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(54) **Title**: SYSTEM AND METHOD FOR PROVIDING VIRTUAL ARBITRATION

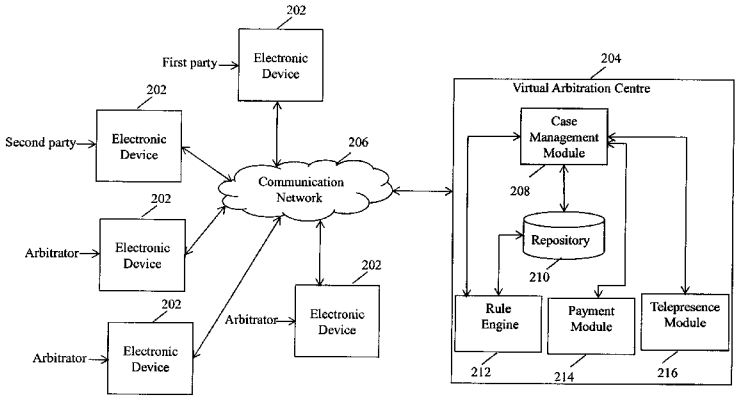


FIG. 2

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(57) **Abstract**: A system for facilitating users to perform automated arbitration proceeding over a communication network via a virtual arbitration centre in a cloud computing environment is provided. The system comprises virtual arbitration modules in the virtual arbitration centre to provide cloud-based arbitration service over the communication network to users at remote locations. The system further comprises electronic devices to facilitate the users to access the cloud -based virtual arbitration service via a web-based user interface on the electronic devices. The virtual arbitration modules comprise a cloud-based repository configured to store predetermined rules and data related to arbitration. The virtual arbitration modules further comprise a case management module to facilitate secure cloud-based communication of the arbitration related data between the users and to facilitate the users to conduct an automated online arbitration proceeding by performing cloud computing on the arbitration related data and the predetermined rules employing cloud computing components.

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