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(54) **Title**: SELF-SERVICE DEVICE INVENTORY INFORMATION CONTROL

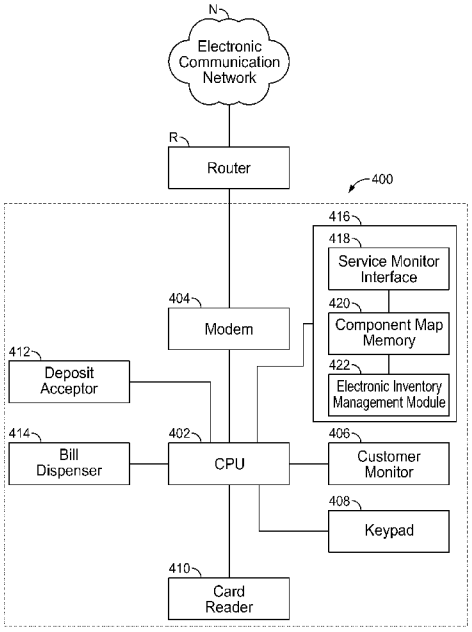

FIG. 4

(57) **Abstract**: Apparatus and methods for servicing a self-service device ("SSD") such as an ATM. The SSD may include a customer service module that may perform part of a transaction or provide a service in support of the transaction. For example, the customer service module may be a currency acceptor, a printer, EPROM or any other device or circuit that is present in the SSD. The SSD may include a component map that may be stored in machine readable memory. An element of the map may correspond to the component. The SSD may include a central processing unit that may revise the map based on input from a service technician or machine- generated information. The map may be used to track the presence of the component in the SSD.

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