

CLAIMS

[Claim 1]

A wearable terminal device comprising:

- a display located at a position visible by a user during use;
- a detection unit configured to detect a predetermined motion or operation made or performed by the user wanting to enjoy a predetermined service; and
- a display unit configured to display, on the display, information for identifying a provider capable of providing the predetermined service among providers displayed on the display in response to the detection of the detection unit, wherein
 - each of the providers has a terminal device and,
 - the wearable terminal device is configured to receive a face image of a provider having a terminal device present near the display, and perform face authentication by using the received face image to identify a provider capable of providing the predetermined service.

[Claim 2]

The wearable terminal device according to claim 1, wherein the display unit displays a plurality of menu items regarding which the user can ask for a service on the display in response to the detection of the detection unit, and displays, on the display, information for identifying a provider capable of providing a service regarding a menu item selected by the user.

[Claim 3]

The wearable terminal device according to claim 1 or 2, further comprising a transmission unit configured to transmit a signal to be received by a terminal device of a provider

selected by the user when the detection unit has detected that the user has made or performed a motion or an operation to ask the selected provider for a solution near the selected provider.

[Claim 4]

The wearable terminal device according to any one of claims 1 to 3, wherein the display unit displays detailed information of a provider displayed on the display near the displayed provider.

[Claim 5]

The wearable terminal device according to any one of claims 1 to 4, further comprising an indicator configured to light up or flash in response to the detection of the detection unit.

[Claim 6]

A display method performed by a computer, the display method comprising:

detecting a predetermined motion or operation made or performed by a user wanting to enjoy a predetermined service;

displaying, on a display located at a position visible by the user during use, information for identifying a provider capable of providing the predetermined service among persons displayed on the display in response to the detection; and

receiving a face image of a provider having a terminal device present near the display, performing face authentication by using the received image, and displaying information for identifying a provider capable of providing the predetermined service on the display.

[Claim 7]

A program causing a computer to execute processes of:

detecting a predetermined motion or operation made or performed by a user wanting to enjoy a predetermined service;
displaying, on a display located at a position visible by the user during use, information for identifying a provider capable of providing the predetermined service among persons displayed on the display in response to the detection; and
receiving a face image of a provider having a terminal device present near the display, performing face authentication by using the received image, and displaying information for identifying a provider capable of providing the predetermined service on the display.

[Claim 8]

A service providing system comprising:

a wearable terminal device including a display located at a position visible by a user during use, a detection unit configured to detect a predetermined motion or operation made or performed by the user wanting to enjoy a predetermined service, and a display unit configured to display, on the display, information for identifying a provider capable of providing the predetermined service among providers displayed on the display in response to the detection of the detection unit; and

a server device including a storage unit configured to store provider information containing a service each of the providers are capable of providing to the user, and a transmitting unit configured to generate information for identifying a provider capable of providing the predetermined service by using the provider information stored in the storage unit on the basis of a request for providing the predetermined service from the wearable terminal device and transmit the generated information to the wearable terminal device, wherein
each of the providers has a terminal device,

the server device further includes a storage unit configured to store a face image of each of the providers substantially in association with identification information of the terminal device,

the server device transmits a face image of a provider having a terminal device present near the wearable terminal device to the wearable terminal device, and

the wearable terminal device performs face authentication by using the received face image to identify a provider capable of providing the predetermined service.

[Claim 9]

The service providing system according to claim 8, wherein the server device further includes a storage unit configured to store points possessed by users and providers, and

the server device performs a process of transferring predetermined points from points possessed by the user stored in the storage unit to a provider when the provider provides the predetermined service.

[Claim 10]

The service providing system according to claim 8 or 9, wherein

the provider information contains whether or not the providers are in a state capable of providing services, and

the server device generates information for identifying a provider capable of providing the predetermined service by using provider information in a state capable of providing services from the provider information stored in the storage unit on the basis of a request for providing the predetermined service from the wearable terminal device and transmits the generated information to the wearable terminal device.

[Claim 11]

The service providing system according to any one of claims 8 to 10, wherein the wearable terminal device downloads an application at any timing to implement functions of the detection unit and the display unit.

[Claim 12]

A service providing system causing:

a provider and a user to have a wearable terminal device and a terminal device, the wearable terminal device including a display located at a position visible by the user during use, a detection unit configured to detect a predetermined motion or operation made or performed by the user wanting to enjoy a predetermined service, and a display unit configured to display, on the display, information for identifying a provider capable of providing the predetermined service among providers displayed on the display in response to the detection of the detection unit; and

the provider to provide the predetermined service to the user, and the user to provide the predetermined service to the provider.