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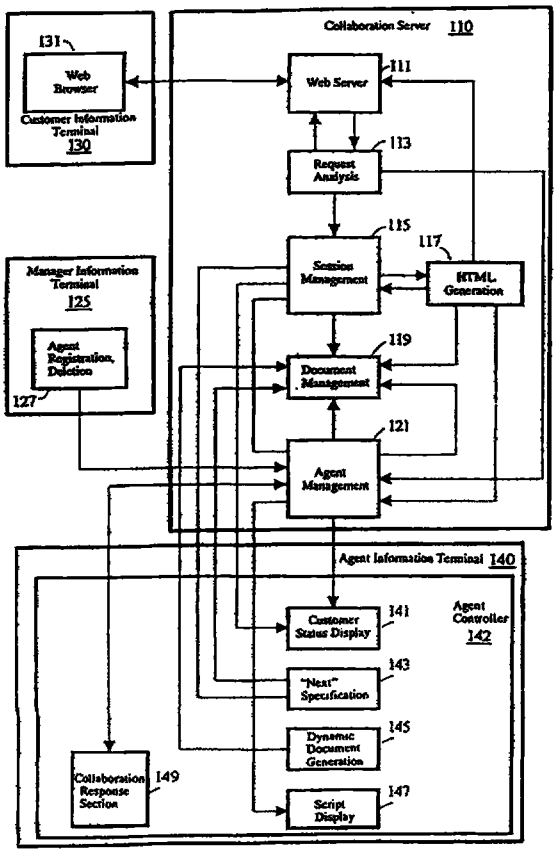
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(54) Title: INFORMATION PROCESSING METHOD, COLLABORATION SERVER, COLLABORATION SYSTEM, AND STORAGE MEDIUM FOR STORING AN INFORMATION PROCESSING PROGRAM



(57) Abstract: To display contents desired by a user in one information terminal onto another information terminal having no special software for collaboration when collaboration is performed through internets. If a customer clicks on a "call button" with a browser, an agent who performs collaboration is assigned. The browser on the customer side shows both a screen starting a default and an object giving instructions to display the next page. The screen on the agent side shows the number of a document to which the customer refers, and the agent can change this number. If the customer selects the object giving instructions to display the next page, a hypertext makeup language (HTML) including that object is generated based on the document number changed by the agent, the HTML being transmitted to the customer side.

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