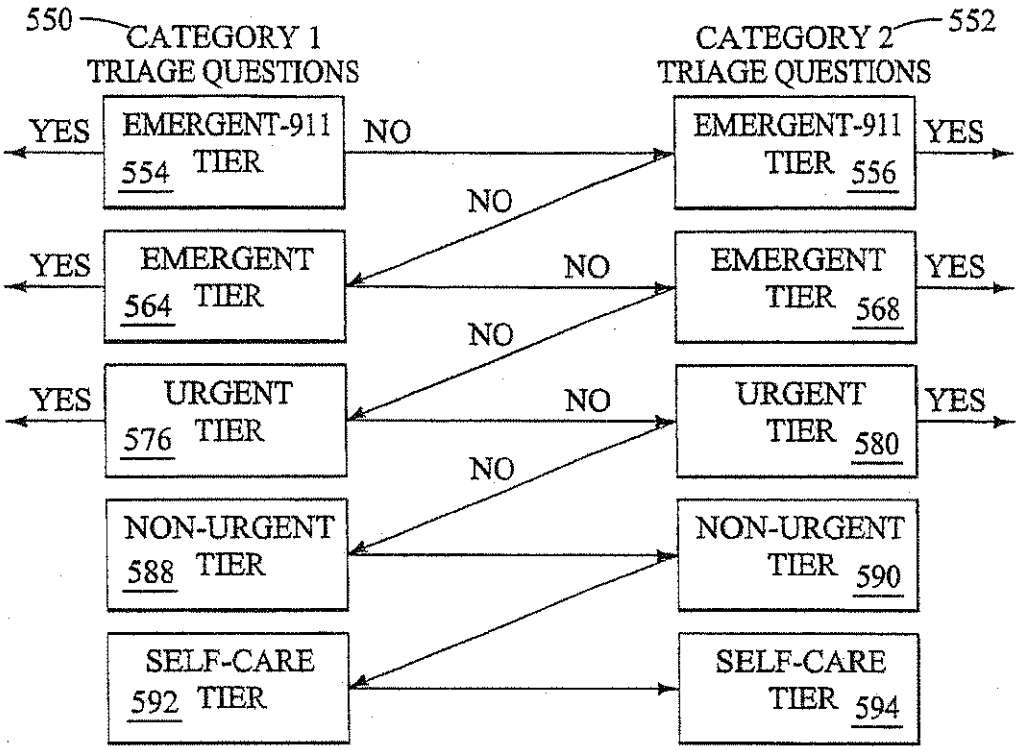


FIG. 11A

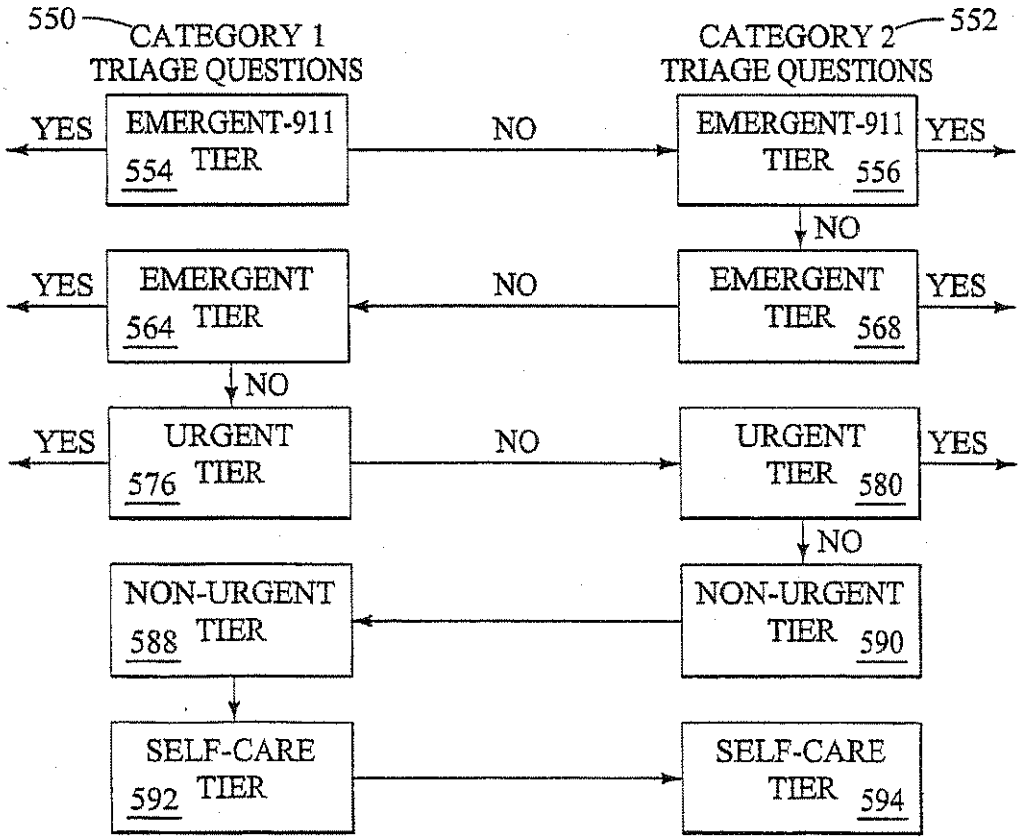


FIG. 11B

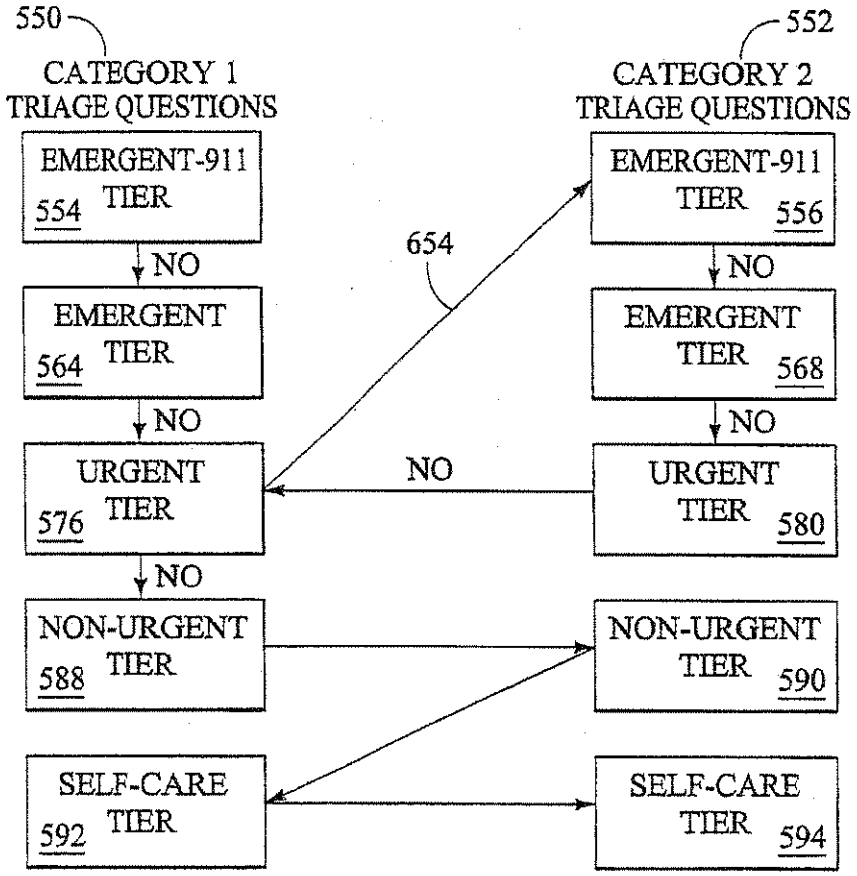

550
CATEGORY 1
TRIAGE QUESTIONS
EMERGENT-911
554 TIER
NO
EMERGENT
564 TIER
NO
URGENT
576 TIER
NO
NON-URGENT
588 TIER
SELF-CARE
592 TIER
552
CATEGORY 2
TRIAGE QUESTIONS
EMERGENT-911
TIER 556
NO
EMERGENT
TIER 568
NO
URGENT
TIER 580
NON-URGENT
TIER 590
SELF-CARE
TIER 594
654
NO

FIG. 12

597

QUANTIFYING WOUND DEPTH

Wound Depth	Symptoms/Observation	Injury Mechanism
Likely to be Deep	• Loss of movement (not from pain alone, for example not able to move a finger after a cut to the hand) • Loss of sensation distal to the wound • Wound edges continually opening, gaping widely or not coming together • Fat, muscle or other tissue visible in the wound • Foreign body that cannot be easily and completely removed • Loss of consciousness (scalp wound) • Shortness of breath (trunk wound)	• Fall onto or against a hard surface • Injury from sharp object • Stabbing-type injury • Penetrating injury • Missile wound, e.g., bullet, nail from nail gun, debris from grinding wheel
Less Likely to be Deep	• Local pain but no other symptoms	• Slash, scrape, abrasion, avulsion • Injury from blunt object

598

599

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FIG. 13

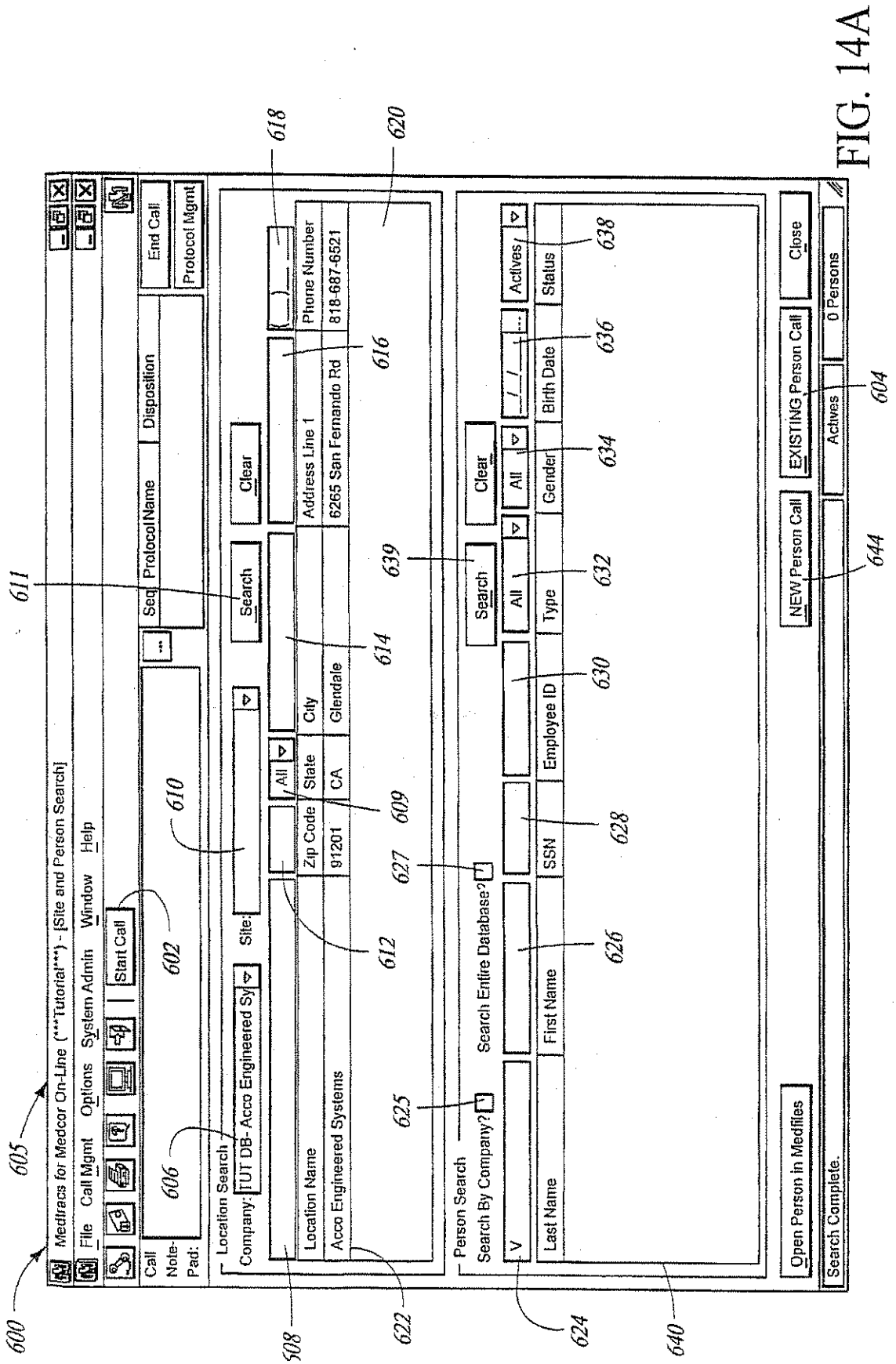

600
605
611
618
620
Medtracs for Medcor On-Line (***Tutorial***) - [Site and Person Search]
File Call Mgmt Options System Admin Window Help
Start Call
Call Note-Pad:
602
606
610
Seq ProtocolName Disposition
End Call
Protocol Mgmt
Location Search
Company: TUT DB- Acco Engineered Sy
Site:
Search
Clear
All
Location Name
Zip Code
State
City
Address Line 1
Phone Number
Acco Engineered Systems
91201
CA
Glendale
6265 San Fernando Rd
818-687-6521
612
609
614
616
625
627
639
Person Search
Search By Company?
Search Entire Database?
Search
Clear
All
Actives
Last Name
First Name
SSN
Employee ID
Type
Gender
Birth Date
Status
626
628
630
632
634
636
638
622
624
640
Open Person in Medfiles
NEW Person Call
EXISTING Person Call
Close
644
604
Search Complete.
Actives
0 Persons
508

FIG. 14A

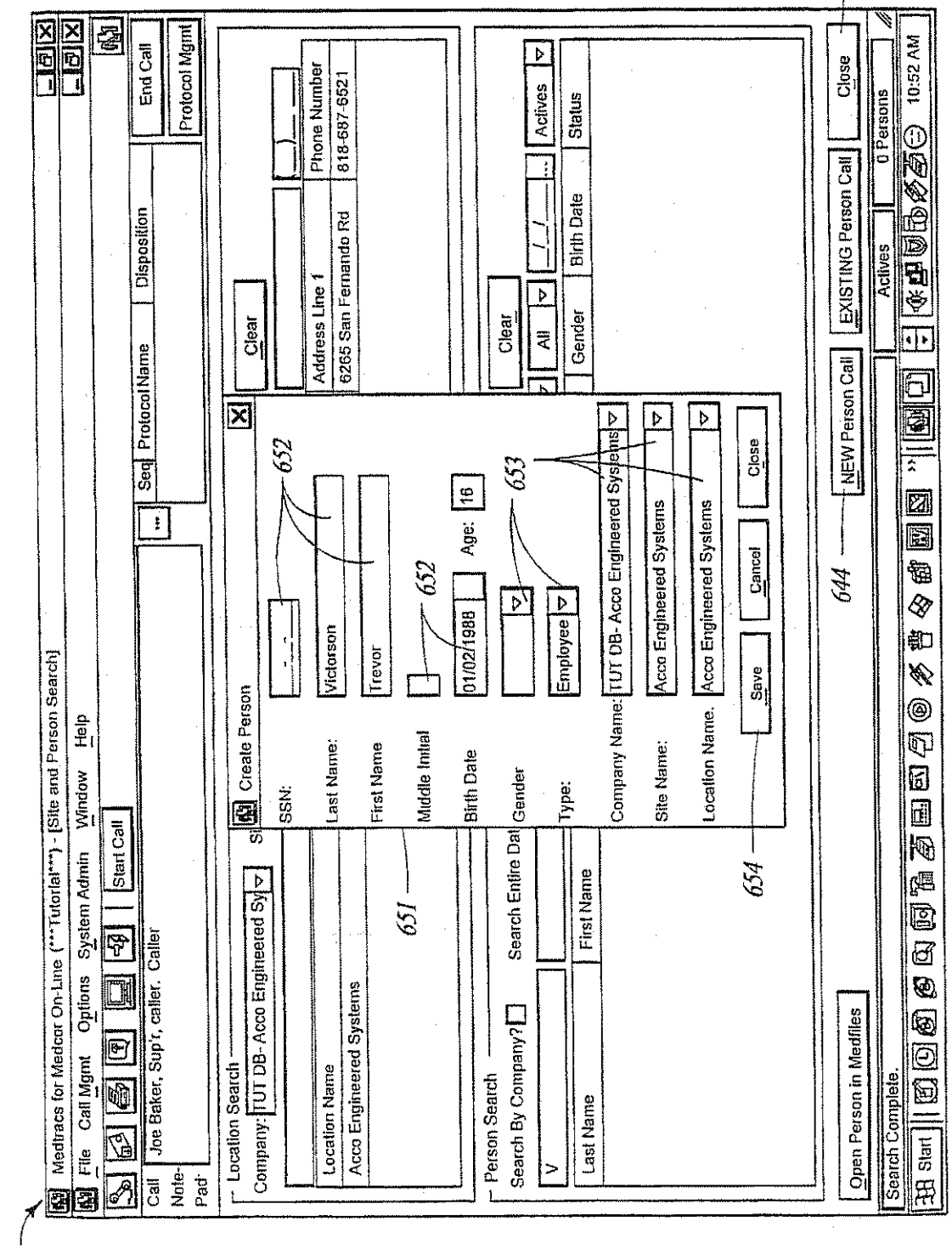

600
Medtracs for Medcor On-Line (***Tutorial***) - [Site and Person Search]
File Call Mgmt Options System Admin Window Help
Start Call
Call
Note-Pad
Joe Baker, Supr, caller, Caller
Seq
Protocol Name
Disposition
End Call
Protocol Mgmt
Location Search
Company: TUT DB- Acco Engineered Sy
Location Name
Acco Engineered Systems
Person Search
Search By Company?
Search Entire Dat
Last Name
First Name
Create Person
SSN:
Last Name:
Victorson
First Name
Trevor
Middle Initial
Birth Date
01/02/1988
Age:
16
Gender
Type:
Employee
Company Name:
TUT DB- Acco Engineered Systems
Site Name:
Acco Engineered Systems
Location Name.
Acco Engineered Systems
Save
Cancel
Close
Clear
Address Line 1
6265 San Fernando Rd
Phone Number
818-687-6521
Clear
All
Actives
Gender
Birth Date
Status
652
653
651
654
644
645
NEW Person Call
EXISTING Person Call
Close
Open Person in Medfiles
Search Complete.
Actives
0 Persons
Start
10:52 AM

FIG. 14B

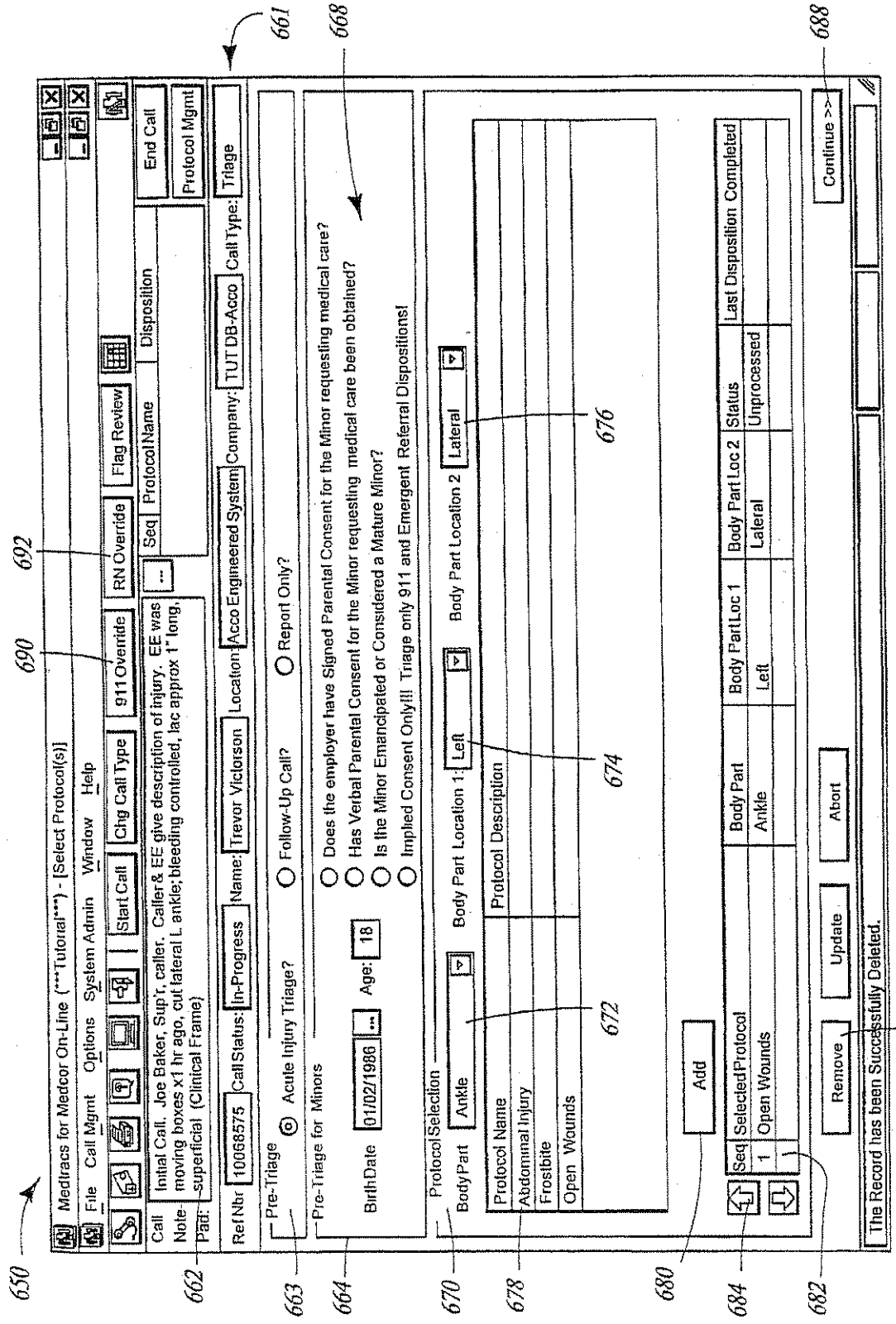

650
Medtracs for Medcor On-Line (***Tutorial***) - [Select Protocol(s)]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call
Note
Pat:
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial (Clinical Frame)
Seq
ProtocolName
Disposition
End Call
Protocol Mgmt
Ref Nbr 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUTDB-Acco
Call Type: Triage
Pre-Triage
Acute Injury Triage?
Follow-Up Call?
Report Only?
Pre-Triage for Minors
Does the employer have Signed Parental Consent for the Minor requesting medical care?
Has Verbal Parental Consent for the Minor requesting medical care been obtained?
Is the Minor Emancipated or Considered a Mature Minor?
Implied Consent Only!!! Triage only 911 and Emergent Referral Dispositions!
Birth Date 01/02/1986
Age: 18
Protocol Selection
Body Part Ankle
Body Part Location 1: Left
Body Part Location 2 Lateral
Protocol Name
Protocol Description
Abdominal Injury
Frostbite
Open Wounds
Add
Seq
Selected Protocol
Body Part
Body Part Loc 1
Body Part Loc 2
Status
Last Disposition Completed
1
Open Wounds
Ankle
Left
Lateral
Unprocessed
Remove
Update
Abort
Continue >>
The Record has been Successfully Deleted.
661
662
663
664
668
670
672
674
676
678
680
682
684
686
688
690
692

FIG. 14C

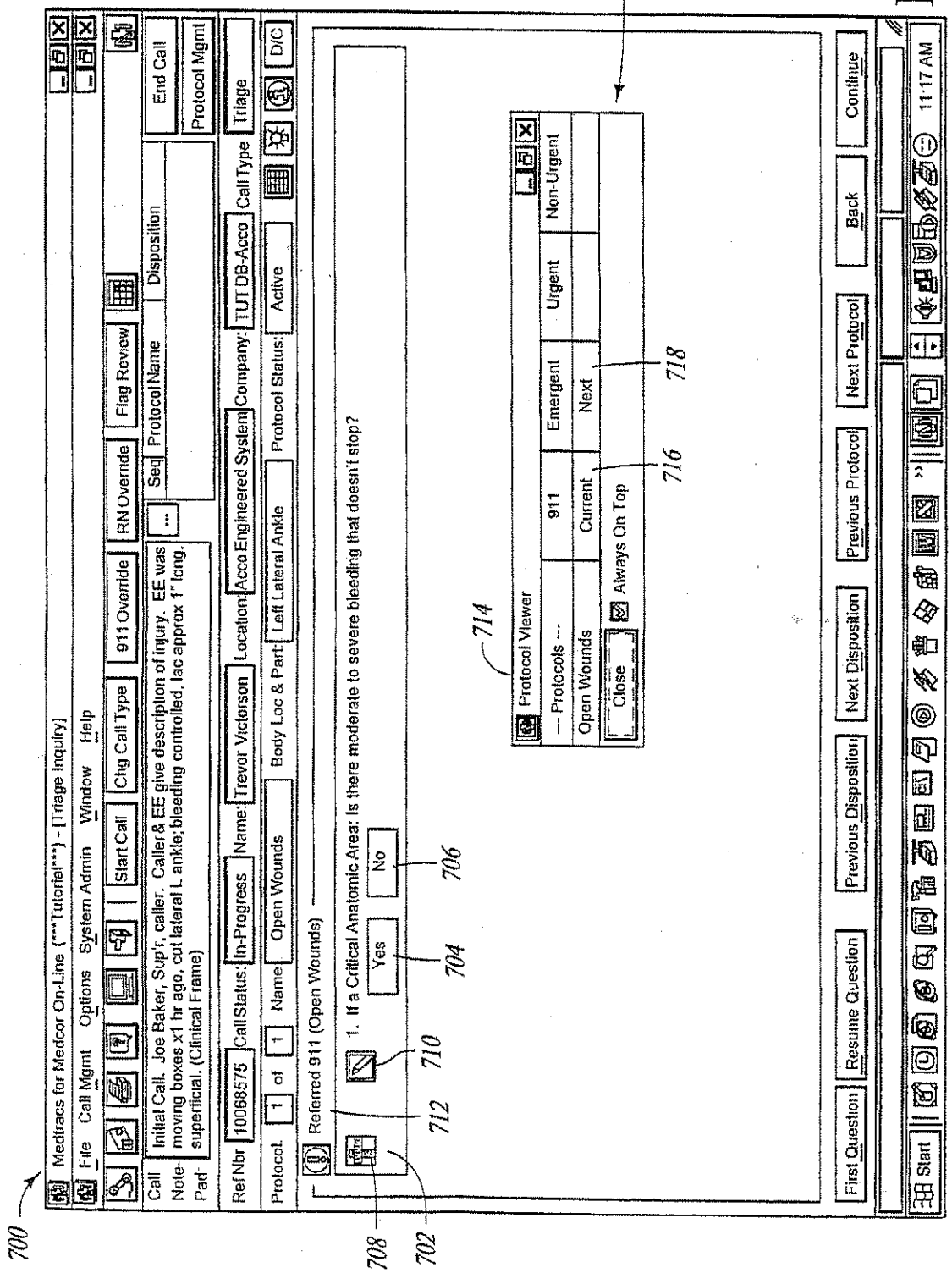

700
Meditracs for Medcor On-Line ("**Tutorial**") - [Triage Inquiry]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
End Call
Protocol Mgmt
Call Note-Pad
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
Ref Nbr 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUTDB-Acco
Call Type
Triage
Protocol 1 of 1
Name Open Wounds
Body Loc & Part: Left Lateral Ankle
Protocol Status: Active
D/C
Referred 911 (Open Wounds)
1. If a Critical Anatomic Area: Is there moderate to severe bleeding that doesn't stop?
Yes
No
712
710
704
706
708
702
714
Protocol Viewer
--- Protocols ---
911
Emergent
Urgent
Non-Urgent
Open Wounds
Current
Next
Always On Top
Close
716
718
715
First Question
Resume Question
Previous Disposition
Next Disposition
Previous Protocol
Next Protocol
Back
Continue
Start
11:17 AM

FIG. 14D

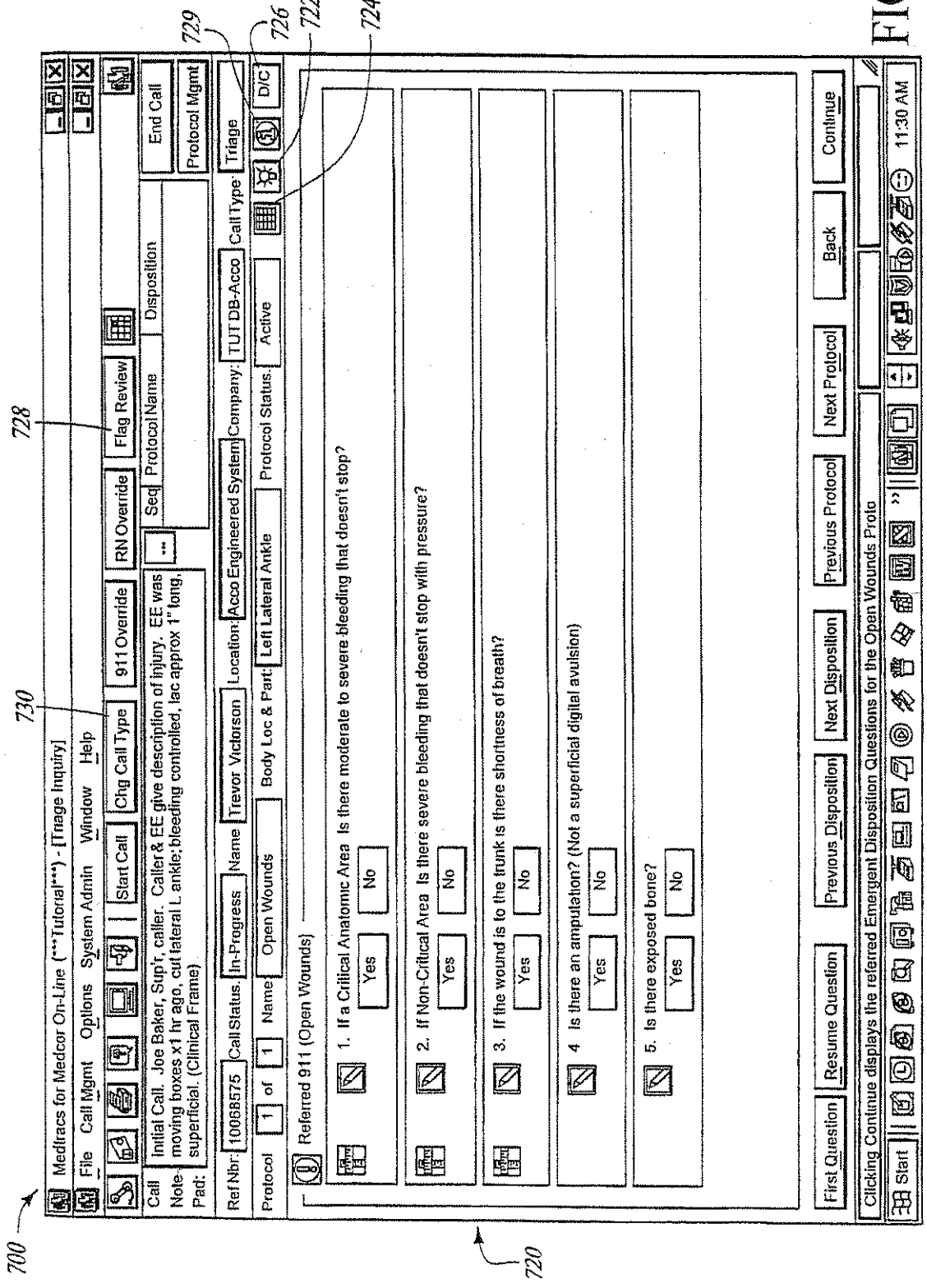

700
720
722
724
726
728
729
730
Medtracs for Medcor On-Line (**Tutorial**) - [Triage Inquiry]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note Pad:
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
End Call
Protocol Mgmt
Ref Nbr: 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type: Triage
D/C
Protocol 1 of 1
Name: Open Wounds
Body Loc & Part: Left Lateral Ankle
Protocol Status: Active
Referred 911 (Open Wounds)
1. If a Critical Anatomic Area Is there moderate to severe bleeding that doesn't stop?
Yes
No
2. If Non-Critical Area Is there severe bleeding that doesn't stop with pressure?
Yes
No
3. If the wound is to the trunk is there shortness of breath?
Yes
No
4 Is there an amputation? (Not a superficial digital avulsion)
Yes
No
5. Is there exposed bone?
Yes
No
First Question
Resume Question
Previous Disposition
Next Disposition
Previous Protocol
Next Protocol
Back
Continue
Clicking Continue displays the referred Emergent Disposition Questions for the Open Wounds Proto
Start
11:30 AM

FIG. 14E

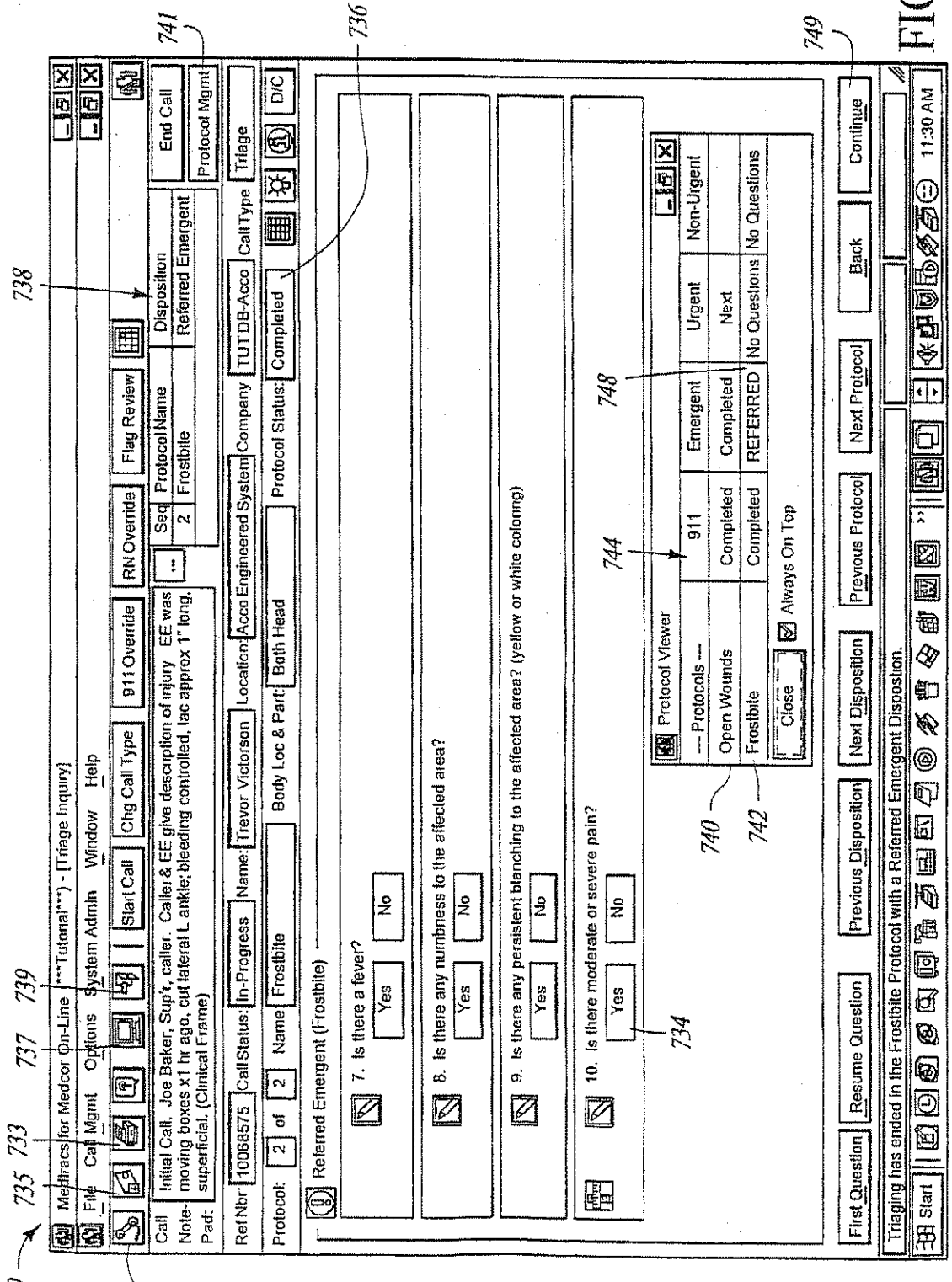

700
731
735
733
737
739
738
741
736
734
740
742
744
748
749
Medtracs for Medcor On-Line {***Tutorial***} - [Triage Inquiry]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Disposition
Referred Emergent
End Call
Protocol Mgmt
Call Note-Pad:
Initial Call. Joe Baker, Sup't, caller. Caller & EE give description of injury EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq Protocol Name
2 Frostbite
Ref Nbr 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company TUTDB-Acco
Call Type Triage
Protocol: 2 of 2
Name Frostbite
Body Loc & Part: Both Head
Protocol Status: Completed
D/C
Referred Emergent (Frostbite)
7. Is there a fever?
8. Is there any numbness to the affected area?
9. Is there any persistent blanching to the affected area? (yellow or white coloring)
10. Is there moderate or severe pain?
Yes
No
Protocol Viewer
--- Protocols ---
Open Wounds
Frostbite
911
Completed
Completed
Emergent
Completed
REFERRED
Urgent
Next
No Questions
Non-Urgent
No Questions
Close
Always On Top
First Question
Resume Question
Previous Disposition
Next Disposition
Previous Protocol
Next Protocol
Back
Continue
Triaging has ended in the Frostbite Protocol with a Referred Emergent Disposition.
Start
11:30 AM

FIG. 14F

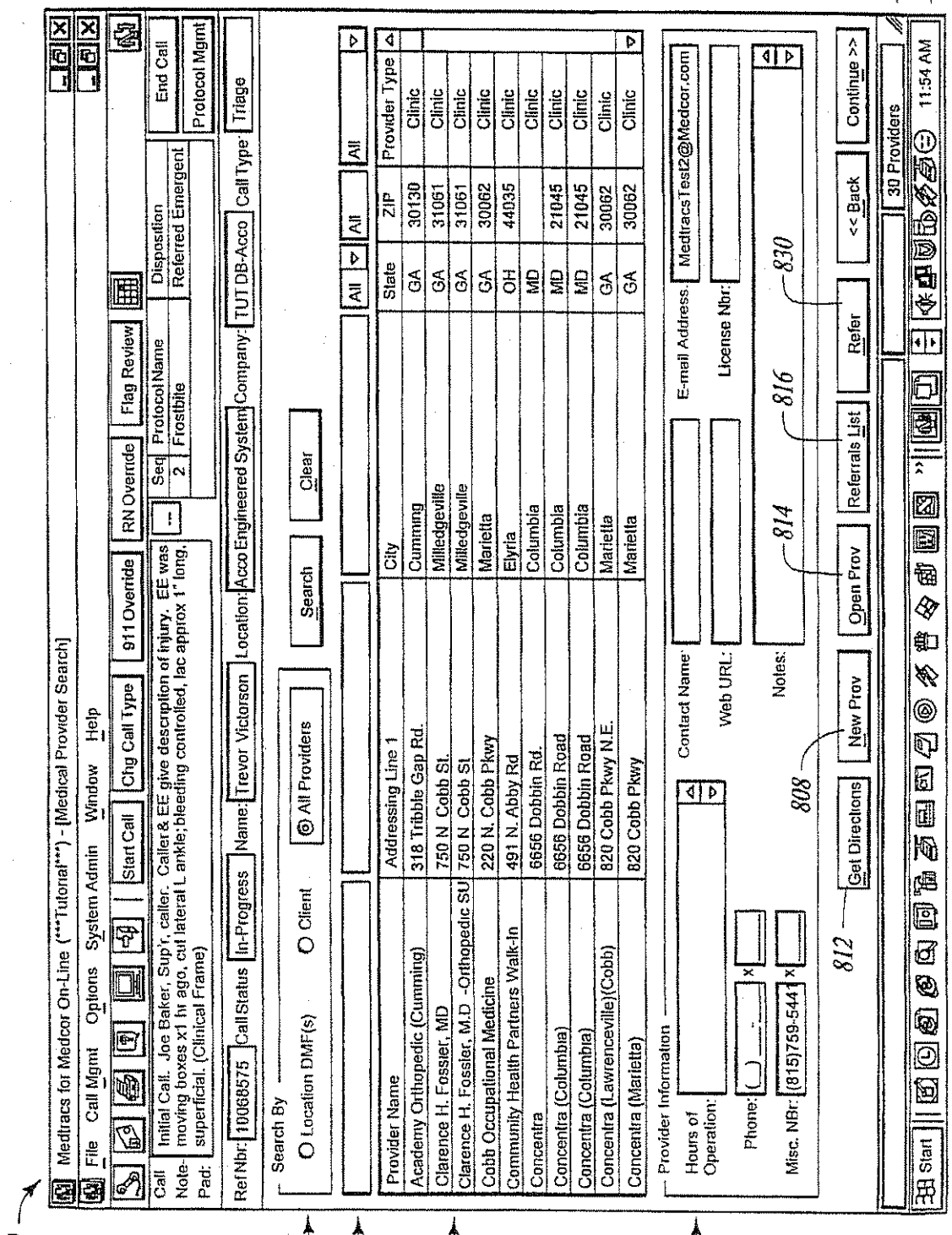

800
Medtracs for Medcor On-Line ("**Tutorial***") - [Medical Provider Search]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note-Pad:
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
2 Frostbite
Disposition
Referred Emergent
End Call
Protocol Mgmt
Triage
Ref Nbr: 10068575
Call Status
In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type
Search By
Location DMF(s)
Client
All Providers
Search
Clear
804
802
806
810
Provider Name
Addressing Line 1
City
State
ZIP
Provider Type
Academy Orthopedic (Cumming)
318 Tribble Gap Rd.
Cumming
GA
30130
Clinic
Clarence H. Fossler, MD
750 N. Cobb St.
Milledgeville
GA
31061
Clinic
Clarence H. Fossler, M.D. -Orthopedic SU
750 N. Cobb St.
Milledgeville
GA
31061
Clinic
Cobb Occupational Medicine
220 N. Cobb Pkwy
Marietta
GA
30062
Clinic
Community Health Partners Walk-In
491 N. Abby Rd
Elyria
OH
44035
Clinic
Concentra
6656 Dobbin Rd.
Columbia
MD
Clinic
Concentra (Columbia)
6656 Dobbin Road
Columbia
MD
21045
Clinic
Concentra (Columbia)
6656 Dobbin Road
Columbia
MD
21045
Clinic
Concentra (Lawrenceville)(Cobb)
820 Cobb Pkwy N.E.
Marietta
GA
30062
Clinic
Concentra (Marietta)
820 Cobb Pkwy
Marietta
GA
30062
Clinic
Provider Information
Hours of Operation:
Contact Name:
E-mail Address:
MedtracsTest2@Medcor.com
Phone: ( ) - x
Web URL:
License Nbr:
Misc. Nbr: (815)759-5441 x
Notes:
812
Get Directions
808
New Prov
Open Prov
814
Referrals List
816
Refer
830
<< Back
Continue >>
30 Providers
Start
11:54 AM

FIG. 14G

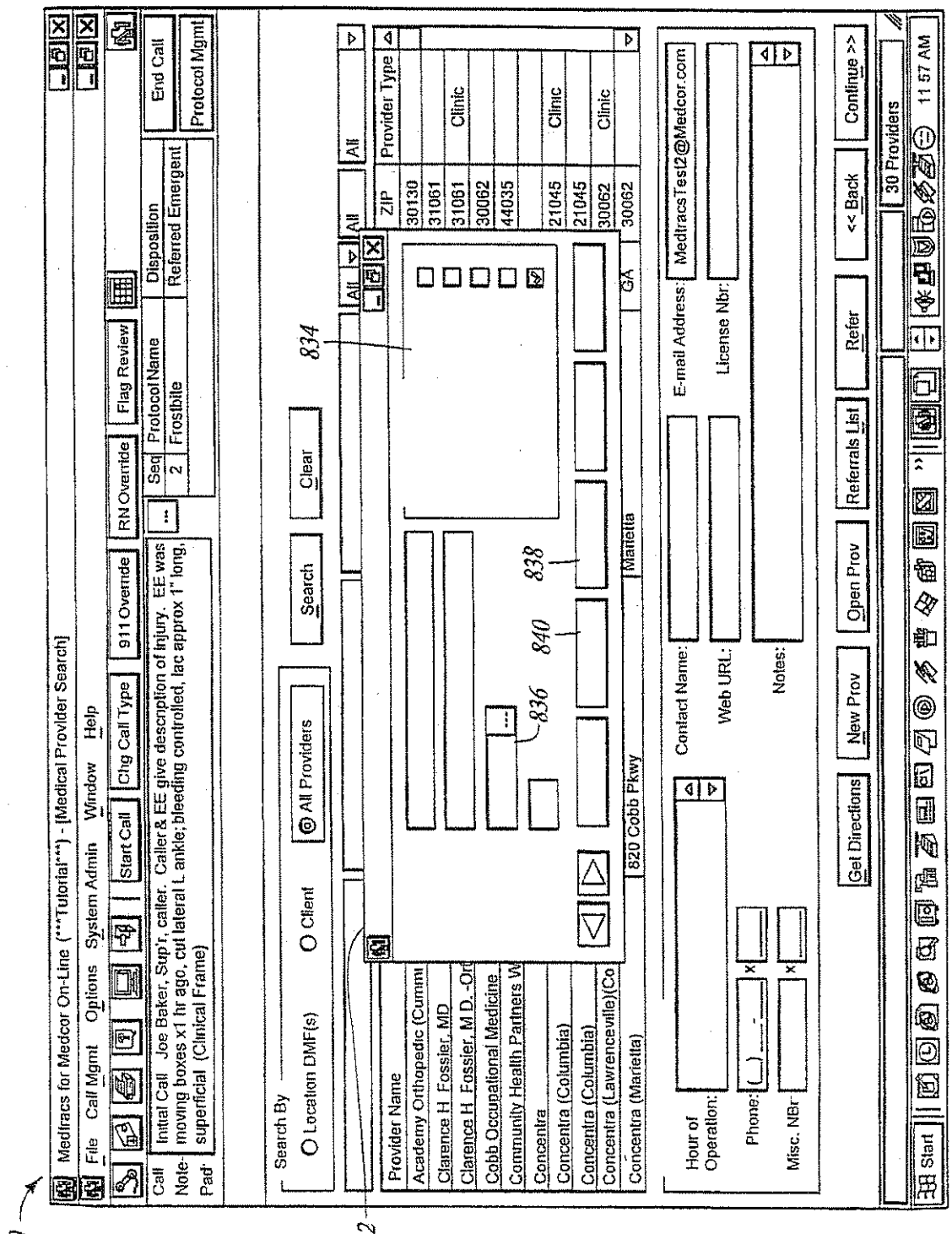

800
832
834
836
838
840
Medtracs for Medcor On-Line ("**Tutorial**") - [Medical Provider Search]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note-Pad
Initial Call Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial (Clinical Frame)
Seq
Protocol Name
Disposition
2 Frostbite
Referred Emergent
End Call
Protocol Mgmt
Search By
Location DMF(s)
Client
All Providers
Search
Clear
Provider Name
ZIP
Provider Type
Academy Orthopedic (Cumm
30130
Clarence H Fossier, MD
31061
Clinic
Clarence H Fossier, M D. -Or
31061
Clinic
Cobb Occupational Medicine
30062
Community Health Partners W
44035
Concentra
Concentra (Columbia)
21045
Clinic
Concentra (Columbia)
21045
Concentra (Lawrenceville)(Co
30062
Clinic
Concentra (Marietta)
820 Cobb Pkwy
Marietta
GA
30062
Hour of Operation:
Contact Name:
E-mail Address:
MedtracsTest2@Medcor.com
Phone:
Web URL:
License Nbr:
Misc. NBr
Notes:
Get Directions
New Prov
Open Prov
Referrals List
Refer
<< Back
Continue >>
30 Providers
Start
11:57 AM

FIG. 14H

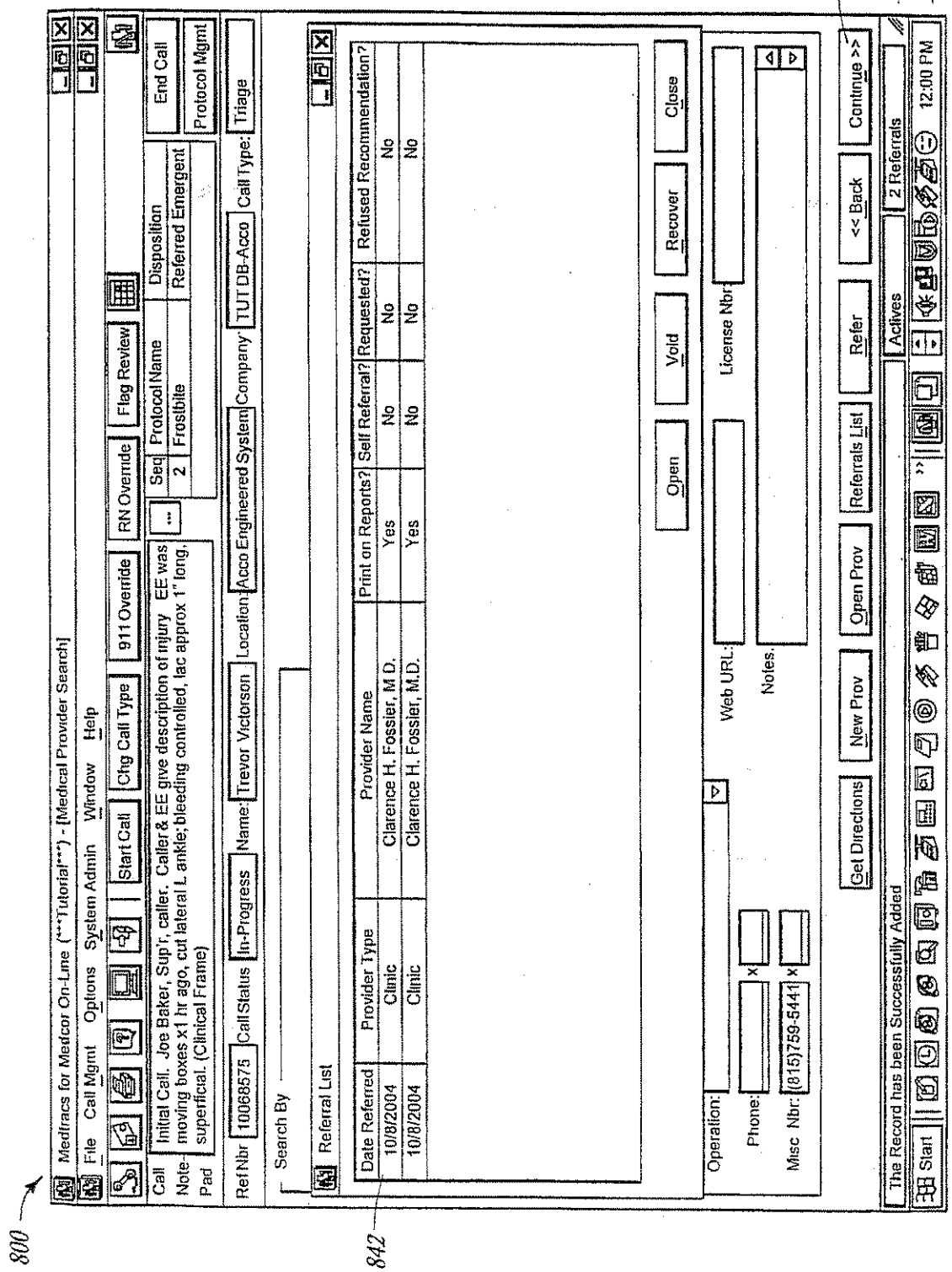

800
842
844
Medtracs for Medcor On-Line ("Tutorial") - [Medical Provider Search]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note-Pad
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superfical. (Clinical Frame)
Seq
Protocol Name
Disposition
2
Frostbite
Referred Emergent
End Call
Protocol Mgmt
Ref Nbr 10068575
Call Status In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company TUT DB-Acco
Call Type: Triage
Search By
Referral List
Date Referred
Provider Type
Provider Name
Print on Reports?
Self Referral?
Requested?
Refused Recommendation?
10/8/2004
Clinic
Clarence H. Fossier, M.D.
Yes
No
No
No
10/8/2004
Clinic
Clarence H. Fossier, M.D.
Yes
No
No
No
Open
Void
Recover
Close
Operation:
Web URL:
License Nbr:
Phone:
Notes:
Misc Nbr: (815)759-5441
Get Directions
New Prov
Open Prov
Referrals List
Refer
<< Back
Continue >>
The Record has been Successfully Added
Actives
2 Referrals
Start
12:00 PM

FIG. 14I

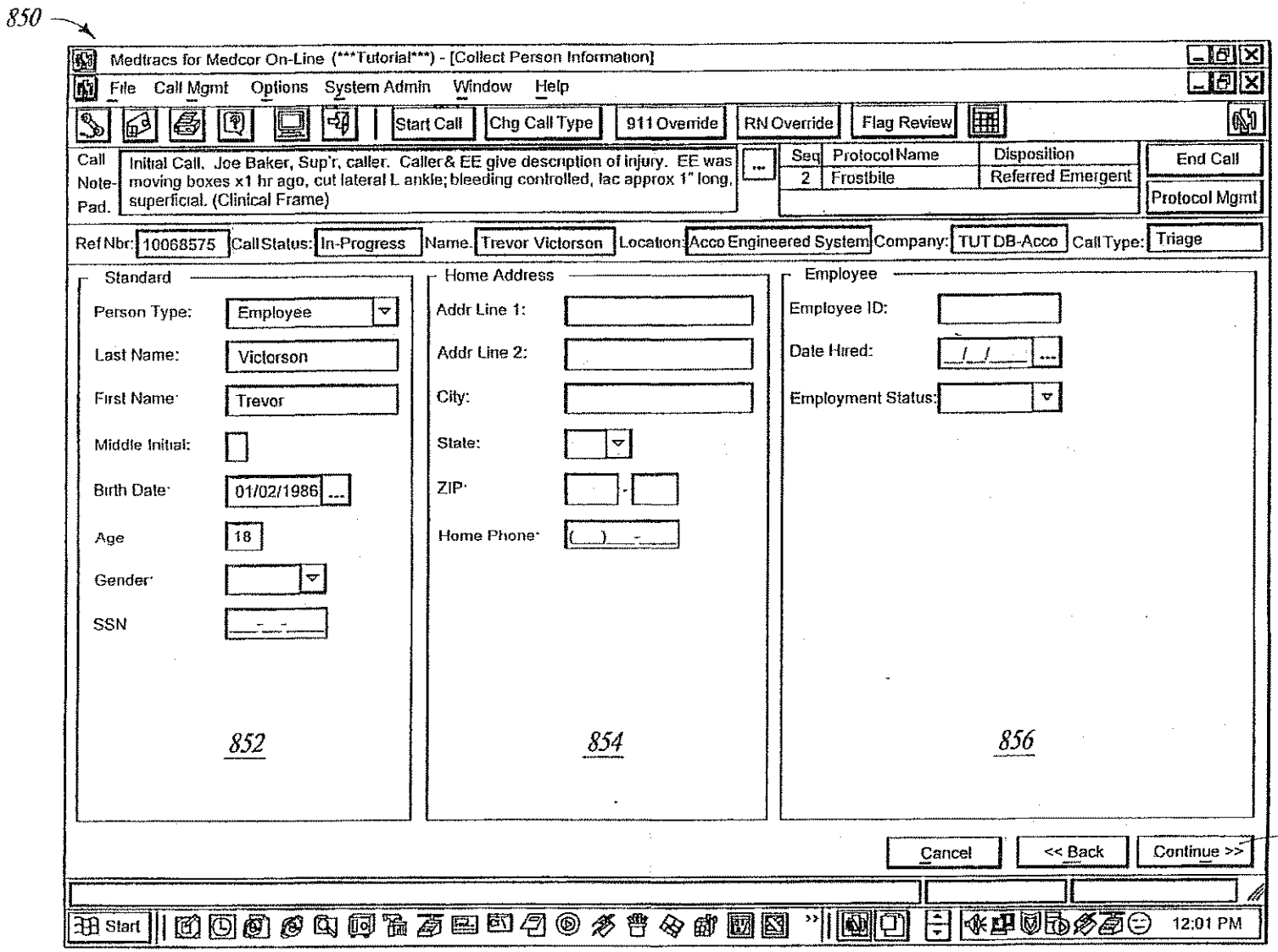

850
Medtracs for Medcor On-Line (***Tutorial***) - [Collect Person Information]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note-Pad.
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
2
Frostbite
Referred Emergent
End Call
Protocol Mgmt
Ref Nbr: 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type: Triage
Standard
Person Type: Employee
Last Name: Victorson
First Name: Trevor
Middle Initial:
Birth Date: 01/02/1986
Age 18
Gender
SSN
852
Home Address
Addr Line 1:
Addr Line 2:
City:
State:
ZIP
Home Phone
854
Employee
Employee ID:
Date Hired:
Employment Status:
856
Cancel
<< Back
Continue >>
858
Start
12:01 PM

FIG. 14J

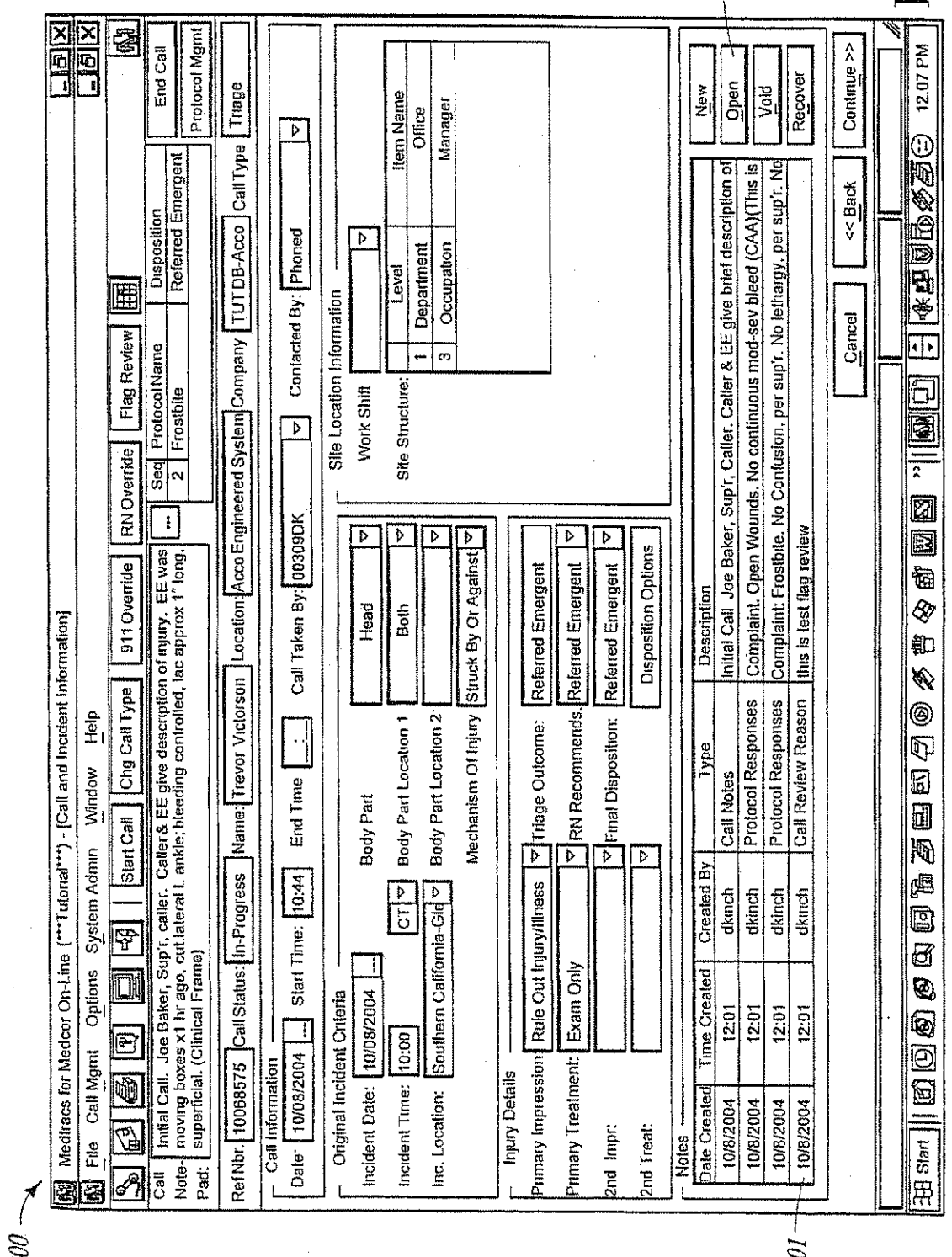

900
Medtracs for Medcor On-Line (***Tutorial***) - [Call and Incident Information]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
End Call
Protocol Mgmt
Call
Note:
Pad:
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
2 Frostbite
Referred Emergent
Ref Nbr. 100068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUTDB-Acco
Call Type: Triage
Call Information
Date: 10/08/2004
Start Time: 10:44
End Time
Call Taken By: 003309DK
Contacted By: Phoned
Original Incident Criteria
Incident Date: 10/08/2004
Incident Time: 10:00
Inc. Location: Southern California-Gle
Body Part
Head
Body Part Location 1
Both
Body Part Location 2:
Mechanism Of Injury
Struck By Or Against
Site Location Information
Work Shift
Site Structure:
Level
Item Name
1 Department
Office
3 Occupation
Manager
Injury Details
Primary Impression:
Rule Out Injury/Illness
Triage Outcome:
Referred Emergent
Primary Treatment:
Exam Only
RN Recommends:
Referred Emergent
2nd Impr:
Final Disposition:
Referred Emergent
2nd Treat:
Disposition Options
Notes
Date Created
Time Created
Created By
Type
Description
10/8/2004 12:01 dkinch Call Notes Initial Call. Joe Baker, Sup'r, Caller. Caller & EE give brief description of
10/8/2004 12:01 dkinch Protocol Responses Complaint. Open Wounds. No continuous mod-sev bleed (CAA)(This is
10/8/2004 12:01 dkinch Protocol Responses Complaint: Frostbite. No Confusion, per sup'r. No lethargy, per sup'r. No
10/8/2004 12:01 dkinch Call Review Reason this is test flag review
New
Open
Void
Recover
903
Cancel
<< Back
Continue >>
901
Start
12:07 PM

FIG. 14K

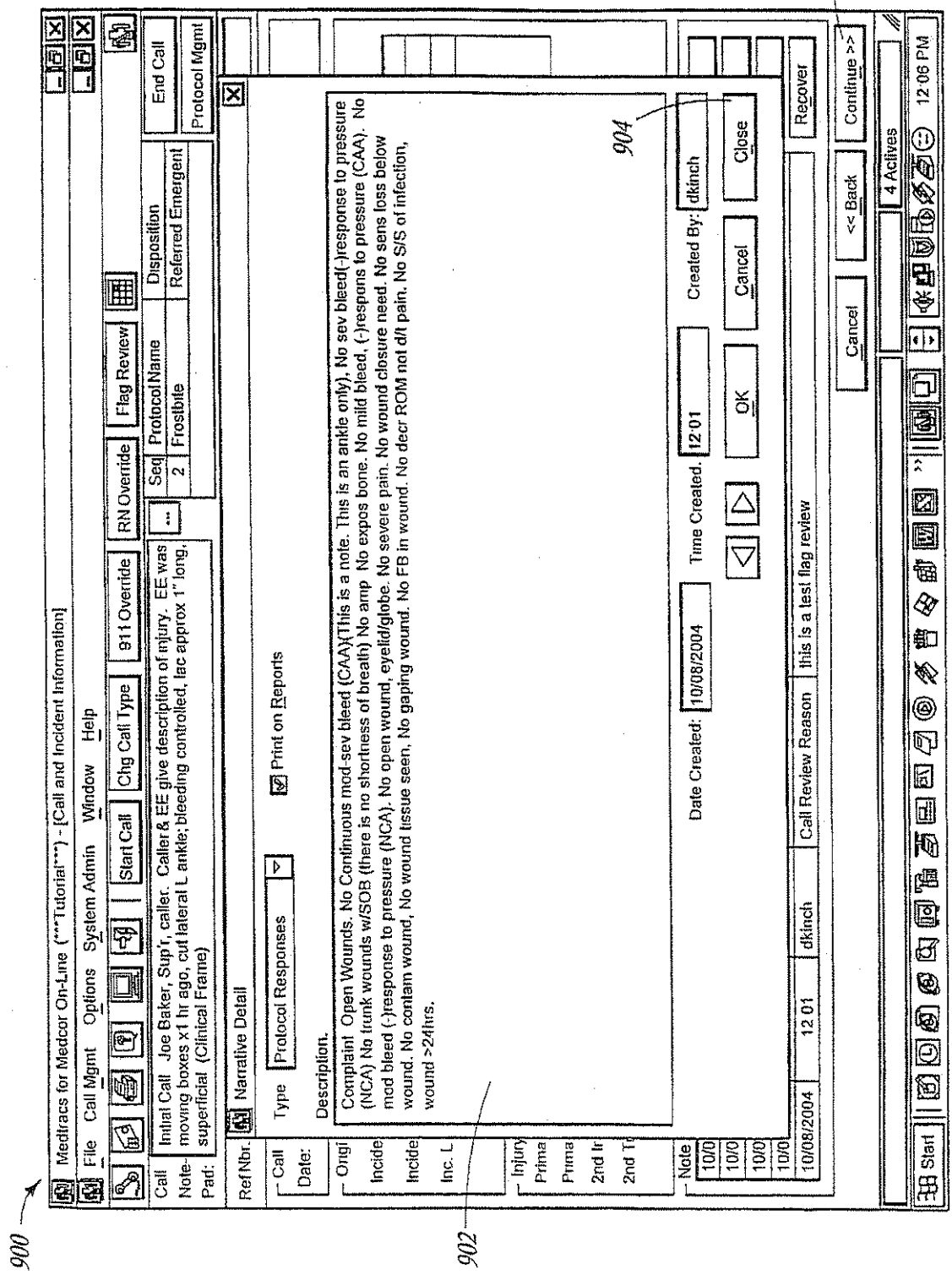

900
Medtracs for Medcor On-Line (***Tutorial***) - [Call and Incident Information]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note Pad:
Initial Call Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial (Clinical Frame)
Seq Protocol Name Disposition
2 Frostbite Referred Emergent
End Call
Protocol Mgmt
Ref Nbr.
Narrative Detail
Type Protocol Responses
Print on Reports
Description.
Complaint Open Wounds. No Continuous mod-sev bleed (CAA)(This is a note. This is an ankle only), No sev bleed(-)response to pressure (NCA) No trunk wounds w/SOB (there is no shortness of breath) No amp No expos bone. No mild bleed, (-)respons to pressure (CAA). No mod bleed (-)response to pressure (NCA). No open wound, eyelid/globe. No severe pain. No wound closure need. No sens loss below wound. No contam wound, No wound tissue seen, No gaping wound. No FB in wound. No decr ROM not d/t pain. No S/S of infection, wound >24hrs.
Date Created: 10/08/2004
Time Created: 12:01
Created By: dkinch
OK
Cancel
Close
Recover
10/08/2004 12:01 dkinch Call Review Reason this is a test flag review
Cancel
<< Back
Continue >>
902
904
906
Start
4 Actives
12:06 PM

FIG. 14L

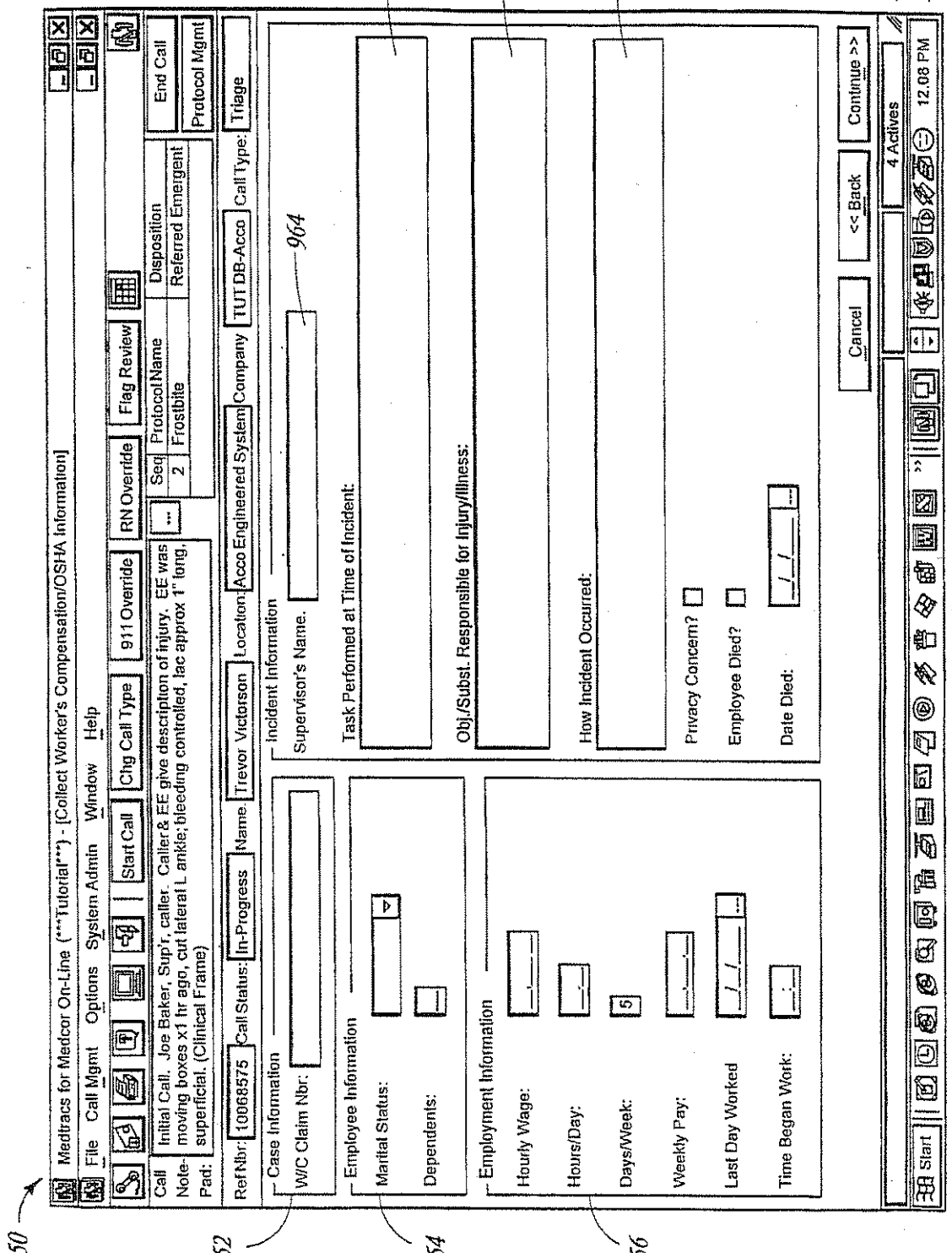

950
952
954
956
958
960
962
964
Medtracs for Medcor On-Line (***Tutorial***) - [Collect Worker's Compensation/OSHA Information]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
End Call
Protocol Mgmt
Call Note Pad:
Initial Call. Joe Baker, Supr, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
2
Frostbite
Referred Emergent
Ref Nbr: 100668575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type: Triage
Case Information
W/C Claim Nbr:
Employee Information
Marital Status:
Dependents:
Employment Information
Hourly Wage:
Hours/Day:
Days/Week:
5
Weekly Pay:
Last Day Worked
Time Began Work:
Incident Information
Supervisor's Name:
Task Performed at Time of Incident:
Obj./Subst. Responsible for Injury/Illness:
How Incident Occurred:
Privacy Concern?
Employee Died?
Date Died:
Cancel
<< Back
Continue >>
Start
4 Actives
12:08 PM

FIG. 14M

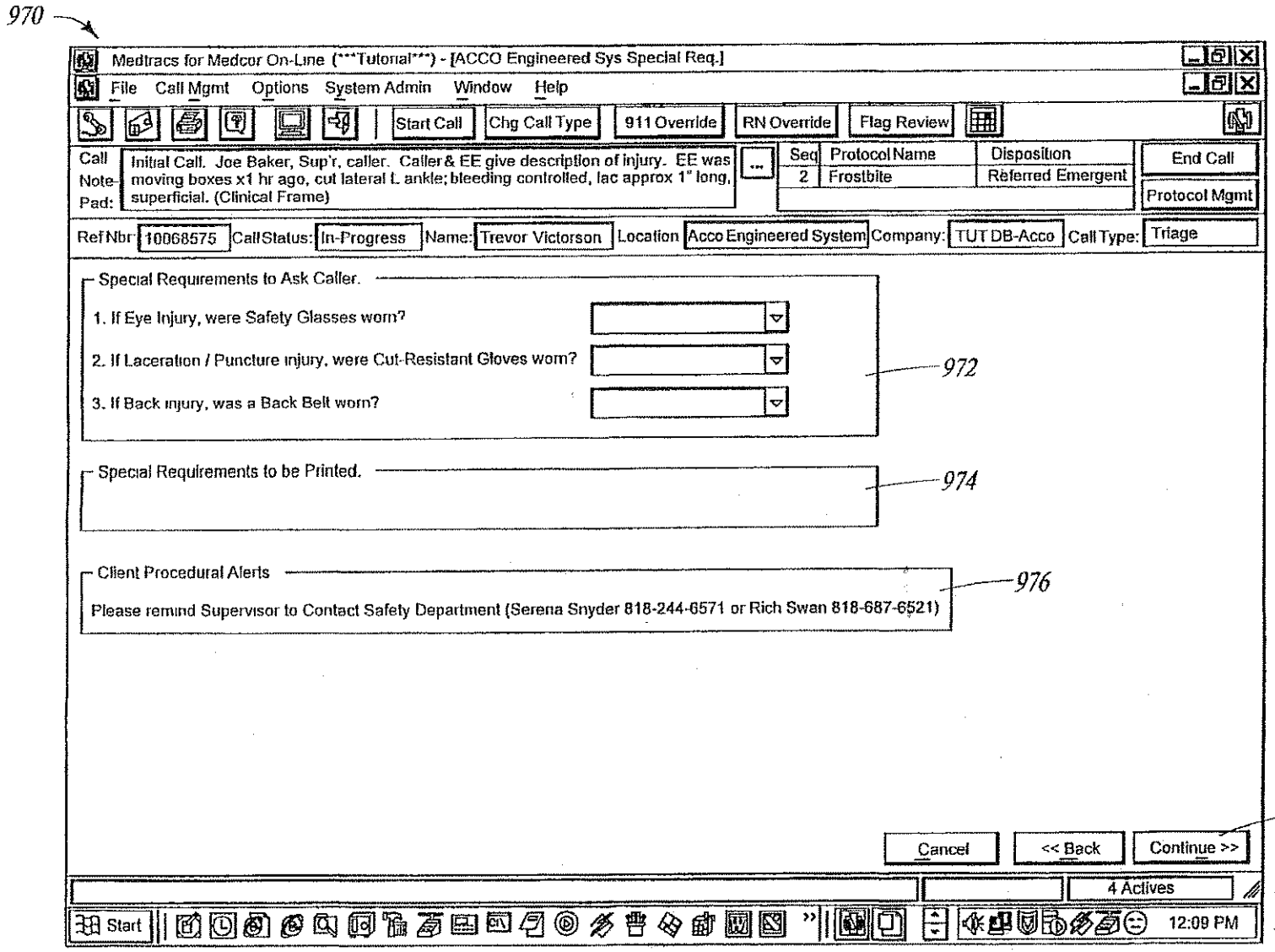

970
Medtracs for Medcor On-Line (***Tutorial***) - [ACCO Engineered Sys Special Req.]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note-Pad:
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
2
Frostbite
Referred Emergent
End Call
Protocol Mgmt
Ref Nbr: 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type: Triage
Special Requirements to Ask Caller.
1. If Eye Injury, were Safety Glasses worn?
2. If Laceration / Puncture injury, were Cut-Resistant Gloves worn?
3. If Back injury, was a Back Belt worn?
972
Special Requirements to be Printed.
974
Client Procedural Alerts
Please remind Supervisor to Contact Safety Department (Serena Snyder 818-244-6571 or Rich Swan 818-687-6521)
976
978
Cancel
<< Back
Continue >>
4 Actives
Start
12:09 PM

FIG. 14N

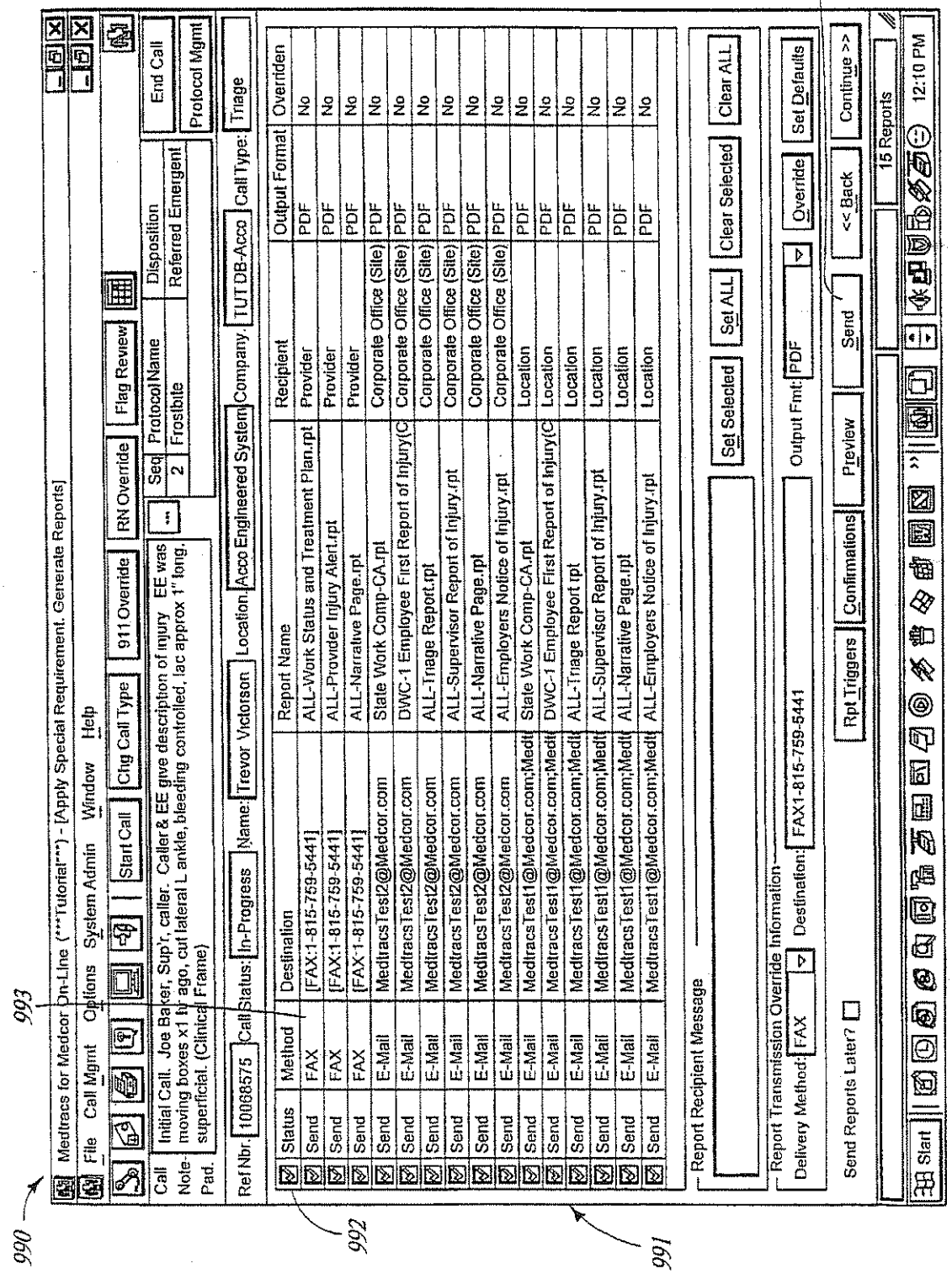

990
993
992
991
994
Medtracs for Medcor On-Line ("**Tutorial**") - [Apply Special Requirement, Generate Reports]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note Pad.
Initial Call. Joe Baker, Supr, caller. Caller & EE give description of injury EE was moving boxes x1 hr ago, cut lateral L ankle, bleeding controlled, lac approx 1" long. superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
2 Frostbite Referred Emergent
End Call
Protocol Mgmt
Ref Nbr. 100038575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type: Triage
Status
Method
Destination
Report Name
Recipient
Output Format
Overriden
Send FAX [FAX:1-815-759-5441] ALL-Work Status and Treatment Plan.rpt Provider PDF No
Send FAX [FAX:1-815-759-5441] ALL-Provider Injury Alert.rpt Provider PDF No
Send FAX [FAX:1-815-759-5441] ALL-Narrative Page.rpt Provider PDF No
Send E-Mail MedtracsTest2@Medcor.com State Work Comp-CA.rpt Corporate Office (Site) PDF No
Send E-Mail MedtracsTest2@Medcor.com DWC-1 Employee First Report of Injury(C Corporate Office (Site) PDF No
Send E-Mail MedtracsTest2@Medcor.com ALL-Triage Report.rpt Corporate Office (Site) PDF No
Send E-Mail MedtracsTest2@Medcor.com ALL-Supervisor Report of Injury.rpt Corporate Office (Site) PDF No
Send E-Mail MedtracsTest2@Medcor.com ALL-Narrative Page.rpt Corporate Office (Site) PDF No
Send E-Mail MedtracsTest2@Medcor.com ALL-Employers Notice of Injury.rpt Corporate Office (Site) PDF No
Send E-Mail MedtracsTest1@Medcor.com;Medt State Work Comp-CA.rpt Location PDF No
Send E-Mail MedtracsTest1@Medcor.com;Medt DWC-1 Employee First Report of Injury(C Location PDF No
Send E-Mail MedtracsTest1@Medcor.com;Medt ALL-Triage Report rpt Location PDF No
Send E-Mail MedtracsTest1@Medcor.com;Medt ALL-Supervisor Report of Injury.rpt Location PDF No
Send E-Mail MedtracsTest1@Medcor.com;Medt ALL-Narrative Page.rpt Location PDF No
Send E-Mail MedtracsTest1@Medcor.com;Medt ALL-Employers Notice of Injury.rpt Location PDF No
Report Recipient Message
Set Selected
Set ALL
Clear Selected
Clear ALL
Report Transmission Override Information
Delivery Method: FAX
Destination: FAX1-815-759-5441
Output Fmt: PDF
Override
Set Defaults
Send Reports Later?
Rpt Triggers
Confirmations
Preview
Send
<< Back
Continue >>
15 Reports
Start
12:10 PM

FIG. 140

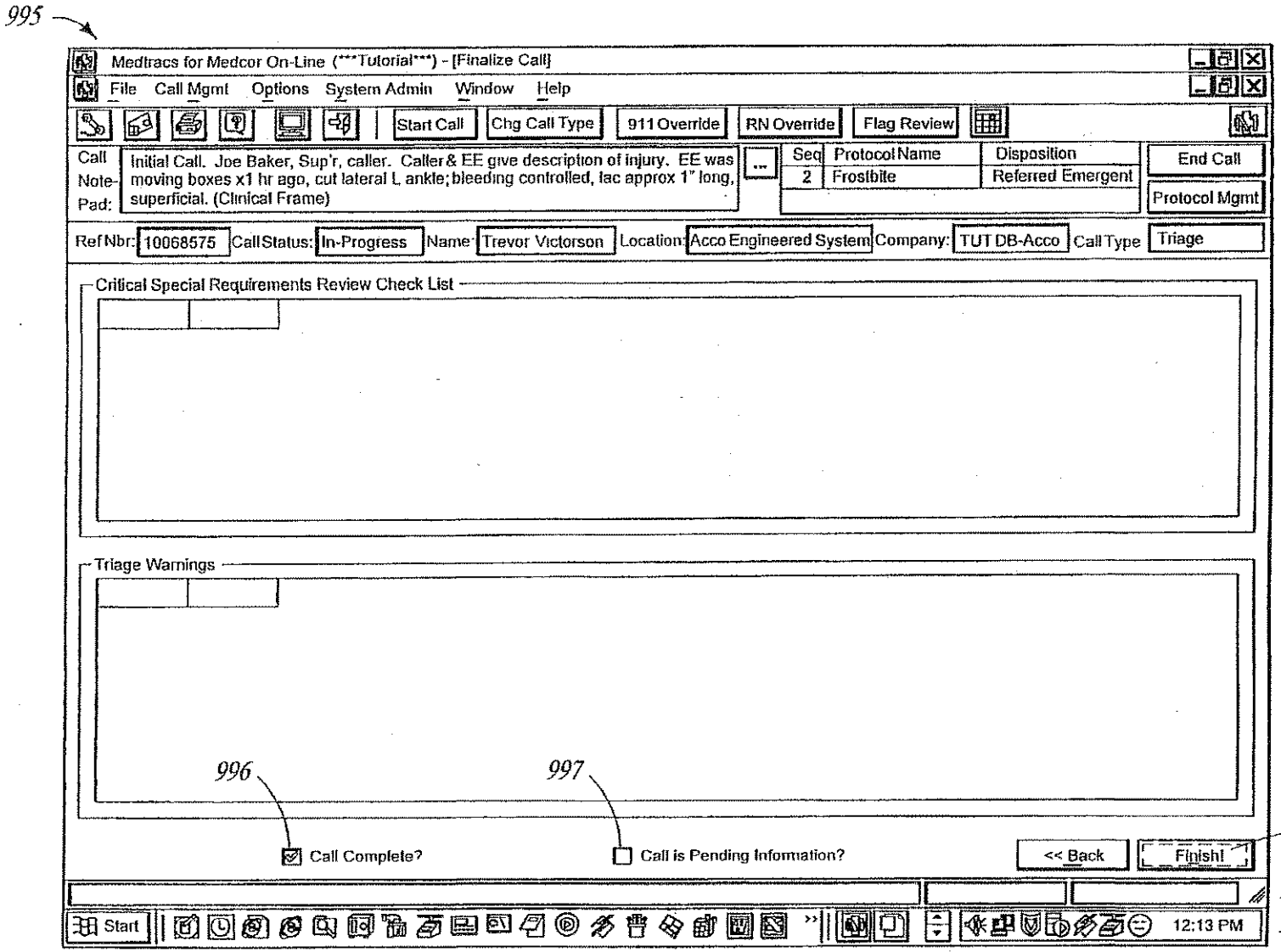

995
Medtracs for Medcor On-Line (***Tutorial***) - [Finalize Call]
File Call Mgmt Options System Admin Window Help
Start Call
Chg Call Type
911 Override
RN Override
Flag Review
Call Note-Pad:
Initial Call. Joe Baker, Sup'r, caller. Caller & EE give description of injury. EE was moving boxes x1 hr ago, cut lateral L ankle; bleeding controlled, lac approx 1" long, superficial. (Clinical Frame)
Seq
Protocol Name
Disposition
2
Frostbite
Referred Emergent
End Call
Protocol Mgmt
Ref Nbr: 10068575
Call Status: In-Progress
Name: Trevor Victorson
Location: Acco Engineered System
Company: TUT DB-Acco
Call Type
Triage
Critical Special Requirements Review Check List
Triage Warnings
996
997
998
Call Complete?
Call is Pending Information?
<< Back
Finish!
Start
12:13 PM

FIG. 14P