ABSTRACT

A remote maintenance system is comprised of : a monitoring computer for monitoring a facility ; and a monitoring center computer for using maintenance management. The monitoring computer has a database for storing image data of the monitored facility. The monitoring center computer includes: a database for storing CAD data for the monitored facility. The monitoring center computer provides coordinates to the image data sent from the monitoring computer, and superposes the image coordinate data and CAD coordinate data for the CAD. And the center computer locates a needed maintenance spot on the basis of a result of the superposition processing.