

ABSTRACT OF THE DISCLOSURE

It is provided a traffic flow control system (100), comprising a processor (101) and a memory (102), the memory holds a waiting condition (190) in which a condition for selecting a waiting location for the user is recorded being configured to held, a processor being configured to: select a waiting location suited to the user by referring to the waiting condition in a case of occurring trouble of a transportation facility (S103); transmit information on the selected waiting location to a terminal of the user (S127); determine a time for transmitting the information on restoration from the trouble in accordance with a required time of travel from the waiting location of the user to a station in a case of restoring from the trouble (S109); and transmit a notification of the information on restoration from the trouble to the terminal of the user at the determined time (S136, S137).