FIG. 1

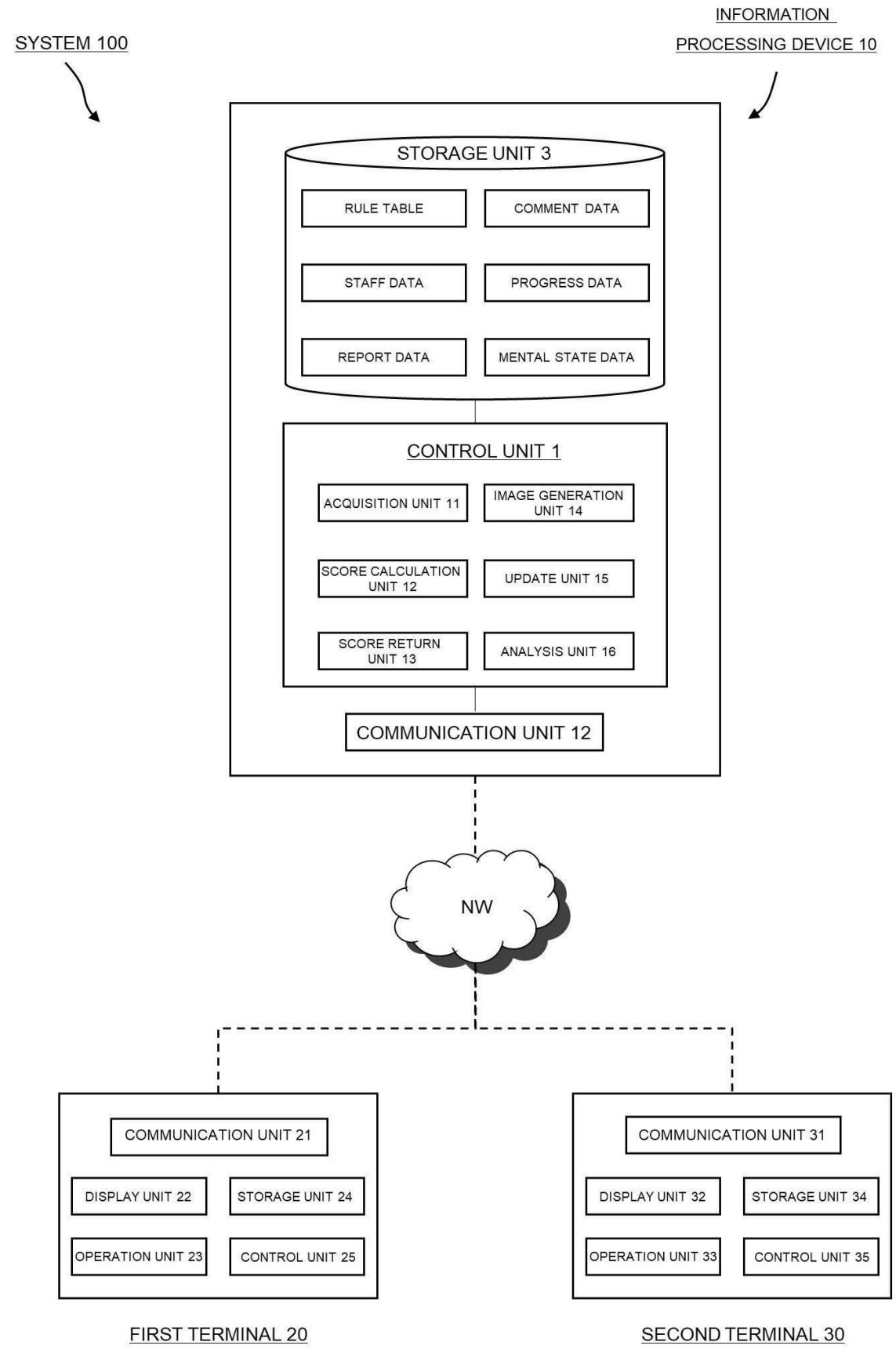

SYSTEM 100
INFORMATION PROCESSING DEVICE 10
STORAGE UNIT 3
RULE TABLE
COMMENT DATA
STAFF DATA
PROGRESS DATA
REPORT DATA
MENTAL STATE DATA
CONTROL UNIT 1
ACQUISITION UNIT 11
IMAGE GENERATION UNIT 14
SCORE CALCULATION UNIT 12
UPDATE UNIT 15
SCORE RETURN UNIT 13
ANALYSIS UNIT 16
COMMUNICATION UNIT 12
NW
COMMUNICATION UNIT 21
DISPLAY UNIT 22
STORAGE UNIT 24
OPERATION UNIT 23
CONTROL UNIT 25
COMMUNICATION UNIT 31
DISPLAY UNIT 32
STORAGE UNIT 34
OPERATION UNIT 33
CONTROL UNIT 35
FIRST TERMINAL 20
SECOND TERMINAL 30

FIG. 2

		STAFF LEVEL				
OPERATION TYPE	ACTION	Lv. 1	Lv. 2	Lv. 3	Lv. 4	Lv. 5
GENERAL	LOGIN	5	4	3	2	1
	PROFILE IMAGE SETTING	5	4	3	2	1
	PROFILE ITEM 100%	7	6	5	4	3
CHAT	POST CHAT	5	4	3	2	1
	POST CHAT IMAGE	5	4	3	2	1
CONTACT NOTE	POST COMMUNICATION NOTEBOOK	5	4	3	2	1
	COMMENT ON CONTACT NOTE	5	4	3	2	1
	READ CONTACT NOTE	2	2	1	1	1
MOOD CHANGE	INPUT MOOD CHANGE	5	4	3	2	1
SKILL UP	COMPLETED WATCHING SPECIFIC MANUAL	5	4	3	2	1
	POST KNOW-HOW	7	6	5	4	3
	COMMENT ON KNOW-HOW	5	4	3	2	1
	LIKE KNOW-HOW	2	2	1	1	1
	INPUT SELF EVALUATION IN SPECIFIC PROGRESS TABLE	5	4	3	2	1
	START SPECIFIC SKILL CHECK	5	4	3	2	1
	PASS SPECIFIC SKILL CHECK	8	7	6	5	4
DAILY REPORT	POST DAILY REPORT	5	4	3	2	1
	POST STORE DAILY REPORT	5	4	3	2	1
	COMMENT ON DAILY REPORT	5	4	3	2	1
	LIKE DAILY REPORT	2	2	1	1	1
	REGISTER WATCH LIST	2	2	1	1	1
	REGISTER ASSIGNMENT	5	4	3	2	1
	COMPLETE ASSIGNMENT	8	7	6	5	4
LOOK FOR WORKERS	ANSWER LOOK FOR WORKERS	2	2	1	1	1
	PARTICIPATION ANSWER LOOK FOR WORKERS	2	2	1	1	1
GIVE STAR	GIVE STAR	5	5	5	6	7
	GIVE STAR TO SPECIFIC PERSON	7	7	7	8	9
	APPLAUSE FOR STAR	2	2	2	2	2
	APPLAUSE FOR SPECIFIC PERSON'S STAR	3	3	3	3	3

FIG. 3

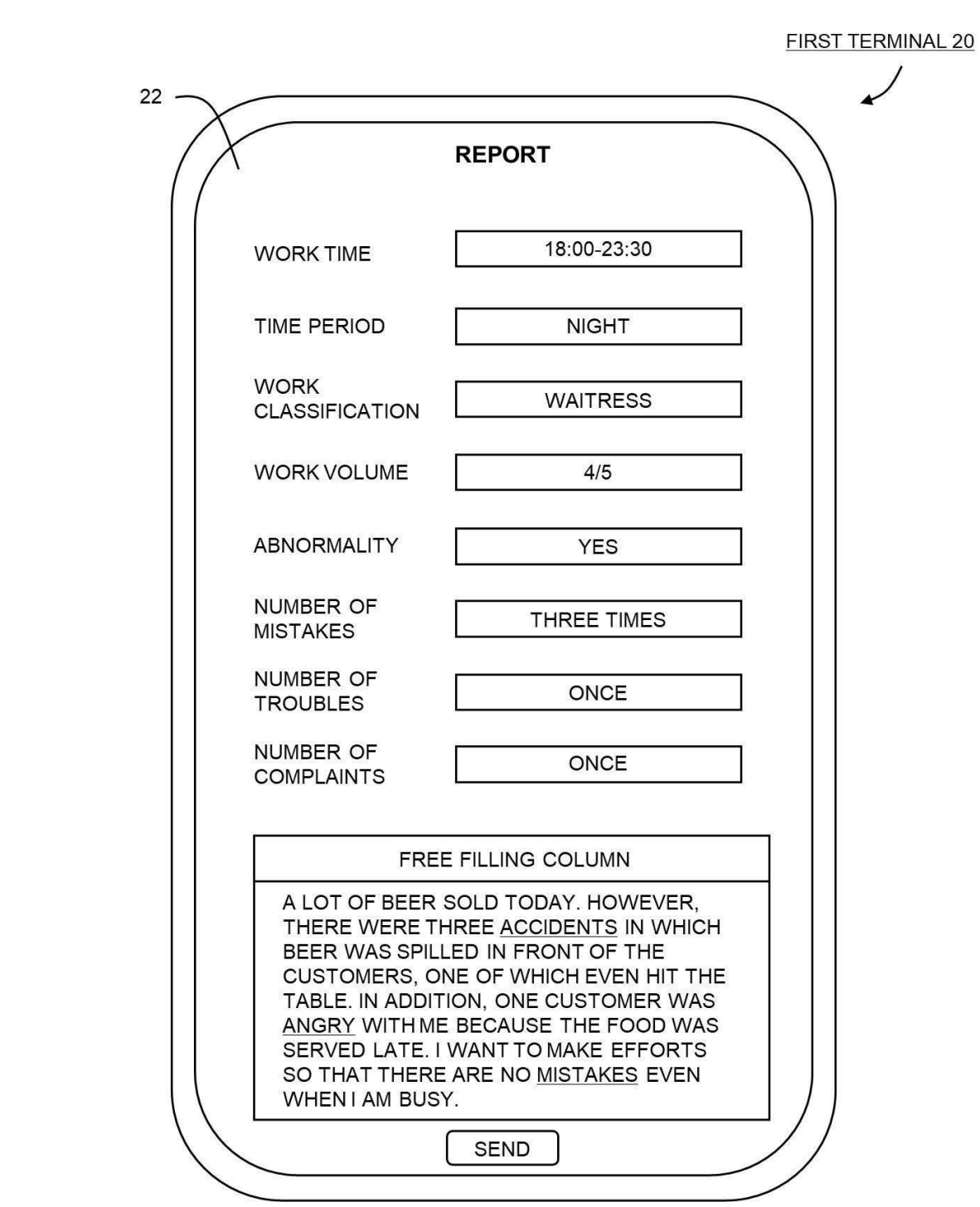

REPORT DATA
FIRST TERMINAL 20
22
REPORT
WORK TIME
18:00-23:30
TIME PERIOD
NIGHT
WORK CLASSIFICATION
WAITRESS
WORK VOLUME
4/5
ABNORMALITY
YES
NUMBER OF MISTAKES
THREE TIMES
NUMBER OF TROUBLES
ONCE
NUMBER OF COMPLAINTS
ONCE
FREE FILLING COLUMN
A LOT OF BEER SOLD TODAY. HOWEVER, THERE WERE THREE ACCIDENTS IN WHICH BEER WAS SPILLED IN FRONT OF THE CUSTOMERS, ONE OF WHICH EVEN HIT THE TABLE. IN ADDITION, ONE CUSTOMER WAS ANGRY WITH ME BECAUSE THE FOOD WAS SERVED LATE. I WANT TO MAKE EFFORTS SO THAT THERE ARE NO MISTAKES EVEN WHEN I AM BUSY.
SEND

FIG. 4

EVALUATION DATA

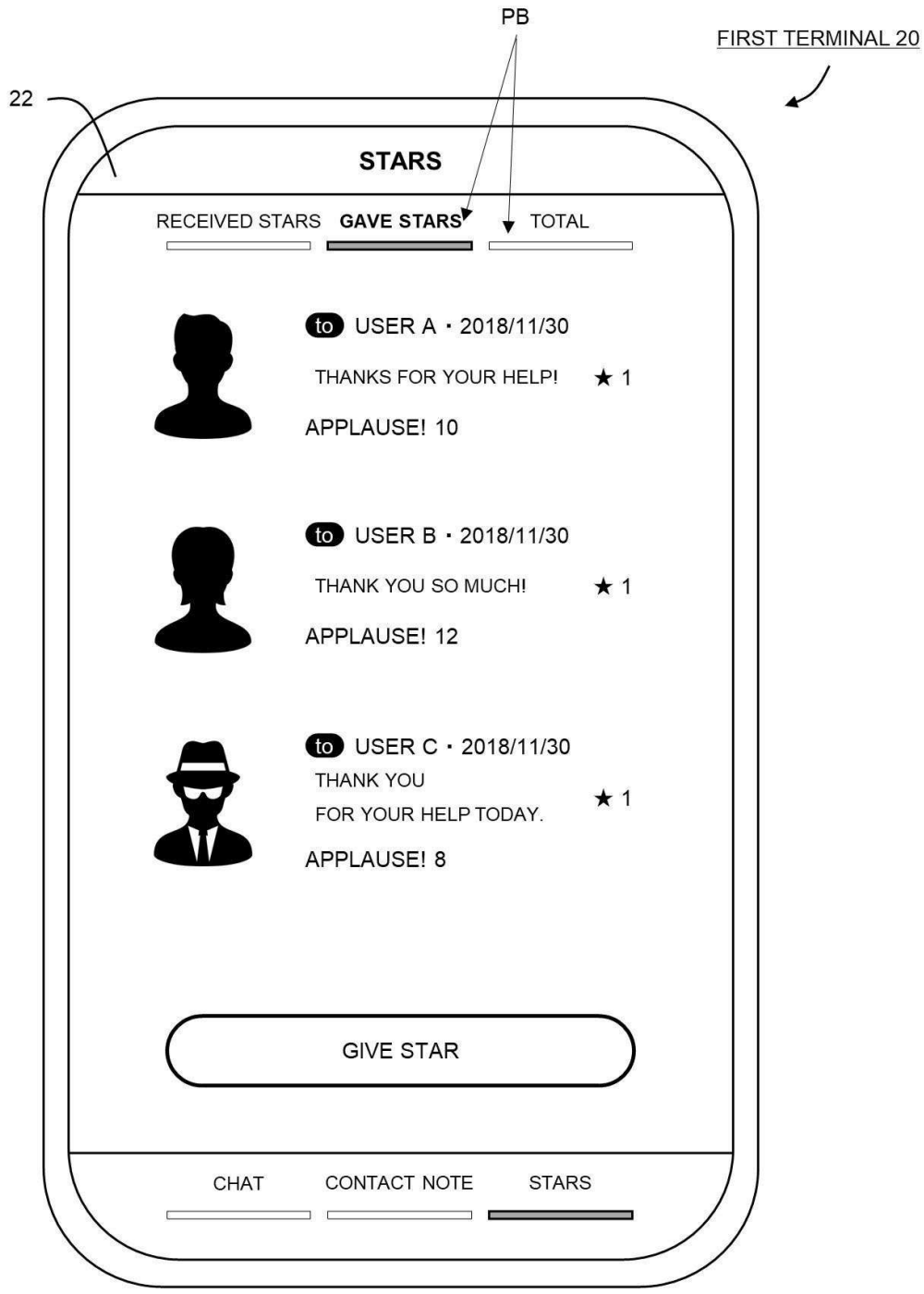


FIG. 5

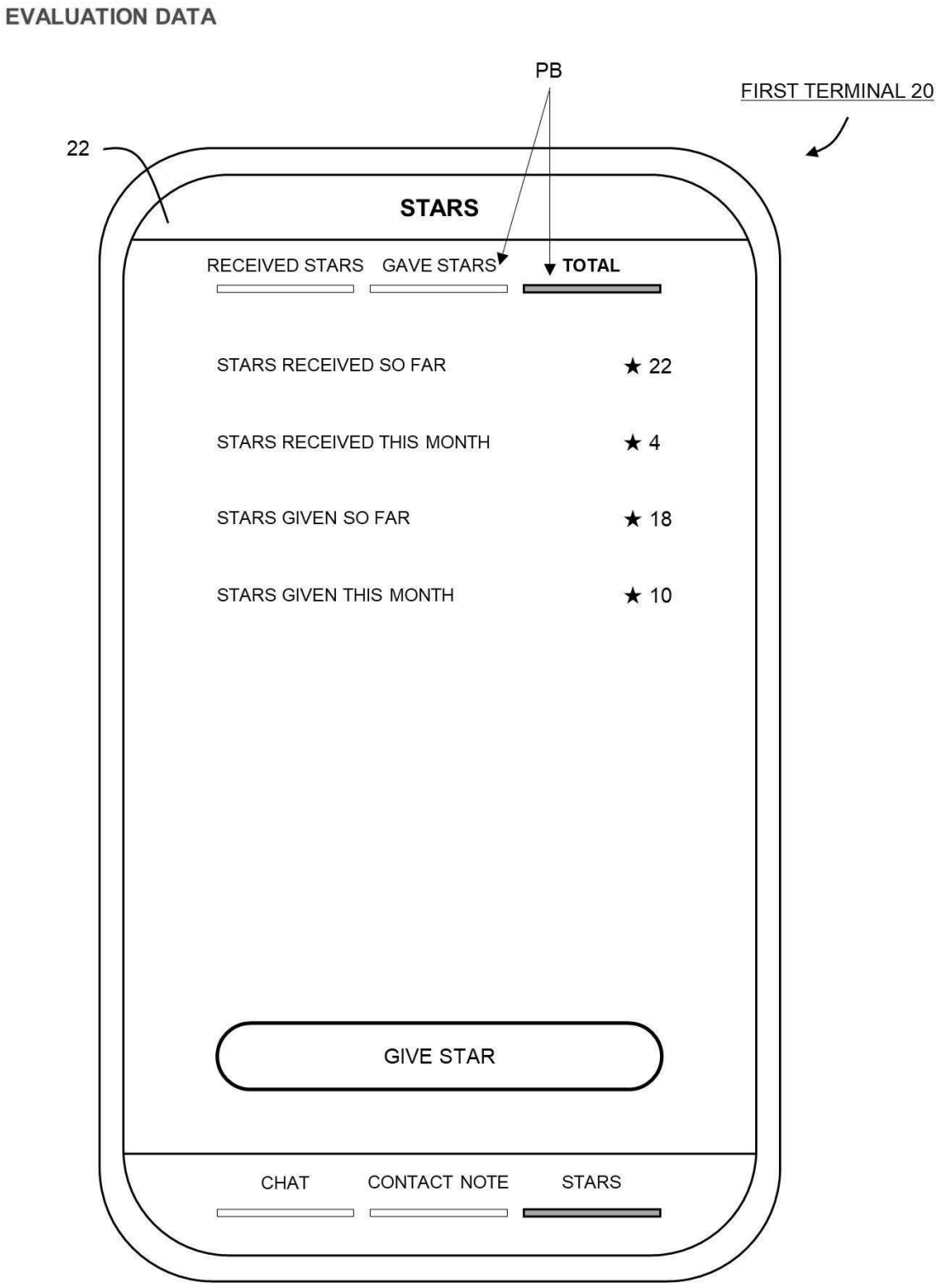

EVALUATION DATA
PB
FIRST TERMINAL 20
22
STARS
RECEIVED STARS
GAVE STARS
TOTAL
STARS RECEIVED SO FAR
★ 22
STARS RECEIVED THIS MONTH
★ 4
STARS GIVEN SO FAR
★ 18
STARS GIVEN THIS MONTH
★ 10
GIVE STAR
CHAT
CONTACT NOTE
STARS

FIG. 6

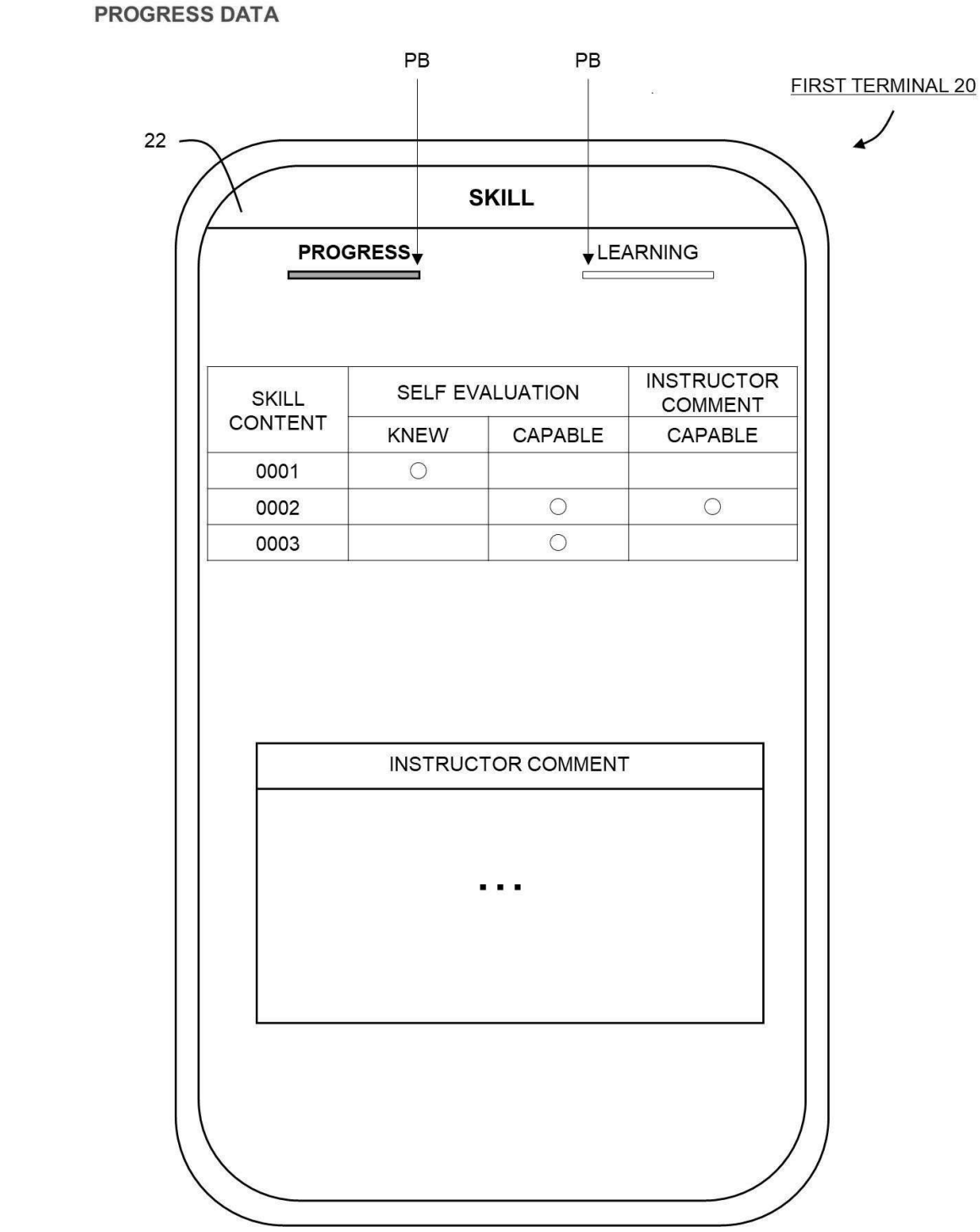

PROGRESS DATA
PB
PB
FIRST TERMINAL 20
22
SKILL
PROGRESS
LEARNING
SKILL CONTENT
SELF EVALUATION
INSTRUCTOR COMMENT
KNEW
CAPABLE
CAPABLE
0001
0002
0003
INSTRUCTOR COMMENT
...

FIG. 7

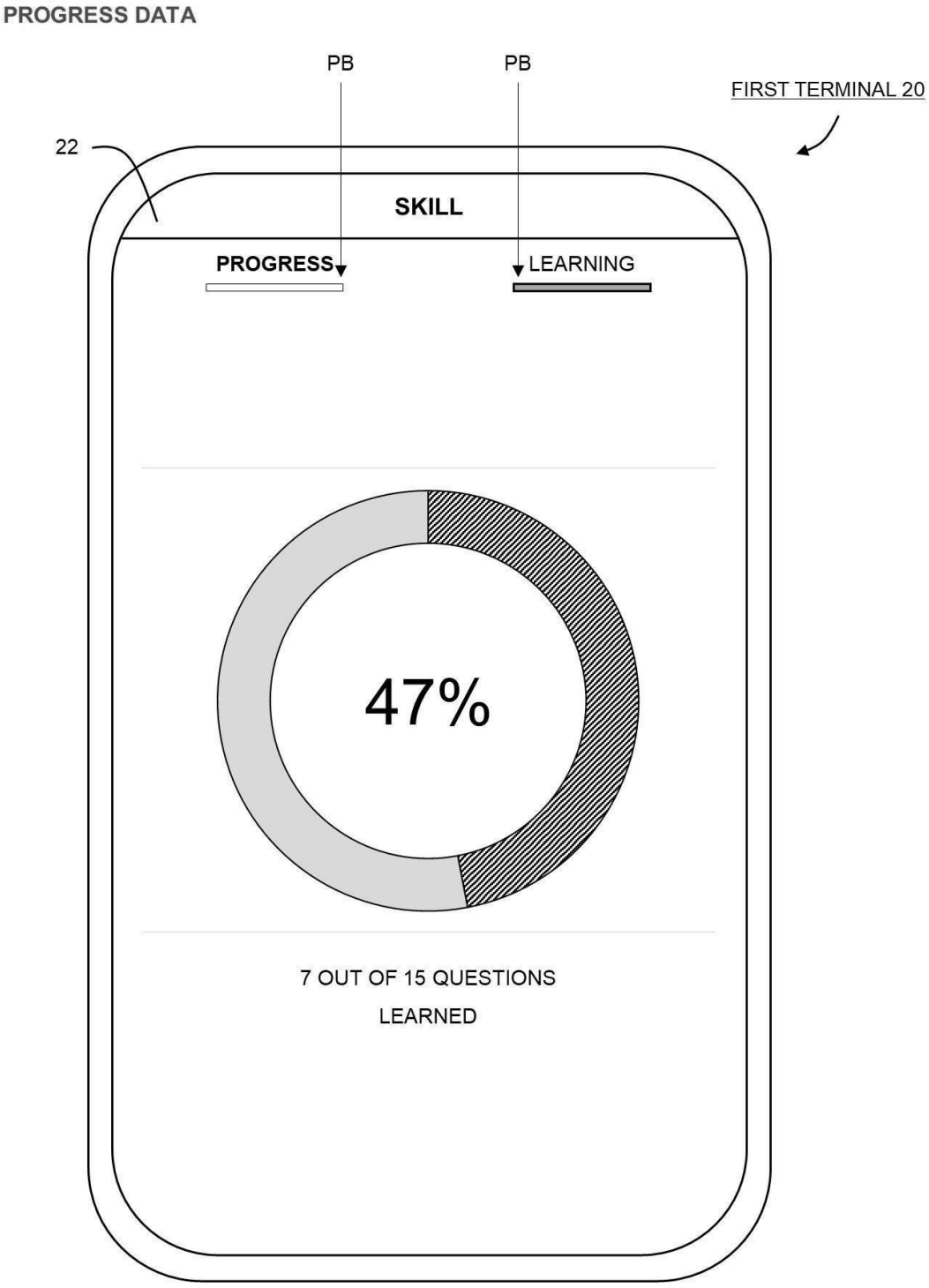

PROGRESS DATA
PB
PB
FIRST TERMINAL 20
22
SKILL
PROGRESS
LEARNING
47%
7 OUT OF 15 QUESTIONS
LEARNED

FIG. 8

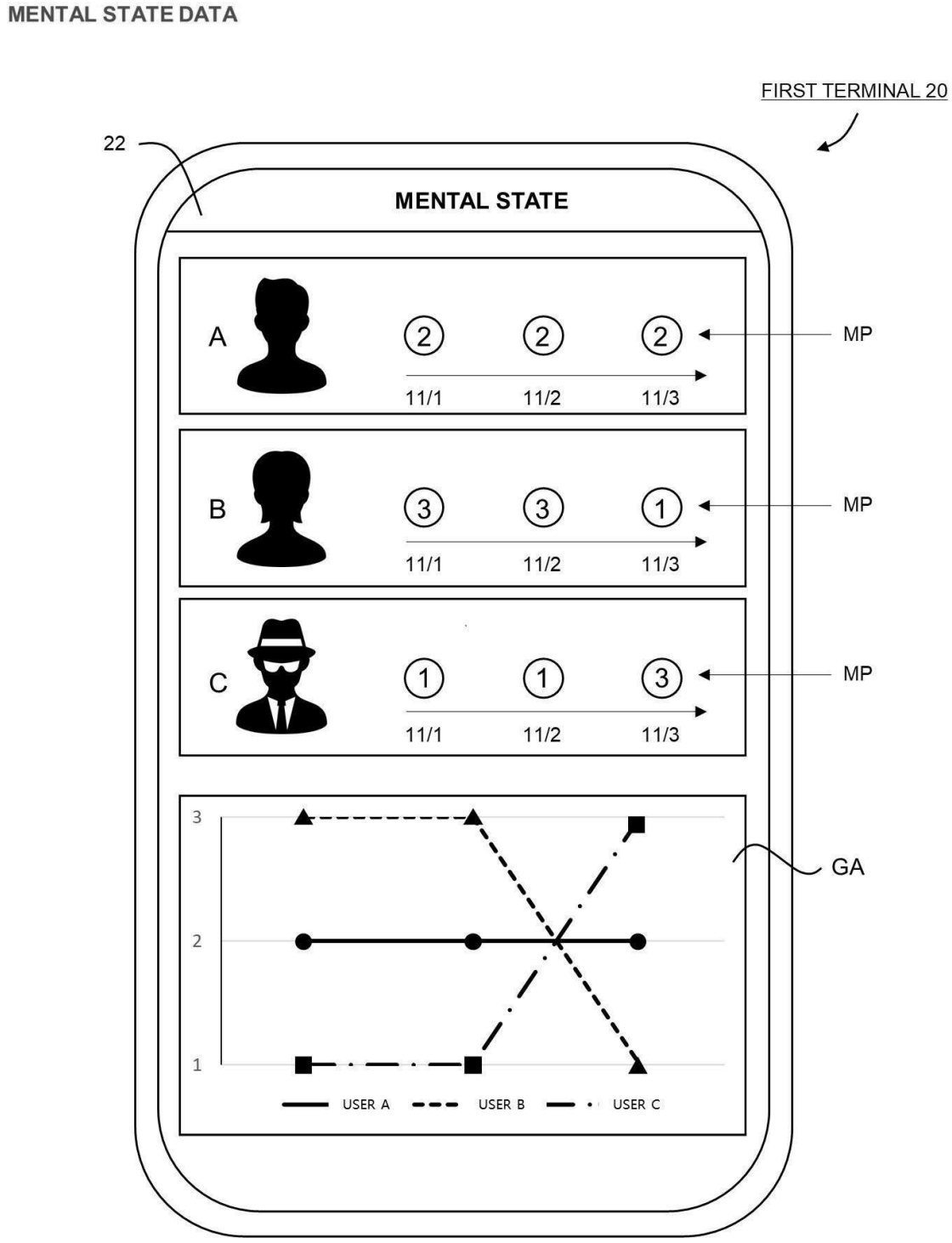
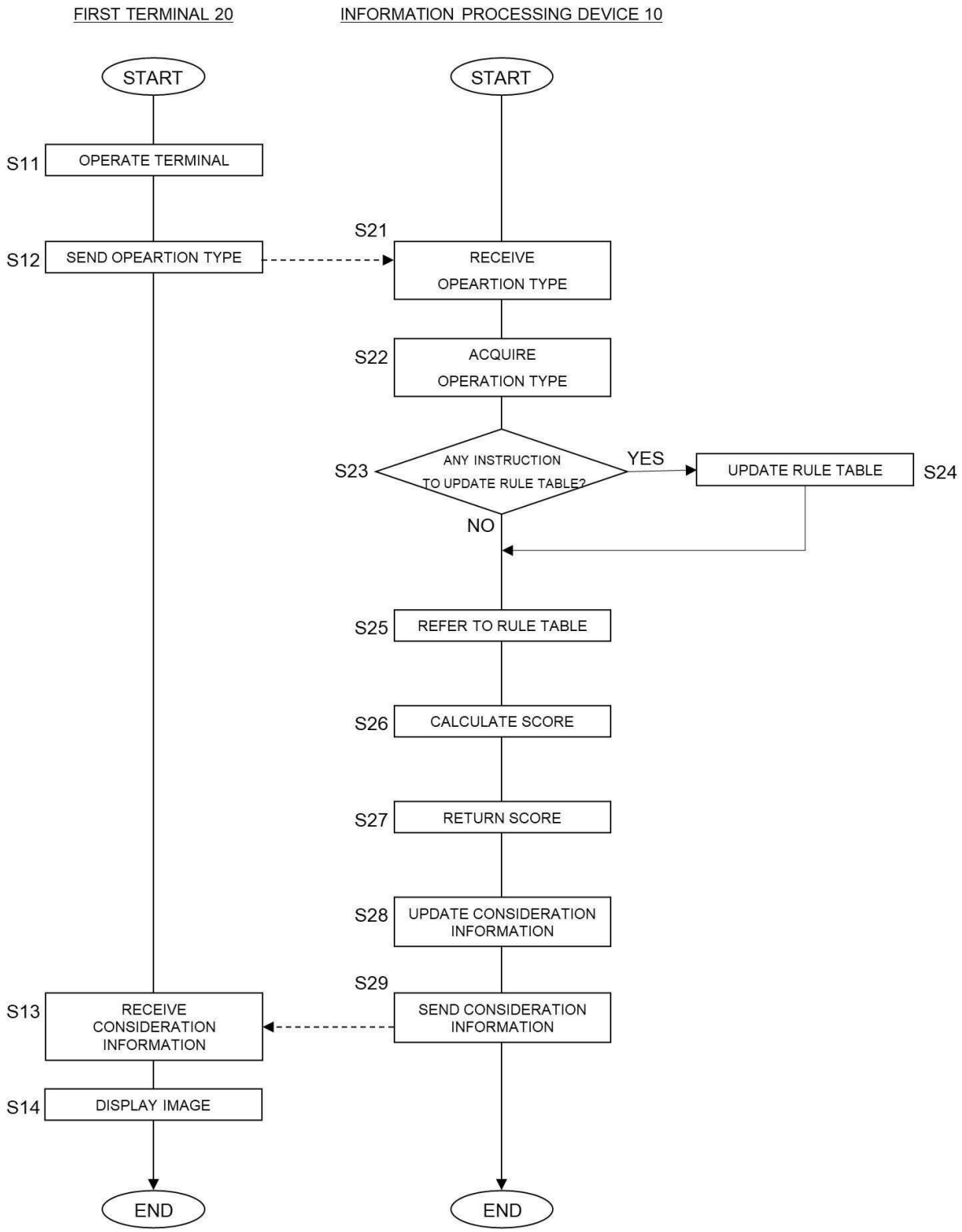

MENTAL STATE DATA
FIRST TERMINAL 20
22
MENTAL STATE
A
2
2
2
11/1
11/2
11/3
MP
B
3
3
1
11/1
11/2
11/3
MP
C
1
1
3
11/1
11/2
11/3
MP
3
2
1
GA
USER A
USER B
USER C

FIG. 9


FIRST TERMINAL 20
INFORMATION PROCESSING DEVICE 10
START
START
S11
OPERATE TERMINAL
S12
SEND OPEARTION TYPE
S21
RECEIVE OPEARTION TYPE
S22
ACQUIRE OPERATION TYPE
S23
ANY INSTRUCTION TO UPDATE RULE TABLE?
YES
UPDATE RULE TABLE
S24
NO
S25
REFER TO RULE TABLE
S26
CALCULATE SCORE
S27
RETURN SCORE
S28
UPDATE CONSIDERATION INFORMATION
S29
SEND CONSIDERATION INFORMATION
S13
RECEIVE CONSIDERATION INFORMATION
S14
DISPLAY IMAGE
END
END