

SYSTEM AND METHOD FOR FACILITATING DELIVERY AND RETURN SERVICE

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ABSTRACT

A system and method for facilitating delivery and return service between a delivery party and a receiving party. These parties may or may not have pre-registered to use the locker system. The system has locker modules and a system controller. The system controller interfaces with the
10 locker modules via a network. Each of the locker modules has locker units for depositing and retrieving the goods and a locker controller coupled to control the locker units. Together, the system controller and the locker controller enable steps of the method by processing a user input that is received via a user input interface coupled to the system controller and the
15 locker controller. The user input is associated with the receiving party and provided by the delivery party. Thereafter, the system controller generates a notification message having an identification code for transmitting to the receiving party.

FIG. 1 accompanies this abstract.