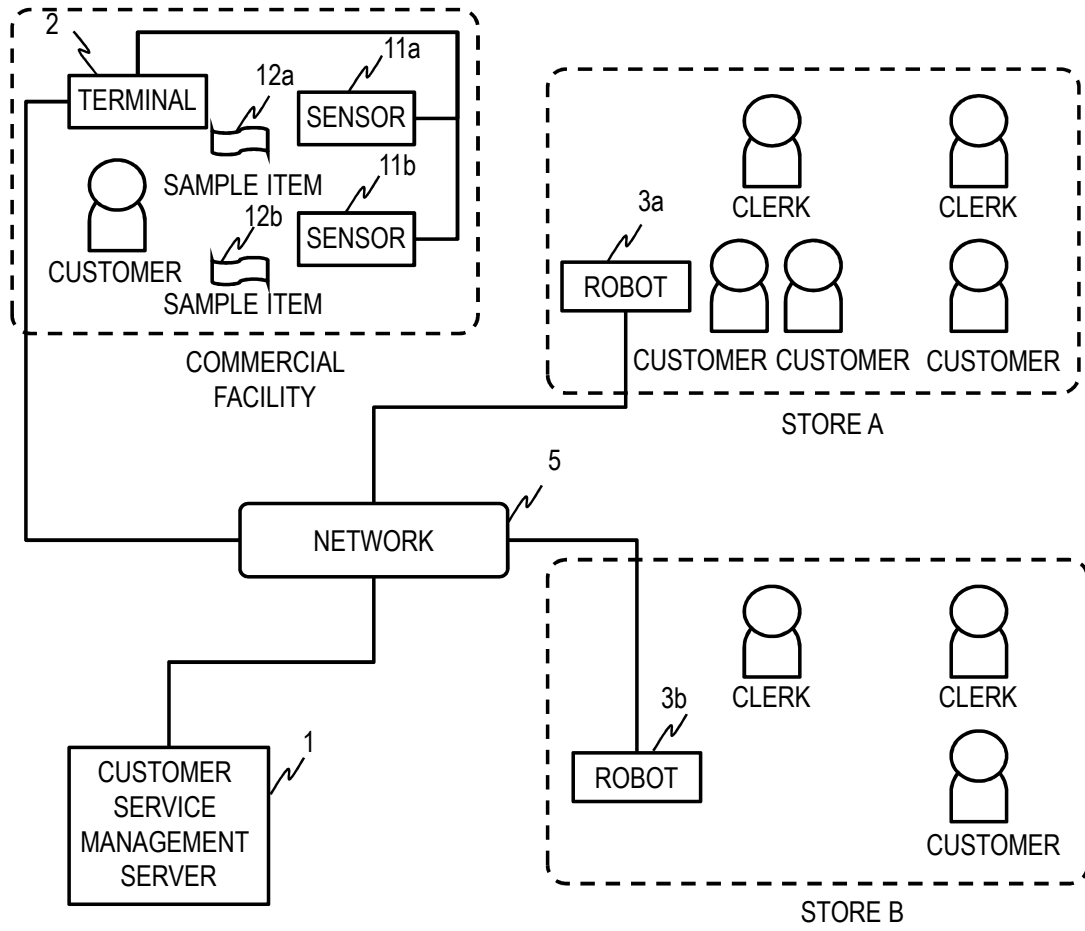


*FIG. 1*

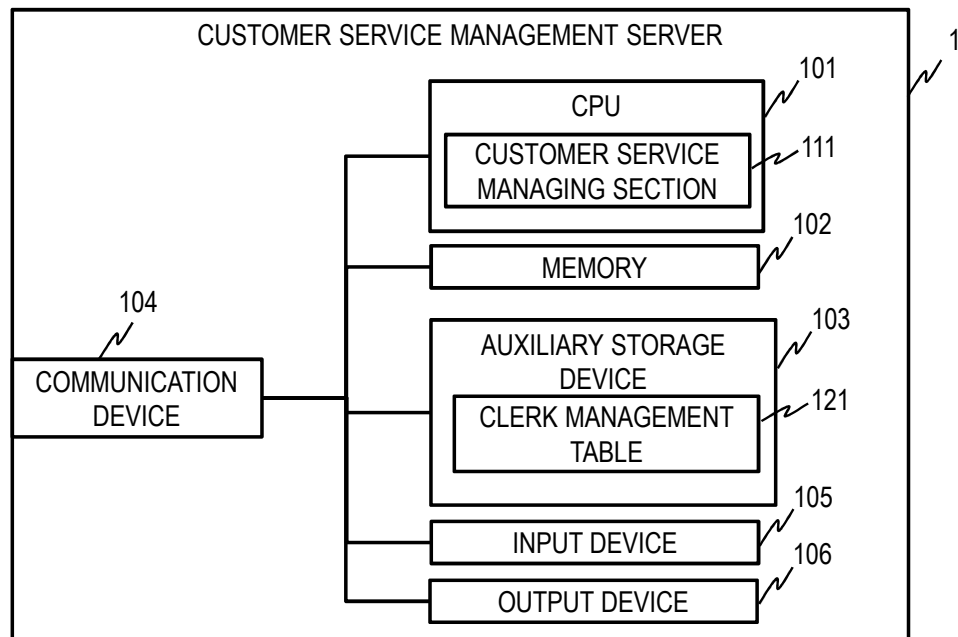


FIG. 2

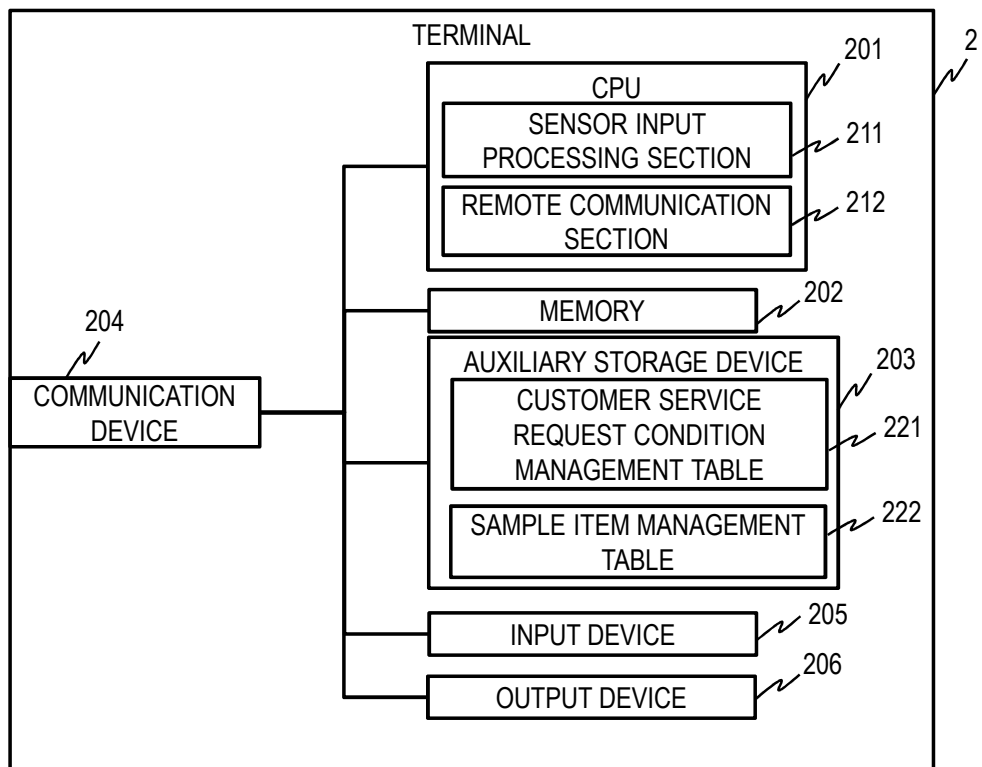


FIG. 3

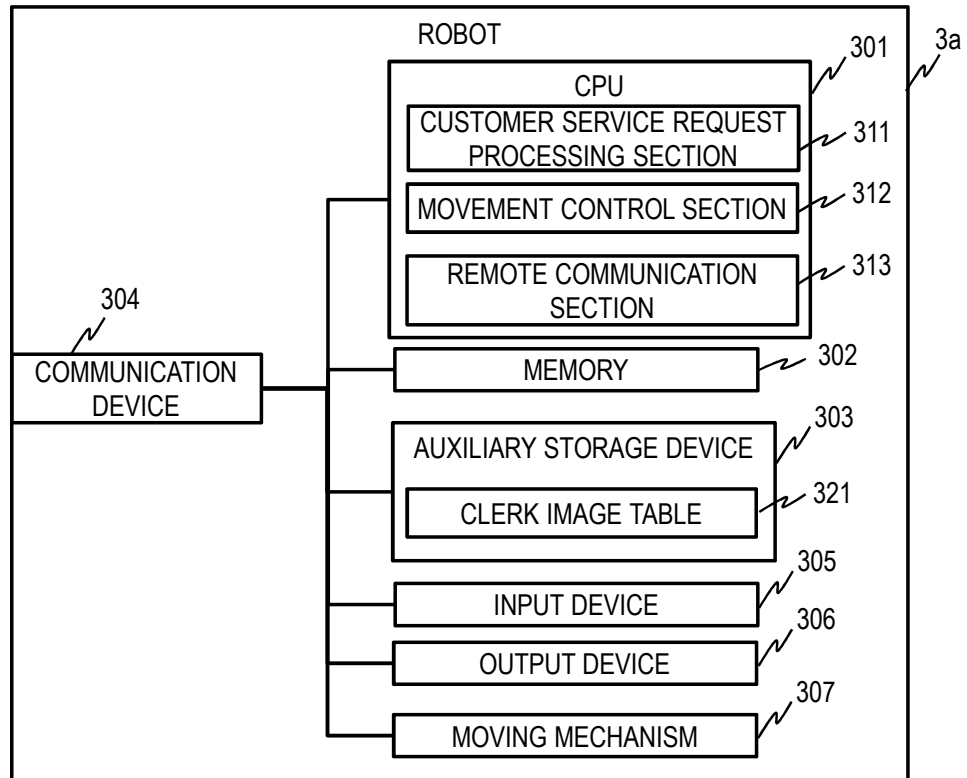


FIG. 4

STORE ID	CLERK ID	EXPLAINABLE ITEM ID	SKILL
A	1	P1	100
A	1	P2	10
A	2	P2	50
A	2	P3	50
A	2	P4	50
B	3	P2	20
B	3	P3	70
B	4	P1	50
B	4	P3	30
B	4	P4	10

Labels for the table columns: 1211 (STORE ID), 1212 (CLERK ID), 1213 (EXPLAINABLE ITEM ID), 1214 (SKILL).

FIG. 5

CUSTOMER SERVICE REQUEST CONDITION MANAGEMENT TABLE	
TIME (SECONDS)	REACH-OUT COUNT
10	3

221

2211 2212

FIG. 6

SAMPLE ITEM MANAGEMENT TABLE	
ITEM ID	SENSOR
P1	S1
P2	S2

222

2221 2222

FIG. 7

CLERK IMAGE TABLE	
CLERK ID	IMAGE
1	clerk1.jpg
2	clerk2.jpg

321

3211 3212

FIG. 8

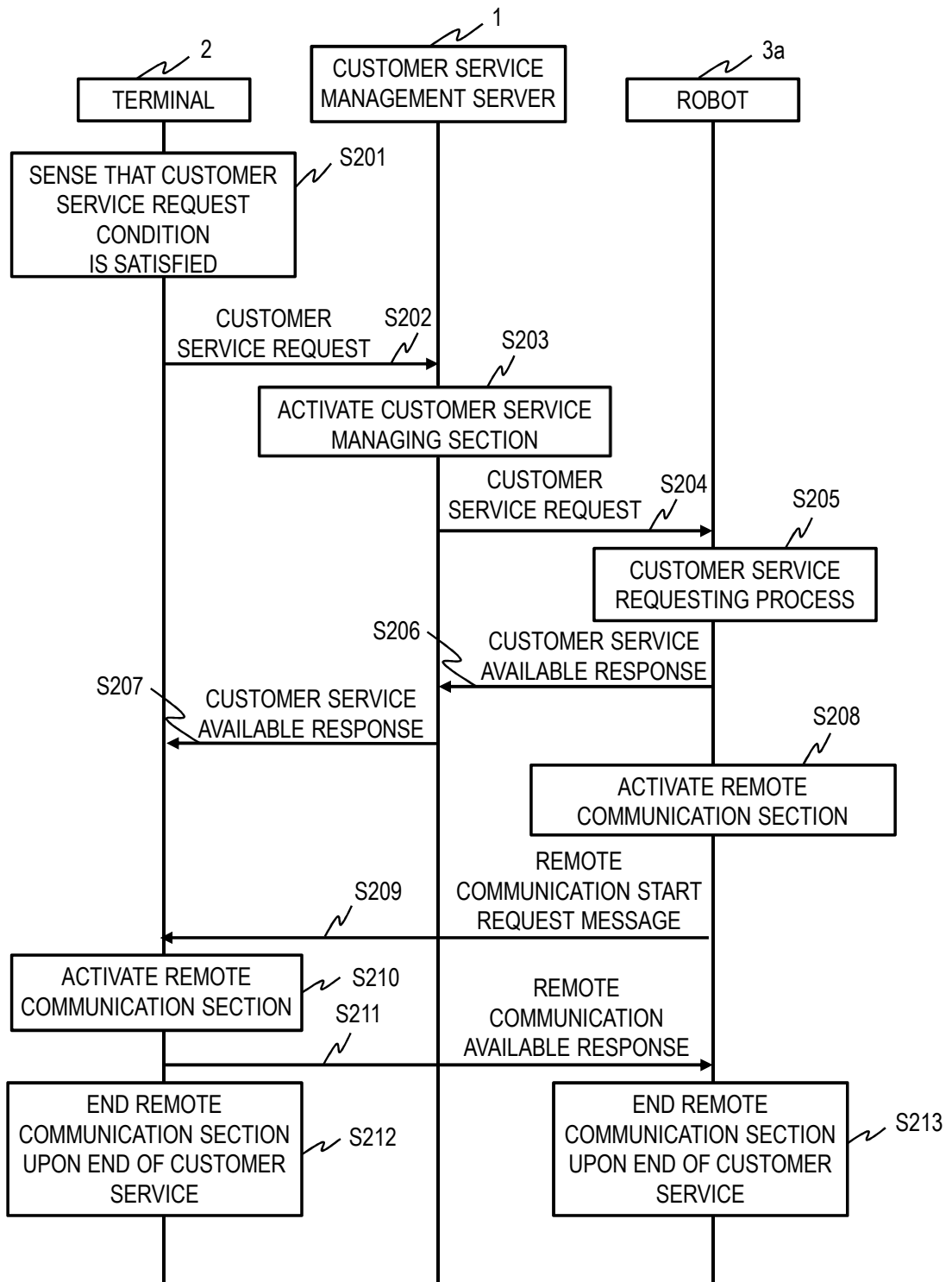


FIG. 9

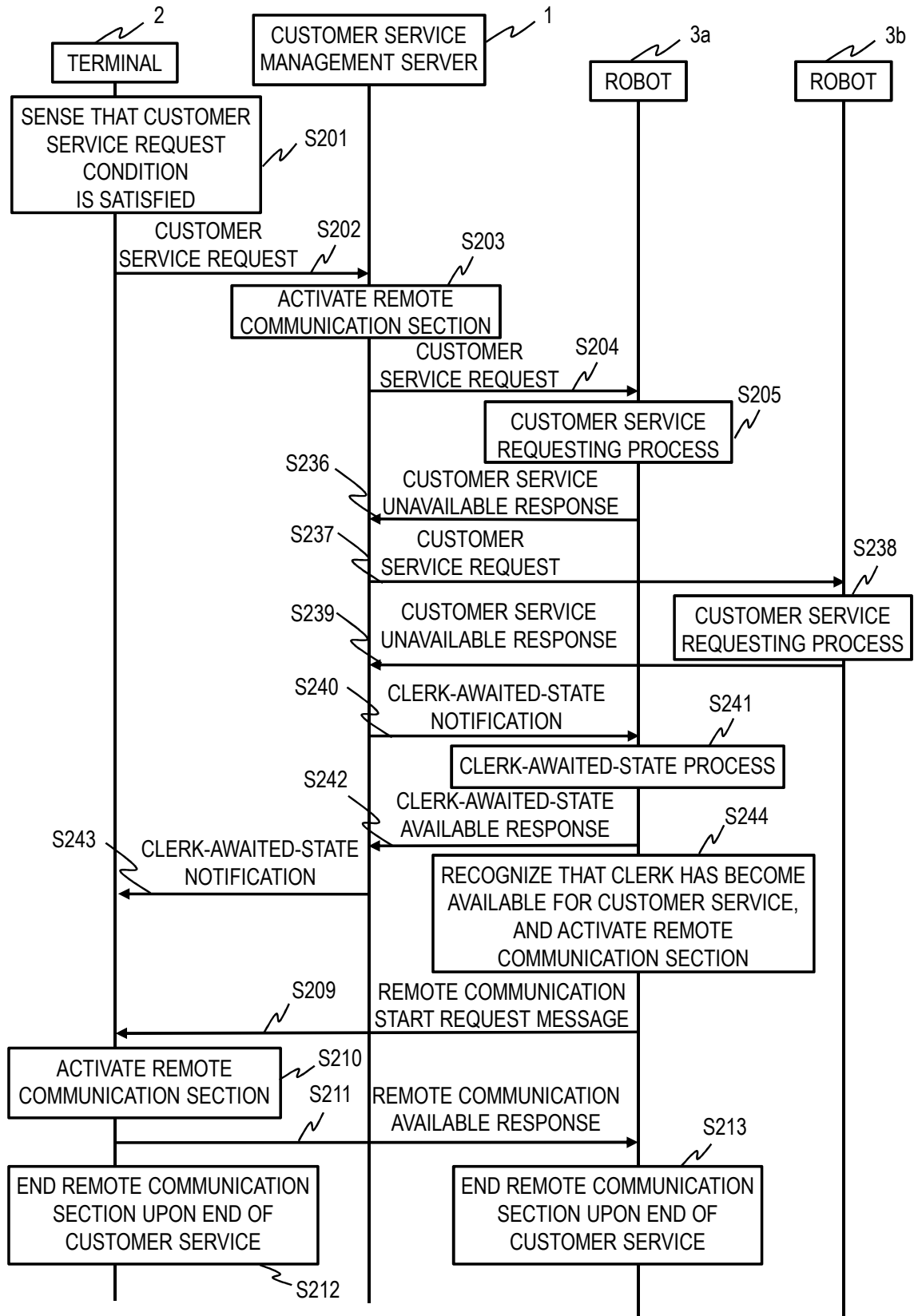


FIG. 10

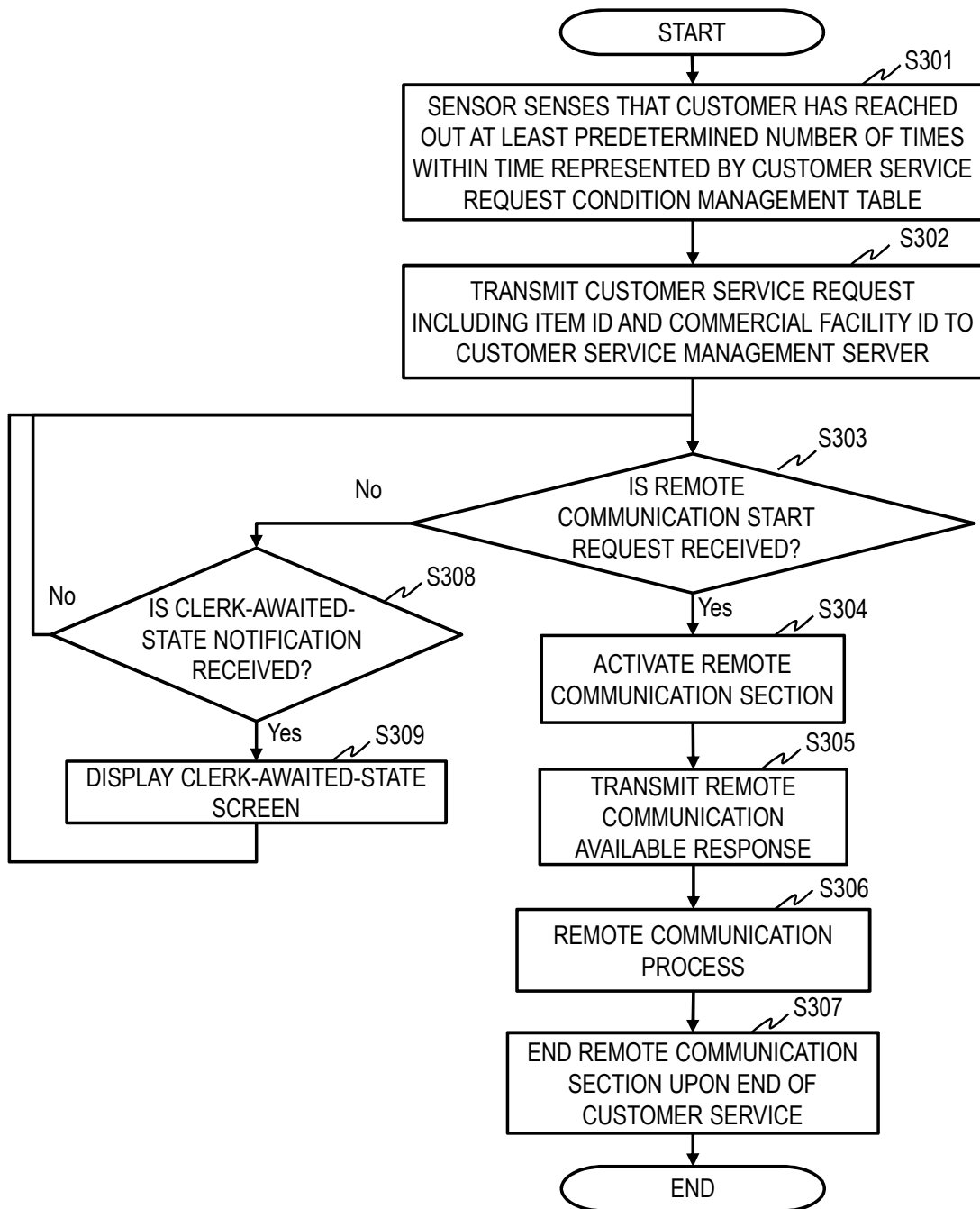


FIG. 11

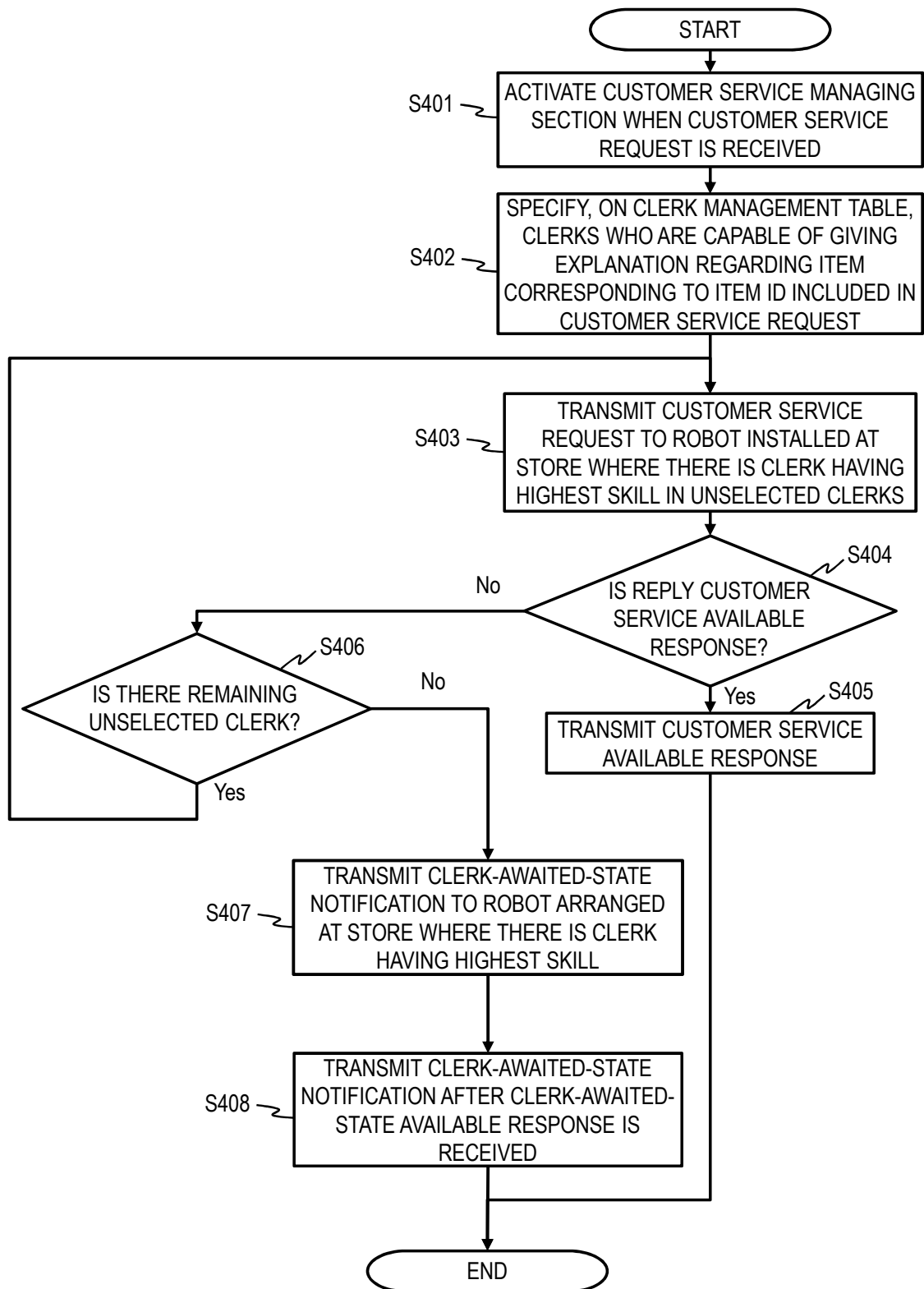


FIG. 12

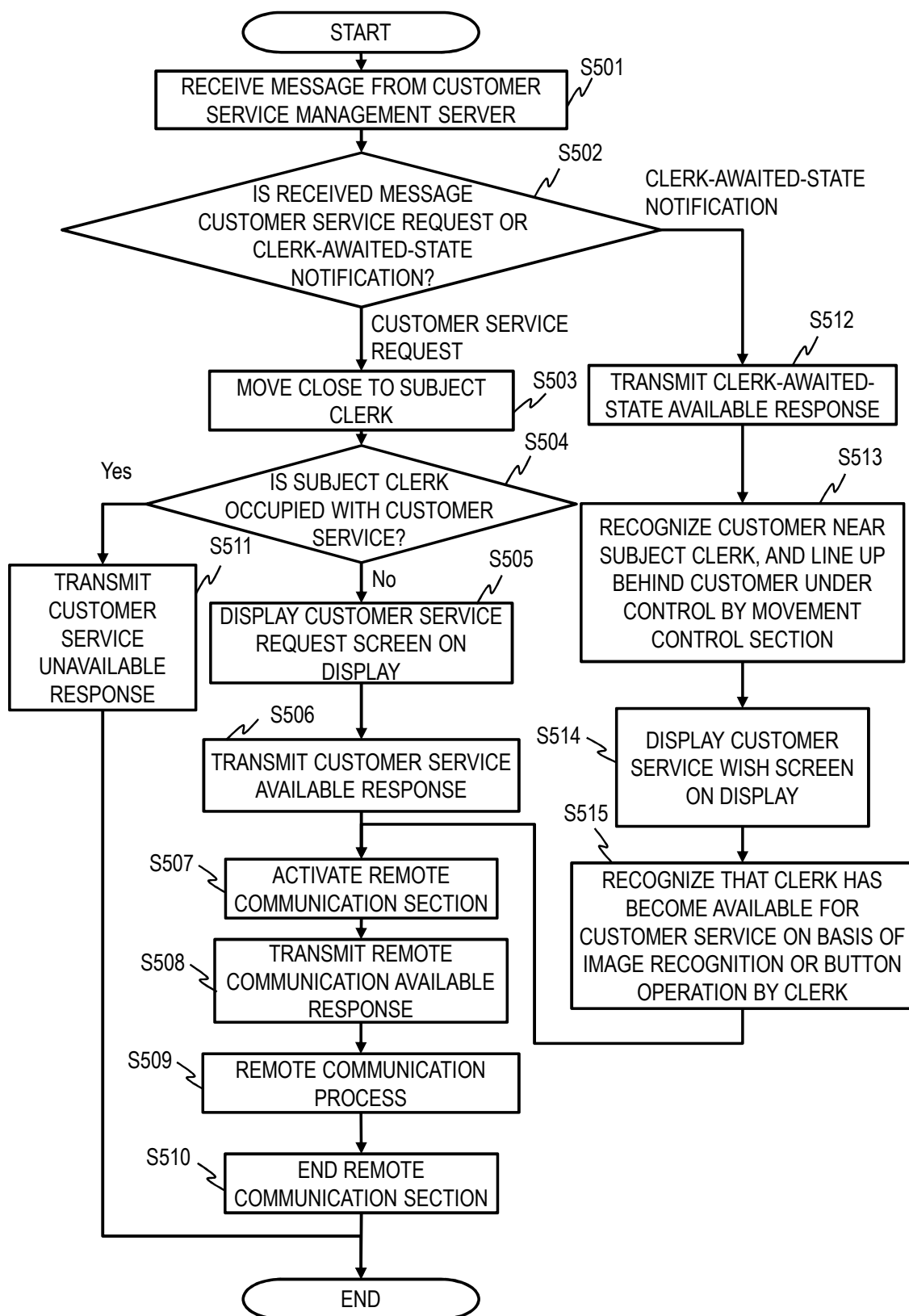


FIG. 13

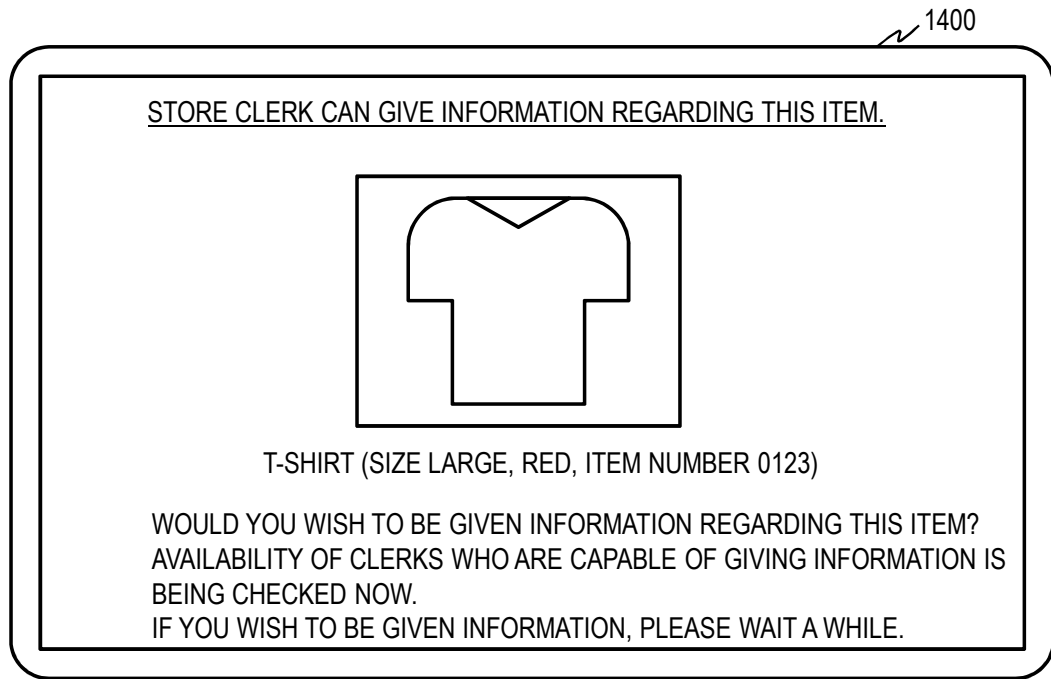


FIG. 14

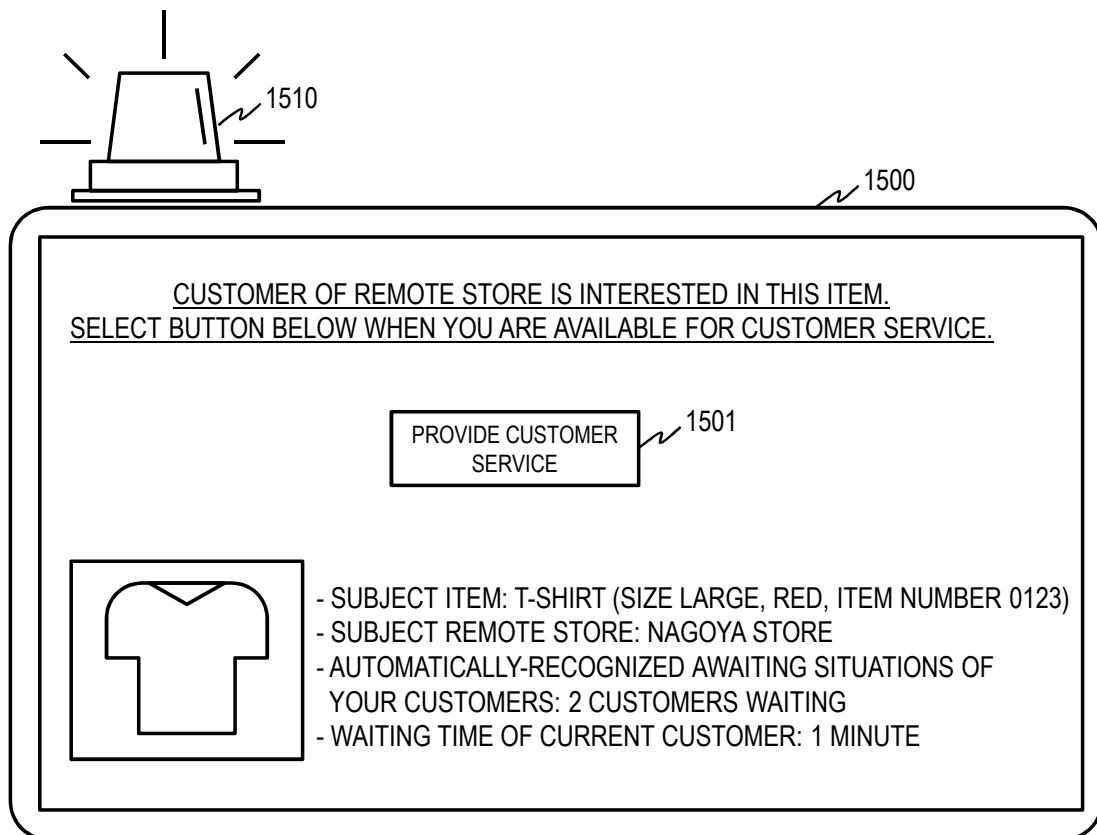


FIG. 15