

SERVICE PROCESSING METHOD AND DEVICE

ABSTRACT

The present application provides a service processing method and device. The method includes the following: detecting a device type of an electronic device that
5 needs to display interaction data; obtaining an instruction processing rule corresponding to the detected device type; obtaining, based on the instruction processing rule, a device interaction instruction initiated by the electronic device, and converting the device interaction instruction into a corresponding unified interaction instruction; and processing the interaction data by invoking a service processing mode
10 corresponding to the unified interaction instruction obtained through conversion, and providing processed interaction data for the electronic device for display. In implementations of the present application, a same interaction effect can be achieved based on different end-user devices and support capabilities, and there is no need to develop different interaction modules for different devices. Therefore, development
15 resources and costs can be significantly reduced, and development efficiency can be improved.

FIG. 1B