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(54) Title: METHOD AND SYSTEM FOR PROCESSING EMAIL DURING AN UNPLANNED OUTAGE

(57) Abstract: The method and system of the present invention provides an improved technique for processing email during an unplanned outage. Email messages are redirected from the primary server to a secondary server during an unplanned outage such as, for example, a natural disaster. A notification message is sent to users alerting them that their email messages are available on the secondary server by, for example, Internet access. After the termination of the unplanned outage, email messages received during the unplanned outage are synchronized into the users standard email application.

WO 2004/023259 A3