Abstract

PROCESSING OF REMOTE METER-READING DATA TO ANALYSE CONSUMPTION MODES

The invention relates to a method, implemented by computer, for determining a profile of a user of an energy and/or water resource, the method comprising steps of: receiving initial data on consumption of the resource from a plurality of users; determining strata of consumption of the resource; determining user groups; and determining at least one user profile. Embodiments describe: the use of additional data, in particular cartographic data, that are correlated with the determined user profile; the determination of consumption trends; the determination of a reference consumption model; and the comparison of the remotely read consumptions with the reference model; furthermore, software and system aspects are also described, in particular the remote consultation of information relating to consumption data, to user groups, to user profiles, to consumption trends or to reference consumption models.

Figure 1