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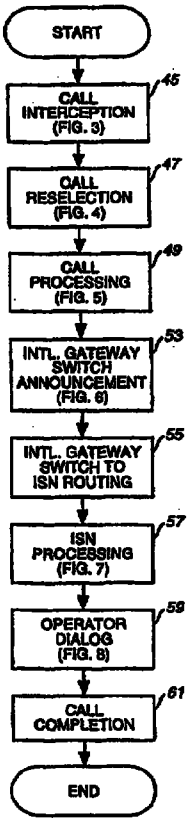
(54) Title: METHOD OF AND SYSTEM FOR PROVIDING NETWORK-INITIATED MULTILINGUAL OPERATOR ASSISTANCE

(57) Abstract

A method of and system for processing calls (45) from a first country having a first national language to a second country which receives a request (47) to complete a call from the first country and determines if the call (45) cannot be completed as dialed. If the method determines that the call (45) cannot be completed as dialed, the method forwards the call to an operator (59), who can speak the first national language, for assistance.