[Claims]

[Claim 1]

A computer system for supporting a two-person communication, comprising:

a processor configures to perform the steps of:

receiving at least one topic a first person between two people wishes to discuss in the communication and a response expected from a second person between the two people by the first person in the communication regarding the at least one topic;

receiving evaluation for a topic or a response in a communication in the past and overall evaluation for the communication in the past; and

computing a degree of effect of the evaluation on the overall evaluation by performing multivariate analysis using the evaluation as an explanatory variable and the overall evaluation as a response variable;

determining an advice for the communication to the second person based on the at least one topic, the response and the computed degree of effect;

an interface unit configured to provide the advice to the second person, wherein the interface unit is a transmitter in communication with a terminal device of the second person, or a display screen, speaker, or data writer.

[Claim 2]

The computer system of claim 1, wherein the processor is further configured to perform the steps of:

receiving evaluation for a response by the second person when a same response as the response is expected in the communication regarding the at least one topic;

provide an advice for the communication based on the at least one topic, the response, and the evaluation for the response.

[Claim 3]

The computer system of claim 2, wherein the processor is further configured to perform the steps of:

determine a characteristic of the second person when the response is expected in the communication regarding the at least one topic based on the at least one topic, the response, and the evaluation for the response; and

determine the advice based on the determined characteristic.

[Claim 4]

The computer system of claim 3, wherein the processor is further configured to perform the steps of:

receiving an evaluation for another communication received from the second person after the communication, and

determining a characteristic of the second person based on the at least one topic, the response, the evaluation for the response, and the evaluation for the another communication.

[Claim 5]

The computer system of claim 3 or 4, wherein the at least one topic is a plurality of topics,

wherein the processor is further configured to perform the steps of:

computing a degree of effect of the evaluation on the overall evaluation for the plurality of topics; and

determining the advice based on the determined characteristic and the degree of effect.

[Claim 6]

The computer system of any one of 1 to 5, wherein the processor is further configured to perform the steps of:

providing the advice to the second person before and/or during the communication.

[Claim 7]

The computer system of any one of 1 to 6, wherein the advice comprises what should be noted by the second person in the communication regarding the at least one topic.

[Claim 8]

The computer system of any one of 1 to 7, wherein the first person is a member in an organization, and the second person is a supervisor of the member.

[Claim 9]

A method for supporting a two-person communication, comprising:

receiving, by a processor, at least one topic a first person between two people wishes to discuss in the communication and a response expected from a second person between the two people by the first person in the communication regarding the at least one topic; and

receiving, by the processor, evaluation for a topic or a response in a communication in the past and overall evaluation for the communication in the past; and

computing, by the processor, a degree of effect of the evaluation on the overall evaluation by performing multivariate analysis using the evaluation as an explanatory variable and the overall evaluation as a response variable;

determining, by the processor, an advice for the communication to the second person based on the at least one topic, the response, and the computed degree of effect;

provide, by an interface unit, the advice to the second person, wherein the interface unit is a transmitter in communication with a terminal device of the second person, or a display screen, speaker, or data writer.

[Claim 10]

A program for supporting a two-person communication wherein the program when executed in a computer system comprising a processor causes the processor to perform processing comprising:

receiving at least one topic a first person between two people wishes to discuss in the communication and a response expected from a second person between the two people by the first person in the communication regarding the at least one topic; and

receiving evaluation for a topic or a response in a communication in the past and overall evaluation for the communication in the past; and

computing data corresponding to a degree of effect of the evaluation on the overall evaluation by performing multivariate analysis using the evaluation as an explanatory variable and the overall evaluation as a response variable;

determining an advice for the communication to the second person based on the at least one topic, the response, and the computed degree of effect;

wherein the determined advice is provided via the interface unit to the second person, wherein the interface unit is a transmitter in communication with a terminal device of the second person, or a display screen, speaker, or data writer.