

## **MOBILE, PC, AND WEB ENHANCED TELECOMMUNICATIONS ENVIRONMENT**

### **ABSTRACT**

Method, computer-readable medium and system for providing enhanced telecommunications services. Example embodiments provide an Enhanced Telecommunications System ETS, which provides less expensive calling and other services by initiating telephone requests using data request packets. In one embodiment, the ETS comprises a client communications device with client code, and ETS portal, an API server, one or more PABX servers, and various billing, payment and accounting systems. Other systems, such as quality assurance and logging systems may also be available. These components cooperate to provide various telecommunications services.

Fig. 1