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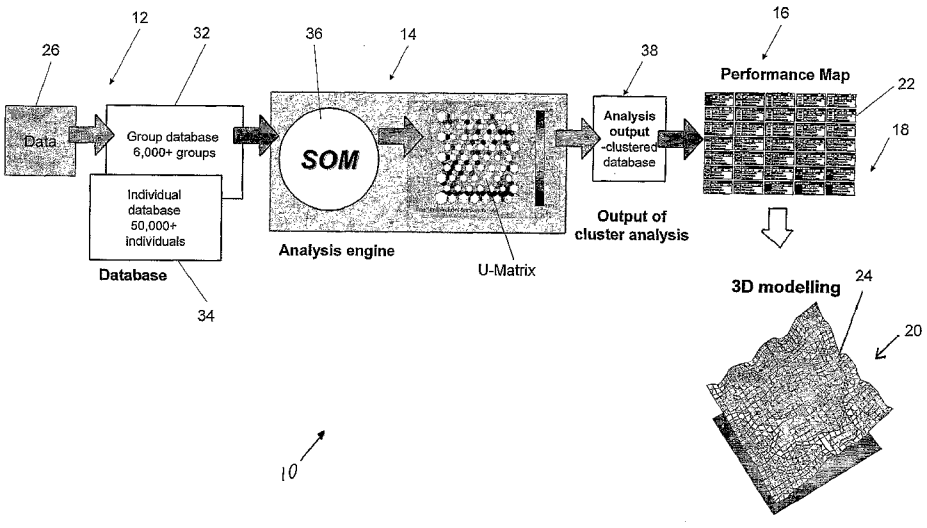
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(54) Title: CHANGE MANAGEMENT



(57) Abstract: A method and system of generating an analytical tool for use in assessing a state of an entity is described. The method comprises retrieving source data relating to a state of a community of which the entity forms a part, the source data resulting from a data collecting and analysis mechanism and the source data relating to at least one variable and the, or each, variable comprising a plurality of drivers; performing cluster analysis on the source data to produce an array of reference data; and organising the array of reference data into a form to be used in analysing data collected from the community. An analytical tool for use in assessing the state of an entity is also described and comprises an array of cells, each cell containing a subset of reference data which provides a measure of each driver related to the state of a community of which the entity forms a part, and the positioning of the cells relative to one another being governed by the inter-relationship of the reference data contained in the cells.

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